

From: DTO Service Desk <servicedesk@admin.sc.gov>
To: Adams, ChaneyChaneyAdams@gov.sc.gov
Date: 2/22/2016 2:07:55 PM
Subject: Incident 998011 Closed

Incident 998011 Close Notification

A replacement laptop was prepared for Chaney on Thursday, February 18 and delivered Friday morning, February 19.

Summary

Laptop stolen. Need to prepare a replacement for her.

Affected End User	Incident Area	Status	Priority
Adams, Chaney	ECS.Desktop Support.Client.Wipe/Image/Prepare	Closed	4

Reported By	Assignee	Group
Heaster, Chris	Heaster, Chris	Desktop Support

Severity	Urgency	Impact
	3-Medium	5-Low

Incident Description

Laptop stolen. Need to prepare a replacement for her.