

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                     | CARC  | RARC   | Resolution  |
|-----------|---|---|--|---|
| 007       | PAT DAILY INCOME RATE MORE THAN HOME RATE       | 42 - Charges exceed our fee schedule or maximum allowable amount. |  | Patient's daily recurring income is greater than the nursing facility's daily rate. Verify that you have provided the correct information. Contact your program representative regarding any discrepancies.   |
| 050       | DATE OF BIRTH/<br>DATE OF SERV.<br>INCONSISTENT | 14 - The date of birth follows the date of service.               | M52 - Incomplete/ invalid "from" date(s) of service. | <p><b>CMS-1500 CLAIM:</b> Verify that the Medicaid ID# in field 2, date of birth in field 11, and date of service in field 15 were billed correctly. If incorrect, make the appropriate correction. If the date of birth in field 11 is correct according to your records, contact the local county Medicaid office.</p> <p><b>UB-92 CLAIM:</b> Verify that the Medicaid ID# in field 60, date of birth in field 14, and date of service in field 6 were billed correctly. If incorrect, make the appropriate correction. If the date of birth in field 14 is correct according to your records, contact the local county Medicaid office.</p> <p><b>ADA CLAIM:</b> Verify that the Medicaid ID# in field 4, date of birth in field 10, and date of service in field 14 were billed correctly. If incorrect, make the appropriate correction. If the date of birth in field 10 is correct according to your records, contact the local county Medicaid office.</p> <p><b>All other provider/claim types:</b> Contact your program representative.</p> |
| 051       | DATE OF DEATH/<br>DATE OF SERV.<br>INCONSISTENT | 13 - The date of death precedes the date of service.              | M59 - Incomplete/ invalid "to" date(s) of service.   | <p><b>CMS-1500 CLAIM:</b> Verify that the correct Medicaid ID# in field 2 and date of service in field 15 were billed. If incorrect, make the appropriate correction. If correct, contact the local county Medicaid office to see if there is an error with the patient's date of death.</p> <p><b>UB-92 CLAIM:</b> Verify that the correct Medicaid ID# in field 60 and date of service in field 6 were billed. If incorrect, make the appropriate correction. If correct, contact the local county Medicaid office to see if there is an error with the patient's date of death.</p> <p><b>ADA CLAIM:</b> Verify that the Medicaid ID# in field 4 and date of service in field 14 were billed correctly. If incorrect, make the appropriate correction. If correct, contact the local county Medicaid office to see if there is an error with the patient's date of death.</p> <p><b>All other provider/claim types:</b> Contact your program representative.</p>   |

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| 052       | DMR WAIVER CLM FOR NON DMR WAIVER RECIP | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service.   | The claim was submitted with a MR/RD waiver-specific procedure code, but the recipient was not a participant in the MR/RD waiver. Check for error in using the incorrect procedure code. If the procedure code is incorrect, strike through the incorrect code and write the correct code above it. Check for correct recipient Medicaid number. If the recipient's Medicaid number is incorrect, strike through the incorrect number and enter the correct Medicaid number above it. Submit the edit correction form with the MR/RD waiver referral form attached. If the recipient Medicaid number is correct, the procedure code is correct, and a MR/RD waiver form has been obtained, contact the service coordinator listed at the bottom of the waiver form. |
| 053       | NON DMR WAIVER CLM FOR DMR WAIVER RECIP | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N34 - Incorrect claim for this service.  | Please check to make sure you have billed the correct Medicaid number, procedure code, and that this client is in the MR/RD waiver. If you have not billed either the correct Medicaid number or procedure code, or the client is not in the MR/RD waiver, rebill the claim with the correct information. If the correct information has been billed and you continue to receive this edit please contact your program representative.  |
| 055       | MEDICARE B ONLY SUFFIX WITH A COVERAGE  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA04 - Secondary payment cannot be considered without the identity of or payment information from the primary payer. The information was either not reported or was illegible. | Submit a claim to Medicare Part A.  |
| 056       | MEDICARE B ONLY SUFFIX/NO A COV/NO 620  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M56 - Incomplete/invalid provider payer identification.  | Enter Medicare carrier code 620, Part A - Mutual of Omaha carrier code 635, or Part B - Mutual of Omaha carrier code 636 in field 50 A through C line. Enter the Medicare Part B payment in field 54 A through C. Enter the Medicare ID number in field 60 A through C. The carrier code, payment, and ID number should be entered on the same lettered line, A, B, or C.   |
| 057       | MEDICARE B ONLY SUFFIX/NO A COV/NO \$   | 107 - Claim/service denied because the related or qualifying claim/service was not paid or identified on the claim.   |  | Enter Medicare carrier code 620, Part A - Mutual of Omaha carrier code 635, or Part B - Mutual of Omaha carrier code 636 in field 54 A through C line which corresponds with the line on which you entered the Medicare carrier code field 50 A through C.  |

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| 058       | RECIP NOT ELIG FOR MED. FRAGILE CARE SVCS | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service.   | Contact your program representative.  |
| 059       | MED. FRAGILE CARE RECIP SVCS REQUIRE PA   | 62- Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.  | M62 - Incomplete/invalid treatment authorization code.   | Contact recipient's PCP to obtain authorization for this service.   |
| 060       | MED. FRAGILE CARE, CLAIM TYPE NOT ALLOWED | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N34 - Incorrect claim for this service.  | Contact your program representative.  |
| 061       | INMATE RECIP ELIG FOR EMER INST SVC ONLY  | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service.   | Check DOS on ECF. If DOS is prior to 07/01/04 and service was not directly related to emergency institutional services, service is non-covered.   |
| 101       | INTERIM BILL                              | 135 - Claim denied. Interim bills cannot be processed.  |  | Verify the bill type in field 4 and the discharge status in field 22. Medicaid does not process interim bills. Please do not file a claim until the recipient is discharged from acute care.  |
| 102       | INVALID DIAGNOSIS/ PROCEDURE CODE         | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M67 - Incomplete/invalid other procedure code(s) and/or date(s).<br>M76 - Incomplete/invalid patient's diagnosis(es) and condition(s). | Check the most current edition of the ICD for the correct code. This could be either a diagnosis or a surgical procedure code. If the code on your ECF is incorrect, mark through the code, write in the correct code, and resubmit.  |
| 103       | SEX/DIAGNOSIS/ PROCEDURE INCONSISTENT     | 7 - The procedure/revenue code is inconsistent with the patient's gender.<br>10 - The diagnosis is inconsistent with the patient's gender.  |  | Verify the recipient's Medicaid ID number. Make the appropriate correction if applicable. Compare the sex on your records with the sex listed on the first line of the body of your ECF. If there is a discrepancy, contact the county Medicaid office and ask them to correct sex on file for this recipient. After the county Medicaid office has made the correction, send the ECF to your program representative. If the sex is the same on your file and the ECF, check the current ICD for codes which are sex-specific. Verify that this is the correct code. If all of the information is correct, contact your program representative. |

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| 104       | AGE/DIAGNOSIS/<br>PROCEDURE<br>INCONSISTENT       | 6 - The procedure/revenue code is inconsistent with patient's age.<br><br>9 - The diagnosis is inconsistent with the patient's age. |  | Verify the recipient's Medicaid ID number. Make the appropriate correction, if applicable. Compare the date of birth on your records with the date of birth listed on the first line of the body of your ECF. If there is a discrepancy, contact the county Medicaid office and ask them to correct the date of birth on file for this recipient. After the county Medicaid office has made the correction, send the ECF to your program representative. If the date of birth is the same on your file and the ECF, check the current ICD for codes that are age-specific. Verify that this is the correct code. If so, attach documentation that confirms the code on the ECF and send to your program representative. |
| 105       | PRINCIPAL DIAG<br>NOT<br>JUSTIFICATION<br>FOR ADM | A8 - Claim denied;<br>ungroupable DRG.  |  | Check diagnosis codes in the most current edition of the ICD for codes marked with a Q (Questionable Admission). Verify that the diagnosis codes are listed in the correct order, and that all codes have been used. If the code listed is one marked with a Q, Medicaid does not allow this code as a principal diagnosis. Mark through the code and write the correct code.   |
| 106       | MANIFESTATION<br>CODE UNACCEPT<br>AS PRIN DIAG    | A8 - Claim denied;<br>ungroupable DRG.  |  | Manifestation codes describe the manifestation of an underlying disease, not the disease itself, and should not be used as a principal diagnosis. If a manifestation code is listed as the principal diagnosis, mark through the code and write the correct code.   |
| 108       | E-CODE NOT<br>ACCEPTABLE AS<br>PRINCIPAL DIAG     | A8 - Claim denied;<br>ungroupable DRG.  |  | E-codes describe the circumstance that caused an injury, not the nature of the injury, and should not be used as a principal diagnosis. If an E-code is listed as the principal diagnosis, mark through the code and write the correct code. E-codes should be used in the designated E-code field (field 77)   |
| 109       | DIAG/PROC HAS<br>INVALID 4TH OR<br>5TH DIGIT      | 146 - Payment denied because the diagnosis was invalid for the date(s) of service reported.   | MA66 - Incomplete/invalid principal procedure code and/or date.<br><br>M64 - Incomplete/invalid other diagnosis code.<br><br>M67 - Incomplete/invalid other procedure code(s) and/or date. | Medicaid requires a complete diagnosis or procedure code as specified in the current edition of Volume 1 and 3, ICD. Mark through the existing diagnosis or procedure code and write in the entire correct code. ICD updates are edited effective with the date of discharge.   |
| 112       | MEDICAID NON-<br>COVER PROC-37.5,<br>50.51, 50.59 | 62 - Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.<br><br>96 - Non-covered charge(s).        |  | Provider is not authorized to bill for these procedures, as Medicaid does not cover them.   |

