



2017
Region II
AAMVA
CONFERENCE
CHATTANOOGA, TN

Program

American Association of Motor Vehicle Administrators



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Region II Board of Directors and Jurisdictions

Board of Directors

President

Linda K. Cone
*Driver Services Administration
Tennessee Department of Safety
& Homeland Security*

First Vice President

Kevin Shwedo
*Executive Director
South Carolina Department of Motor
Vehicles*

Second Vice President

Whitney Brewster
*Executive Director
Texas Department of Motor Vehicles*

Secretary-Treasurer

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*Director, Motor Vehicle Division
Georgia Department of Revenue*

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Clayton Boyd Dickerson-Walden
*Chief Information Officer
Florida Department of Highway Safety
and Motor Vehicles*

Colonel Ricky Adams
*Chief
Oklahoma Highway Patrol*

Pam Goheen
*Assistant Commissioner for
Communications
Virginia Department of Motor Vehicles*

Immediate Past President

Major Frederick Williams, Jr.
*Administrative Division, Operational
Support Troop
Kentucky State Police*

Ex-officio Member

Anne S. Ferro
*President & CEO
AAMVA*

Director, Member Support, Regions I and II

Patrice Aasmo
AAMVA

Jurisdictions

Alabama
Arkansas
Florida
Georgia

Kentucky
Louisiana
Mississippi
North Carolina

Oklahoma
South Carolina
Tennessee
Texas

U.S. Virgin Islands
Virginia
West Virginia
Puerto Rico

Conference Administration and Program Committee

Conference Administration

David W. Purkey
*Commissioner, Tennessee Department of
Safety & Homeland Security*

David McGriff
*Chief of Staff, Tennessee Department of
Safety & Homeland Security*

Colonel Tracy Trott
Tennessee Highway Patrol

Lori Bullard
*Assistant Commissioner, Driver Services,
Tennessee Department of Safety &
Homeland Security*

Michael Hogan
*Director, Driver Services Division,
Tennessee Department of Safety &
Homeland Security*

Linda K. Cone
*Driver Services Administration,
Tennessee Department of Safety &
Homeland Security*

Conference Program Planning Committee

Chair, Program Planning Committee

Cynthia Stewart
*Project Administrator/Program Manager,
Tennessee Department of Safety & Homeland Security*

Session Leads

Charlotte Boyd-Mallette
*Assistant Director, Field Services,
North Carolina Division of Motor Vehicles*

Sherry Bray
*Information Office Supervisor,
Kentucky State Police*

Rebekah Hibbs
*Senior Manager Systems Integration,
Driver License Division,
Texas Department of Public Safety*

John Laganelli
*Chief of Staff, South Carolina
Department of Motor Vehicles*

Deb Roby
*Deputy Director, Motorist Services,
Florida Department of Highway Safety
and Motor Vehicles*

Conference Program Planning Team

Conference Planning Team

Edwin Mimms
*Compliance Officer,
Tennessee Department of
Safety & Homeland Security*

Mark Bourque
*Audio/Visual,
Tennessee Department of
Safety & Homeland Security*

Rochelle Bryant
*Middle Regional Manager,
Tennessee Department of
Safety & Homeland Security*

Megan Buell
*Communications Director,
Tennessee Department of
Safety & Homeland Security*

Mitzie Hinson
*West Regional Manager,
Tennessee Department of
Safety & Homeland Security*

Melissa Long
*East Regional Manager,
Tennessee Department of
Safety & Homeland Security*

Wes Moster
*Communications Deputy Director,
Tennessee Department of
Safety & Homeland Security*

Patrice Aasmo
AAMVA

Chris Anninos
AAMVA

Damian Bass
AAMVA

Me'Shell Drigo
AAMVA

Jessica Hill
AAMVA

Dianne Graham
AAMVA

Raj Guruswamy
AAMVA

Marion Johnson
AAMVA

Kathi Springer
AAMVA

Rob Stershic
AAMVA



WELCOME from the GOVERNOR

Dear Friends,

On behalf of the State of Tennessee, it is my pleasure to welcome the participants and guests of The American Association of Motor Vehicle Administrators to the Region II 2017 Conference. I hope this event provides you the opportunity to visit with friends, make new acquaintances, and to learn more about motor vehicle administration, law enforcement, and highway safety.

I would also like to take this opportunity to recognize all Region II AAMVA 2017 Conference attendees. Working together we will make Tennessee an even better place to live work and raise a family.

Again, welcome to the 2017 Regional II AAMVA Conference. Crissy and I send our very best wishes.

Warmest regards,

A handwritten signature of Bill Haslam in black ink.

Bill Haslam

County Mayor Coppinger's Welcome



HAMILTON COUNTY, TENNESSEE
OFFICE OF THE COUNTY MAYOR
JIM M. COPPINGER

June 16, 2017

Greetings:

On behalf of the citizens of Hamilton County, it is my pleasure to welcome you to our county. We are honored that you are in the Scenic City for the American Association of Motor Vehicle Administrators Region II Annual Meeting, June 16 - June 23, 2017.

Hamilton County has undergone tremendous changes in the last twenty years. We have used our natural beauty and rich entrepreneurial history to remodel our county into a vibrant and economical place to live, work and play.

We have numerous attractions and activities that your members will be able to enjoy, including Ruby Falls, Rock City Gardens, the fresh and salt water exhibits housed at the incredible Tennessee Aquarium and numerous shopping venues. Hamilton County offers a variety of dining choices accessible by our free electric shuttle system that services most of the downtown area, including many of our downtown hotels.

Once again, thank you for choosing Hamilton County. I hope everyone will enjoy their stay in our community.

Sincerely,


Jim M. Coppinger
County Mayor

Mayor Berke's Welcome



City of Chattanooga Mayor Andy Berke

May 21, 2017

American Association of Motor Vehicle Administrators
2017 Region II Conference

Dear Friends:

On behalf of the citizens of Chattanooga, it is my pleasure to welcome you to our city. We are honored to have your conference in Chattanooga June 16 - 23, 2017.

Chattanooga has tremendous natural assets, from our mountains to the Tennessee River. In recent years we've seen our city transform with a vibrant downtown, including the Tennessee Aquarium and Riverwalk. We hope that you have the opportunity to enjoy all Chattanooga has to offer while you spend time in our city.

Once again, thank you for choosing Chattanooga. We hope everyone will enjoy their stay in our city.

Sincerely,

A handwritten signature in black ink, appearing to read "A. Berke".

Andy Berke
Mayor

101 East 11th Street • Chattanooga, Tennessee 37402
(423) 643-7800 • FAX: (423) 643-7817 • E-MAIL: mayor@chattanooga.gov

President Cone's Welcome



David W. Purkey
Commissioner

Bill Haslam
Governor

Dear Friends and Colleagues,

"Chattanooga Here We Come" has become "Chattanooga – Here We Are" and what a great day this is! Tennessee is pleased and proud to welcome each of you to the 2017 AAMVA Region II Conference in beautiful downtown Chattanooga. It is our hope that your visit here will create memories that will bring you back to explore more of our great State!

Team Tennessee has been hard at work planning conference sessions and events that will offer multiple learning and networking opportunities as well as time to explore Chattanooga's many attractions and natural wonders. Chattanooga has been voted the #1 Outdoor City in America – and with good reason! Please take the opportunity to get outdoors and explore the Riverwalk, paddleboard on the Tennessee and don't miss the opportunity to explore the many historic sites in the Chattanooga area.

A special "thank you" to our industry partners and sponsors for their outpouring of support, financial and otherwise, to enable this Conference to offer so many learning and networking opportunities. To the AAMVA team – a heartfelt thank you for the guidance, support and hard work to ensure Team Tennessee's success with the 2017 Conference. To each of you in attendance, thank you for coming. Your presence is an indication of your jurisdiction's commitment to continuing excellence in meeting the needs of the public by ensuring an educated, progressive and dedicated work force.

Again, we welcome you to the "Volunteer State" and Chattanooga – we hope you enjoy your stay!

Best,

Linda K.

Linda K. Cone
Driver Services Administration
Tennessee Department of Safety and Homeland Security

Office of the Commissioner • 312 Rosa L. Parks Avenue • 25th Floor • Nashville, TN 37243
Tel: 615-251-5128 • www.tn.gov/safety

Commissioner's Welcome



David W. Purkey
Commissioner

Bill Haslam
Governor

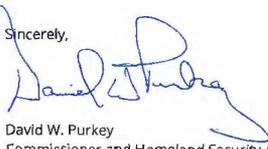
Dear Colleagues,

Welcome to Tennessee! It is my distinct privilege and honor to welcome you to the 2017 Region II AAMVA Conference! You will have excellent opportunities to discuss and learn about important motor vehicle and law enforcement issues. You will also have the chance to share the successes and challenges of others, network, and learn about several products and services provided by our industry partners that can assist in achieving your organization's goals.

