

**From:** Watson, Dale <dwatson@aging.sc.gov>  
**To:** 'Katharine Reynolds' <Katharine.Reynolds@scdhhs.gov>  
Teeshla Curtis <CURTIST@scdhhs.gov>  
**CC:** Kester, Tony <kester@aging.sc.gov>  
**Date:** 10/28/2014 4:12:01 PM  
**Subject:** RE: LG Quote

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Kate,  
We have received approval for the new toll free number. The number is 844-4PRIMEC (ARE) 844-477-4632. If the beneficiary dials the extra numbers it will be ok.

A. Dale Watson  
State Long Term Care Ombudsman  
South Carolina Lieutenant Governor's Office on Aging  
Office of the State Long Term Care Ombudsman  
1301 Gervais Street, Suite 350  
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**From:** Katharine Reynolds [mailto:[Katharine.Reynolds@scdhhs.gov](mailto:Katharine.Reynolds@scdhhs.gov)]  
**Sent:** Monday, October 27, 2014 9:42 AM  
**To:** Watson, Dale; Teeshla Curtis  
**Cc:** Kester, Tony  
**Subject:** RE: LG Quote  
**Importance:** High

Hi, Dale-

We really need an update about the phone number. The health plans need to have it for their marketing materials and member handbooks.

Thanks!

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**Katharine Reynolds**  
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**From:** Katharine Reynolds  
**Sent:** Tuesday, October 21, 2014 3:29 PM  
**To:** 'Watson, Dale'; Teeshla Curtis  
**Subject:** RE: LG Quote

Hi, Dale-

Any update on the Prime Advocate phone number?

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**Katharine Reynolds**

*Senior Consultant*

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**From:** Watson, Dale [<mailto:dwatson@aging.sc.gov>]  
**Sent:** Monday, October 13, 2014 1:09 PM  
**To:** Katharine Reynolds; Teeshla Curtis  
**Subject:** LG Quote

Quote from Lt. Governor McGill as requested:

“This new partnership between DHHS and State Long Term Care Ombudsmen, who advocate for seniors and are housed in the Lieutenant Governor’s Office on Aging, is a natural fit,” said Lieutenant Governor Yancey McGill. “Oftentimes, decisions involving Medicare and Medicaid can be overwhelming for seniors, but this arrangement will provide a great opportunity for us to help seniors navigate both systems.”

Let me know...

A. Dale Watson  
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