

From: Laura Watts <WattsL@sctax.org>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
CC: COOPERH@sctax.orgCOOPERH@sctax.org
Kimberly HaleyHaleyK@sctax.org
Date: 11/1/2012 5:04:48 PM
Subject: RE: GOVERNOR'S OFFICE FAQ DRAFT 2.docx

Katherine ,
Here is a suggested response to the question:
Will the DOR call or email me and ask for my personal information?

RESPONSE: DOR nor any other state agency is going to contact you and ask you for your personal identifying information including your social security number or financial account information over the phone or via email. No state agency is going to ask for your personal identifying information in order to determine whether you were one of the records potentially compromised. According to the South Carolina Department of Consumer Affairs, if you are contacted by someone asking for your personal information, find out who they are with, hang up, and then call the company directly yourself.

Let me know if you need anything else.
Thanks
Laura

From: Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]
Sent: Thursday, November 01, 2012 4:21 PM
To: Laura Watts
Subject: RE: GOVERNOR'S OFFICE FAQ DRAFT 2.docx

Please email me DOR's answer to this question and I will add it to the FAQ.

Will the DOR call or email me and ask for my personal information?

From: Laura Watts [mailto:WattsL@sctax.org]
Sent: Thursday, November 01, 2012 4:09 PM
To: Veldran, Katherine
Cc: COOPERH@sctax.org
Subject: FW: GOVERNOR'S OFFICE FAQ DRAFT 2.docx

Katherine,
One more suggestion from DOR. See below.
Thanks

Laura W. Watts, CFO
Sr. Administrator Support Services Division
(803) 898-5038
Cell: (803) 727-3549
WattsL@sctax.org

From: Kimberly Haley
Sent: Thursday, November 01, 2012 3:57 PM
To: Laura Watts; Harry Cooper
Cc: Sherry Blizzard; Nancy Wilson; Laura Watts; Milton Kimpson; Alvin "Mont" Alexander

Subject: RE: GOVERNOR'S OFFICE FAQ DRAFT 2.docx

I would add another question to the Other Questions section:

Will the DOR call or email me and ask for my personal information?

Consumer affairs commented on this in one of the newspaper articles – I copied an excerpt below and pasted a link to the actual article below.

"What we are thinking is that may contact consumers and ask them for their personal identifying information whether to identify if you were one of the ones compromised or to say, pay us five dollars and we will look at the list and see if you are on it."

Carri Grube-Lybarker with consumer affairs say if you are contacted by someone asking for personal information, she says to find out who they're with, hang up, then call the company directly yourself.

"You try and stay a step ahead. Know that no state agency is going to contact you and ask you for your personal identifying information including your social security number, your **financial** account information over the phone," said Grube-Lybarker.

<http://www.wltx.com/news/story.aspx?storyid=207236>

Kim Haley, MHA, CIA
Internal Audit Department
South Carolina Department of Revenue
(803) 898-5051

"Ensuring public confidence through integrity, effectiveness, and fairness"

From: Laura Watts
Sent: Thursday, November 01, 2012 3:04 PM
To: Harry Cooper (COOPERH@sctax.org)
Cc: Sherry Blizzard (BlizzaS@sctax.org); Nancy Wilson (WILSONN@sctax.org); Laura Watts (WattsL@sctax.org); Kimberly Haley; Milton Kimpson; Alvin "Mont" Alexander
Subject: GOVERNOR'S OFFICE FAQ DRAFT 2.docx

Comments from both Laura and Sherry B are in document with track changes.

Thanks

Laura