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| 113       | SELECTED V-CODE NOT ACCEPT AS PRIN DIAG  | 96 - Non-covered charge(s).   | MA63 - Incomplete/invalid principal diagnosis code.   | Not all V-Codes can be used as the principal diagnosis in field 67. Check the most current edition of the ICD for an acceptable code. Mark through the existing diagnosis code and write in the correct code.   |
| 114       | INVALID AGE - NOT BETWEEN 0 AND 124      | 6 - The procedure/revenue code is inconsistent with the patient's age.  |   | Contact your county Medicaid Eligibility office to correct the date of birth on the recipient's file. After the county Medicaid Eligibility office has made the correction, send the ECF to your program representative.  |
| 115       | INVALID SEX - MUST BE MALE OR FEMALE     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA39 - Incomplete/invalid patient's sex.  | Contact your county Medicaid Eligibility office to correct the sex on the recipient's file. After the county Medicaid Eligibility office has made the correction, send the ECF to your program representative.  |
| 116       | INVALID PAT STATUS-MUST BE 01-07, 20, 30 | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA43 - Incomplete/invalid patient status.   | Check the most current edition of the UB-92 manual for a list and descriptions of valid discharge status codes for field 22. If the discharge status code on your ECF is not valid for Medicaid billing, mark through the code and write in the correct code.   |
| 117       | DRG 469 - PRIN DIAG NOT EXACT ENOUGH     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M81 - Patient's diagnosis in a narrative form is not provided on an attachment or diagnosis code(s) is truncated, incorrect or missing; you are required to code to the highest level of specificity. | Verify the diagnoses and procedure codes on your claim are correct. If not, mark through the incorrect codes and write in the correct code. If information on the claim is correct, consult with your medical records department, as this is a non-covered DRG. |
| 118       | DRG 470 - PRINCIPAL DIAGNOSIS INVALID    | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA63 - Incomplete/invalid principal diagnosis code.   | Resolution is the same as for edit code 117.  |

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| 119       | INVALID PRINCIPAL DIAGNOSIS              | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA63 - Incomplete/invalid principal diagnosis code.               | Verify the diagnosis in the current ICD-9 manual. Make corrections and resubmit.  |
| 120       | CLM DATA INADEQUATE CRITERIA FOR ANY DRG | A8 - Claim Denied ungroupable DRG.  |   | Verify data with the medical records department. Make corrections and resubmit.   |
| 121       | INVALID AGE                              | 6 - Procedure/revenue code inconsistent with age.<br>9 - Diagnosis inconsistent with age.   |   | Contact your county Medicaid Eligibility office to correct the date of birth on the recipient's file. After the county Medicaid Eligibility office has made the correction, send the ECF to your program representative.                                      |
| 122       | INVALID SEX                              | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA39 - Incomplete/invalid patient's sex.                          | Contact your county Medicaid Eligibility office to correct the sex on the recipient's file. After the county Medicaid Eligibility office has made the correction, send the ECF to your program representative.  |
| 123       | INVALID DISCHARGE STATUS                 | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N50 - Discharge information missing/incomplete/incorrect/invalid. | Check the most current edition of the UB-92 manual for a list and descriptions of valid discharge status codes for field 22. If the discharge status code on your ECF is not valid for Medicaid billing, mark through the code and write in the correct code. |
| 125       | PPS PROVIDER RECORD NOT ON FILE          | 38 - Services not provided or authorized by designated (network) providers.<br>B7 - This provider was not certified/eligible for this procedure/service on this date.                                   |   | Contact your program representative.  |

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| 127       | PPS STATEWIDE RECORD NOT ON FILE         | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service. |  | Contact your program representative.  |
| 128       | DRG PRICING RECORD NOT ON FILE           | A8 - Claim Denied ungroupable DRG.   |  | Verify the diagnoses and procedure codes on your claim are correct. If not, mark through the incorrect codes and write in the correct code. If information on claims is correct, consult with your medical records department, as this DRG is not currently priced by Medicaid. Contact your program representative.  |
| 150       | TPL COVER VERIFIED/FILING NOT IND ON CLM | 22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.        | MA92 - Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information. | <p>Please see INSURANCE POLICY INFORMATION on the ECF (to the right of the Medicaid Claims Receipt Address) for the three-digit carrier code that identifies the insurance company, as well as the policy number and the policyholder's name. Identify the insurance company by referencing the numeric carrier code list in this manual. File the claim(s) with the primary insurance before refiling to Medicaid.</p> <p>If the insurance company that has been billed is the one that appears on the ECF, enter the carrier code in field 23 (must exactly match the carrier code(s) under INSURANCE POLICY INFORMATION). Enter the policy number in field 24 (must exactly match the policy number(s) under INSURANCE POLICY INFORMATION). If payment is made, enter the total amount(s) paid in fields 25 and 27. Adjust the balance due in field 28. If payment is denied (<i>i.e.</i>, applied to the deductible, policy lapsed, etc.) by the other insurance company, put a "1" (denial indicator) in field 4. Attach a copy of the EOB from each insurance company to the ECF and resubmit to the address on the form. If the carrier that has been billed is not the insurance for which the claim received edit 150, the provider must file with the insurance carrier that is indicated in MMIS.</p> <p><b>UB-92 CLAIM:</b> Enter the carrier code in field 50. Enter the policy number in field 60. If payment is made, enter the amount paid in field 54. If payment is denied, enter 0.00 in field 54 and also enter code 24 and the date of denial in the Occurrence Code fields 32-35 A and B.</p> |

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| 151       | MULTIPLE INS POL/NOT ALL FILED-CALL TPL  | 22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.        | MA64 - Our records indicate that we should be the third payer for this claim. We cannot process this claim until we have received payment information from the primary and secondary payers.  | Eliminate any duplicate primary insurance policy entries on the CMS-1500, ensuring that blocks 9 and 11 contain unique information, one carrier per block. Medicaid coverage should not be entered in either primary block. If there is no duplicate information, refer to the INSURANCE POLICY INFORMATION section on the ECF, and file the claim(s) with each insurance company listed before refiling to Medicaid. Enter all insurance results on the ECF. Documentation must show that each policy has been billed, and that proper coordination of benefits has been followed, <i>e.g.</i> , bill primary carrier first, then bill second carrier for the difference. If there are three or more separate third-party payers, the claim must be processed by the Third-Party Liability division of DHHS. Submit all EOBs (three or more) to Third-Party Liability. |
| 155       | POSS NOT POSITIVE INS MATCH/OTHER ERRORS | 22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.        | MA92 - Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.  | Bill the primary insurer(s) according to the resolution instructions for edit code 150.   |
| 156       | TPL VERIFIED/FILING NOT INDICATED ON CLM | 22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.        | MA08 - You should also submit this claim to the patient's other insurer for potential payment of supplemental benefits. We did not forward the claim information as the supplemental coverage is not with a Medigap plan or you do not participate in Medicare. | File a claim with the insurance company listed under INSURANCE POLICY INFORMATION on the ECF. (Refer to the carrier code list in the provider manual.) If the insurance company denies payment or makes a partial payment, attach a copy of the explanation of benefits and resubmit. If the insurance carrier pays the claim in full, discard the ECF.   |
| 170       | LAB PROC BILLED/NO CLIA # ON FILE        | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service. |   | Submit a copy of your CLIA certification to program representative.   |
| 171       | NON-WAIVER PROC/PROV HAS CERT OF WAIVER  | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service. |   | Our records indicate that your CLIA certificate or waiver allows Medicaid reimbursement for waived procedures only. Lab services billed are not waived procedures. If your CLIA certification has changed, attach a copy of your updated CLIA letter from CMS to your ECF. If your certificate has not been updated, Medicaid will not reimburse for the service.   |



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| 172       | D.O.S. NONCOVERED ON CLIA CERT DATE       | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.   |  | Medicaid will not reimburse for services outside CLIA certification dates. If your CLIA certification has been renewed, attach a copy of your updated CLIA letter from CMS to your ECF. Contact your lab director or CMS for current CLIA certificate information.   |
| 174       | NON-PPMP PROC/PROV HAS PPMP CERT          | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.   |  | Submit a copy of your updated CLIA Certification to your program representative.   |
| 201       | MISSING RECIPIENT ID NO                   | 31 - Claim denied, as patient cannot be identified as our insured.   |  | <p><b>CMS-1500 CLAIM:</b> Enter the patient's 10-digit Medicaid ID# in field 2 on the ECF.</p> <p><b>UB-92 CLAIM:</b> Enter the patient's 10-digit Medicaid ID# in field 60 on the ECF.</p> <p><b>ADA CLAIM:</b> Enter the patient's 10-digit Medicaid ID# in field 4 on the ECF.</p> <p><b>All other provider/claim types:</b> Contact your program representative.</p> |
| 202       | MISSING NATIONAL DRUG CODE (NDC)          | 16- Claim/service lacks information which is needed for adjudication. Additional information is supplied using remittance advice remarks codes whenever appropriate  | M119- Missing/incomplete/invalid/de activated/withdrawn National Drug Code (NDC).    | Contact your program representative for further assistance.  |
| 203       | NDC UNIT/QUANTITY MISSING                 | 16 - Claim/service lacks information which is needed for adjudication. Additional information is supplied using remittance advice remarks codes whenever appropriate | M123 – Missing / incomplete/invalid name, strength, or dosage of the drug furnished. | Contact your program representative for further assistance.  |
| 204       | NDC UNIT OF MEASUREMENT MISSING / INVALID | 16 - Claim/service lacks information which is needed for adjudication. Additional information is supplied using remittance advice remarks codes whenever appropriate | M123 – Missing / incomplete/invalid name, strength, or dosage of the drug furnished. | Contact your program representative for further assistance.  |

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| 205       | MISSING NET CLAIM CHARGE | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M54 - Did not complete or enter the correct total charges for services rendered. | <b>CMS-1500 CLAIM:</b> Enter the balance due in field 28 of the ECF. Balance due (field 28) is equal to total charges (field 26) minus the amount received from insurance (field 27).  |
| 206       | MISSING DATE OF SERVICE  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M59 - Incomplete/invalid "to" date(s) of service.                                | <b>CMS-1500 CLAIM:</b> Enter missing date of service in field 15 on the ECF.<br><b>ADA CLAIM:</b> Enter missing date of service in field 14 on the ECF.<br><b>UB-92 CLAIM:</b> Enter missing date of service in field 45 on the ECF. |
| 207       | MISSING SERVICE CODE     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M51 - Missing/incomplete/invalid procedure codes (s)                             | <b>CMS-1500 CLAIM:</b> Enter missing procedure code in field 17 on the ECF.<br><b>ADA CLAIM:</b> Enter missing procedure code in field 18 on the ECF.  |
| 208       | NO LINES ON CLAIM        | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. |  | Resubmit claim with billable services.   |

