

From: Travis Turner <TTurner@peba.sc.gov>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 3/14/2014 12:08:49 PM
Subject: RE: Response

Morning Katherine,

Just following-up on the issue below. The member did not wish to pay for the medication via credit card through the current mail-order pharmacy for the State Health Plan. Apparently, he had his credit card information compromised in the past through a breach unrelated to the state health plan and is concerned it could happen again. Our new Pharmacy Benefit Manager (Catamaran) uses a lower threshold (\$50.00) for the price of medications that they will mail out without payment compared to the previous PBM ESI/Medco. The member's medication was released and he was advised of the option to get the medication at local pharmacies at the mail-order price, so I believe he is satisfied.

Let me know if I can do anything else for you .

Travis

Travis J. Turner, CPA, CISA
Interim Executive Director
South Carolina Public Employee Benefit Authority
803.737.7751

From: Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]
Sent: Tuesday, March 11, 2014 1:33 PM
To: Travis Turner
Subject: RE: Response
Importance: High

Travis,
Please reference the emails below from Senator Shane Martin.
Please have someone contact Senator Martin's constituent regarding his comments and concerns.
Please confirm you have received this email.
Thank you,
Katherine

Katherine F. Veldran
Director of Legislative Affairs | Office of Governor Nikki Haley
O: 803-734-5124 | C: 803-767-7583
KatherineVeldran@gov.sc.gov

From: Sen. Shane Martin [mailto:shane@senatormartin.com]
Sent: Wednesday, March 05, 2014 8:29 AM
To: barndtbenson@bellsouth.net
Cc: Veldran, Katherine
Subject: RE: Response

Katherine Veldran

She is very helpful and is copied on this email.

Thanks,

Shane

From: barndtbenson@bellsouth.net [<mailto:barndtbenson@bellsouth.net>]
Sent: Wednesday, March 05, 2014 8:07 AM
To: 'Sen. Shane Martin'
Subject: RE: Response

Hello Shane,

Thanks for the response to my concerns. I have contacted both Catamaran and our state health plan and got the runaround. Each blamed the other for this. I would think that there are thousands of participants that pay their bills on line that are affected by this. I think that it's a way catamaran has found not to deal with credit customers. I do not want to give Catamaran my credit card number for security reasons as you well know. Perhaps someone in the Governor's office can help with this. Do you have a contact there?

Regards,

Barry

From: Sen. Shane Martin [<mailto:shane@senatormartin.com>]
Sent: Wednesday, March 05, 2014 7:06 AM
To: barndtbenson@bellsouth.net
Subject: Response

This is what I received from our staff member who deals with these issues. I hope it helps. Please let me know if you need anything else and I hope all else is well!

Shane

Senator Martin,
My contact at PEBA Insurance benefits is out for 6 weeks.
I do not have a contact at Catamaran , but Catamaran client service team number is 855-901-7322
Or PEBA customer line is 734-0678.
Travis Turner is the Interim Executive Director for PEBA
Thanks