

**From:** Bank of America <survey.research-5024@satisfactionsurvey.bankofamerica.com>  
**To:** Kester, Tonykester@aging.sc.gov  
**Date:** 11/11/2014 7:41:01 PM  
**Subject:** Bank of America Customer Service - Tell us what you think

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Mobile Version

## **Tell Us What You Think**

### **Your Call on November 10**

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***Click Here To Take Survey***

**Si le gustaria tomar la encuesta en Español, haga 'clik' aqui.**

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Thank you for contacting Bank of America on November 10. We are committed to making banking with us easy and to helping you confidently manage your finances. Your feedback is important to us as we continue to make improvements to provide you with personalized service and the customer experience you deserve.

**Please click on the link below to complete a brief 3-4 minute survey about your experience on November 10.**

**<http://customersurvey.bankofamerica.com/survey.aspx?I.project=w5024x&id=220907887&password=vjrjk>**

**Si le gustaria tomar la encuesta en Español, haga 'clik' aqui.**

For your convenience, the survey is available 24 hours a day, seven days a week through November 18, 2014, and can be accessed from any computer with Internet access.

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#### **Contact us about this email**

Please do not reply to this email. The security and confidentiality of your personal information is important to us. If you have any questions, please either call the phone number on your account statement or use the [Contact Us](#) page, so we can properly verify your identity.

#### **Privacy and Security**

Keeping your financial information secure is one of our most important responsibilities. For an

explanation of how we manage customer information, please read our [Privacy Policy](#). You can also learn how Bank of America keeps your [personal information secure](#) and how you can help protect yourself.

Bank of America Email, 8th Floor-NC1-002-08-25, 101 South Tryon St., Charlotte, NC  
28255-0001

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