As Commissioner for the Tennessee Department of Safety and Homeland Security, my number one priority is to keep the citizens of Tennessee Safe. From 2011-2016 under Governor Bill Haslam's administration, Tennessee has recorded some of the lowest vehicle fatality rates in Tennessee history. As someone who has dedicated his entire life as a public servant, including jobs as a 911 dispatcher, Tennessee State Trooper, Tennessee Bureau of Investigation Special Agent, Police Accreditation Manager for the City of Morristown, and an officer in the Tennessee Army National Guard and United States Army Reserves, I understand the importance of safety. This conference will allow us to gain an understanding of issues, tips, and ideas from one another, while building strong relationships that will last a lifetime.

I encourage you to explore Chattanooga, Tennessee's fourth largest city, and all it has to offer. Be sure to visit the Tennessee Aquarium, Lookout Mountain, Ruby Falls, Rock City, Civil War battlefield sites, the African American Museum, the Chattanooga Choo Choo Hotel, and the Appalachian Trail, just to name a few places. You will see why Chattanooga has received national recognition for the renaissance of its gorgeous downtown and redevelopment of its breathtaking riverfront, spearheaded largely due to former Chattanooga Mayor now United States Senator Bob Corker.

I hope this conference helps you grow and learn in many ways. If our Department can assist you in any way, I welcome the chance to discuss how we can be of assistance. Thank you for visiting the volunteer state.

Sincerely,


David W. Purkey
Commissioner and Homeland Security Advisor

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Tel: 615-251-5128 • www.tn.gov/safety

Assistant Commissioner's Welcome



David W. Purkey
Commissioner

Bill Haslam
Governor

Greetings from the great State of Tennessee!

We are honored to be hosting the annual Region II AAMVA Conference June 19-22, 2017, in beautiful downtown Chattanooga. I think you all will enjoy the beautiful city and all it has to offer. Chattanooga is located in southeast Tennessee, nestled in the foothills of the Appalachian Mountains with the Tennessee River flowing nearby. While the city is known for its outdoor appeal, it also hosts countless indoor activities to suit visitors of all ages. With our museums, restaurants, shopping and famous aquarium, we've got you covered! Please join us as we learn about the latest trends and best practices in the areas of driver license issuance, motor vehicle registration and titling, and law enforcement. We hope that the conference will be an opportunity to network, meet new friends and talk with the vendors about new and existing products. We look forward to seeing everyone and sharing our southern hospitality!

Assistant Commissioner Lori Bullard
Tennessee Department of Safety and Homeland Security
Driver Services Division

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Tel: 615-251-5128 • www.tn.gov/safety



Secure, web-based motor vehicle data solutions for government and industry.

Auto Data Direct, Inc. (ADD) provides a suite of innovative tools to help jurisdictions and a wide range of industries securely access real-time motor vehicle data, expedite federal and state-required processes, and meet specific business needs.

ADD is proud to support AAMVA Region II member jurisdictions as an industry partner.



AutoDataDirect, Inc.

ADD123.com

Conference Information

Conference Office

The Conference Office is located in Meeting Room 7/8. Should you need assistance with conference details, the office will be open during the following hours:

Monday, June 19 7:30 am – 5:00 pm

Tuesday, June 20 7:30 am – 4:30 pm

Wednesday, June 21 7:30 am – 11:30 am

Thursday, June 22 8:30 am – 5:00 pm

Registration and Cyber Café

Registration and Cyber Café are located in the Convention Center Lobby. Please stop by to register and pick up your registration materials during the following hours:

Sunday, June 18 1:00 pm – 5:00 pm

Monday, June 19 1:00 pm – 5:00 pm

Tuesday, June 20 7:30 am – 3:00 pm

Wednesday, June 21 7:30 am – 11:30 am

Thursday, June 22 8:30 am - 3:30 pm

Registration and Cyber Café courtesy of Explore Information Services

Guest/Youth Room

The Guest/Youth Room is located in Meeting Room 16/17 and will be available during the following hours:

Monday, June 19 from 6:30 pm – 8:30 pm Youth Welcome Reception

Thursday, June 22 from 6:30 pm – 9:30 pm Youth Banquet

Chattanooga offers many activities for guests of all ages. Please visit the Information Table in the Convention Center Lobby for more information about sites and transportation.

Exhibit Hall

The Exhibit Hall is located in Exhibit Hall D. The Exhibit Hall is open during the following hours:

Monday, June 19 6:30 pm – 8:30 pm
President's Welcome Reception

Tuesday, June 20 7:30 am – 3:00 pm

Wednesday, June 21 7:45 am – 9:15 am

Name Badges

Your AAMVA Region II name badge is your "ticket" into all conference meetings and activities. The name badge is required for participation at all conference functions. Please make sure to wear it at all times. Badges must be worn for access into the exhibit hall and will be checked at the door.

Name Badge Holders courtesy of Applus Technologies, Inc.

Communication Devices

Please be courteous to fellow attendees by ensuring cell phones and other mobile devices are set to vibrate prior to all sessions and events hosted on-site.

Conference Mobile App

AAMVA Region II is proud to provide a conference mobile app. The mobile app can be downloaded from the Apple, Android, and Microsoft stores by searching AAMVA. Select "AAMVA Conferencing" where you can access the 2017 Region II Conference Mobile App and stay up to date with the program, speakers, and other happenings.

Conference Mobile App courtesy of NIC

Conference Information

Conference Attire

Sunday, June 18

Administrators Dinner: Hunter Museum of American Art – Business Casual

Monday, June 19

Board Meeting – Business Casual

Program Session Leads Meeting – Business Casual

Newcomers Orientation – Business Casual

President's Welcome Reception – Business Casual or Casual

Youth Welcome Party – Very Casual

Tuesday, June 20

Opening Ceremony – Business or Business Casual

Sessions – Business Casual

Family Night: Tennessee Aquarium – Casual

Wednesday, June 21

Sessions – Business Casual

Thursday, June 22

Sessions – Business Casual

Youth Banquet – Very Casual

Tennessee State Reception and Banquet – Business

Terms

Business

For men: suit/coat and tie

For women: jacket, skirt/slacks, nice dress/pantsuit

Business Casual

For men: collared shirt, slacks/khakis

For women: covered shoulders, skirt/slacks/khakis

Casual

For men: collared shirt, jeans, nice shorts

For women: modest tops, jeans, capris, nice shorts

Very Casual

For men: t-shirts, jeans, shorts, sandals/flip-flops

For women: t-shirts, jeans, shorts, sandals/flip-flops

Program

6.18 Sunday



1:00 pm - 5:00 pm
Convention Center Lobby

Registration and Cyber Café

6:00 pm – 9:00 pm

**Administrators Dinner:
Hunter Museum of
American Art**

(invitation only)

*Courtesy of Insurance 3M,
Insurance Information Exchange,
Solutions Thru Software
International, Veridos – Identity
Solutions*

*Buses will depart from the 11th Street
entrance of the hotel at 5:45 pm*



Program

6.19 Monday

8:00 am – 9:00 am
Meeting Room 6

Board of Directors Breakfast

*Courtesy of LexisNexis Risk
Solutions*

9:30 am – 12:00 pm
Meeting Room 4

Board of Directors Meeting

9:30 am – 10:30 am
Meeting Room 9

Program Session Leads Meeting

12:00 pm -5:00 pm
Exhibit Hall D

Exhibitor Move-in

1:00 pm – 5:00 pm
Convention Center Lobby

Registration and Cyber Café

*Courtesy of Explore Information
Services*

3:30 pm – 5:00 pm
Meeting Room 5

GENERAL SESSION Newcomers Orientation

Presenter

Ian Grossman

*Vice President, Member Services
& Public Affairs, AAMVA*

6:30 pm – 8:30 pm
Exhibit Hall D

President's Welcome Reception: "Tennessee Taste Treats"

*Courtesy of Manheim Auctions
and Solutions Thru Software
International*

6:30 pm – 8:30 pm
Meeting Room 16/17

Youth Welcome Reception



Program

6.20 Tuesday

7:30 am – 3:00 pm
Convention Center Lobby

Registration and Cyber Café

*Courtesy of Explore Information
Services*

7:30 am – 3:00 pm
Exhibit Hall D

Exhibit Hall Open

7:30 am – 8:30 am
Exhibit Hall D

Breakfast

8:30 am – 9:50 am
Ballroom H/I/E/F

GENERAL SESSION Opening Ceremonies

Call to Order

Linda K. Cone

*Driver Services Administration,
Tennessee Department of Safety &
Homeland Security and President,
AAMVA Region II*

