

From: Laganelli, John F <John.Laganelli@scdmv.net>
To: Veldran, Katherine KatherineVeldran@gov.sc.gov
CC: Shwedo, Kevin Kevin.Shwedo@scdmv.net
Mottel, Haley HaleyMottel@gov.sc.gov
Phelps, Annie LAnnie.Phelps@scdmv.net
Date: 3/22/2016 1:56:25 PM
Subject: RE: Ms Wray (SEN Davis)

Katherine,

Amy has spoken with Mrs Wray and they have worked this out. Amy is coordinating with the Bluffton DMV Office to finish processing. Ms Wray will go there tomorrow morning to take her knowledge test – no guarantee on that!

Regards,

John

John Laganelli
SC DMV
Acting Director
(803) 896-9010
It's a Great Day in South Carolina

From: Veldran, Katherine [<mailto:KatherineVeldran@gov.sc.gov>]
Sent: Monday, March 21, 2016 12:58 PM
To: Laganelli, John F
Cc: Shwedo, Kevin A; Mottel, Haley
Subject: Ms Wray (SEN Davis)

Thank you.
Katherine

From: Laganelli, John F [<mailto:John.Laganelli@scdmv.net>]
Sent: Monday, March 21, 2016 12:56 PM
To: Veldran, Katherine
Cc: Shwedo, Kevin; Mottel, Haley
Subject: Re: thanks

Katherine,

I will discuss with our construe my services and policy and compliance teams and see what we can do about this situation.

Regards

John Laganelli
SC DMV

On Mar 21, 2016, at 12:51, Veldran, Katherine <KatherineVeldran@gov.sc.gov> wrote:

Director Shewdo and Director Laganelli,
Please reference the email below from Mr. Wray and Senator Davis.
Is there a way we can resolve this situation? I'm available all day.

Thank you,
Katherine
803-767-7583

Katherine F. Veldran
Director of Legislative Affairs | Office of Governor Nikki Haley
O: 803-734-5124 | C: 803-767-7583
KatherineVeldran@gov.sc.gov

From: Veldran, Katherine
Sent: Monday, March 21, 2016 12:40 PM
To: 'Tom Davis'; Mottel, Haley
Cc: beaswray@gmail.com
Subject: RE: thanks

Yes, we will work on this ASAP and follow up.
Thank you,
Katherine

From: Tom Davis [<mailto:tdavis@harveyandbattey.com>]
Sent: Monday, March 21, 2016 11:46 AM
To: Veldran, Katherine; Mottel, Haley
Cc: beaswray@gmail.com
Subject: FW: thanks

Katherine and Haley, see below. Can you help out Bea Wray's daughter? This seems to be a relatively straightforward DMV matter. Thanks. Tom

From: Cindy Graves
Sent: Monday, March 21, 2016 11:34 AM
To: Rebecca Wieseahn (RebeccaWieseahn@scsenate.gov)
Cc: Tom Davis
Subject: FW: thanks

I just spoke with Ms. Wray. I explained to her that you would be the contact to collect information from her to try and assist with the issuance of a driving permit for her daughter. Please give her a call at your earliest convenience to collect whatever information you will need to assist her. Ms. Wray has been to the local DMV office three times and has spoken to numerous folks at the Columbia office. Based on my conversation with her, it seems the DMV cannot get past the German birth certificate.

From: Bea Wray [<mailto:beaswray@gmail.com>]
Sent: Monday, March 21, 2016 11:27 AM
To: Cindy Graves
Subject: thanks

Hi Tom, I hope you are great. I also hope your ears were burning as Vince Graham and I recently shared being "members of your fan club." I am sorry but I need your help. My daughter has lived in SC for 14 years. She is the top student in her class. She has an expired passport, proof of residency, a SSN card, a school transcript, and a German passport. The SC DMV will not issue her a driver's permit. I have contacted vital records, the US passport office (need immediate travel plans now for a new passport), the German Consulate, the Secretary of State. Seems like it should not be this difficult. Please help me with this simple task. Many many thanks, Bea
beaswray@gmail.com 843-422-0161