



April 9, 2013

TO: Members of the South Carolina General Assembly

FROM: John L. Finan, Agency Administrator
SC Department of Employment and Workforce

SUBJECT: Local Workforce Areas and DEW announce service model

The state's unemployment rate is the lowest it has been in four years at 8.6 percent. South Carolinians are finding jobs, and the state's overall economy is improving. In 2012, businesses added approximately 26,500 jobs.

This welcome news also means fewer people are claiming Unemployment Insurance (UI) benefits, which is great for the Palmetto State. However, as we have been discussing with you and our partners over the past month, these declines in unemployment and corresponding dips in claims and reemployment workloads translate into reduced operational funding available to DEW from the U.S. Department of Labor. At the same time, federal funding to our state's local workforce investment areas has also declined.

Bearing all these factors in mind, it has become more important than ever to work with our local partners in designing a new workforce delivery system that is sustainable for the long term as the state continues down the path of economic recovery.

Consequently, the state's 12 local workforce areas have worked with DEW to develop new service delivery models that will meet each local area's particular needs for reemployment and unemployment insurance services. This reorganization will allow DEW to maintain a high level of quality service for South Carolina's unemployed while operating within the new fiscal constraints. The gains in employment our state has made are encouraging but serving the needs of those seeking assistance and new employment still remains our number one priority.

The new service models involve restructuring to gain efficiencies and reductions in the workforce to balance staff levels with the decreased workloads.

The local workforce investment areas designed their own service delivery plans to best meet the needs of its customers after collaboration with your local councils of governments (COGs) and local workforce investment boards (WIBS). These changes will enable customers to take advantage of services more

quickly, efficiently and at times most convenient to them through regional SC Works centers, around-the-clock self-service offerings and local connection points.

We plan to announce today, and local areas will be making their own announcements, that DEW and the local areas have finalized their new service model plans.

Between now and July, DEW anticipates reducing approximately 100 positions. In December, the federal Emergency Unemployment Compensation (EUC) program is set to expire. Unless EUC is reauthorized by Congress, approximately 50 positions will be reduced due to that workload ending.

Local areas will be making their own personnel decisions based on their funding.

Attached are the summary pages of the service models for each of the 12 workforce areas. This has been approved by the pertinent local officials. Should you have any questions, feel free to call me.

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Catawba Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Catawba Regional Planning Council
Operator Chosen by – Catawba Workforce Investment Board
Center Operated by – ResCare
WIA Administrator – Nicole Lawing

Three Locations to Provide Services:

1. Comprehensive Center

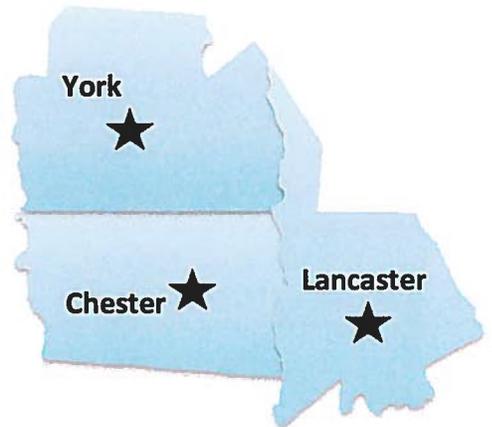
All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Lancaster
705 N. White Street
Lancaster, SC 29720

2. Access Point

Access to all Center service information and staffed by WIA and ES. Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Chester
764 Wilson Street
Chester, SC 29706



➤ Unemployment Insurance Hub

Unemployment Insurance Center – staff will co-locate in the access point and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Chester
764 Wilson Street
Chester, SC 29706

3. Access Point

Access to all Center service information and staffed by WIA and ES. Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Rock Hill
1228 Fincher Road **potential move to Hampton Street*
Rock Hill, SC 29731

Current DEW Staff for LWIA – 24

Proposed DEW Staff for LWIA - 21

Greenville Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Greenville County
Operator Chosen by – Greenville County Workforce Development Board
Center Operated by – Greenville County Workforce Development Board
WIA Administrator – Dean Jones

Three Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Partners, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Greenville/McAlister
225 S. Pleasantburg Dr., Suite C-16
Greenville, SC 29607

2. Access Point

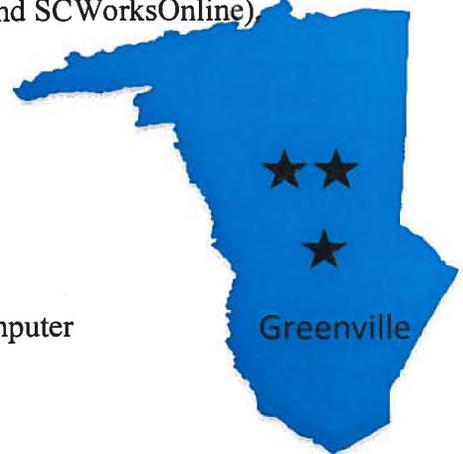
Access to all Center service information and staffed by WIA. Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Greenville/County Sq.
301 University Ridge, Ste. 750
Greenville, SC 29601

3. Unemployment Insurance Hub

Unemployment Insurance Center – staff in center will provide unemployment insurance assistance not requiring an in-person contact. Will assist customers by phone, mail and internet.