Invocation

Chaplain Ronald Follett

Tennessee Highway Patrol

Presentation of Colors

Tennessee Highway Patrol Honor Guard

Canadian National Anthem

Courtney Briley

United States National Anthem

Ben Briley

Special Guest Speakers

David W. Purkey

*Commissioner, Tennessee Department
of Safety & Homeland Security*

Honorable Jim Coppinger

Mayor, Hamilton County Tennessee

Honorable Andy Berke

Mayor, Chattanooga, Tennessee

Colonel Tracy G. Trott

Tennessee Highway Patrol

Memorial Service

Kevin Shwedo

*Executive Director, South Carolina
Department of Motor Vehicles and
First Vice President, AAMVA Region II*

Roll Call

Georgia Steele

*Director, Division of Motor Vehicles,
Georgia Department of Revenue
and Secretary/Treasurer, AAMVA
Region II*

Message from the Chair

Jean Shiomoto

*Director, California Department of
Motor Vehicles and Chair, AAMVA
Board of Directors*

Remarks

Anne S. Ferro

President & CEO, AAMVA

*Opening Ceremonies courtesy
of HDI Solutions, LLC*

Program

6.20 Tuesday

10:00 am – 12:00 pm
Exhibit Hall D

GENERAL SESSION **QuickConnect**

10:00 am – 12:00 pm
Meeting Room 4/5

Law Enforcement **Roundtable**

Hear an update on the activities of the Law Enforcement Standing Committee followed by lively discussions of emerging trends and hot topics among law enforcement members in Region II. This is a great opportunity to interact with your peers and to establish new contacts in your jurisdiction.

Facilitator

Brian Ursino

Director, Law Enforcement, AAMVA

12:00 pm – 1:00 pm
Exhibit Hall D

Lunch

1:00 pm – 2:30 pm
Ballroom G

GENERAL SESSION **DMV Emerging** **Technology: “Change is** **Good, You go First!”**

Over the past 10 years, we have seen a lot of changes – we shop and do our banking using our phones, we keep up with distant friends and long lost relatives via tweets, posts, Instagram and blogs and we couldn’t get lost if we wanted to since our GPS is always ready to tell us where to go! So, what is next? Come and hear about the latest in DMV technology including the system modernization working group efforts, mobileDL, e-titling/e-odometer, and other topics.

Facilitator

Deb Roby

Deputy Director, Motorist Services, Florida Department of Highway Safety and Motor Vehicles

Presenters:

Linda K. Cone

Driver Services Administration, Tennessee Department of Safety & Homeland Security and President, AAMVA Region II

Casey Garber

Manager, Vehicle Programs, AAMVA

Geoff Slagle

Director, Identity Management, AAMVA

Rebekah Hibbs

Senior Manager, Texas Department of Public Safety

Program

6.20 Tuesday

2:30 pm – 3:00 pm

Exhibit Hall D

Refreshment Break

*Courtesy of Insure-Rite, Inc.
and PDP Group, Inc.*

3:00 pm – 4:30 pm

CONCURRENT SESSIONS

Autonomous Vehicles:

Who's Driving?

Ballroom G

As the technology for autonomous vehicle continues to develop, consumers are considering Autonomous Vehicles as a significant part of the future of the automotive industry. Hear about innovative technology, legislation and regulations, and the impact on other jurisdictions.

Facilitator:

Charlotte Boyd-Malette

*Assistant Director, Field Services,
North Carolina Division of Motor
Vehicles*

Presenters

Lieutenant David Doerr

*License and Theft Bureau, North
Carolina Division of Motor Vehicles*

J. Kevin Lacy

*Director, Transportation Mobility
& Safety Division, North Carolina
Department of Transportation*

Andy Schaudt

*Project Director, Automated Vehicle
Systems, Virginia Tech
Transportation Institute*

3:00 pm – 4:30 pm

Improved DL/ID Issuance: Verification Systems and REAL ID

Meeting Room 4/5

This session will cover a broad range of topics, including an introductory update from the United States Department of Homeland Security (DHS) on the status of the Real ID Program. This session will also provide an in-depth and firsthand account of benefits gained by using AAMVA's Verification Services. Hear an update from both state and federal representatives as they share practical experiences participating in AAMVA's State to State (S2S), Verification of Lawful Status (VLS), US Passport Verification Service (USPVS), Records and Information from DMVs for E-Verify (RIDE) programs and SSOLV. Learn how your own organization can benefit from these important fraud detection tools.



Program

6.20 Tuesday

Facilitator/Presenter

Reed Rusniak

*Special Project Director,
Verification Services, AAMVA*

Presenters

Steve Yonkers

*Director of Identity and Credentialing,
Office of Policy, Screening Coordination Office (SCO), Department of Homeland Security*

Rebekah Hibbs

Senior Manager, Texas Department of Public Safety

Theresa Hill

*SAVE/VLS Program Manager,
Tennessee Department of Safety & Homeland Security*

Sara Bush

Program Analyst, US Citizenship and Immigration Services

Cynthia Taber-Lowry

Lead Business Analyst, Verification Services, AAMVA

3:00 pm – 4:30 pm

Social Media: Crisis Management and Communication through Cyberspace Ballroom E

#Hashtag this! Social media has taken the motor vehicle community by storm. The good, the bad, and even the ugly. Find out how agencies are using it for communicating with citizens, investigations, and crisis management. Whether your agency has recently implemented social media or you have established platforms in place, you will walk away with new strategies while avoiding common pitfalls.

Facilitator

Sherry Bray

*Information Office Supervisor,
Kentucky State Police*

Presenter

Josh DeVine

*Public Information Officer,
Tennessee Bureau of Investigations*

Program

6.20 Tuesday

5:45 pm – 9:00 pm

Night of Networking: Tennessee Aquarium

6:00 pm

IMAX Movie

7:00 pm

Reception and Dinner

AAMVA will be providing continuous transportation between 5:30 pm and 6:45 pm to the Aquarium for those wishing to ride the bus. The first bus will leave the 11th Street entrance at 5:30 pm. Last bus will leave at 6:45 pm.

In addition, Chattanooga is served by the CARTA free shuttles. Shuttles leave every 7 minutes from the 11th Street hotel entrance. Use the shuttles marked "Northbound Aquarium Line."

For those wishing to walk, the Tennessee Aquarium is approximately a 20 minute (1-mile) walk from the Convention Center.



Program

6.21 Wednesday

7:30 am – 11:30 am
Convention Center Lobby

Registration and Cyber Café

*Courtesy of Explore Information
Services*

7:45 am – 9:15 am
Exhibit Hall D

Exhibit Hall Open

7:45 am – 9:15 am
Exhibit Hall D

Breakfast

7:45 am – 9:15 am
Ballroom F

Administrator Breakfast *(invitation only)*

9:30 am – 11:30 am
Ballroom G

GENERAL SESSION **Jurisdiction Roundtable**

*Refreshments courtesy of Title
Technology, Inc. and TrueCar*

11:30 am

Golf Tournament

Bear Trace at Harrison Bay

*Bear Trace Golf Course, designed
by legendary golfer Jack Nicklaus,
has been recognized as one of
the best golf courses in the United
States and is part of the Tennessee
Golf Trail. Located in Harrison Bay
State Park, the course is particularly
scenic while still being user-friendly.
Courtesy of Intellectual
Technology, Inc.*

*Transportation leaves at 11:45 am
from the 11th Street entrance.*

Free Afternoon and Evening



Program

6.22 Thursday

7:30 am

Ballroom H/VJ

Traditional Past

Presidents' Breakfast

Courtesy of U-Haul International

8:30 am – 3:30 pm

Convention Center Lobby

Registration

8:30 am – 10:00 am

CONCURRENT SESSIONS

Breaking Barriers:

How Multi-Agency

Collaboration Impacts

Safety and Optimizes

Customer Service

Ballroom G

'Stay in your Lane' is a phrase from the past as DMV and Law Enforcement agencies have learned to 'Share the Road' when it comes to strengthening alliances for enhanced operations. Hear success stories and practical approaches to multi-agency safety campaigns, data sharing that impacts critical incidents, and partnerships that improve customer service.

Facilitator

Sherry Bray

Information Office Supervisor, Kentucky State Police

Presenters

Deb Roby

Deputy Director, Motorist Services, Florida Department of Highway Safety and Motor Vehicles

Major Fred Williams

Administrative Division, Operational Support, Kentucky State Police

Arriale Tabson

Public Information Officer, Tennessee Highway Safety Office

Ian Grossman

Vice President, Member Services & Public Affairs, AAMVA

8:30 am – 10:00 am

NMVTIS

Meeting Room 4/5

An overview of the NMVTIS Access Tool's current capability and future initiatives including a NMVTIS Task Force update. Hear about Junk, Salvage, and Insurance (JSI) best practices and NMVTIS in action, including a report from the field on using NMVTIS to regulate salvage yards and scrap metal recyclers in North Carolina.

