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**To:** Kester, Tonykester@aging.sc.gov  
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**Subject:** Information on replacing your Medicare Card

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Dear Colleague

We are excited to introduce the expansion of online services available through the [my Social Security](#) portal at [www.socialsecurity.gov/myaccount](http://www.socialsecurity.gov/myaccount). Medicare beneficiaries can now obtain a replacement card if they have lost, damaged, or simply need to replace it online using a [my Social Security](#) account.

The Medicare card is the most important piece of identification a beneficiary needs—it's proof that they have Medicare health insurance. Medical professionals and insurance companies need this proof to provide care and accurately calculate compensation for services.

Requesting a replacement card through a [my Social Security](#) account is a convenient, cost-effective and secure way to ensure Medicare beneficiaries have a critical piece of identification available when required by medical providers as proof of Medicare coverage. Simply access your online [my Social Security](#) account at [www.socialsecurity.gov/myaccount](http://www.socialsecurity.gov/myaccount) and select the "Replacement Documents" tab. Then select "Mail my replacement Medicare card." After you request a card, it will arrive in the mail in approximately 30 days.

With a [my Social Security](#) account, our beneficiaries can also:

- Get a letter showing what benefits they receive;
- [Change their address](#) and phone number;
- Start or change direct deposit of their benefit payment; and now
- Get a replacement SSA-1099 or SSA-1042S for tax season.

We hope that you find this information helpful, and we encourage you to share it with your members and colleagues.

Sincerely,

J. Jioni Palmer  
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**Social Security 80 Years – Celebrating the Past and Building the Future**  
Plan for your "Someday;" create your own [my Social Security](#) account at [www.socialsecurity.gov/myaccount](http://www.socialsecurity.gov/myaccount)

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Join the Millions! Create a [my Social Security](#) account at [www.socialsecurity.gov/myaccount](http://www.socialsecurity.gov/myaccount).

Need health coverage or know someone that does, visit [www.healthcare.gov](http://www.healthcare.gov).

