

From: Soura, Christian
To: Peters, Hal <HalPeters@gov.sc.gov>
Date: 8/13/2012 9:52:45 AM
Subject: FW: Connected Nation Reference

Who can answer these questions for her? Thanks.

CLS

Christian L. Soura
Deputy Chief of Staff

(803) 543-0792
ChristianSoura@gov.sc.gov

From: Hunter, Tabitha [mailto:Tabitha.Hunter@dms.myflorida.com]
Sent: Wednesday, August 08, 2012 4:17 PM
To: Soura, Christian
Subject: Connected Nation Reference

Christian,

Thank you for taking the time to speak with me today. Per our conversation, I have listed the questions that I am asking each state below. Please pass the information along to the appropriate contact so that we can get the best information possible. I appreciate your help!

Thanks,

Tabitha Hunter
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"We Serve Those Who Serve Florida"

Vendor: Connected Nation
Reference: State of South Carolina

1. What is your role in the broadband project of your state?
2. Who is the designated entity for your state (if applicable)?
3. Was there a contract that the vendor won?
4. Who was your second choice?
5. Have you experienced any issues with the vendor's performance?
6. Do you have any specific issues that you brought to the vendor's attention? How was the information received? Was there a change made based on your concerns?
7. Would you or did you highly recommend them?
8. Did you have any assistance in preparing the written recommendation provided to the State of Florida? Is the person available to speak with us?
9. Have you ever had the data provided by the vendor analyzed by a third party? If so, were you satisfied

with the results?

10. Have you ever requested something from the vendor that required additional payment beyond the contracted amount? If so, how much and for what?
11. Has the vendor gone out of their way to help you find solutions?
12. Other helpful information?