

**From:** Keith, Susan <susan.keith@sap.com>  
**To:** Soura, ChristianChristianSoura@gov.sc.gov  
**Date:** 4/18/2013 8:37:10 AM  
**Subject:** RE: SAP follow up: Social media analytics and spend visibility analytics

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Hey Christian,

Just trying to confirm with my solution engineer's schedule. Hopefully as soon as I hear we can get an initial call scheduled so we can ask you a few questions to prep for a demonstration that will be meaningful for you.

sue

**Sue Keith**

Account Executive  
SAP Public Services  
(804) 337 1972  
Mail to: [susan.keith@sap.com](mailto:susan.keith@sap.com)  
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**From:** Soura, Christian [mailto:ChristianSoura@gov.sc.gov]  
**Sent:** Tuesday, April 16, 2013 10:56 PM  
**To:** Keith, Susan  
**Subject:** RE: SAP follow up: Social media analytics and spend visibility analytics

Sure - sorry...it's been a bit hectic with session, etc. Next Friday the 26th looks pretty good right now starting around 10AM. Would sometime mid/late-morning work? Thanks.

CLS

Christian L. Soura  
Deputy Chief of Staff

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[ChristianSoura@gov.sc.gov](mailto:ChristianSoura@gov.sc.gov)

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**From:** Keith, Susan [susan.keith@sap.com]  
**Sent:** Tuesday, April 09, 2013 4:20 PM  
**To:** Soura, Christian  
**Subject:** SAP follow up: Social media analytics and spend visibility analytics

Hi Christian,

FYI we are setting up a meeting in mid May with Voight Shealy on the Spend Visibility. Once I get the date I'll let you know when I'll be in town with the Ariba Spend Vis specialist so we can stop by and meet with you.

Can you give me a date/time that would work with you to do a **discovery call about the social analytics?** That way our specialist can set up the demonstration to really show you what would be of most interest.

Thanks,

Sue

**Sue Keith**

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**From:** [susan.keith@sap.com](mailto:susan.keith@sap.com)  
**Sent:** Tuesday, March 26, 2013 9:40 AM  
**To:** Christian I. Soura ([christiansoura@gov.sc.gov](mailto:christiansoura@gov.sc.gov))  
**Subject:** SAP follow up: Social media analytics and spend visibility analytics

Hi Christian,

Art and I thank you for the time you spent with us last week while we were in town for the NASC conference. Attached are two brochures about applications we thought would be of most interest to you and the governor. Could you give me some times next week when you might have time for a conference call on each one? I would need ½ or less for each one and I would have our solution engineer on the phone and we would ask some questions regarding usage of the product so that a follow up demo could be customized to show what is most benefit and interest to you.

You'd LOVE the social media analytics. It's just plain fun, but also can be very helpful as you try and determine initiatives and gauge reaction.

The Spend analytics is a very quick ROI to eliminate maverick spending and garner accountability and better discounting with your spend vendors.

Sue

**Sue Keith**

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