


**DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR**

**ACTION REFERRAL**

TO <i>Mylers</i>	DATE <i>11-10-08</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER  <i>101261</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR  <i>Claudia B. 12/2/08, better attached.</i> 	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>11-20-08</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

JOE WILSON  
2ND DISTRICT, SOUTH CAROLINA

ASSISTANT REPUBLICAN WHIP

COMMITTEES:  
ARMED SERVICES  
EDUCATION AND LABOR  
FOREIGN AFFAIRS  
HOUSE POLICY

Congress of the United States  
House of Representatives

RECEIVED

COUNTIES:  
AIKEN\*  
ALLENDALE  
BARROWELL  
BEAUFORT  
CALHOUN\*  
HAMPTON  
JASPER  
LEXINGTON  
ORANGEBURG\*  
RICHLAND\*  
(\*PARTS OF)

November 6, 2008

NOV 10 2008

DINO TEPPARA  
CHIEF OF STAFF  
AND COUNSEL

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Ms. Emma Forkner  
Director  
SC Health & Human Services  
1801 Main Street, PO Box 8206  
Columbia, South Carolina 29202-8206

Re: Ms. Joyce Graham for her daughter Autumn Graham [284-90-6805]

Dear Ms. Forkner,

I am writing to you on behalf of the above named constituent who has contacted me regarding a problem with her daughter's Medicaid paying for an ambulance service from 2003.

Enclosed is a letter from Ms. Graham further explaining her concerns. Any assistance that you could provide would be appreciated. Thank you for your time and concern in this and all other matters.

Please respond to the Midlands District Office at 1700 Sunset Blvd, Suite 1, West Columbia, South Carolina 29169. It is an honor to represent the people of the Second Congressional District of South Carolina, and I value your input.

Very truly yours,



JOE WILSON  
Member of Congress

JW/jmc  
Enclosure

MIDLANDS OFFICE:  
1700 SUNSET BLVD. (US 378), SUITE 1  
WEST COLUMBIA, SC 29169  
(803) 938-0041  
Fax: (803) 938-0078

212 CANNON HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515-4002  
(202) 225-2452  
Fax: (202) 225-2455  
www.joewilson.house.gov

LOWCOUNTRY OFFICE:  
903 FORT REPUBLIC STREET  
P.O. BOX 1538  
BEAUFORT, SC 29901  
(843) 521-2530  
Fax: (843) 521-2535

Joyce Graham  
105 Burning Tree Drive  
Columbia, SC 29210

October 28, 2008

The Honorable: Joe Wilson  
United States Congress  
1700 Sunset Blvd. Suite 1  
West Columbia, SC 29169

Dear Congressman Wilson:

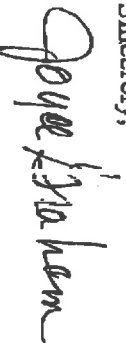
I want to thank you again for the help you have given us with all the paperwork and red tape involved with our daughter, Autumn J. Graham's, disability. As you know, I am her representative payee. On February 27, 2003, my daughter was transported to the hospital, following a suicide attempt, by Richland County EMS. The bill was \$440.00. For some reason Richland County EMS billed Medicare and were paid \$160. But they did not bill Medicaid so there was a balance of \$280. Over two years ago I met with them to discuss this - I don't know why they didn't bill Medicaid since she was eligible - but since I have not received another bill, I assumed the matter had been resolved.

However, on August 3, 2008, my daughter was driving our car when she was hit by another driver. She was transported to the hospital - again by Richland County EMS. Now I have received a bill for the \$280 balance from 2003 as well as the August 2008 bill (which will be paid by the other driver's insurance). When I called Richland County EMS I was told that when they finally tried to bill Medicaid it was past the 1 year mark and so Medicaid would not pay. Therefore, we were responsible for the bill.

I do not understand why they did not bill Medicaid promptly or why we would be responsible for the bill or why I am receiving a bill now when I haven't received one since I met with them several years ago. Do I have any recourse? Can you help?

Thank you for any help you can give me in this matter.

Sincerely,



Joyce Graham  
C - 803-237-853  
W - 803-264-8089

Shelia

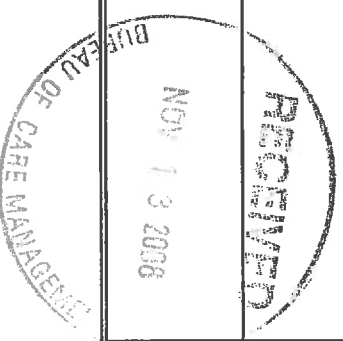
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Myles / Hamilton</i>	DATE <i>11-10-08</i>
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APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
<i>1. Sheila Pleats</i>			
<i>2. Beverly Hamilton</i>	<i>Shelia</i> <i>11/25/08</i>		
<i>3.</i>			
<i>4.</i>			



JOE WILSON  
2ND DISTRICT, SOUTH CAROLINA

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Joyce Graham  
105 Burning Tree Drive  
Columbia, SC 29210

October 28, 2008

The Honorable Joe Wilson  
United States Congress  
1700 Sunset Blvd, Suite 1  
West Columbia, SC 29169

Dear Congressman Wilson:

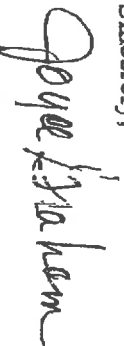
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Joyce Graham  
C - 803-237-853  
W - 803-264-3089



State of South Carolina  
Department of Health and Human Services

Mark Sanford  
Governor

Emma Forkner  
Director

December 2, 2008

The Honorable Joe Wilson  
United States Congress  
1700 Sunset Boulevard, Suite 1  
West Columbia, South Carolina 29169

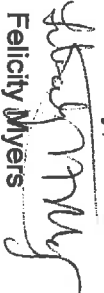
Dear Congressman Wilson:

Thank you for your letter dated November 6, 2008 on behalf of Ms. Joyce Graham for Medicaid beneficiary, Autumn Graham. We regret that Medicaid was unable to pay the claims for Ms. Graham because the Richland County EMS did not submit them in a timely manner. South Carolina Department of Health and Human Services (SCDHHS) allows submission of claims in accordance with federal and state laws and regulations. It is required that only "clean" claims and related Edit Correction Forms received and entered into the claims processing system within one year from the date of service (or date of discharge for hospital claims) be considered for payment. A "clean" claim is error-free and can be processed without obtaining additional information from the provider or from another third party. This time limit will not be extended on the basis of third-party liability requirements.

Since Richland County EMS billed Medicaid for services rendered, we are assuming that Ms. Graham was transported as a Medicaid beneficiary. Once a provider has accepted a beneficiary as a Medicaid patient, the provider must accept the amount established and paid by the Medicaid program (or paid by a third party, if equal or greater) as payment in full, according to policy. Neither the beneficiary, beneficiary's family, guardian, or legal representative may be billed for any difference between the Medicaid allowable amount for a covered service and the provider's actual charge, or for any coinsurance or deductible not paid by a third party.

If you need additional assistance, please contact Ms. Sheila Platts, Division Director for Transportation, at (803) 898-4614.

Sincerely,

  
Felicity Myers  
Deputy Director

FM/hpm

Log # 261  
✓



*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Emma Forkner  
Director

December 2, 2008

The Honorable Joe Wilson  
United States Congress  
1700 Sunset Boulevard, Suite 1  
West Columbia, South Carolina 29169

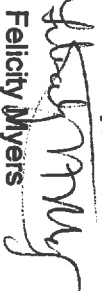
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Sincerely,

  
Felicity Myers  
Deputy Director

FM/hpm

Log #261