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| 209       | MISSING LINE ITEM SUBMITTED CHARGE | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M79 - Did not complete or enter the appropriate charge for each listed service. | <b>CMS-1500 CLAIM:</b> Enter missing charges in field 20 on the ECF.<br><b>UB-92 CLAIM:</b> Enter missing charges in field 47 on the ECF.<br><b>ADA CLAIM:</b> Enter missing charges in field 21 on the ECF. |
| 213       | LINE ITEM MILES OF SERVICE MISSING | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M22 - Claim lacks the number of miles traveled.                                 | Enter the number of miles in field 22 on the ECF and resubmit.   |
| 227       | MISSING LEVEL OF CARE              | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. |   | Contact your program representative.   |
| 233       | PRIMARY DIAGNOSIS CODE IS MISSING  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA63 - Incomplete/invalid principal diagnosis code.                             | Enter the primary diagnosis code in field 8 on the ECF from the current edition of the ICD-9, Volume I.  |
| 234       | PLACE OF SERVICE MISSING           | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M77- Missing/incomplete/invalid place of service                                | <b>CMS-1500 CLAIM:</b> Enter the place of service in field 16 on the ECF.<br><b>ADA CLAIM:</b> Enter the place of service in field 17 on the ECF.  |

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| 239       | MISSING LINE NET CHARGE              | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M79- Missing/incomplete/invalid charge              | Contact your program representative.   |
| 243       | ADMISSION DATE/START OF CARE MISSING | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA40 - Incomplete/invalid admission date.           | Enter the admission/start of care date in field 17.  |
| 244       | PRINCIPAL DIAGNOSIS CODE MISSING     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA63 - Incomplete/invalid principal diagnosis code. | Enter the principal diagnosis code in field 67.  |
| 245       | TYPE OF BILL MISSING                 | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA30 - Incomplete/invalid type of bill.             | Refer to the most current edition of the UB-92 manual for valid type of bill. Enter a valid Medicaid bill type code in field 4.          |
| 246       | FIRST DATE OF SERVICE MISSING        | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M52 - Incomplete/invalid "from" date(s) of service. | <b>UB-92:</b> Enter the first date of service in field 6.<br><b>All other provider/claim types:</b> Contact your program representative. |

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| 247       | MISSING LAST DATE OF SERVICE | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M59 - Incomplete/invalid "to" date(s) of service.                                | Enter the last date of service in field 6.  |
| 248       | TYPE OF ADMISSION MISSING    | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA41 - Incomplete/invalid type of admission.                                     | Refer to the most current edition of the UB-92 manual for valid types of admissions. Enter a valid Medicaid type of admission code in field 19. |
| 249       | TOTAL CLAIM CHARGE MISSING   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M54 - Did not complete or enter the correct total charges for services rendered. | Enter revenue code 001 on the total charges line in field 42. This revenue code must be listed as the last field.                               |
| 252       | PATIENT STATUS MISSING       | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA43 - Incomplete/invalid patient status.  | Refer to the most current edition of the UB-92 manual for patient status. Enter the valid Medicaid patient status code in field 22.             |
| 253       | SOURCE OF ADMISSION MISSING  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA42 - Incomplete/invalid source of admission.                                   | Refer to the most current edition of the UB-92 Manual for source of admission. Enter a valid Medicaid source of admission code in field 20.     |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                      | CARC  | RARC   | Resolution  |
|-----------|----------------------------------|---|--|---|
| 263       | MISSING TOTAL DAYS               | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M53 – Missing/incomplete/invalid days or units of service                            | Contact your program representative.  |
| 281       | PROCEDURE CODE MODIFIER MISSING  | 4 - The procedure code is inconsistent with the modifier used, or a required modifier is missing.   |  | Enter modifier in field 18 of the line that received the edit code.   |
| 300       | UB82 FORM NO LONGER ACCEPTED     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N34 - Incorrect claim for this service.  | Resubmit claim on a UB-92 claim form.   |
| 301       | INVALID NATIONAL DRUG CODE (NDC) | 16 - Claim/service lacks information which is needed for adjudication. Additional information is supplied using remittance advice remarks codes whenever appropriate                                    | M119 – Missing / incomplete/invalid/ deactivated/withdrawn National Drug Code (NDC). | Contact your program representative for further assistance.   |
| 304       | TOTAL CLAIM CHARGE NOT NUMERIC   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M54 - Did not complete or enter the correct total charges for services rendered.     | <b>CMS-1500 CLAIM:</b> Enter the correct numeric amount in field 26.<br><b>ADA CLAIM:</b> Enter the correct numeric amount in field 25. |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                        | CARC  | RARC  | Resolution  |
|-----------|------------------------------------|---|---|---|
| 308       | INVALID PROCEDURE CODE MODIFIER    | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M78 - Did not complete or enter accurately an appropriate HCPCS modifier(s).    | Enter correct modifier in field 18 on the ECF and resubmit.   |
| 309       | INVALID LINE ITEM MILES OF SERVICE | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M22 - Claim lacks the number of miles traveled.                                 | Enter the correct number of miles in field 22 on the ECF and resubmit.  |
| 310       | INVALID PLACE OF SERVICE           | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M77 - Incomplete/invalid place of service(s).                                   | <b>CMS-1500 CLAIM:</b> Medicaid requires the numeric coding for place of service. Enter the appropriate place of service code in field 16.<br><b>ADA CLAIM:</b> Medicaid requires the numeric coding for place of service. Enter the appropriate place of service code in field 17. |
| 311       | INVALID LINE ITEM SUBMITTED CHARGE | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M79 - Did not complete or enter the appropriate charge for each listed service. | <b>CMS-1500 CLAIM:</b> Enter the correct charge in field 20.<br><b>UB-92 CLAIM:</b> Enter the correct charge in field 47.<br><b>ADA CLAIM:</b> Enter the correct charge in field 21.  |
| 312       | MODIFIER NON-COVERED BY MEDICAID   | 4 - The procedure code is inconsistent with the modifier used, or a required modifier is missing.   |   | A modifier not accepted by Medicaid has been filed and entered in field 18 on the ECF. Enter the correct modifier in field 18.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 316       | THIRD PARTY CODE INVALID                 | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA92 - Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information. | <p><b>CMS-1500 CLAIM:</b> Incorrect third party code was used in field 4 on the ECF. Correct coding would be "1" for denial or "6" for crime victim. Enter the correct code in field 4. If a third party payer is not involved with this claim, mark through the character in field 4.</p> <p><b>ADA CLAIM:</b> Incorrect third party code was used in field 5 on the ECF. Correct coding would be "1" for denial or "6" for crime victim. Enter the correct code in field 4. If a third party payer is not involved with this claim, mark through the character in field 5.</p> |
| 317       | INVALID INJURY CODE                      | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. |  | Incorrect injury code was used. Correct coding would be "2" for work related accident, "4" for automobile accident, or "6" for other accident. Please enter the correct injury code on ECF and resubmit.   |
| 321       | NET CLAIM CHARGE NOT NUMERIC             | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M49 - Incomplete/invalid value code(s) and/or amount(s).   | <p><b>CMS-1500 CLAIM:</b> Enter the numeric claim charge in field 26 of the ECF and resubmit.</p> <p><b>ADA CLAIM:</b> Enter the numeric claim charge in field 25 of the ECF and resubmit.</p>   |
| 322       | INVALID AMT RECEIVED FROM OTHER RESOURCE | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M49 - Incomplete/invalid value code(s) and/or amount(s).   | Enter a valid number amount in "amount other sources".   |



## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                             | CARC  | RARC  | Resolution   |
|-----------|---|---|---|--|
| 323       | INVALID LINE ITEM UNITS OF SERVICE      | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M53 - Did not complete or enter the appropriate number (one or more) of days or unit(s) of service. | <b>CMS-1500 CLAIM:</b> Enter the correct numeric units in field 22.<br><b>UB-92 CLAIM:</b> Enter the correct numeric units in field 48.  |
| 330       | INVALID LINE ITEM DATE OF SERVICE       | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M52 - Incomplete/invalid "from" date(s) of service.   | <b>CMS-1500 CLAIM:</b> Enter the correct date of service in field 15. Make sure that the correct number of days is being billed for the billing month.<br><b>ADA CLAIM:</b> Enter the correct date of service in field 14. |
| 354       | TOOTH NUMBER NOT VALID LETTER OR NUMBER | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N39 - Procedure code is not compatible with tooth number/letter.                                    | Enter the valid tooth number or letter in field 15 on the ECF. Verify tooth number or letter with procedure code.  |
| 355       | TOOTH SURFACE CODE INVALID              | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N75 - Missing or invalid tooth surface information.   | Enter the correct tooth surface code in field 16 on the ECF.   |
| 367       | ADMISSION DATE/START OF CARE INVALID    | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA40 - Incomplete/invalid admission date.   | Draw a line through the admission/start of care date in field 17, and write the correct date. Date must be six digits and numeric.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                             | CARC  | RARC   | Resolution  |
|-----------|---|---|--|---|
| 368       | TYPE OF ADMISSION NOT VALID             | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA41 - Incomplete/invalid type of admission.                     | Refer to the most current edition of the UB-92 manual for valid type of admission. Enter a valid Medicaid type of admission code in field 19.     |
| 369       | MONTHLY INCURRED EXPENSES MUST BE VALID | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. |  | Contact your program representative.  |
| 370       | SOURCE OF ADMISSION INVALID             | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA42 - Incomplete/invalid source of admission.                   | Refer to the most current edition of the UB-92 manual for valid source of admission. Enter a valid Medicaid source of admission code in field 20. |
| 373       | PRINCIPAL SURG PROCEDURE DATE INVALID   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA66 - Incomplete/invalid principal procedure code and/or date.  | Draw a line through the invalid date in field 80 and enter correct date. Date must be six digits and numeric.                                     |
| 375       | OTHER SURGICAL PROCEDURE DATE INVALID   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M67 - Incomplete/invalid other procedure code(s) and/or date(s). | Draw a line through the invalid date in field 81, A - E, and enter correct date. Date must be six digits and numeric.                             |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                         | CARC  | RARC   | Resolution   |
|-----------|-------------------------------------|---|--|--|
| 376       | TYPE OF BILL NOT VALID FOR MEDICAID | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA30 - Incomplete/invalid type of bill.                    | Refer to the most current edition of the UB-92 manual for valid type of bill. Enter a valid Medicaid type of bill in field 4.  |
| 377       | FIRST DATE OF SERVICE INVALID       | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M52 - Missing/incomplete/invalid "from" date(s) of service | <b>UB-92 CLAIM:</b> Enter the correct date of service in field 6.<br><b>All other provider/claim types:</b> Contact your program representative.                       |
| 378       | LAST DATE OF SERVICE INVALID        | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M59 - Incomplete/invalid "to" date(s) of service.          | Draw a line through the invalid date in field 6, and enter the correct "to" date. Date must be six digits and numeric.   |
| 379       | VALUE CODE INVALID                  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M49 - Incomplete/invalid value code(s) and/or amount(s).   | Refer to the most current edition of the UB-92 manual for valid value codes. Draw a line through the invalid code in fields 39 - 41 A - D, and enter the correct code. |
| 380       | VALUE AMOUNT INVALID                | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M49 - Incomplete/invalid value code(s) and/or amount(s).   | Draw a line through the amount in fields 39 - 41 A - D, and enter the correct numeric amount.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                            | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 381       | OCCURRENCE DATE INVALID                | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M45 - Incomplete/invalid occurrence codes and dates.   | Draw a line through the incorrect date in fields 32 - 35 A - B, and enter the correct date. Dates must be six digits and numeric.                  |
| 382       | PATIENT STATUS NOT VALID FOR MEDICAID  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA43 - Incomplete/invalid patient status.  | Refer to the most current edition of the UB-92 manual for valid status codes. Enter a valid Medicaid patient status code in field 22.              |
| 383       | OCCURR.CODE, INCL. SPAN CODES, INVALID | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M45 - Incomplete/invalid occurrence codes and dates.<br>M46 - Incomplete/invalid occurrence span code and dates. | Refer to the most current edition of the UB-92 manual for valid occurrence codes. Enter a valid Medicaid occurrence code in fields 32 - 35, A - B. |
| 384       | CONDITION CODE INVALID                 | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M44 - Incomplete/invalid condition code.   | Refer to the most current edition of the UB-92 manual for valid condition codes. Enter a valid Medicaid condition code in fields 24 - 30.          |
| 385       | TOTAL CHARGE INVALID                   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M54 - Did not complete or enter the correct total charges for services rendered.                                 | Total charge must be numeric. Draw a line through the invalid total, and enter the correct numeric total charge.                                   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                             | CARC  | RARC  | Resolution   |
|-----------|---|---|---|--|
| 386       | QIO APPROVAL INDICATOR INVALID          | 62 - Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.   |   |  |
| 387       | NON COVERED CHARGE INVALID              | 96 - Non-covered charge(s).   |   | Charges must be numeric. Draw a line through the invalid charge in field 48, and enter the correct numeric charge.   |
| 390       | TPL PAYMENT AMT NOT NUMERIC             | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M49 - Incomplete/invalid value code(s) and/or amount(s).  | Enter numeric payment from all primary insurance companies in field 25 or enter 0.00 if no payment was received. If the claim was denied by the other insurance company, put a "1" (denial indicator) in field 4. If no third party insurance was involved, delete information entered in field 25 by drawing a red line through it. |
| 391       | PATIENT PRIOR PAYMENT AMT NOT NUMERIC   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M49 - Incomplete/invalid value code(s) and/or amount(s).  | The amount entered for prior payment amount from recipient is not numeric. Draw a line through the invalid amount in field 54P, and enter the correct numeric amount.  |
| 394       | OCCURRENCE SPAN CODES"FROM"DATE INVALID | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M46 - Incomplete/invalid occurrence span codes and dates. | Dates must be six digits and numeric. Draw a line through the invalid date in field 36 A - B, and enter the correct date.  |
| 395       | OCCURRENCE SPAN CODES"THRU"DATE INVALID | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M46 - Incomplete/invalid occurrence span codes and dates. | Date must be six digits and numeric. Draw a line through the invalid date in field 36 A - B and enter the correct date.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 400       | TPL CARR and POLICY # MUST BOTH BE PRESENT | 22 – Payment adjusted because this care may be covered by another payer per coordination of benefits. | MA92 - Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information. | Make sure a valid carrier code is entered in field 23 and a valid policy number is entered in field 24. Follow the 150 resolution and indicate whether the primary insurance denied or paid the claim.<br><b>UB-92 Claim:</b> Enter a valid carrier code in field 50 and a valid policy number in field 60.  |
| 401       | AMT IN OTHER SOURCES/NO TPL CARRIER CODE   | 22 – Payment adjusted because this care may be covered by another payer per coordination of benefits. | MA92 - Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information. | <b>CMS-1500 CLAIM:</b> Complete fields 23, 24, and 25 (carrier code, policy number, amount paid). If the insurance company denied payment, put the denial indicator "1" in field 4.<br><b>ADA CLAIM:</b> Complete fields 22, 23, and 24 (carrier code, policy number, amount paid). If the insurance company denied payment, put the denial indicator "1" in field 5.<br><b>Notes:</b> If there is no third party involved, be sure all third party fields (4, 23, 24, 25, 27) are deleted of information by marking through in red.<br>If there are more than two other insurance companies that have paid, enter the total combined amounts paid by all insurance companies in field 27. The total combined amounts should be equal to field 25. |
| 402       | DEDUCTIBLE EXCEEDS CALENDAR YEAR LIMIT     |   |  | Refer to the EOMB for the deductible amount (including blood deductible). If the amount entered is incorrect, change the amount. If it agrees, attach the EOMB/Medicare electronic printout to the ECF and return to your program representative. Do not add professional fees in the deductible amount. Professional fees should be filed separately on a CMS-1500 form under the hospital-based physician provider number.   |
| 403       | INCURRED EXPENSES NOT ALLOWED              | 42 - Charges exceed our fee schedule or maximum allowable amount.                                     |  | Contact your program representative.   |
| 411       | ANESTHESIA PROC REQUIRES ANES. MODIFIER    | 4 - The procedure code is inconsistent with the modifier used, or a required modifier is missing.     |  | Refer to the current list of anesthesia modifiers found in section 2 and enter the correct modifier in field 18 on the ECF.  |
| 412       | SURG PROC NOT VALID W/ANES. MODIFIER       | 4 - The procedure code is inconsistent with the modifier used, or a required modifier is missing.     |  | Enter the appropriate anesthesia procedure when a anesthesiologist administers anesthesia during a surgical procedure.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                | CARC  | RARC   | Resolution  |
|-----------|--|---|--|---|
| 421       | PEP RECIP/PROV NOT PCP-PROC REQ REFERRAL   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N54-Claim information is inconsistent with pre-certified/authorized services | <p><b>CMS-1500 CLAIM:</b> If the service was authorized by the PCP, enter the six-digit authorization number provided by the PCP in field 7 (Primary Care Coordinator) and resubmit the ECF. If not authorized by the PCP, the recipient is responsible for charges. However, when possible it is the provider's responsibility to contact the PCP for authorization prior to rendering the service. The provider's failure to comply with the authorization process is not a reason to bill the patient</p> <p><b>UB-92 CLAIM:</b> If the service was authorized by the PCP, enter the six-digit authorization number provided by the PCP in field 63 and resubmit the ECF. If not authorized by the PCP, the recipient is responsible for charges. However, when possible it is the provider's responsibility to contact the PCP for authorization prior to rendering the service. The provider's failure to comply with the authorization process is not a reason to bill the patient.</p> |
| 424       | REVENUE 459 VALID FOR PEP RECIP ONLY       | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service.                                 | Revenue code 459 is to be used for an emergency room triage when a patient is covered under the PEP. If a Medicaid recipient was seen in the emergency room and is not a PEP member, use revenue code 450.  |
| 460       | PROCEDURE CODE / INVOICE TYPE INCONSISTENT | 125 - Payment adjusted due to a submission/billing error(s). Additional information is supplied using the remittance advice remark codes whenever appropriate.  | MA30 - Missing/incomplete/invalid type of bill.                              | Oral & Maxillofacial Surgeons must file CPT procedure codes on the CMS-1500 and CDT procedure codes on the ADA Claim Form.  |
| 463       | INVALID TOTAL DAYS                         | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M59 - Incomplete/invalid "to" date(s) service.                               | Contact your program representative.  |
| 468       | CARRIER CODE 619 (MEDICAID) LISTED TWICE   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M56 - Incomplete/invalid payer identification.                               | Draw a line through the carrier code 619 which appears on either the first or second "other payer" line in field 50 on your ECF. Do not draw a line through the 619 after "Medicaid Carrier ID."  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                               | CARC  | RARC   | Resolution   |
|-----------|---|---|--|--|
| 469       | INVALID LINE NET CHARGE                   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M49 - Incomplete/invalid value code(s) and/or amount(s).           | Contact your program representative.   |
| 501       | INVALID DATE ON REVENUE LINE              | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. |  | Enter the correct date in field 45 on the ECF.   |
| 502       | DOS BEFORE THE ENTRY DATE/<br>JULIAN DATE | 110 - Billing date predates service date.   |  | <p><b>CMS-1500 CLAIM:</b> Verify the date of service in field 15 on ECF. Correct if not accurate. If date of service is correct, a new claim will need to be submitted. Cannot submit a claim prior to the date of service.</p> <p><b>ADA CLAIM:</b> Verify the date of service in field 14 on ECF. Correct if not accurate. If date of service is correct, a new claim will need to be submitted. Cannot submit a claim prior to the date of service.</p> |
| 503       | INCORRECT DIAGNOSIS (REASON) CODE         | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M76 - Incomplete/invalid patient's diagnosis(es) and condition(s). | Verify diagnosis code in the ICD coding manual and resubmit ECF.   |
| 504       | PROVIDER TYPE AND INVOICE INCONSISTENT    | 170 - Payment is denied when performed/billed by this type of provider.   | N34-Incorrect claim form/format for this service                   | Provider has filed the wrong claim form. Please contact your program representative for information on claims filing.  |



## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                        | CARC  | RARC   | Resolution   |
|-----------|------------------------------------|---|--|--|
| 505       | MISSING DATE ON REVENUE LINE       | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. |  | Enter the date in field 45 on the ECF.   |
| 506       | PANEL CODE and REVENUE CODE BILLED | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M15 - Separately billed services/tests have been bundled as they are considered components of the same procedure. Separate payment is now allowed. | <b>UB-92 Claim:</b> Individual panel code and procedure codes included in the panel cannot be billed in combination on the claim for the same dates of service.<br>Contact your program representative.  |
| 507       | MANUAL PRICING REQUIRED            | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N45-Payment based on authorized amount   | Resubmit ECF with required documentation. Please refer to the appropriate section in your provider manual. Contact your program representative for additional information.   |
| 508       | NO LINE ITEM RECORD                | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. |  | <b>CMS-1500 CLAIM:</b> Complete fields 15 – 22 on the ECF and resubmit.<br><b>UB-92 CLAIM:</b> Resubmit the claim or enter something on the line indicated and resubmit the ECF.<br><b>ADA CLAIM:</b> Complete fields 14 - 21 on the ECF and resubmit. |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                     | CARC  | RARC  | Resolution  |
|-----------|---|---|---|---|
| 509       | DOS OVER 2 YRS-<br>XOVER/EXT CARE<br>CLM ONLY   | 29 - The time limit for filing has expired.   |   | <p><b>Claim cannot be paid</b> unless the patient was granted retroactive eligibility or you were not aware the patient had Medicaid until after a year from the date of service. Either attach a copy of the patient's letter from DHHS County Medicaid Office giving the retroactive dates to the ECF and mail it to your program representative or attach a note stating the date you were informed of the patient's Medicaid benefits. Refer to the timely filing guidelines in the appropriate section of your provider manual.</p> <p><b>UB-92 Claim:</b> Claims for payment of Medicare coinsurance and deductible amounts must be received and entered into the claims processing system within two years from the date of service or date of discharge, or six months following the date of Medicare payment, whichever is later.</p> <p><b>NURSING HOME PROVIDERS:</b> Contact your program representative.</p> |
| 510       | DOS IS MORE<br>THAN 1 YEAR OLD                  | 29 - The time limit for filing has expired.   |   | <p><b>Claim cannot be paid</b> unless the patient was granted retroactive eligibility or you were not aware the patient had Medicaid until after a year from the date of service. Either attach a copy of the patient's letter from DHHS County Medicaid Office giving the retroactive dates to the ECF and mail it to your program representative or attach a note stating the date you were informed of the patient's Medicaid benefits. Refer to the timely filing guidelines in the appropriate section of your provider manual.</p> <p><b>NURSING HOME PROVIDERS:</b> Contact your program representative.</p>   |
| 513       | INCONSISTENT<br>MEDICARE<br>CARRIER CODE        | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M56 - Incomplete/invalid payer identification.                                  | Enter the correct Medicare Part A or Part B carrier code and resubmit. Contact your program representative if further assistance is needed.   |
| 514       | PROC RATE/MILE X<br>MILES<br>NOT=SUBMIT<br>CHRG | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M79 - Did not complete or enter the appropriate charge for each listed service. | Contact your program representative.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                       | CARC  | RARC  | Resolution  |
|-----------|---|---|---|---|
| 515       | AMBUL/ITP TRANS. MILEAGE LIMITATION               | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M22- Missing/incomplete/invalid number of miles traveled.   | Contact your program representative.  |
| 517       | WAIVER SERVICE BILLED. RECIPIENT NOT IN A WAIVER. | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service.  | The claim was submitted for a waiver-specific procedure code, but the recipient was not a participant in a Medicaid waiver. Check for error in using incorrect procedure code. If the procedure code is incorrect, strike through the incorrect code and write in the correct code above. Check for correct recipient Medicaid number. If the recipient Medicaid number is incorrect, strike through the incorrect number and write in the correct Medicaid number above. If the recipient Medicaid number and procedure code are correct, contact your program representative. |
| 518       | PROCEDURE CODE COMBINATION NON-COVERED OR INVALID | 16 - Claim/service lacks information which is needed for adjudication. Additional information supplied using remittance advice remark codes whenever appropriate.                                       | N56 – Procedure code billed is not correct/valid for the services billed or the date of service billed. | Contact your Dental Program Manager at (803) 898-2568.  |
| 534       | PROVIDER/CCN DO NOT MATCH FOR ADJUSTMENT          | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M47 –Incomplete/invalid internal or document control number.  | Review the original claim and verify the provider number from that claim. Make sure that the correct original provider number is entered on the adjustment claim and resubmit the adjustment claim.   |
| 536       | PROCEDURE-MODIFIER NOT COVERED ON DOS             | B18 - Payment denied because this procedure code/modifier was invalid on the date of service or claim submission.   |   | Verify that the correct procedure code and modifier combination was entered in field 17 and 18 on ECF for the date of service. Make the appropriate correction to the procedure code in field 17 and/or the modifier in field 18.   |
| 537       | PROC-MOD COMBINATION NON-COVERED/INVALID          | 4 - The procedure code is inconsistent with the modifier used, or a required modifier is missing.   |   | Verify that the correct procedure code and modifier combination was entered in fields 17 and 18 on ECF for the date of service. Make the appropriate correction to the procedure code in field 17 and/or modifier in field 18.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                | CARC  | RARC  | Resolution  |
|-----------|--|---|---|---|
| 538       | PATIENT PAYMENT EXCEEDS MED NON-COVERED    | 23 - Payment adjusted because charges have been paid by another payer.  |   | Check the patient prior payment amount in field 54P and the total non-covered amount in field 48 to see if they have been entered correctly. A Medicaid recipient is not liable for charges unless they are non-covered services. The amount paid by the recipient should never exceed the total non-covered charges. |
| 539       | MEDICAID NOT LISTED AS PAYER               | 31 - Claim denied as patient cannot be identified as our insured.   |   | Enter Medicaid payer code 619 in field 50 A through C line which corresponds with the line on which you entered the Medicaid ID number field 60 A through C.  |
| 540       | ACCOM REVENUE CODE/OP CLAIM INCONSIST      | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M56 - Incomplete/invalid payer identification.            | Room accommodation revenue codes cannot be used on an outpatient claim. If the room accommodation revenue codes are correct, check the bill type (field 4) and the provider number (field 51).  |
| 541       | MISSING LINE ITEM/REVENUE CODE             | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M50 - Missing/incomplete/invalid revenue code (s)         | The two digits before the edit code tell you on which line in field 42 the revenue code is missing. Enter the correct revenue code for that line.   |
| 542       | BOTH OCCUR CODE and DATE NEC INC SPAN CODE | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M46 - Incomplete/invalid occurrence span codes and dates. | If you have entered an occurrence code in fields 32 through 36 A and B, an occurrence date must be entered. If you have entered an occurrence date in any of these fields, an occurrence code must also be entered.   |
| 543       | VALUE CODE/AMOUNT MUST BOTH BE PRESENT     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M49 - Incomplete/invalid value code(s) and/or amount(s).  | If you have entered a value code in fields 39 through 41 A - D, a value amount must also be entered. If you have entered a value amount in these fields, a value code must also be entered.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description  | CARC  | RARC   | Resolution  |
|-----------|--|---|--|---|
| 544       | NURSING HOME CLAIMS SUBMITTED VIA 837                              | 125 - Payment adjusted due to a submission/billing error(s). Additional information is supplied using the remittance advice remark codes whenever appropriate.  |  | Contact your program representative.  |
| 545       | NO PROCESSABLE LINES ON CLAIM                                      | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N142-The original claim was denied. Resubmit a new claim, not a replacement claim. | All lines on ECF have been rejected or deleted. Discard the ECF and resubmit the claim. |
| 546       | SURGICAL PROCEDURE MUST BE REPORTED AT THE REVENUE CODE LINE LEVEL | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M20 - Missing/incomplete/invalid HCPCS.  | Enter surgical procedure code(s) on claim line(s) and resubmit claim.                   |
| 547       | PRINCIPAL SURG PROC AND DTE REQUIRED                               | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA66 - Incomplete/invalid principal procedure code and/or date.                    | Enter the surgical procedure code and date in field 80 on ECF.                          |
| 548       | OTHER SURG PROC AND DATE MUST BE PRESENT                           | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M67 - Incomplete/invalid other procedure code(s) and/or date(s).                   | Enter the surgical procedure codes and dates in fields 81-A through 81-E.               |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 550       | REPLACE/VOID BILL/ORIGINAL CCN MISSING   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M47 - Incomplete/invalid internal or document control number.  | Check the remittance advice for the paid claim you are trying to replace or cancel to find the CCN. Enter the CCN in field 37.   |
| 551       | TYPE ADMISSION/SOURCE CODE INCONSISTENT  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA41 - Incomplete/invalid type of admission.   | Check the most current edition of the UB-92 manual for source of admission. Enter the valid Medicaid source of admission code in field 20.   |
| 552       | MEDICARE INDICATED/NO MEDICAID LIABILITY | 23 - Payment adjusted because charges have been paid by another payer.  |  | <p><b>CMS-1500 CLAIM:</b> Medicare coverage was indicated on claim form. Make sure fields 23, 24, and 25 on ECF are correct and resubmit.</p> <p><b>UB-92 CLAIM:</b> Medicare coverage was indicated on claim form. Make sure fields 50, 54, and 60 on ECF are correct and resubmit.</p> <p><b>ADA CLAIM:</b> Medicare coverage was indicated on claim form. Make sure fields 24, 25, and 26 on ECF are correct and resubmit.</p>      |
| 553       | ALLOW AMT=ZERO/UNABLE TO DETERMINE PYMT  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. |  | Information is incorrect or missing which is necessary to allow the Medicaid system to calculate the payment for the claim. If this edit code appears alone on an outpatient claim, check for valid revenue and CPT codes. If this edit code appears alone on an inpatient claim, check for valid Accommodation Revenue Codes. If this edit code appears with other edit codes, it may be resolved by correcting the other edit codes. |
| 554       | VALUE CODE/3RD PARTY PAYMENT INCONSIST   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA92 - Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information. | If you have entered value code 14 in fields 39 through 41 A - D, you must also enter a prior payment in field 54.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description   | CARC  | RARC   | Resolution  |
|-----------|---|---|--|---|
| 555       | TPL PAYMENT > PAYMENT DUE FROM MEDICAID               | 23 - Payment adjusted because charges have been paid by another payer.  |  | Verify that the payment amount you have entered in field 54 is correct. If it is not, enter the correct amount. If the amount is correct, no payment from Medicaid is due. Do not resubmit claim or ECF.                                      |
| 557       | CARR PYMTS MUST = OTHER SOURCES PYMTS                 | 22 - Payment adjusted because this care may be covered by another payer per coordination of benefits.   | MA92 - Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information. | If any amount appears in field 27, you must indicate a third party payment. If there is no third party insurance involved, delete information entered in field 25 and/or field 27 by drawing a red line through it.                           |
| 558       | REVENUE CHGS NOT WITHIN +- \$1 OF TOTAL               | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M54 - Did not complete or enter the correct total charges for services rendered.   | Recalculate your revenue charges. Also check the resolution column on the ECF. If there is a "D" on any line, that line has been deleted by you on a previous cycle. Charges on these lines should no longer be added into the total charges. |
| 559       | MEDICAID PRIOR PAYMENT NOT ALLOWED                    | B13 - Previously paid. Payment for this claim/service may have been provided in a previous payment.   |  | Prior payment from Medicaid (field 54 A - C) should never be indicated on a claim or ECF.   |
| 560       | REVENUE CODES INCONSISTENT                            | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M50 - Incomplete/invalid revenue codes.  | Revenue code 100 is an all-inclusive revenue code and cannot be used with any other revenue code except 001, which is the total charges revenue code.   |
| 561       | CLAIM ALREADY DEBITED (RETRO-MEDICARE), CANNOT ADJUST | 23-Payment adjusted due to impact of prior payer (s) adjudication including payments and/or adjustments   | N185 - Do not resubmit this claim/service.   | Retroactive Medicare claim already debited or scheduled for debit. Cannot adjust this claim. Contact Medicaid Insurance Verification Services (MIVS) for further assistance.  |
| 562       | CLAIM ALREADY DEBITED (HEALTH CLAIM), CANNOT ADJUST   | 23-Payment adjusted due to impact of prior payer (s) adjudication including payments and /or adjustments  | N185 - Do not resubmit this claim/service.   | Retroactive Healthcare claim already debited or scheduled for debit. Cannot adjust this claim. Contact Medicaid Insurance Verification Services (MIVS) for further assistance.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description  | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 563       | CLAIM ALREADY DEBITED (PAY & CHASE CLAIM), CANNOT ADJUST | 23-Payment adjusted due to impact of prior payer (s) adjudication including payments and/or adjustments   | N185 - Do not resubmit this claim/service.   | Medicaid Pay & Chase claim already debited or scheduled for debit. Cannot adjust this claim. Contact Medicaid Insurance Verification Services (MIVS) for further assistance.   |
| 564       | OP REV<br>450,459,510,511<br>COMB NOT<br>ALLOWED         | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N61-Re-bill services on separate claims  | <p>These revenue codes should never appear in combination on the same claim. If a recipient was seen in the emergency room, clinic, and treatment room on the same date of service for the same or related condition, charges for both visits should be combined under either revenue code 450, 510, or 761.</p> <p>If the recipient was seen in the ER and clinic on the same date of service for unrelated conditions, both visits should be billed on separate claims using the correct revenue code.</p> <p>If the recipient is a PEP member, and was triaged in the ER, the submitted claim should be filed with only revenue code 459. No other revenue codes should be filed with revenue code 459.</p> |
| 565       | THIRD PARTY PAYMENT/NO 3RD PARTY ID                      | 22 - Payment adjusted because this care may be covered by another payer per coordination of benefits.   | MA92 - Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information. | If a prior payment is entered in field 54, information in all other TPL-related fields (50 and 60) must also be entered.   |
| 566       | EMERG OP SERV/PRIN DIAG DOES NOT JUSTIFY                 | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA63 Incomplete/invalid principal diagnosis code.  | Check to make sure that the correct diagnosis code was billed. If not, enter the correct diagnosis code and resubmit the ECF.  |
| 567       | NONCOV CHARGES > OR = TOTAL CHARGES                      | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M54 - Did not complete or enter the correct total charges for services rendered.   | Check the total of non-covered charges in field 48 and total charges in field 47 to see if they were entered correctly. If they are correct, no payment from Medicaid is due. If incorrect, make the appropriate correction.   |



## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description  | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 568       | CORRESPONDING ADJUSTMENT (VOID) IS SUSPENDED OR DENIED | 107 - Claim/service denied because the related or qualifying claim/service was not previously paid or identified on this claim.   | N142 - The original claim was denied. Resubmit a new claim, not a replacement claim. | Review the edit code assigned to the void adjustment claim to determine if it can be corrected. If the void adjustment claim can be corrected, make the necessary changes and resubmit the adjustment claim. Resubmit the replacement claim along with the corrected void adjustment claim.  |
| 569       | ADJUSTMENT CLAIM CANNOT BE VOIDED OR REPLACED          | 125 - Payment adjusted due to a submission/billing error(s). Additional information is supplied using the remittance advice remarks codes whenever appropriate.   | N185 - Do not resubmit this claim/service.   | An adjustment or replacement claim cannot be submitted for an adjustment (previously voided) claim. Do not resubmit adjustment claim.  |
| 570       | OP REV 760 762, 769 COMB NOT ALLOWED                   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N61 - Re-bill services on separate claims.   | These revenue codes cannot be used in combination for the same day; bill either revenue code 762 or 769 on an outpatient claim. Verify the correct revenue code for the claim, and make the appropriate correction.  |
| 573       | PRINCIPAL PROC/ADMIT/STMT DATES INCONSIS               | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA66 - Incomplete/invalid principal procedure code and/or date.                      | Compare the date listed with the principal surgical procedure code in field 80 with the admit date in field 17 and statement covers dates in field 6. Surgery date must fall within the admit through discharge dates. Correct dates if appropriate. If dates are correct and this is a 72-hour claim, forward to your program representative.   |
| 574       | OTHER PROC/ADMIT/STMT DATES INCONSIST                  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M67 - Incomplete/invalid other procedure code(s) and/or date(s).                     | Compare the dates listed with the other surgical procedure codes (the two-digit number before the edit code will identify which date in field 81 A - E is in question) with the admit date in field 17 and statement covers dates in field 6. All surgery dates must fall within the admit through discharge dates of service. Correct dates if appropriate. If dates are correct and this is a 72-hour claim, forward to your program representative. |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                | CARC  | RARC  | Resolution  |
|-----------|--|---|---|---|
| 575       | REPLACE/VOID CLM/CCN INDICATED NOT FOUND   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M47 - Incomplete/invalid internal or document control number. | Review the original claim and verify the claim control number (CCN) and recipient ID number from that claim. Make sure that the correct original CCN and recipient ID number are entered on the adjustment claim and resubmit the adjustment claim.<br><br><b>UB-92 CLAIM:</b> Check the CCN you have entered in field 37 A - C with the CCN on the remittance advice of the paid claim you want to replace or cancel. Only paid claims can be replaced or cancelled. If the CCN is incorrect, write the correct CCN on the ECF. If this edit appears with other edits, it may be corrected by correcting the other edit codes. If edit code 575 and 863 are the only edits on the replacement claim, the replacement claim criteria have not been met (see Section 3 on replacement claims). |
| 576       | TYPE OF BILL AND PROVIDE TYPE INCONSIST    | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA30 - Incomplete invalid type of bill.                       | If the bill type you have entered in field 4 is 131 or 141, you must use your six-digit outpatient number in field 51. If the bill type is 111, you must use your inpatient number.   |
| 577       | FP MOD. USED – PATIENT UNDER 10 OR OVER 55 | 4 - The procedure code is inconsistent with the modifier used, or a required modifier is missing.   | N30 - Recipient ineligible for this service.                  | Attach appropriate support documentation to ECF and resubmit. Contact your program representative for further assistance.   |
| 587       | 1ST DATE OF SERV SUBSEQUENT TO LAST DOS    | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M59 - Incomplete/invalid "to" date(s) of service.             | Check the "from" and "through" dates in field 6. "From" date must be before "through" date. Be sure you check the year closely. Enter correct dates.  |
| 588       | 1ST DOS SUBSEQUENT TO ENTRY DATE           | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M52 - Incomplete/invalid "from" date(s) of service.           | Check the "from" date of service in field 6. Be sure to check the year closely. Enter the correct date.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                       | CARC  | RARC  | Resolution   |
|-----------|---|---|---|--|
| 589       | LAST DOS<br>SUBSEQUENT TO<br>DATE OF RECEIPT      | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M59 - Incomplete/invalid "to" date(s) of service.                 | Check the "through" date of service in field 6. Enter correct date.  |
| 593       | ADMIT DATE<br>NOT=TO 1ST DATE<br>OF SERVICE       | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA40 - Incomplete/invalid admission date.                         | Check the admit date in field 17 and the "from" date in field 6. They must be the same date.   |
| 594       | FINAL<br>BILL/DISCHRG<br>DTE BEFORE LAST<br>DOS   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N50 - Discharge information missing/incomplete/incorrect/invalid. | Check the occurrence code 42 and date in fields 32 through 35 A and B, and the "through" date in field 6. These dates must be the same.  |
| 597       | ACCOMODATION<br>UNITS/STMT<br>PERIOD<br>INCONSIST | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M52 - Incomplete/invalid "from" date(s) of service.               | Check the dates entered in field 6; the covered days calculated in field 7 on the ECF; the discharge date in fields 32 through 35 A - B and the units entered for accommodation revenue codes in field 42 (the discharge date and "through" date must be the same). If the dates in field 6 are correct, the system calculated the correct number of days, so the units for accommodation revenue codes should be changed. If the dates are incorrect, correcting the dates will correct the edit. |
| 598       | QIO INDICATOR<br>3/APPROVAL<br>DATES REQUIRED     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M52 - Incomplete/invalid "from" date(s) of service.               | If condition code C3 is entered in fields 32 through 35 A or B, the approved dates must be entered in occurrence span, field 36 A or B.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC  | Resolution  |
|-----------|--|---|---|---|
| 599       | QIO DATES/OCCUR SPAN DATES N/SEQUENCED   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M52 - Incomplete/invalid "from" date(s) of service.   | The dates which have been entered in field 36 A or B (occurrence span), do not coincide with any date in the statement covers dates in field 6. There must be at least one date in common in these two fields   |
| 603       | REVENUE/CONDITION/VALUE CODES INCONSIST  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M49 - Incomplete/invalid value code(s) and/or amount(s).<br>M50 - Incomplete/invalid revenue codes.<br>M44 - Incomplete/invalid condition code. | Medicaid only sponsors a semi-private room. When a private room revenue code is used, condition code 39 or value codes 01 or 02 and value amounts must be on the claim. See current UB-92 manual for definition of codes.   |
| 636       | COPAYMENT AMOUNT EXCEEDS ALLOWED AMOUNT  | 3-Co-payment amount   |   | The Medicaid recipient is responsible for a Medicaid copayment for this service/date of service. The allowed payment amount is less than the recipient's copayment amount, therefore no payment is due from Medicaid. Please collect the copayment from the Medicaid recipient. |
| 637       | COINS AMT GREATER THAN PAY AMT           |   |   | Verify that the coinsurance amount is correct. If not, correct and resubmit. If the coinsurance amount is correct, attach a copy of the Medicare remittance and return to your program representative.  |
| 642       | MEDICARE COST SHARING REQ COINS/DEDUCTIB | 1 - Deductible Amount<br>2 - Coinsurance Amount   |   | For Medicaid to consider payment of the claim, the Medicare coinsurance and deductible must be present.   |
| 672       | NET CHRG/TOTAL DAYS X DAILY RATE UNEQUAL | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M54-Missing/incomplete/invalid total charges  | Contact your program representative.  |
| 673       | REJECT LOC 6 - EXCLUDES SWING BEDS       | 96 - Non-covered charge(s).   |   | Contact your program representative.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC   | Resolution  |
|-----------|--|---|--|---|
| 674       | NH RATE - PAT DAY INC NOT = PAT DAY RATE | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N153- Missing/incomplete/invalid room and board rate | Contact your program representative.  |
| 690       | OTHER SOURCES AMT MORE THAN MEDICAID AMT | 23 - Payment adjusted because charges have been paid by another payer.  |  | <p><b>CMS-1500 CLAIM:</b> Verify the dollar amount in amount received insurance (field 27) and the amount paid (field 25). If not correct, enter correct amount. If the amounts are correct, no payment is due from Medicaid — discard the ECF.</p> <p><b>ADA CLAIM:</b> Verify the dollar amount in amount received insurance (field 26) and the amount paid (field 24). If not correct, enter correct amount. If the amounts are correct, no payment is due from Medicaid — discard the ECF.</p>  |
| 700       | PRIMARY/PRINCIPAL DIAG CODE NOT ON FILE  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA63 - Incomplete/invalid principal diagnosis code.  | <p><b>CMS-1500 CLAIM:</b> Medicaid requires the complete diagnosis code as specified in the current edition of Volume I of the ICD-9-CM manual, (including fifth digit sub-classification when listed). Check the diagnosis code in field 8 with Volume I of the ICD-9 manual. Mark through the existing code and write in the correct code.</p> <p><b>UB-92 CLAIM:</b> Medicaid requires the complete diagnosis code as specified in the current edition of Volume I of the ICD-9-CM manual, (including fifth digit sub-classification when listed). Check the diagnosis code in field 67 with Volume I of the ICD-9 manual. Mark through the existing code and write in the correct code.</p> |
| 701       | SECONDARY/OTHER DIAG CODE NOT ON FILE    | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M64 - Incomplete/invalid other diagnosis code.       | <p><b>CMS-1500 CLAIM:</b> Follow the resolution for edit code 700. The secondary diagnosis code appears in field 9.</p> <p><b>UB-92 CLAIM:</b> Follow the resolution for edit code 700. The secondary diagnosis code appears in field 68.</p>   |

