

From: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>  
To: Danny Varat <DannyVarat@scstatehouse.gov>  
Date: 8/14/2017 1:37:35 PM  
Subject: RE: DSS Report

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Short Summary:

DSS has all the same problems with adult protective services that they have with child protective services (underpaid employees, problems retaining employees, lack of consistent experience and training, high caseloads, inconsistent responses and response times, etc.) but their communication and investigation standards are less consistent and less established than with child protective services. Many of the changes could be at a policy level but the General Assembly should prescribe some of the standards.

As I mentioned in my email to LGOA, some of the possible changes intersect with the Ombudsman and that is the area we need to be most concerned with.

I can provide more information, though I don't necessarily want to duplicate Gerry and Dale's efforts.

*Best Regards,*  
*Catherine McNicoll*  
*Director of Legal & Legislative Affairs*  
*Lieutenant Governor's Office*  
*CatherineMcNicoll@SCStatehouse.gov*  
*803-734-5292 (phone)*

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From: Danny Varat  
Sent: Monday, August 07, 2017 5:27 PM  
To: Catherine McNicoll  
Subject: Fw: DSS Report

You're reviewing this?

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From: Andy Young <ayoung@lac.sc.gov>  
Sent: Friday, July 28, 2017 9:35 AM  
To: Danny Varat  
Cc: [dbroome@aging.sc.gov](mailto:dbroome@aging.sc.gov); Watson, Dale  
Subject: DSS Report

Danny,  
The link below contains our APS report, which we have published this morning.  
[http://lac.sc.gov/LAC\\_Reports/2017/Pages/DSS.aspx](http://lac.sc.gov/LAC_Reports/2017/Pages/DSS.aspx)  
Please contact me if you need additional information.  
Thanks.  
Andy Young  
SCLAC  
803-253-7612