Facilitator

John Laganelli

Chief of Staff, South Carolina Department of Motor Vehicles

Presenters

Paul Steier

Law Enforcement Program Manager, AAMVA

Doug Hooper

Planning and Policy Department Specialist, Georgia Department of Revenue

Lieutenant David Doerr

License and Theft Bureau, North Carolina Division of Motor Vehicles

Program

6.22 Thursday

8:30 am – 10:00 am

FMCSA Update

Ballroom E

Hear about FMCSA initiatives including the latest on CDL regulations, hearing permits, Title VI and an update on the National Registry. Learn about pending legislation and regulations.

Facilitator

Charlotte Boyd-Malette, Assistant Director, Field Services, North Carolina Division of Motor Vehicles

Presenters

Lloyd Goldsmith

Driver Qualification Specialist, FMCSA – Southern Service Center

Madhu Chandrasekharan

Senior Business Analyst, AAMVA

10:00 am–10:30 am

Convention Center Foyer

Refreshment Break

10:30 am – 12:00 pm

CONCURRENT SESSION CMV Interdiction: Drug & Human Trafficking

Ballroom G

A panel of law enforcement, federal partners and trucking association representatives will present information on identifying and deterring drug and human trafficking through commercial motor vehicle interdiction, with an opportunity for open discussion on current and future initiatives.

Facilitator

Rebekah Hibbs

Senior Manager, Texas Department of Public Safety

Presenters

Captain Brian Baxter

Criminal Investigation Division, Texas Department of Public Safety

Sergeant Darren Reid

Office of Motor Vehicle Enforcement, Iowa Department of Transportation

David R. Mullins

Special Agent, Immigration and Customs Enforcement

Laura Cyrus

Operations Director, Truckers Against Trafficking

Program

6.22 Thursday

10:30 am – 12:00 pm

Data Driven Approach to Crime and Traffic Safety (DDACTS)

Ballroom E

Data-Driven Approaches to Crime and Traffic Safety (DDACTS) is a law enforcement operational model that integrates location based crime and traffic crash data to determine the most effective methods for deploying law enforcement and other resources. Drawing on the deterrent value of highly visible traffic enforcement and the knowledge that crimes often involve motor vehicles, the goal of DDACTS is to reduce crime, crashes, and traffic violations across the country.

Facilitator

John Laganelli

Chief of Staff, South Carolina Department of Motor Vehicles

Presenter

Chief Howard Hall

Roanoke County Police Department

10:30 am – 12:00 pm

On the Road to Zero Deaths

Meeting Room 4/5

Even one traffic related death is too many, so what can we do to make our roads safer and reduce risky driving behavior? How can we increase safety for our vulnerable road users? Join this session to hear about the efforts being made to reach this goal.

Facilitator

Deb Roby

Deputy Director, Motorist Services, Florida Department of Highway Safety and Motor Vehicles,

Presenters

Ian Grossman

Vice President, Member Services and Public Affairs, AAMVA

Colonel Tracy Trott

Tennessee Highway Patrol

12:00 pm–1:30 pm

Ballroom H/I/J

Awards Luncheon

Program

6.22 Thursday

1:30 pm–3:00 pm

Ballroom G

GENERAL SESSION

Emerging Industry Issues & Trends

Hear from industry what they are anticipating in future years, what trends they are seeing that may impact DMVs, their strategies to stay ahead of the needs and their ideas for servicing the DMVs of the future.

Facilitator

Patrice Aasmo

Director, Member Services, Regions I & II, AAMVA

Presenters

Automotive Industry Insights and Outlooks

Mark Strand

Director of Economic Industry Insights, Cox Automotive Industry Insights Strategy Group

New Trends in Preventing System Modernization Project Failure: A Leadership Perspective

Mark Williams

Project Manager, FAST Enterprises

Business Continuity Planning: Are We Keeping Pace with New Technology?

Nicholas Demetriades

Principal Consultant, InfoSys Public Services

BYOD: What Are the Security Concerns

Andre Edmond

Senior Engineer, LexisNexis Risk Solutions

Policing & Mobile Driver's Licenses: Redefining Safety and Identity Management

Rob Mikell

Director of Business Development for Government Mobile Solutions, MorphoTrust

3:00 pm–3:30 pm

Convention Center Foyer

Refreshment Break

Courtesy of Polk

Program

3:30 pm–5:00 pm
Ballroom E

GENERAL SESSION **Annual Membership Meeting** **Call to Order**

Linda K. Cone
*Driver Services Administration,
Tennessee Department of Safety &
Homeland Security and President,
AAMVA Region II*

Roll Call
Georgia Steele
*Director, Division of Motor Vehicles,
Georgia Department of Revenue
and Secretary/Treasurer, AAMVA
Region II*

AAMVA Region II **President's Report**

Linda K. Cone
*Driver Services Administration,
Tennessee Department of Safety &
Homeland Security and President,
AAMVA Region II*

Report on Conference **Program Sessions**

Cynthia Stewart
*Project Administrator/Program
Manager, Tennessee Department of
Safety & Homeland Security*

Nominations Committee **Report**

Major Frederick Williams, Jr.
*Administrative Division,
Operational Support Troop,
Kentucky State Police*

Election **Linda K. Cone**

*Driver Services Administration,
Tennessee Department of Safety &
Homeland Security and President,
AAMVA Region II*

Remarks of the
President-elect
Kevin Shwedo
*Executive Director, South Carolina
Department of Motor Vehicles and
President-elect, AAMVA Region II*

Adjournment

6:00 pm–6:45 pm
Convention Center Foyer

Tennessee State
Reception
*Courtesy of Industry Advisory
Board*

7:00 pm – 9:00 pm
Ballroom H/I/J

Tennessee State Banquet



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ABC Corp
Booth 311

Rola Hamandi | Rola.Hamandi@ABC Corp.com | 954-993-5476

Jack Barnett | Jack.Barnett@ABC Corp.com | 615-794-1575

www.ABC Corp.com

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ACF Technologies, Inc
Booth 200

Josh Gravley | josh.gravley@acftechnologies.com

828-398-0040 | www.customerflow.com

ACF Technologies offers customer experience solutions for the motor vehicle industry and government markets. ACF provides solutions that encompass the entire customer experience including: Mobile Applications, Cloud Hosting, Appointment Scheduling, Queuing, Lobby Management, Digital Signage and Customer Feedback. We specialize in enterprise wide agencies who need accurate reporting and analytics to improve their organization's effectiveness. Through the combination of our innovative software and non-proprietary hardware devices, ACF has redefined the customer service process.

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American Association of Motor Vehicle Administrators (AAMVA) Booth 211

Dianne Graham | dgraham@aamva.org

703-522-4200 | www.aamva.org

Founded in 1933, AAMVA serves North American motor vehicle and law enforcement agencies to accomplish their missions. The association's vision—**Safe Drivers, Safe Vehicles, Secure Identities, Saving Lives**—guides AAMVA's activities, resources, and programs in driver licensing, vehicle titling/registration, motor carrier services, identity management, and technology solutions. Please visit our website at www.aamva.org to find out about our specific programs and technology services and for information and best practices.



Applus Technologies, Inc. *Conference Badge Holder Sponsor*

Dennis Palmer | dpalmer@applustech.com

312-644-3005 | www.applustech.com

Applus Technologies, Inc. is a full-spectrum provider of vehicle inspection solutions, appointment systems and electronic driver examination systems worldwide. With certification testing the common denominator, Applus develops hardware and software solutions, provides robust networks and databases, and dashboard management and reporting suites for efficient program administration. We have an outstanding reputation for delivering quality solutions on-time, as promised, to motor vehicle and environmental agencies at all levels - local, state and national. Our comprehensive solutions and services help jurisdictions achieve their program goals of increased customer satisfaction, better air quality and safer roads for the citizens they serve.



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Auto Data Direct, Inc. (ADD) provides a suite of innovative, web-based tools to help a wide range of industries securely access real-time motor vehicle data, expedite federal and state-required processes, and meet specific business needs. ADD's history of jurisdictional cooperation goes back to its beginnings, in 1999, when ADD contracted with the Florida Department of Highway Safety and Motor Vehicles to offer web-based access to Florida motor vehicle data. Since then, ADD has steadily expanded its services, contracting with 34 jurisdictions, including providing certified towing notification letters in Texas, Florida, Indiana, and Alabama, and building lien verification title cancellation and salvage reporting services for Georgia and Tennessee.