Greenville UI
706 Pendleton Street
Greenville, SC 29602



Current DEW Staff for LWIA – 32

Proposed DEW Staff for LWIA - 27

Lowcountry Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Lowcountry Council of Governments
Operator Chosen by – Lowcountry Workforce Investment Board
Center Operated by – Lowcountry Council of Governments
WIA Administrator – Hank Amundson

Three Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Beaufort

**164 Castle Rock Road
Beaufort, SC 29906**

2. Unemployment Insurance Hub

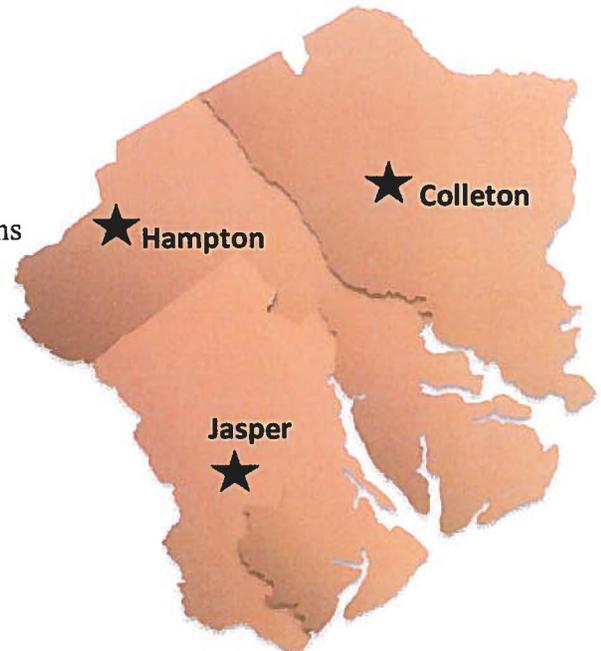
Unemployment Insurance Center – staff will co-locate in the comprehensive center and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Walterboro

**101 Mable T. Willis
Walterboro, SC 29488**

3. Multiple Community Access Points

Mobile teams of WIA and ES staff will serve multiple locations in the remaining two counties. Locations to be determined by the local workforce investment area. Computer resources will be available for completing online transactions (UI MyBenefits Portal and SCWorksOnline).



Current DEW Staff for LWIA – 21

Proposed DEW Staff for LWIA - 17

Lower Savannah Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Lower Savannah Council of Governments
Operator Chosen by – Lower Savannah Workforce Investment Board
Center Operated by – Lower Savannah Council of Governments
WIA Administrator – Sam Jordan

Six Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Aiken

**1571 Richard Ave. East
Aiken, SC 29802**

➤ **Unemployment Insurance Hub**

Unemployment Insurance Center – staff will co-locate in the Comprehensive center and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Aiken

**1571 Richard Ave. East
Aiken, SC 29802**

2. Comprehensive Center

All Re-Employment Services- includes Employment Services, Veterans Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center, for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Orangeburg

**1804 Joe Jeffords Highway
Orangeburg, SC 29116**

➤ **Unemployment Insurance Hub**

Unemployment Insurance Center- staff will co-locate in the Comprehensive center and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Orangeburg

**1804 Joe Jeffords Highway
Orangeburg, SC 29116**



3. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Calhoun

**101 Courthouse Drive
St. Matthews, SC 29135**

4. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Allendale

**398 Barnwell Hwy.
Allendale, SC 29810**

5. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Barnwell

**248 Wall Street
Barnwell, SC 29812**

6. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Bamberg

**527 Beech Avenue
Denmark, SC 29042**

Midlands Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Central Midlands Council of Governments
Operator Chosen by – Midlands Workforce Development Board
Center Operated by – Midlands Workforce Development Board
WIA Administrator – Bonnie Austin

Three Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Midlands

700 Taylor Street

Columbia, SC 29202

➤ **Unemployment Insurance Hub**

Unemployment Insurance Center – staff will co-locate in the comprehensive center and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Midlands UI

700 Taylor Street

Columbia, SC 29202

2. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Winnsboro

414 A. South Congress Street

Winnsboro, SC 29180

3. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Lexington

201 Duffie Drive

Lexington, SC 29071



Current DEW Staff for LWIA – 55

Proposed DEW Staff for LWIA - 42

Pee Dee Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Pee Dee Regional Council of Governments
Operator Chosen by – Pee Dee Workforce Investment Board
Center Operated by – Pee Dee Regional Council of Governments
WIA Administrator – Joette Dukes

