

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Supra</i>	DATE <i>12-31-13</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>000215</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>[Signature]</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>1-10-14</i>
<i>Cleared Attached 1/16/14, letter</i>	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

LINDSEY O. GRAHAM
SOUTH CAROLINA290 RUSSELL SENATE OFFICE BUILDING
WASHINGTON, DC 20510
(202) 224-6872UNITED STATES SENATE
Fax Transmittal SheetTO: DHHS 898 4515FROM: Scott D. WhiteDATE: 12/13COMMENTS: Re: L. Graham

PAGE(S) TO FOLLOW

RECEIVED

DEC 19 2013

Department of Health & Human Services
OFFICE OF THE DIRECTORIF THERE IS ANY PROBLEM RECEIVING THIS FAX, PLEASE
CALL (803) 933-0112.

Confidentiality: This message is intended solely for the use of the addressee and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient or the person responsible for delivering it to the recipient, you are put on notice that any dissemination, distributing or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by phone and return the original message at the address via U.S. Postal Service. Thank you.

LINDSEY O. GRAHAM
SOUTH CAROLINA



290 RUSSELL SENATE OFFICE BUILDING
WASHINGTON, DC 20510
(202) 224-5972

UNITED STATES SENATE

December 13, 2013

Mr. Anthony Keck
Director
S.C. Department of Health and Human Services
PO Box 8206
Columbia, SC 29202-8206

Dear Mr. Keck:

The attached letter concerns an issue outside my official jurisdiction. Therefore, as a courtesy to my constituent, I am sending this correspondence to your attention.

Thank you for your attention to this matter, and I ask that you please respond directly to the individual.

Sincerely,

A handwritten signature in black ink, appearing to read "L. Graham".

Lindsey O. Graham
United States Senator

LOG/jsj

Enclosure

E-Mail Viewer

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From: "WebServer Reserved UID" <webservd@p-ess-www8.senate.gov>
Date: 12/12/2013 1:55:48 PM
To: "webmail@lgraham-iq.senate.gov" <webmail@lgraham-iq.senate.gov>
Cc:
Subject: Senator Lindsey Graham

Sender's IP address = 174.237.4.226, 72.247.10.180

<APP>SCCMAIL

<PREFIX>Ms.</PREFIX>

<FIRST>LaCosta</FIRST>

<LAST>Lucarelli</LAST>

<ADDR1>4230 timberlane dr. </ADDR1>

<ADDR2></ADDR2>

<CITY>Columbia </CITY>

<STATE>SC</STATE>

<ZIP>29205</ZIP>

<HPHONE>8034675789</HPHONE>

<WPHONE></WPHONE>

<EMAIL>lalucarelli09@gmail.com</EMAIL>

<ISSUE>HEA</ISSUE>

<>Yes, I would like a written response.</>

<MSG>Letter for Medicaid

I am a single mother of six children. Four are with me, one is grown and lives in Sumter and my second oldest is in my custody.

It's probably best to give a little background. I am a survivor of physical abuse at the hands of my ex boyfriend. He was court ordered anger management but, that only taught him to abuse in a way that didn't leave a mark. So he would pull my hair and jerk my head around causing my neck and back injuries. I have disk ruptures in all cervical disks and the ruptures are pressing my spinal column causing nerve damage to my right side. This was caused by an old whiplash injury that didn't heal properly. Because he did this almost daily I never had the opportunity TO heal properly. I also have three ruptures in my lower back from being slammed and pushed down stairs. My doctor tells me I have the spine of a ninety year old woman and not a 37 year old. I also have muscle spasms due to this condition. About four and a half years ago I left that abusive situation but, due to my condition I am unable to work. I have been in the process of filing and waiting to learn if I will receive!

disability. I have a college diploma for Medical Assisting but the injuries and my medication make hiring me too much of a liability.

I have been a Medicaid recipient for years and never had the problems I am experiencing now. I was contacted in October and told it was time for my recertification. I went to the Lexington DSS office and filled out the form and provided all the information requested. My paper work was misplaced and my case closed. I went back and was told it was clerical error and it was re-instated.

Then again this month it was cancelled yet again. I've called and driven to two different offices, I've been hung up on, spoken to like I'm trash and told no one could help me because I make too much money. I get \$118 weekly for child support and nothing more. To help me my mother pays my rent and electric until my disability is approved or denied.

The Lexington office used that as income and caused me to be over the limit for income.

I was told Monday December 9 that the cancellation was a mistake and I would have my insurance back by the end of the day. That was not the case. I've been told I won't get my Medicaid back because I'm not blind, I've been told to wait and see, I've been told they don't know WHAT to tell me and hung up on. I don't have a car or the money to pay for a taxi to take me to these places. But it seems to be the only way to get an answer that isn't rude.

My Medicaid was cancelled not because I didn't comply but, because someone entered in my information wrong. I've done everything I've been asked to do and still no one will help me. So I am sincerely hoping you can.

Thank You in advance for any help.

Sincerely,

LaCosta Lucarelli

</MSG>

<>please enter your zip code in the format 12345 or 12345-1234.</>

</APP>



Nikki Haley GOVERNOR
Anthony Keck DIRECTOR
P.O. Box 8206 • Columbia, SC 29202
www.scdhhs.gov

January 16, 2014

Ms. LaCosta Lacarelli
4230 Timberlane Drive
Columbia, SC 29205

Dear Ms. Lucareli:

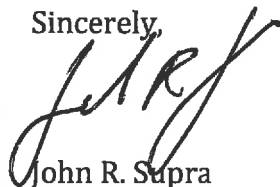
Senator Lindsey Graham contacted our Agency on behalf of you and your family's re-application for Medicaid benefits.

We are pleased to inform you that you and your family's benefits were reinstated on December 12, 2013, effective December 1, 2013.

Ms. Carolyn Roach in our Office of Member Relations has been in direct contact with you regarding your benefits. If you have additional questions regarding the Medicaid Program, please contact Ms. Roach and she will be happy to assist you. Ms. Roach can be reached at (803) 898-3967.

We appreciate your continued interest and support of the South Carolina Healthy Connections Medicaid program. If I may be of further assistance on this or any other matter, please let me know.

Sincerely,



John R. Supra
Deputy Director and CIO

JRS:j

