

Experian
P. O. Box 9706
Allen, TX 75013

Dear Sir:

I have tried on numerous occasions to get identification protection through your company as I am a resident in the state of South Carolina. Our Department of Revenue's computer system was hacked and our state contracted with your company to provide protection for all residents of this state.

I continue receiving letters from your company stating that because I do not have a credit history, I cannot be covered. I am 19 years old and in college. You are correct I do not have a credit history. I have, however, filed taxes for years due to college investment accounts and part-time jobs I have held.

My mother is a state legislator and even contacted the Governor's Office on my behalf. We thought we had this resolved and I just received YET another letter saying you are unable to locate a credit history.

Please respond to me in writing at the receipt of this letter and let me know how I am supposed to protect my identification.

Sincerely,

Jordan Stephen Thayer
225 Ansonborough
Belton, SC 29627

CC: Governor Nikki Haley