Exhibitors and Sponsors



Business Information Solutions **Booth 305**

Stoney M. Hale II | stoney@bisonline.com | 866-514-5192

Chris Laisure | chris@bisonline.com | 866-514-5192

www.bisonline.com

Business Information Systems (BIS) is a software engineering company providing software solutions to government offices for over thirty years and has a reputation for being a leader in implementing state-of-the-art technology. In an industry plagued with a paper intensive workflow and aging applications. BIS has committed itself to implementing solutions that improve the data integrity, security, and business logistics for its customers. BIS Vehicle Title Registration System (VTRS) package provides a fully integrated Motor Vehicle, Insurance Verification, Inventory Management, Cash Management, Online Renewal, Print-on-Demand Registrations, Print-on-Demand Dealer Temporary Tags, Electronic Document Management, Self Service Renewal KIOSK, and General Ledger system.



CA Technologies **Booth 105**

Mary Lou Prevost | Marylou.prevost@ca.com

916-730-6338 | www.ca.com/publicsector

In a world where government services are being rewritten by software, CA Technologies creates solutions that fuel successful transformations for departments and agencies. From planning to development to management to security, our software helps governments change how they interact with citizens—from the data center to the mobile device. Customers work with us to develop applications and experiences that excite, engage and create resource-saving opportunities. Effectively deploy, monitor and secure their applications and infrastructure. And power innovation by understanding, planning, managing and controlling infrastructure to ensure the best possible outcomes. Partner with CA to thrive in the application economy. Learn more at ca.com/publicsector.

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Samantha Fitzgerald | samanthafitzgerald@carfax.com

703-850-6035 | www.carfax.com

Carfax, a unit of IHS Markit (Nasdaq: INFO), is the vehicle history expert for used car buyers, sellers and the automotive industry. Carfax created the Vehicle History Report in 1986 and continues to develop innovative services – like Carfax Used Car Listings and myCarfax – that make it easier to shop, buy, own and sell a used car. The company maintains a database comprising over 17 billion vehicle history records from more than 100,000 sources worldwide. Get a free Carfax® Vehicle History Report from dealers with every used car for sale on Carfax.com or look for Carfax Advantage™ dealers in your area and say ‘Show Me the Carfax™’. Based in London, IHS Markit is a world leader in critical information, analytics and solutions.



CBN Secure Technologies, Inc. Booth 111

Dan Sanchez | dsanchez@cbnsti.com

434-799-9280, ext. 4494 | www.cbnco.com

CBN Secure Technologies delivers the highest standards of security, quality, and stability in identification documents and issuance systems. Our leadership in the identification solutions market is built on a tradition of customer-focused relationships. We do business differently, not just delivering our solutions on time and as advertised but providing leadership and working with our customers to address their changing business and technology needs. We proudly deliver the most trusted, polycarbonate, laser engraved DL/ID solutions from our purpose built North American operations to seven leading AAMVA jurisdictions, including New York State, the Commonwealth of Virginia, State of Wisconsin and Province of Alberta.



Celtic Systems Booth 108

Joe McCormick | contact@celtic.bz

480-682-3791 | www.celtic.bz

Since 2003, Celtic Systems has been a leading developer of enterprise solutions for motor vehicle administrations throughout the United States and Canada. Our extensive experience solving the problems of government agencies enables us to effectively modernize agency-wide systems and supporting technologies.

Exhibitors and Sponsors



CSG Government Solutions **Booth 313**

Patti Garofalo | pgarofalo@csgdelivers.com

312-444-2760 | www.csgdelivers.com

CSG Government Solutions is a national leader in planning, managing, and supporting complex projects that modernize the information technology and business processes of large government programs. CSG's Motor Vehicle program expertise helps you streamline processes and implement new technologies to modernize licensing and registration, highway safety, enforcement, and other functions. Since 1997, we have applied our expertise, innovation, and results-oriented mindset to the most complex program modernization projects of over 150 government and other organizations. We work with our clients in a spirit of partnership and collaboration to deliver the right results at the right time, for the right price.



CVR – Computerized Vehicle Registration **Daily News Cosponsor**

Ken Mehall | kmehall@cvrreg.com

248-219-5032 | www.cvrconnect.com

Computerized Vehicle Registration (CVR) is a General Partnership between CDK Global and the Reynolds and Reynolds Company. Formed in 1992, CVR is the leading provider of Electronic Vehicle Registration and Titling programs in partnership with Motor Vehicle Agencies across the US. CVR currently has value added programs operational in 23 states and over 16,000 clients. CVR pioneered dramatic improvements in the speed, accuracy, efficiency, and security of the Vehicle Registration and Title process while extending this capability to the point of purchase. CVR processes over 15 million vehicle transactions and over 4 million secure DMV inquiries annually. CVR is dedicated to partnering with Motor Vehicle Agencies and key Dealer Associations to deliver process improvement, financial and operational benefits that translate to alternative delivery services and high value options offered to the driving public.

Exhibitors and Sponsors



DataBank IMX Booth 204

Glenn Walther | gwalther@datbankimx.com

407-839-1477 | www.databankimx.com/

DataBank is North America's leading end-to-end business process solution provider. We tailor our tools, services and solutions to fit the way you work, simplifying your business processes. We are backed by our proven track record of boosting productivity and saving money amongst clients of all industries and sizes. Our offerings range from content management software, business process outsourcing, and workflow design and implementation. These highly configurable, 'a la carte' solutions can be out-of-the-box for hassle-free deployment, customized to address unique business needs or completely managed by our team of experts, allowing you to focus on your core business.



Dealertrack, Inc. Attendee Bag Cosponsor

Beverly DeVine | bev.devine@coxautoinc.com

916-854-5444 | www.dealertrack.com

Dealertrack, a Cox Automotive company, is dedicated to helping jurisdictions increase the efficiency of their title and registration processes by providing software solutions that seamlessly integrate jurisdiction and industry workflows. Our innovative, web-based software solutions result in reduced jurisdictional costs, improved customer satisfaction, and increased staff productivity – at no cost to the jurisdiction. The **Collateral Management Services** team pioneered Electronic Lien and Title, which Dealertrack offers in 23 jurisdictions. The **Registration and Titling Solutions** team provides electronic registration and titling services in 15 states. Dealertrack also delivers specialty state solutions including Electronic Temporary Tags, ELT Gateway, and Motor Vehicle Inquiry.



DivcoData Booth 307

Jeff Glass | jglass@divcompanies.com

423-596-2020 | www.divcompanies.com

DivcoData is a full service print and mailing facility located in Chattanooga, TN. We have been in business for 25 years and work in 9 states in the south with our full solutions with tax statements, certified letters, solid waste services and monthly tag renewals. We currently process, print and mail out over 200,000 tag renewals per month for the state of Mississippi. Our services create efficiencies that help your office run smoother by customizing a professional look tag renewal bill for your county this is easy to read and understand for your customers. We look forward to being part of the AAMVA Organization and working with our services.

Exhibitors and Sponsors



Donate Life America **Booth 203**

Hilary Czarda | hczarda@donatelifenet

804-377-3584 | www.donatelifenet

Donate Life America is a 501(c)3 nonprofit alliance of national organizations and Donate Life State Teams across the United States committed to increasing the number of donated organs, eyes and tissue available for transplant to save and heal lives. Donate Life America manages and promotes the national brand for donation, Donate LifeSM; develops and executes effective multi-media donor education programs; motivates the American public to register now as organ, eye and tissue donors; manages the National Donate Life Registry, RegisterMe.org; and assists Donate Life State Teams and national partners in facilitating high-performing donor registration programs.



Entrust Datacard **Booth 106**

Attendee Bag Cosponsor

Tim Klabunde | tim.klabunde@entrustdatacard.com

952-988-1248 | www.entrustdatacard.com

Entrust Datacard helps governments and integrators reduce risk and implement secure, reliable and efficient ID and credential-management programs. Entrust Datacard has delivered innovative solutions for over 400 government ID programs in more than 100 countries, including over 65 driver's license programs worldwide, and 18 in North America. A deep understanding of industry best practices and standards, along with open, flexible architecture, ensures security and flexibility for customers. Additionally, Entrust Datacard offers a Secure Issuance AnywhereTM platform, which includes best-in-class personalization hardware, identity management software, supplies and services — providing the most comprehensive identity and credential-management solutions available. Entrust Datacard's expertise and experience includes over 40 years of customer success and a world-class service and support network in over 150 countries.

Exhibitors and Sponsors



Envision Payment Solutions Booth 104

Chuck Hobbs | Chuck.hobbs@envisionpayments.com

770-709-3004 | www.envisionpayments.com

Envision Payment Solutions offers a unique *No-Cost* NSF Check and ACH Guarantee Program that transforms returned DMV payments into guaranteed revenue. Our service removes the time consuming collection process from the DMV's daily work, so your staff can concentrate on more important tasks. Envision handles all the calls, the notices, and follow-ups with your customers. We customize daily reporting back to your department to meet your state's needs. Regardless of whether we collect on the returned items, Envision funds your department for qualified returns -- Guaranteed! Join thousands of locations across the USA that no longer waste valuable time processing bounced payments. Envision does the work and funds your DMV office: Guaranteed!