Seven Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Florence

**1558 West Evans Street
Florence, SC 29501**

2. Access Point (Temporary-will be relocating)

Access to all Center service information and staffed by WIA and ES. Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Marion

**2413 Easy Hwy. 76
Marion, SC 29571**

➤ **Unemployment Insurance Hub (permanent)**

Unemployment Insurance Center – staff will co-locate in the access point and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Marion

**2413 East Hwy. 76
Marion, SC 29571**

3. Access Point (Temporary- will be relocating)

Access to all Center service information and staffed by WIA and ES. Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Hartsville

**1319 South Fourth Street
Hartsville, SC 29550**

➤ **Unemployment Insurance Hub (permanent)**

Unemployment Insurance Center- staff will co-locate in the Access point and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Hartsville

**1319 South Fourth Street
Hartsville, SC 29550**



4. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Bennettsville

**460 Hwy. 9 West Cheraw Hwy.
Bennettsville, SC 29512**

5. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Dillon

**106 W. Washington Street
Dillon, SC 29536**

***potentially relocating back to county building**

6. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Chesterfield Marlboro EOC, Inc.

**318 Front Street
Cheraw, SC 29520**

7. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Florence County Adult Education

**209 Graham Road
Lake City, SC 29560**

Santee-Lynches Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Santee-Lynches Council of Governments
Operator Chosen by – Santee-Lynches Workforce Investment Board
Center Operated by – Kaiser Group
WIA Administrator – Areatha Clark

Five Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Sumter

**31 E. Calhoun Street
Sumter, SC 29151**

2. Unemployment Insurance Hub

Unemployment Insurance Center – staff will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Sumter

**29 E. Calhoun Street
Sumter, SC 29151**

3. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).
(Open one day per week)

Manning

**F.E. Dubose Career Center
Manning, SC 29102**

4. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).
(Open two days per week)

Bishopville

**200 N. Main Street
Bishopville, SC 29010**



5. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Camden

205 E. DeKalb Street

Camden, SC 29020

Current DEW Staff for LWIA – *33

Proposed DEW Staff for LWIA – *24

****Five included DEW staff are working on-site at the Continental Tire Project.***

Trident Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Berkeley-Charleston-Dorchester (BCD) Council of Governments
Operator Chosen by – Trident Workforce Investment Board
Center Operated by – BCD Council of Governments
WIA Administrator – Jamie Wood

Four Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Trident

**1930 Hanahan Road, Suite 200
North Charleston, SC 29406**

2. Unemployment Insurance Hub

Unemployment Insurance Center – staff will co-locate in the comprehensive center and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Charleston UI

**176 Lockwood Blvd.
Charleston, SC 29403**

3. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Berkeley

**100 S. Hwy. 52
Moncks Corner, SC 29461**

4. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions
(UI MyBenefits Portal and SCWorksOnline).

Dorchester

**2885 W. 5th N. Street
Summerville, SC 29484**



Current DEW Staff for LWIA – 55

Proposed DEW Staff for LWIA – 39

Upper Savannah Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Upper Savannah Council of Governments
Operator Chosen by – Upper Savannah Workforce Investment Board
Center Operated by – Upper Savannah Council of Governments
WIA Administrator – Sandra Johnson

Eight Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Greenwood

519 Monument Street*(This location is temporary)*

Greenwood, SC 29648

➤ **Unemployment Insurance Hub**

Unemployment Insurance Center – staff will temporarily co-locate in the comprehensive center and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Greenwood UI

519 Monument Street

Greenwood, SC 29648

2. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Abbeville

353 Hwy 28 Bypass

Abbeville, SC 29620

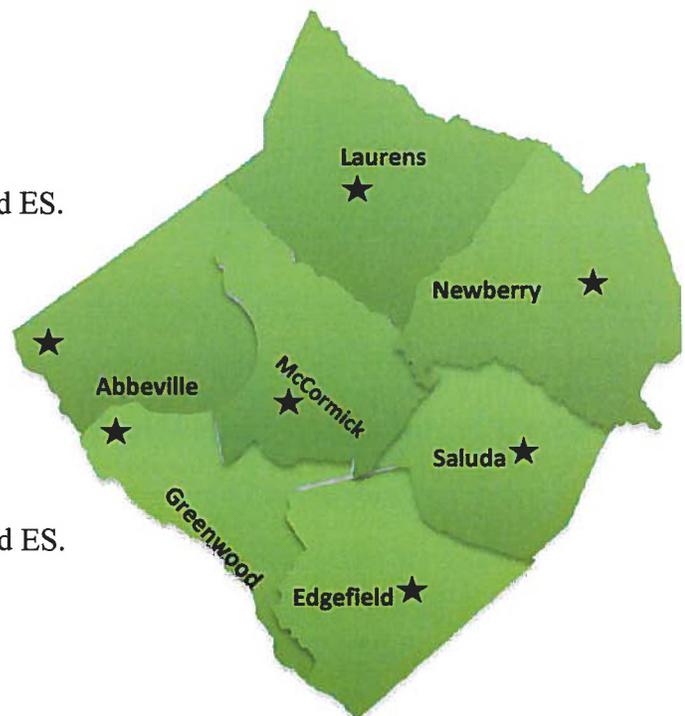
3. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Saluda

