

From: Jenna Walls <jwalls@healthmanagement.com>

To: Kester, Tonykester@aging.sc.gov

CC: Nicole McMahonmcmahon@healthmanagement.com

Date: 4/20/2016 5:15:53 PM

Subject: South Carolina - AARP Scorecard Survey

Attachments: Scorecard_2015-16 State Survey_LTSS Scorecard_State Funded_042016.docx

Dear Tony,

Thank you for participating in AARP's *Scorecard* survey of state Medicaid agencies and state programs on aging agencies. AARP, with funding from The Commonwealth Fund and The SCAN Foundation, is collecting data for the 3rd edition of the State Scorecard on Long-Term Services and Supports (LTSS) for Older Adults, People with Physical Disabilities, and Family Caregivers. The purpose of the Scorecard is to help policymakers, stakeholders, and advocates analyze state LTSS systems and target areas for improvement. The Scorecard will also include, as one of the newest features, a series of promising practices to highlight state efforts across certain indicators and innovative toolkits that could be helpful to other states.

Health Management Associates is collecting the state LTSS programmatic and budget data for the Scorecard. Attached please find the survey instrument, which you may circulate to individuals who are best suited to provide responses. The instrument is a Word form document that may easily be completed following the directions below. When you have completed the survey, we ask that you attach it, and email it to me at: jwalls@healthmanagement.com. If you have any questions, please feel free to contact me at any time by email or phone. My phone number is: (317) 818-1005; **A response by May 20, 2016 would be greatly appreciated.**

Thank you!

Jenna Walls

Survey Directions

1. Responses can be entered in any shaded area.
2. Use the tab key to move forward, shift-tab to move backward, or click on any shaded area.
3. If you tab to a text cell, the message in the cell will be highlighted so you can just type your response and the message will be overwritten.
4. If you move to a text cell with your mouse, triple-click in the cell to highlight the entire message in the cell, then type your response.
5. To make an **X** in a check box, left-click on the mouse, or hit the space bar. Clicking the mouse or hitting the space bar a second time will remove a check. You can tab past the box if a check is not required.
6. Some questions use "Drop-down" boxes where options appear when you click the box. Simply click your response from among the choices.
7. Text of any length can be entered in a text box. To start a new line within a text box, hold down the shift key and press return.
8. As with any document like this, it is always a good idea to "save" as you go along.

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