Evolis Inc. Booth 206

Jean Charles Pichon | jcpichon@evolIS.com

954-777-9262 | www.evolIS.com

Evolis designs, manufactures, and markets a comprehensive range of printing systems and plastic card personalization solutions. The Evolis systems enable decentralized printing of driver's licenses and / or government ID's using our new laser engraving solution and the standard PVC card printing options, directly within your administrative offices. Evolis is now ranked as the industry leader worldwide. Our expertise is recognized by systems integrators, key accounts and end users for a wide variety of projects. You too can benefit from our leadership, our proven solutions and our international expertise.



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John Drewke | john.drewke@experian.com

224-698-3077 | www.autocheck.com

Experian Automotive provides information services and market intelligence that enables results-driven professionals to gain the fullest possible understanding of the market, the vehicles and the people who buy them. Its North American Vehicle DatabaseSM houses data on over 750 million vehicles and, with Experian's credit, consumer and business information, provides an integrated perspective into the automotive marketplace. Experian Automotive's AutoCheck[®] vehicle history reports provide dealers and consumers with in-depth information, allowing them to confidently understand, compare and select the right vehicles.

Exhibitors and Sponsors



Explore Information Services, LLC **Registration & Cyber Café Sponsor**

Heidi Holst | heidi.holst@exploredata.com | (Heidi) 651-295-1516

Scott Slick | scott.slick@exploredata.com | (Scott) 952-843-3183

www.exploredata.com

Explore Information Services, LLC. For more than 20 years, Explore has been a trusted partner of government entities in providing violation monitoring and driver record information to the insurance industry and employers. Explore's IRP and IFTA software solutions for government automate critical processes, improve efficiency and reduce costs, while serving motor carriers more effectively. For more information please visit www.exploredata.com.



Fast Enterprises, LLC **Booth 210**

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James G. Harrison | JHarrison@FastEnterprises.com

877-275-3278 | FastEnterprises.com

Fast Enterprises is the premier provider of solutions for DMV system modernization. Our commercial off-the-shelf (COTS) solution, FastDS-VS, has been implemented in eight motor vehicle agencies and two more states will come into production in the next several months. Our software is configured, rather than programmed, to meet any agency's specific business and technical objectives, as proven by the diversity of our current user states. The solution is browser-based, platform-independent, and SOA-compliant. It runs on industry-standard hardware, database management systems, and operating systems. Our unblemished track record of on-time on-budget projects is unmatched in the industry. Ask our customers how FAST can help your modernization effort succeed!



Gemalto **Booth 201**

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Steve Purdy | steve.purdy@gemalto.com

215-367-4361 | www.gemalto.com/driverslicense/

Gemalto is now the fastest-growing DL/ID solutions provider in North America with multiple successful jurisdiction migrations to our robust capture and issuance solutions. Bringing combined global and regional experience – our work with 180 countries and the legacy of Marquis ID Systems – we are uniquely positioned to deliver the solutions you need today and provide a path to innovations for tomorrow, including digital driver's licenses, multi-program smart cards, and advanced capture and biometric matching systems.

Exhibitors and Sponsors



Global Enterprise Technologies North America Booth 109

Joel Perez | Jperez@getgroupna.com
781-890-6700 | www.getgroupna.com

Since 1994, Global Enterprise Technologies Corp. (GET Group NA) has provided secure, advanced, and complete solutions that enhance citizen IDs and meet our diversified customer needs, while ensuring timely delivery with optimum quality standards served by a reliable, innovative, committed, flexible, and trusted work force. While doing so, we ensure that we maintain a long-term relationship with all our stakeholders based on integrity, trust and respect. Our company brings together the most innovative technologies available in the market to provide high-end secure solutions that enhance Identity, Credential, and Access Management (ICAM) for: US & Canadian Government Agencies, Motor Vehicle Agencies, State, Provincial and Local Government and Law Enforcement Agencies



Grant Street Group Booth 202

Phil Runyard | Phil.Runyard@GrantStreet.com
412-246-1341 | www.GrantStreet.com

Grant Street Group provides customized E-payment solutions for motor vehicle applications. For over 20 years, we have been a leader and innovator of government web-based software and services. We provide quality software and uncompromising support to help government work better and deliver on its mission to provide reliable and efficient services. We process over 2 million credit and debit card payments for the Ohio Bureau of Motor Vehicles each year, as well as for many other motor vehicle administrators nationwide.



HDI Solutions, LLC Opening Session Sponsor

Leah Stowe | leah.stowe@hdisolutions.com
334-466-3065 | www.hdisolutions.com

HDI Solutions, LLC engages in software development, records administration, case management, and database administration activities for law enforcement and motor vehicle agencies. Founded in 1981, HDI has earned a solid reputation for providing quality custom services for its clients to increase efficiency and transform data into meaningful information. Whether agencies need to track criminal cases, verify motor vehicle insurance, transform crash record data, or meet any other legislative mandate, HDI possesses the experience necessary to assist clients in meeting their requirements efficiently, effectively, while being on time and within budget. Let us show you how we can help your agency!

Exhibitors and Sponsors



IdentoGO® by MorphoTrust **Booth 314**

Karen Zerbe | kzerbe@morphotrust.com

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Industry Advisory Board

Tennessee State Reception & Travel Assistance Sponsor

Kathleen Synstegaard | kathleen.synstegaard@veridos.com

612-618-5124

The Industry Advisory Board (IAB) supports its mission by serving as trusted advisors to AAMVA and its members. As a long-standing organization with diverse industry member representation, the IAB works with AAMVA to: Add value to the Association; Enhance communication and understanding between the private sector and AAMVA members; Promote the adoption of industry best practices that align with AAMVA's mission and Assist AAMVA in advancing programs and policies that jointly benefit industry and AAMVA members. Through its sponsorship and scholarship efforts, the IAB helps AAMVA, its Regions and its members meet to bring about positive and impactful change.



Infosys Public Services **Booth 300**

John L. McDonald | john_mcdonald01@infosys.com

860-818-4764 | www.infosyspublicservices.com

Infosys Public Services is a leader in business consulting and technology solutions. We partner with transportation agencies to implement solutions that are scalable, upgradeable – allowing them to stay ahead of the innovation curve. Our solutions are based on commercial off the shelf (COTS) software components, and combined with our execution excellence and proven best practices allow clients to renew themselves while also creating new avenues to generate value. Visit www.infosyspublicservices.com to learn more.

Exhibitors and Sponsors



Insurance Information Exchange (iiX)

Administrators Dinner Cosponsor

Katie James | kjames@verisk.com

979-393-9182 | www.iiX.com

Insurance Information Exchange (iiX), a member of the Verisk Analytics family of companies, is a leading provider of information, including motor vehicle records (MVRs), to insurance professionals and employers. Verisk is the property and casualty insurance industry's leading supplier of statistical, actuarial, underwriting and claims data and decision support services. Dedicated to privacy, iiX provides employment screening and insurance underwriting reports nationwide through a state MVR network and nationally recognized consumer reporting agencies.



Insure-Rite Inc.

Tuesday Afternoon Networking Break Cosponsor

Richard Kasteler | rkasteler@insure-rite.com

801-531-0731 | www.insure-rite.com

Insure-Rite is a motor vehicle liability insurance verification system provider. The system uses a comprehensive system of tools designed specifically to meet the uninsured motorist identification needs of any jurisdiction. Building on individual successes in Utah, and joint success in Texas and West Virginia our services are unparalleled in the vehicle insurance verification services industry. The Insure-Rite team has more than 20 years of experience with insurance verification systems in Utah, Texas, Wyoming and West Virginia including: Data Exchange, Letter Campaigns, Customer Service Call Centers, Law Enforcement Interface and the IICMVA WEB services model.



Intellectual Technology Inc. (ITI)

Booth 101

Golf Sponsor

Randy Gray | rgray@iti4dmv.com

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ITI's solutions are proven to lower costs, increase revenue, shorten wait times and reduce fraud. Solutions include Self-Service Kiosks, print on demand registration printing, License Plates software, Mobile Solutions and Centralized Fulfillment. All ITI solutions are driven by proprietary "DMV on Demand" software and includes integration, inventory management, maintenance, call center support, on-site service, printers, documents and supplies. ITI's proprietary "DMV on Demand" software lets states securely issue vehicle registrations, license plates and other official items while providing real time reporting, comprehensive auditing, service tracking and complete inventory management that DMV's desperately need.