407 West Butler Ave.

Saluda, SC 29138



4. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

McCormick

**109 West Augusta Street
McCormick, SC 29835**

5. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Newberry

**833 Main Street
Newberry, SC 29108**

6. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Laurens

**18 Hazel Drive
Clinton, SC 29325**

7. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Timken Transition Center

**1840 Torrington Rd.
Clinton, SC 29325**

8. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Edgefield

**400 Church Street, Rm 306
Edgefield, SC 29824**

Upstate Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Spartanburg County
Operator Chosen by – Upstate Workforce Investment Board
Center Operated by – ResCare
WIA Administrator – Ann Angermeier

Four Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Spartanburg
110 Commerce Street
Spartanburg, SC 29304

2. Unemployment Insurance Hub

Unemployment Insurance Center – staff will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Spartanburg UI
364 S. Church Street
Spartanburg, SC 29304

3. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Union
103 West Main Street
Union, SC 29379

4. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Cherokee
133 Wilmac Road
Gaffney, SC 29342



Current DEW Staff for LWIA – 38

Proposed DEW Staff for LWIA – 28

Waccamaw Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Waccamaw Regional Council of Governments
Operator Chosen by – Waccamaw Workforce Investment Board
Center Operated by – Waccamaw Council of Governments
WIA Administrator – Abby Lawson

Three Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Coastal/Conway

**200 A. Victory Lane
Conway, SC 29526**

➤ **Unemployment Insurance Hub**

Unemployment Insurance Center – staff will co-locate in the comprehensive center and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

**Coastal/Conway
200 A. Victory Lane
Conway, SC 29526**

2. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Kingstree

**530 Martin Luther King Jr. Ave.
Kingstree, SC 29556**

3. Access Point

Access to all Center service information and staffed by WIA and ES.
Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Georgetown

**2704 Highmarket Street
Georgetown, SC 29440**



Current DEW Staff for LWIA – 37

Proposed DEW Staff for LWIA - 30

WorkLink Local Workforce Investment Area

New Service Model Plan

Administrative Entity – Appalachian Council of Governments
Operator Chosen by – WorkLink Workforce Investment Board
Center Operated by – Henkels & McCoy
WIA Administrator – Jennifer Kelly

Three Locations to Provide Services:

1. Comprehensive Center

All Re-Employment Services – includes Employment Services, Veteran Services, Trade Adjustment Assistance, Workforce Investment Act Services, Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline), Partners.

Anderson

309 W. Whitner Street

Anderson, SC 29622

***Potentially relocating to new site in the Clemson/Pendleton area.**

2. Access Point (Temporary)

Access to all Center service information and staffed by WIA and ES. Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Liberty

317 Summit Drive

Liberty, SC 29657

➤ **Unemployment Insurance Hub**

Unemployment Insurance Center – staff will co-locate in the access point and will provide unemployment insurance assistance not requiring in person contact. Will assist customers by phone, mail and internet.

Liberty

317 Summit Drive

Liberty, SC 29657

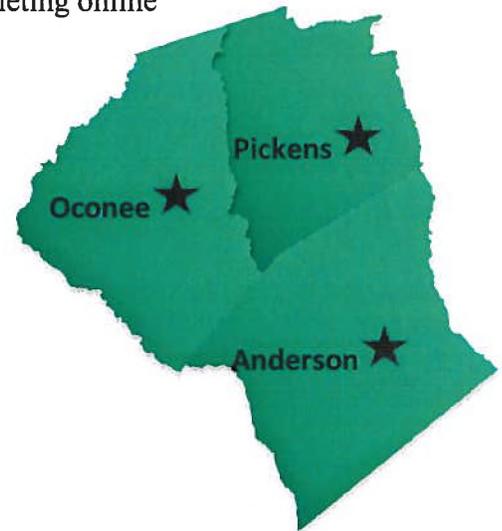
3. Access Point

Access to all Center service information and staffed by WIA and ES. Computer Resource Center for completing online transactions (UI MyBenefits Portal and SCWorksOnline).

Seneca

11091 North Radio Station Road

Seneca, SC 29678



Current DEW Staff for LWIA – 32

Proposed DEW Staff for LWIA - 27