
From: Smith, Austin
Sent: Monday, April 18, 2016 5:47 PM
To: Haley, Nikki
Cc: Patel, Swati
Subject: Fwd: South Carolina DMV

Love getting good news!

Begin forwarded message:

From: "famorris@ups.com" <famorris@ups.com>
Date: April 18, 2016 at 4:30:03 PM EDT
To: "Smith, Austin" <AustinSmith@gov.sc.gov>
Subject: South Carolina DMV

Austin,

I just wanted to pass on to you a recent and very positive experience that we had in working with the Department of Motor Vehicles to reduce the number of days it took to get a plate and registration delivered to our operating centers for our package delivery cars. Working with Michael Newman we were able to enter into a MOU for a 45-day temporary plate process.

In this new process, SC DMV will allow UPS to hold in house temporary single-use plates to send direct to our operating centers when a new car is delivered. This will allow UPS to have a new vehicle on the road, 10 days faster than the current process, which for us means putting the asset to work immediately and savings on rental vehicles.

During the time that we are using the temporary plate we can prepare the registration documents and process the payment. Michael was helpful and a pleasure to work with. He took the time to understand our position and offered solutions.

I will be at our customer event at the Columbia Air Hub on the 21st speaking after the Governor and will mention this experience.

Best regards,

Frank

Frank A. Morris
Vice President | UPS Corporate Public Affairs
12380 Morris Road | Alpharetta, GA 30005
(o) 678.746.3771 | (m) 803.528.9717 | famorris@ups.com

CONFIDENTIALITY NOTICE: The information contained in and accompanying this communication may be privileged or confidential and is intended solely for the use of the intended recipient(s). If you are not the intended recipient of this communication please delete and destroy all copies immediately.