Exhibitors and Sponsors



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Lynn Conaway | LConaway@jrwald.com

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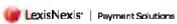


Keesing Technologies **Booth 205**

Mel Krul | m.krul@keesingtechnologies.com

0031 (0)20 7157 824 | www.keesingdocumentchecker.com

Keesing Technologies was founded in 1923 and leads the way in digital ID document authentication solutions. The objective of Keesing Technologies is to help organizations prevent counterfeiting and combat fraud by providing the world's best authentication solutions. To this end, we market a range of printed and digital solutions that allow users – from document professionals to untrained staff – to assess the authenticity of nearly all ID documents currently in circulation. Solutions that provide you with the assurance of a document's authenticity.



LexisNexis Payment Solutions **Booth 304**

Kelly Tralongo | kelly.tralongo@lexisnexis.com

800-669-8313, ext 86853 | <http://paymentsolutions.lexisnexis.com>

LexisNexis® Payment Solutions is a division of LexisNexis® Risk Solutions (risk.lexisnexis.com) the leader in providing essential information that helps advance industry and society, serving commercial organizations and government agencies. LexisNexis Payment Solutions helps automate payments for government agencies including fees, utility bills, license renewals, citations, monthly payments and much, much more. Services include online credit card/e-check payments, IVR phone payments, credit/debit payment at the counter, internal office system payments and payments by mail.

Exhibitors and Sponsors

LexisNexis® **LexisNexis Risk Solutions Inc., Insurance Data Solutions**

Board of Directors Breakfast Sponsor

Dale Brown | dale.brown@lexisnexisrisk.com

678-694-3861 | www.lexisnexis.com/risk/

LexisNexis Risk Solutions Inc. is a leader in providing essential information, including driving records that helps customers across all industries and government predict, assess and manage risk. Combining cutting-edge technology, unique data and advanced scoring analytics, we provide products and services that address evolving client needs in the risk sector while upholding the highest standards of security and privacy.

Manheim **Manheim**

President's Welcome Reception Cosponsor

Karyn Wrye | karyn.wrye@coxautoinc.com

615-300-6758 | www.manheim.com

A subsidiary of Atlanta-based Cox Enterprises, and part of Cox Automotive, Manheim was established in 1945 as a wholesale vehicle auction operation. With more than 20,000 employees in 121 operating locations around the world, Manheim is the leading global provider of vehicle remarketing services, connecting buyers and sellers of used vehicles to the largest wholesale used vehicle marketplace. Registering nearly seven million vehicles per year, the company helps dealer and commercial customers, including automotive dealerships, banks, car rental agencies and auto manufacturers achieve results by providing physical and digital auction channels, data analysis, financing, transportation and mobile products and solutions. In addition to transforming the wholesale vehicle buying and selling experience through investments in technology and innovative products and services, Manheim stays focused on its employees, the environment and the communities it serves.

MATHTECH, INC. **Mathtech, Inc.**

Booth 208

Steven Young | syoung@mathtechinc.com

609-689-8520 | www.mathtechinc.com

Agency System & Process Modernization — Clear Direction for Project Success. Mathtech has a 50-year tradition of successfully completing projects and working collaboratively with our clients. Mathtech has significant experience working with jurisdictions to plan and implement system modernizations. Our consultants help agencies define goals and create a vision for new business processes and technology. We help define requirements, prepare RFPs, design enterprise architectures, develop Business and IT Strategic plans, implement databases and systems, and manage large projects. Our PMO/Oversight/IV&V team has helped many agencies successfully complete complex projects. Contact us and we can share many lessons learned from other projects.

Exhibitors and Sponsors



Matica Technologies, Inc. **Booth 308**

Bill Potwin | b.potwin@maticatech.com

864-272-1199 ext. 131 | www.maticatech.com

Matica manufactures equipment for central and over-the-counter (OTC) issuance of driver licenses and ID cards. Our DL-specific products include our very popular XID line of desktop card printers; desktop laser engravers; and printers, lasers and mailing equipment for central issuance. Six U.S. states have chosen Matica for their DL/ID issuance, and each state that has reached the end of its initial contract term using Matica equipment has chosen to continue using Matica products for their next contract term. We think this speaks volumes about our product reliability, post-sale support, and overall commitment to customer satisfaction.



MorphoTrust USA **Booth 310**

Julie Zomar | jzomar@morphotrust.com

978-215-2400 | www.morphotrust.com

MorphoTrust USA – The Identity Company™ – is leading the digital identity transformation by simplifying, protecting and securing the lives of the American people everywhere identity matters. For nearly 60 years MorphoTrust has brought innovative technology to serve MVA customers. Currently, MorphoTrust is helping to define and architect the next generation of credential and authentication solutions to prove and secure identities for in-person and online transactions. Stop by MorphoTrust's booth to learn more about our electronic ID (eID), mobile driver's license (mDL), secure physical driver's licenses, Driver 360 Modernization Solution and more.

YOUR WORLD: *Simplified • Protected • Secured*



Motor Vehicle Network (MVN) **Booth 113**

Youth T-Shirt & Youth Registration Bag Sponsor

Brad Savage | bsavage@mvnetwork.com

800-922-9933 | www.mvnetwork.com

Motor Vehicle Network (MVN) installs high-definition flat screen TVs in DMV offices which broadcast information to customers in the waiting area without the use of audio. MVN is used as a communications tool between DMV headquarters and their customers to update current events, promote safety initiatives, changes to regulations, emergency messages and office procedure information. In addition, MVN can integrate with your queuing provider, partitioning the screen to show the current queuing numbers. Through sponsorship underwriting, MVN installs, updates and maintains the system at no cost to the jurisdiction. Our established longevity and customer service commitment has resulted in MVN's outstanding reputation across the country.

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MV VeriSol **Booth 112**

Charlie Pecchio | cpecchio@mvverisol.com

888-837-4765 ext. 121 | www.mvverisol.com

MV VeriSol provides a comprehensive turnkey solution for real-time motor vehicle insurance verification. MV VeriSol's Motor Vehicle Insurance Verification software (MVIV™) performs both event-based verification (traffic stops, registrations, accidents, courts) and ongoing verification to identify cancellations and gaps in coverage. MVIV performs online verification directly with insurance companies based on IICMVA specifications and industry standards with enhancements and integration as required by each jurisdiction. MVIV can reduce the uninsured motorist rate by up to 80% while providing a positive cash flow for the jurisdiction. Each jurisdiction has the flexibility to implement differently based on legislation, business rules, preferences, and budget.



NIC

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Kellie Benoit Kerstetter | kellie@egov.com

615-424-7839 | www.egov.com

NIC is the nation's leading provider of digital government services, mobile applications, and secure payment processing solutions. We manage more than 250 motor vehicle- and driver-related online services in 28 states that make it easy for constituents to interact with DMV agencies at any time of day or night from any device. We use technology to simplify complex processes, reduce agency costs, and deliver high driver satisfaction. Our proven self-funded solution also provide user-friendly services at no cost to DMV agencies.



Parsons **Booth 102**

Joseph Battista | joseph.battista@parsons.com

717-919-1577 | www.parsons.com

Parsons is a market leading engineering and program management firm that provides innovative solutions for Transportation and DMV agencies. Parsons Systems Group designs and operates vehicle safety and emissions inspection programs in North America and intelligent transportation systems worldwide. Our team has designed, developed, and created an innovative and proven suite of inspection and auditing systems and services, most notably our tablet-based solutions for vehicle safety and emissions programs. Parsons also provides cyber security and data information protection solutions to government organizations to identify, mitigate and respond to issues including data breaches and technical infrastructure security. Our solutions help our clients avert threats, assess risk and respond to information breaches.

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PDP Group, Inc.

Tuesday Afternoon Networking Break Cosponsor

John Yarbrough | jcyarbrough@pdpgroupinc.com
443-799-7783 | www.pdpgroupinc.com

PDP Group offers tailored automotive risk solutions for dealers and lenders. PDP Group's services include retail and lease insurance tracking, comprehensive nationwide paper title administration, and electronic lien and title (ELT) processing. PDP Group's Simply ELT® program is a web based electronic title solution enabling financial institutions of all sizes to participate in state programs. In addition, PDP Group is nationally known for providing insurance products for service rental programs, floor plan inventory, and dealer property and casualty coverage. These programs allow clients to retain and strengthen relationships with their customers.



Polk

Thursday Afternoon Networking Break

Kirk Hanna | Kirk.Hanna@ihsmarkit.com
248-728-8366 | www.ihs.com/automotive

R.L. Polk & Co., part of IHS Markit Inc. (NDAQ: INFO), offers clients the most comprehensive content and deepest expertise and insight on the automotive industry available anywhere in the world today. With the 2013 addition of Polk, IHS now provides expertise and predictive insight across the entire automotive value chain from product inception—across design and production—to efforts used to maximize potential in the marketplace. No other source provides a more complete picture of the global automotive industry. IHS is the leading source of information, insight and analytics in critical areas that shape today's business landscape. IHS has been in business since 1959 and employs approximately 12,000 people in 130 offices in 34 countries.



