

**From:** Laura Watts <WattsL@sctax.org>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**CC:** COOPERH@sctax.orgCOOPERH@sctax.org  
Kimberly HaleyHaleyK@sctax.org  
**Date:** 11/1/2012 5:04:48 PM  
**Subject:** RE: GOVERNOR'S OFFICE FAQ DRAFT 2.docx

---

Katherine ,  
Here is a suggested response to the question:  
Will the DOR call or email me and ask for my personal information?

**RESPONSE:** DOR nor any other state agency is going to contact you and ask you for your personal identifying information including your social security number or financial account information over the phone or via email. No state agency is going to ask for your personal identifying information in order to determine whether you were one of the records potentially compromised. According to the South Carolina Department of Consumer Affairs, if you are contacted by someone asking for your personal information, find out who they are with, hang up, and then call the company directly yourself.

Let me know if you need anything else.  
Thanks  
Laura

---

**From:** Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]  
**Sent:** Thursday, November 01, 2012 4:21 PM  
**To:** Laura Watts  
**Subject:** RE: GOVERNOR'S OFFICE FAQ DRAFT 2.docx

Please email me DOR's answer to this question and I will add it to the FAQ.

Will the DOR call or email me and ask for my personal information?

---

**From:** Laura Watts [mailto:WattsL@sctax.org]  
**Sent:** Thursday, November 01, 2012 4:09 PM  
**To:** Veldran, Katherine  
**Cc:** COOPERH@sctax.org  
**Subject:** FW: GOVERNOR'S OFFICE FAQ DRAFT 2.docx

Katherine,  
One more suggestion from DOR. See below.  
Thanks

Laura W. Watts, CFO  
Sr. Administrator Support Services Division  
(803) 898-5038  
Cell: (803) 727-3549  
WattsL@sctax.org

---

**From:** Kimberly Haley  
**Sent:** Thursday, November 01, 2012 3:57 PM  
**To:** Laura Watts; Harry Cooper  
**Cc:** Sherry Blizzard; Nancy Wilson; Laura Watts; Milton Kimpson; Alvin "Mont" Alexander


I would add another question to the Other Questions section:

Will the DOR call or email me and ask for my personal information?

Consumer affairs commented on this in one of the newspaper articles – I copied an excerpt below and pasted a link to the actual article below.

"What we are thinking is that may contact consumers and ask them for their personal identifying information whether to identify if you were one of the ones compromised or to say, pay us five dollars and we will look at the list and see if you are on it."

Carri Grube-Lybarker with consumer affairs say if you are contacted by someone asking for personal information, she says to find out who they're with, hang up, then call the company directly yourself.

"You try and stay a step ahead. Know that no state agency is going to contact you and ask you for your personal identifying information including your social security number, your **financial**  account information over the phone," said Grube-Lybarker.

<http://www.wltx.com/news/story.aspx?storyid=207236>

Kim Haley, MHA, CIA  
Internal Audit Department  
South Carolina Department of Revenue  
(803) 898-5051

*"Ensuring public confidence through integrity, effectiveness, and fairness"*

---

**From:** Laura Watts  
**Sent:** Thursday, November 01, 2012 3:04 PM  
**To:** Harry Cooper ([COOPERH@sctax.org](mailto:COOPERH@sctax.org))  
**Cc:** Sherry Blizzard ([BlizzaS@sctax.org](mailto:BlizzaS@sctax.org)); Nancy Wilson ([WILSONN@sctax.org](mailto:WILSONN@sctax.org)); Laura Watts ([WattsL@sctax.org](mailto:WattsL@sctax.org)); Kimberly Haley; Milton Kimpson; Alvin "Mont" Alexander  
**Subject:** GOVERNOR'S OFFICE FAQ DRAFT 2.docx

Comments from both Laura and Sherry B are in document with track changes.

Thanks

Laura