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Max Astor | Max.Astor@ppg.com
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Used worldwide for more than 25 years in billions of security credentials, PPG TESLIN® substrate offers tamper-resistant and tamper-evident durability, and forms adhesive bonds that are ten times stronger than other print materials. It also cushions and protects embedded electronics to extend the service life of e-cards. Drivers' licenses that combine *Teslin* substrate with rigid card materials like polycarbonate, retain the best security features of both materials while improving durability and reducing program costs. *Teslin* substrate can be embedded with program-specific security features and made available through a secure supply chain to further deter document forgery and enhance credential and certificate authentication. Learn more at: teslin.com.

Exhibitors and Sponsors

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Qmatic Booth 301

Kirk Lyle | kirk.lyle@qmatic.com

770-817-4310 | www.qmatic.com

Qmatic Group leads the market in customer journey solutions. For more than 30 years, we have helped public and private organizations create remarkable customer experiences with software and hardware solutions that seamlessly manage online and onsite engagement points. Our integrated analytics provide the insights to better orchestrate customer interactions, offer timely promotions, and optimize staff and resource planning. We operate in more than 120 countries with global headquarters in Sweden and a leading presence in North America.



RESPEC (Formerly known as POD) Booth 302

Samantha Lapin | Samantha.Lapin@RESPEC.com

505-243-2287 | www.RESPEC.com

Is your motor vehicle data inaccurate and full of duplicates? Is your system on an island, disconnected from your other systems and dragging you down? RESPEC has the people and solutions to lift you up. RESPEC has 25+ years' experience in system consolidation and integration, data cleansing and migration. RESPEC specializes in helping DMVs manage their customers' information across their various systems. RESPEC protects the integrity and accuracy of DMV data, improves data quality by creating a single version of truth, and synchronizes multiple systems to eliminate duplicates and enable data sharing between the DMV and other state agencies.



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Cori Cuthbertson | cori@sts-intl.com

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With over 20 years of experience, Solutions Thru Software is the industry's leading provider of computerized testing solutions and associated products. At STS, we put our customers first. We provide flexible, proven solutions to meet your business needs. We pride ourselves on providing timely, efficient service and reliable, user-friendly technology that increases productivity and satisfaction in today's busy work environments. Take a look at our knowledge testing, road testing, and scheduling solutions and you will find technology designed and backed by people who truly commit to meeting your needs.

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South Carolina Department of Motor Vehicles 2018 Region II Conference Host Booth 303

D'Ann Amos | Dann.Amos@scdmv.net
803-896-6822 | www.scdmvonline.com

The State of South Carolina looks forward to hosting the 2018 Region II AAMVA Conference in Myrtle Beach! We invite you to join the SCDMV and other AAMVA colleagues next summer! Stop by our booth to experience the best of South Carolina!

SURYS

SURYS Inc Booth 207

James Kipp | j.kipp@surys.com
973-567-8960 | www.surys.com

SURYS Inc. . . . The new name for Hologram Industries - SecureMark Decal. SURYS Inc. is a multi-faceted security provider, which has earned its "pedigree of success" on behalf of governments worldwide for over the past three decades. SURYS Inc. offers a broad portfolio of security products (vehicle decals, laminates and Embedded OVD's for D/L and labels) based on the innovative applications of optical, material and digital sciences to reduce car theft and fraudulent identity documents, registration plates and windshield decals. SURYS Inc. is a vertically integrated secure facility located in Trumbull, Connecticut. . . from origination, security printing, converting and fulfillment, our procedure are compliant with the highest security standards for controlled production of high-security components.



Tech Mahindra Booth 107

Aman Sethi | Aman.sethi@techmahindra.com
847-275-5791 | www.techmahindra.com

Tech Mahindra, a USD \$4 bn company with more than 107,000 professionals, is providing transformation solutions and services across 90 countries for over 25 years. Our public sector focused practice is helping our customers save costs, improve process quality, increase productivity, and create satisfying experiences for all stakeholders. Built on domain knowledge, process reengineering and best-in-class IT systems, we provide solutions in the area Motor Vehicles, Public Budgeting, Grants Management, SAP, Document Management, Mobility and Cloud solutions among others. Tech Mahindra is currently helping multiple DMVs in their transformation journey.

Exhibitors and Sponsors



Tennessee Highway Patrol Booth 315

Colonel Tracy G. Trott | Tracy.trott@tn.gov

615-251-5175 | <https://www.tn.gov/safety/>

The Tennessee Highway Patrol is a national leader in public safety recently being named 1st place winner by the IACP as best State Police Agency 501-1500 Troopers in 2016. The THP is a full service law enforcement agency with a criminal investigation and identity crimes unit to go along with many specialized services such as SWAT, Aviation, K-9, Training, Special Programs, DARE, Interdiction Patrol, Crash Reconstruction, Executive Protection Unit, Support Services, Commercial Vehicle Enforcement Section and Capitol Security Unit. They have 921 sworn trooper positions with another 175 civilian employees and a budget of approximately 118 million dollars.

autopoint | TitleTec

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Thursday Morning Networking Break Cosponsor

Dan Cinnamon | Dan.Cinnamon@TitleTec.com

916-712-0047 | www.autopoint.com/titletec-about

Founded in 2005 and acquired by Solera Holdings (Solera) in 2015, Title Technologies, Inc. (TitleTec) creates a mutually beneficial relationship between the jurisdiction, the vehicle industry and motorist. Everything we do is about creating empowering connections that *just work* for all parties. To accomplish this, TitleTec utilizes its Autopoint suite of solutions, which streamlines the registration and titling process throughout the vehicle life-cycle, while maintaining rigorous safeguards to ensure information integrity throughout the process.



TrueCar

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Patrick Watson | Pwatson@truecar.com

803-360-6094 | www.truecar.com

TrueCar is an information and technology platform that enables its users to communicate with TrueCar Certified Dealers for a hassle-free car-buying experience.



U-Haul International

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Joe Cook | joe_cook@uhaul.com

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rent our distinctive orange and white U-Haul trucks, trailers and towing devices as well as offer self-storage rooms through a network of company-operated moving centers and independent U-Haul dealers. U-Haul customers' patronage has enabled the company to maintain the largest rental fleet in the do-it-yourself moving industry. The company provides industry leading moving and storage boxes and an extended line of packing supplies to protect customer possessions. U-Haul is also the largest installer of permanent trailer hitches in the automotive aftermarket.



Valid USA – Identity Solutions **Booth 209**

Conference Program Ad Cosponsor

Mike Fox | mfox@validusa.com

260.414.6346 | www.validusa.com

Valid USA delivers Driver's License programs through our innovative, highly-secure solutions, configured to the unique needs of jurisdictions and provinces. We offer a product approach to DMV's, in contrast to the one-off implementations common in the market today. Our product approach ensures a stable and up-to-date solution which performs consistently across all deployed installations.



Veridos Identity Solutions **Booth 103**

Administrators Dinner Cosponsor

Kathleen Synstegaard | Kathleen.synstegaard@veridos.com

612-618-5124 | www.veridos.com

Veridos is a trusted provider of advanced, turnkey driver license solutions for over 50% of Canada's citizens including Ontario, Saskatchewan and Manitoba. Globally, Veridos has implemented more than 150 government projects in the past 25 years. Our heritage includes creating and pioneering secure identification and identity solutions, with 100% focus on government identification programs.



Waldale Irwin Hodson Group **Booth 110**

Paul Fussner | fussner@wihgroup.com

440-358-9488 | www.waldale.com

The **Waldale Irwin Hodson Group**, with six License Plate manufacturing and fulfillment sites located across both the United States and Canada, provides a wide range of products and services to both the License Plate and Motor Vehicle communities. We use the most current industry 'best practice' concepts to supply our North American jurisdictional customers with first rate, quality products and superior customer service.

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It's always a great day in South Carolina! Welcome!

South Carolina is thrilled to host the Region II AAMVA conference June 18-21, 2018 in sunny Myrtle Beach. This coastal city boasts 60 miles of white sand beaches, more than 100 golf courses, a minor league baseball team, and shopping galore, to name a few of its many amenities. It's the perfect location to spend a week with your friends, family, and colleagues at AAMVA! I promise you will enjoy the perfect balance of fun and work.

Hosted at the Sheraton Myrtle Beach Convention Center Hotel, the 2018 conference is two blocks from the Atlantic Ocean. Imagine waking up to a sunrise over sparkling blue water before learning more about industry trends that affect us every day. Not to mention enjoying a perfect beach front sunset!

Please join us next summer as we experience the best of South Carolina, make new friends, and are introduced to new technologies from a variety of vendors.

We look forward to seeing you in South Carolina!


Kevin Shwedo, Executive Director
South Carolina Department of Motor Vehicles

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