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| Edit Code | Description  | CARC  | RARC  | Resolution   |
|-----------|--|---|---|--|
| 703       | RECIP<br>AGE/PRIM/PRINCIP<br>AL DIAG<br>INCONSIST  | 9 - The diagnosis is inconsistent with the patient's age. | MA63 - Incomplete/invalid principal diagnosis code. | <p><b>CMS-1500 CLAIM:</b> Check the patient's Medicaid number in field 2. A common error is entering another family member's number. Make sure the number matches the patient served. Check the diagnosis code in field 8 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 2 or the diagnosis code in field 8. Field 11 indicates the date of birth in our system as of the claim run date. Contact your county Medicaid office if your records indicate a different date of birth.</p> <p><b>UB-92 CLAIM:</b> Check the patient's Medicaid number in field 60. A common error is entering another family member's number. Make sure the number matches the patient served. Check the diagnosis code in field 67 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 60 or the diagnosis code in field 67. Field 14 indicates the date of birth in our system as of the claim run date. Contact your county Medicaid office if your records indicate a different date of birth.</p>   |
| 704       | RECIP<br>AGE/SECONDARY/<br>OTHER DIAG<br>INCONSIST | 9 - The diagnosis is inconsistent with the patient's age. | M64 - Incomplete/invalid other diagnosis code.      | <p><b>CMS-1500 CLAIM:</b> Check the patient's Medicaid number in field 2. A common error is entering another family member's number. Make sure the number matches the patient served. Check the secondary diagnosis code in field 9 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 2 or the secondary diagnosis code in field 9. Field 11 indicates the date of birth in our system as of the claim run date. Contact your county Medicaid office if your records indicate a different date of birth.</p> <p><b>UB-92 CLAIM:</b> Check the patient's Medicaid number in field 60. A common error is entering another family member's number. Make sure the number matches the patient served. Check the secondary diagnosis code(s) in fields 68-75 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 60 or the secondary diagnosis code(s) in fields 68-75. Field 14 indicates the date of birth in our system as of the claim run date. Contact your county Medicaid office if your records indicate a different date of birth.</p> |

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| Edit Code | Description  | CARC  | RARC  | Resolution   |
|-----------|--|---|---|--|
| 705       | RECIP<br>SEX/PRIM/PRINCIP<br>AL DIAG<br>INCONSIST  | 10 - The diagnosis is inconsistent with the patient's gender.   | MA63 - Incomplete/invalid principal diagnosis code. | <p><b>CMS-1500 CLAIM:</b> Check the patient's Medicaid number in field 2. A common error is entering another family member's number. Make sure the number matches the patient served. Check the diagnosis code in field 8 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 2 or the diagnosis code in field 8. Contact your county Medicaid office if your records indicate a different sex.</p> <p><b>UB-92 CLAIM:</b> Check the patient's Medicaid number in field 60. A common error is entering another family member's number. Make sure the number matches the patient served. Check the diagnosis code in field 67 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 60 or the diagnosis code in field 67. Contact your county Medicaid office if your records indicate a different sex.</p>   |
| 706       | RECIP<br>SEX/SECONDARY/<br>OTHER DIAG<br>INCONSIST | 10 - The diagnosis is inconsistent with the patient's gender.   | M64 - Incomplete/invalid other diagnosis code.      | <p><b>CMS-1500 CLAIM:</b> Check the patient's Medicaid number in field 2. A common error is entering another family member's number. Make sure the number matches the patient served. Check the secondary diagnosis code in field 9 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 2 or the secondary diagnosis code in field 9. Contact your county Medicaid office if your records indicate a different sex.</p> <p><b>UB-92 CLAIM:</b> Check the patient's Medicaid number in field 60. A common error is entering another family member's number. Make sure the number matches the patient served. Check the secondary diagnosis code(s) in fields 68-75 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 60 or the secondary diagnosis code(s) in fields 68-75. Contact your county Medicaid office if your records indicate a different sex.</p> |
| 707       | PRIN.DIAG. NOW<br>REQUIRES 4TH OR<br>5TH DIGIT     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA63 - Incomplete/invalid principal diagnosis code. | <p><b>CMS-1500 CLAIM:</b> Medicaid requires a complete diagnosis code as specified in the current edition of the ICD-9, Volume I, manual. The diagnosis code in field 8 requires a fourth or fifth digit. Mark through the existing diagnosis code and write in the entire correct code.</p> <p><b>UB-92 CLAIM:</b> Medicaid requires a complete diagnosis code as specified in the current edition of the ICD-9, Volume I, manual. The diagnosis code in field 67 requires a fourth or fifth digit. Mark through the existing diagnosis code and write in the entire correct code.</p>  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 708       | SEC. DIAG. NOW REQUIRES 4TH OR 5TH DIGIT | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M64 - Incomplete/invalid other diagnosis code. | <p><b>CMS-1500 CLAIM:</b> Medicaid requires a complete diagnosis code as specified in the current edition of the ICD-9, Volume I, manual. The diagnosis code in field 9 requires a fourth or fifth digit. Mark through the existing diagnosis code and write in the entire correct code</p> <p><b>UB-92 CLAIM:</b> Medicaid requires a complete diagnosis code as specified in the current edition of the ICD-9, Volume I, manual. The diagnosis code(s) in field 68-75 requires a fourth or fifth digit. Mark through the existing diagnosis code and write in the entire correct code.</p>   |
| 709       | SERV/PROC CODE NOT ON REFERENCE FILE     | 96 - Non-covered charge(s).   | M51- Missing/Incomplete/invalid procedure code | Check the most current manual. If the procedure code on your ECF is incorrect, mark through the code and write in the correct code. If you are confident that the code is correct, contact your program representative for assistance.   |
| 710       | SERV/PROC/DRUG REQUIRES PA-NO NUM ON CLM | 62 - Payments denied/reduced for absence of, or exceeded pre-certification/authorization.   |  | <p><b>CMS-1500 CLAIM:</b> Please enter prior authorization number in field 3.</p> <p><b>UB-92 CLAIM:</b> Please enter prior authorization number in field 63.</p> <p><b>ADA CLAIM:</b> Please enter prior authorization number in field 2.</p>   |
| 711       | RECIP SEX - SERV/PROC/DRUG INCONSISTENT  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA39 - Incomplete/invalid patient's sex.       | <p>Verify the patient's Medicaid number in field 2 and the procedure code in field 17. A common error is entering another family member's Medicaid number. Make sure the number matches the patient served. Make the appropriate correction if applicable.</p> <p>Field 12 shows the patient's sex indicated in our system. If there is a discrepancy, contact your county Medicaid office to correct the sex on the patient's file and resubmit the ECF with a note stating the Medicaid office is correcting the sex code on the patient file.</p> <p><b>UB-92 Claim:</b> Verify the recipient's Medicaid number in field 60 and the procedure code in field 44.</p> |
| 712       | RECIP AGE-PROC INCONSIST/NOT DMR RECIP   | 6 - The procedure/revenue code is inconsistent with the patient's age.  |  | <p><b>CMS-1500 CLAIM:</b> Follow the resolution for edit code 711. Field 11 shows the patient's date of birth indicated in our system. Notify the local Medicaid office of discrepancies.</p> <p><b>ADA CLAIM:</b> Field 10 shows the patient's date of birth indicated in our system. Compare the date of birth to the procedure code billed. Contact your program representative with any discrepancies.</p> <p><b>UB-92 claim:</b> Follow the resolution for edit code 711. The top of the ECF indicates the date of birth in our system as of the claim run date.</p>  |



## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                             | CARC  | RARC  | Resolution   |
|-----------|---|---|---|--|
| 713       | NUM OF BILLINGS FOR SERV EXCEEDS LIMIT  | 151 - Payment adjusted because the payer deems the information submitted does not support this many services.   |   | <p><b>CMS-1500 CLAIM:</b> Check the number of units in field 22 on the specified line to be sure the correct number of units has been entered on the ECF. If the number of units is incorrect, mark through the existing number and enter the correct number. If the number of units is correct, check the procedure code to be sure it is correct. Change the procedure code if it is incorrect. If you feel the edit is invalid, attach justification to the ECF supporting the service(s) billed and resubmit to your program representative.</p> <p><b>ADA CLAIM:</b> Check the number of units in field 20 on the specified line to be sure the correct number of units has been entered on the ECF. If the number of units is incorrect, mark through the existing number and enter the correct number. If the number of units is correct, check the procedure code to be sure it is correct. Change the procedure code if it is incorrect. If you feel the edit is invalid, attach justification to the ECF supporting the service(s) billed and resubmit to your program representative.</p> <p><b>UB-92 claim:</b> The system has already paid for the procedure entered in field 44. Verify the procedure is correct. If this is a replacement claim, send the ECF with a note to your program representative.</p> |
| 714       | SERV/PROC/DRUG REQUIRES DOC-MAN REVIEW  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N102-This claim has been denied without reviewing the medical record because the requested records were not received or were not received timely. | Attach pertinent documentation to the ECF and resubmit. If you are unsure what documentation is needed, call or write to your program representative.  |
| 715       | PLACE OF SERVICE/PROC CODE INCONSISTENT | 5 - The procedure code/bill type is inconsistent with the place of service.   |   | <p><b>CMS-1500 CLAIM:</b> Check the procedure code in field 17 and the place of service code in field 16 to be sure that they are correct. If incorrect, make the appropriate correction on the indicated line. If you feel they are correct and that the edit is invalid, attach documentation verifying the procedure was done in that place of service.</p> <p><b>ADA CLAIM:</b> Check the procedure code in field 18 and the place of service code in field 17 to be sure that they are correct. If incorrect, make the appropriate correction on the indicated line. If you feel they are correct and that the edit is invalid, attach documentation verifying the procedure was done in that place of service.</p>   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                             | CARC   | RARC  | Resolution   |
|-----------|---|--|---|--|
| 716       | PROV TYPE INCONSISTENT WITH PROC CODE   | 8 - The procedure code is inconsistent with the provider type/ specialty (taxonomy).   |   | <p><b>CMS-1500 CLAIM:</b> Verify that the correct code in field 17 or 19 was billed. If incorrect, make the appropriate correction. If correct, return ECF with documentation.</p> <p><b>ADA CLAIM:</b> Verify that the correct code in field 18 was billed. If incorrect, make the appropriate correction. If correct, return ECF with documentation.</p>   |
| 717       | SERV/PROC/DRUG NOT COVERED ON DOS       | B18 - Payment denied because this procedure code/modifier was invalid on the date of service or claim submission.  |   | <p><b>CMS-1500 CLAIM:</b> Check the procedure code in field 17 and the date of service in field 15 on the indicated line to be sure both are correct. The procedure code may have been deleted from the program or changed to another procedure code.</p> <p><b>ADA CLAIM:</b> Check the procedure code in field 18 and the date of service in field 14 on the indicated line to be sure both are correct. The procedure code may have been deleted from the program or changed to another procedure code.</p> |
| 718       | PROC REQUIRES TOOTH NUMBER/SURFACE INFO | 17 - Payment adjusted because requested information was not provided or was insufficient/ incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | <p>N37 - Tooth number/letter required.</p> <p>N75 - Missing or invalid tooth surface information.</p> | The procedure requires either a tooth number and/or surface information in fields 15 and 16 on the ECF.  |
| 719       | SERV/PROC/DRUG ON PREPAYMENT REVIEW     | 133 - The disposition of this claim/service is pending further review.   | M87-Claim/service subjected to CFO-CAP prepayment in review   | Check the prior approval. If the number is not correct, mark through the incorrect number and write the correct number in red. If information on the claim does not match the information on the prior approval, strike through the incorrect information and write the correct information in red. (i.e., Procedure Code/Modifier).   |
| 720       | MODIFIER 22 REQUIRES ADD'L DOCUMENT     | 17 - Payment adjusted because requested information was not provided or was insufficient/ incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M69 - Paid at the regular rate, as you did not submit documentation to justify modifier 22.           | Return ECF with documentation and statement of justification of unusual procedural services to your program representative.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                    | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 721       | CROSSOVER PRICING RECORD NOT FOUND             | A1 – Claim denied charges   | N8-Crossover claim denied by previous payer and complete claim data not forwarded. Resubmit this claim to this payer to provide adequate data to adjudication  | Pricing record not found for the specific procedure code and modifier being billed. Please verify that correct procedure code and modifier were submitted. For further assistance, please contact your program representative.   |
| 722       | PROC MODIFIER and SPEC PRICING NOT ON FILE     | 4 - The procedure code is inconsistent with the modifier used, or a required modifier is missing.   | M78- Missing/incomplete/invalid HCPCS modifier   | Verify that the correct procedure code and modifier were submitted. If incorrect, make the appropriate change. If correct, return ECF to your program representative with support documentation.<br><b>Note:</b> The Medicaid pricing system is programmed specifically for procedure codes, modifiers, and provider specialties. If these are submitted in the wrong combination, the system searches but cannot "find" a price, and the line will automatically reject with edit code 722. |
| 724       | PROCEDURE CODE REQUIRES BILLING IN WHOLE UNITS | 17 – Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M53 –Missing / incomplete / invalid days or units of service.  | Contact your program representative.   |
| 727       | DELETED PROCEDURE CODE/CK CPT MANUAL           | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M51 - Incomplete/invalid, procedure code(s) and/or rates, including "not otherwise classified" or "unlisted" procedure codes submitted without a narrative description or the description is insufficient. (Add to message by Medicare carriers only: "Refer to the HCPCS Directory. If an appropriate procedure code(s) does not exist, refer to Item 19 on the HCFA-1500 instructions.") | <b>CMS-1500 CLAIM:</b> Check the procedure code in field 17 and the date of service in field 15 to verify their accuracy.<br><b>UB-92 CLAIM:</b> Check the procedure code in field 44 and the date of service in field 45 to verify their accuracy.<br><b>ADA CLAIM:</b> Check the procedure code in field 18 and the date of service in field 14 to verify their accuracy.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                            | CARC  | RARC   | Resolution  |
|-----------|--|---|--|---|
| 732       | PAYER ID NUMBER NOT ON FILE            | 22 – Payment adjusted because this care may be covered by another payer per coordination of benefits. | M56 - Incomplete/invalid provider payer identification.  | <p><b>CMS-1500 CLAIM:</b> Refer to codes listed under INSURANCE POLICY INFORMATION on ECF or the carrier code list in this manual or on the SC DHHS HIPAA website at <a href="http://www.scdhshipaa.org">http://www.scdhshipaa.org</a>. Enter the correct carrier code in field 23 and resubmit.</p> <p><b>UB-92 CLAIM:</b> Refer to codes listed under INSURANCE POLICY INFORMATION on ECF or the carrier code list in this manual or on the SC DHHS HIPAA website at <a href="http://www.scdhshipaa.org">http://www.scdhshipaa.org</a>. Enter the correct carrier code in field 50 on the ECF and resubmit.</p> <p><b>ADA CLAIM:</b> Refer to codes listed under INSURANCE POLICY INFORMATION on ECF or the carrier code list in this manual or on the SC DHHS HIPAA website at <a href="http://www.scdhshipaa.org">http://www.scdhshipaa.org</a>. Enter the correct carrier code in field 22 on ECF and resubmit.</p>  |
| 733       | INS INFO CODED, PYMT OR DENIAL MISSING | 22 – Payment adjusted because this care may be covered by another payer per coordination of benefits. | MA92 - Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information. | <p><b>CMS-1500 CLAIM:</b> If any third-party insurer has not made a payment, there should be a TPL denial indicator in field 4. If all carriers have made payments, there should be no TPL denial indicator. If payment is denied (<i>i.e.</i>, applied to the deductible, policy lapsed, etc.) by either primary insurance carrier, put a "1" (denial indicator) in field 4 and 0.00 in field 25. If payment is made, remove the "1" from field 4 and enter the amount(s) paid in fields 25 and 27. Adjust the net charge in field 28. If no third party insurance was involved, delete information entered in fields 23 and 24 by drawing a red line through it.</p> <p><b>UB-92 CLAIM:</b> If any third-party insurer has not made a payment, there should be a TPL occurrence code and date in fields 32-35. If payment is denied show 0.00 in field 54. If payment is made enter the amount in field 54.</p> <p><b>ADA CLAIM:</b> If any third-party insurer has not made a payment, there should be a TPL denial indicator in field 5. If all carriers have made payments, there should be no TPL denial indicator. If payment is denied (<i>i.e.</i>, applied to the deductible, policy lapsed, etc.) by either primary insurance carrier, put a "1" (denial indicator) in field 5 and 0.00 in field 26. If payment is made, remove the "1" from field 5 and enter the amount(s) paid in fields 25 and 27. Adjust the net charge in field 27. If no third party insurance was involved, delete information entered in fields 25 and 26 by drawing a red line through it.</p> |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description  | CARC  | RARC  | Resolution   |
|-----------|--|---|---|--|
| 734       | REVENUE CODE REQUIRES UNITS  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M53 - Did not complete or enter the appropriate number (one or more) of days or unit(s) of service. | The revenue code listed in field 42 requires units of service in field 46.   |
| 735       | REVENUE CODE REQUIRES AN ICD-9 SURGICAL PROCEDURE OR DELIVERY DIAGNOSIS CODE | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remark codes whenever appropriate.  | M76 - Incomplete/invalid patient's diagnosis(es) and condition(s).                                  | On inpatient claims w/ revenue codes 360 OR, 361 OR-Minor, or 369 OR-Other, an ICD-9 surgical code is required in fields 80 through 81 A-E. On inpatient claims w/ revenue codes 370 Anesthesia, 710 Recovery Room, 719 Other Recovery Room or 722 Delivery Room, a delivery diagnosis code is required in fields 67-75 or an ICD-9 surgical code is required in fields 80-81 A-E. |
| 736       | PRINCIPAL SURGICAL PROCEDURE NOT ON FILE                                     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA66 - Incomplete/invalid principal procedure code and/ or date.                                    | Verify the correct procedure code was submitted. If incorrect, make the appropriate change. If correct, contact your program representative, as this may be a non-covered service.   |
| 737       | OTHER SURGICAL PROCEDURE NOT ON FILE   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M67 - Incomplete/invalid other procedure code(s) and/ or date(s).                                   | Follow the resolution for edit code 736. The two digits in front of the edit code identify which surgical procedure code is not on file.   |
| 738       | PRINCIPAL SURG PROC REQUIRES PA/NO PA #                                      | 15 - Payment adjusted because the submitted authorization number is missing, invalid or does not apply to billed services or provider.  |   | Attach documentation (operative note and discharge summary) to the ECF and return.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC   | RARC | Resolution  |
|-----------|--|--|------|---|
| 739       | OTHER SURG PROC REQUIRES PA/NO PA NUMBER | 15 - Payment adjusted because the submitted authorization number is missing, invalid or does not apply to billed services or provider. |      | Follow the resolution for edit 738. The two digits in front of the edit identify which other surgical procedure requires the prior authorization number.  |
| 740       | RECIP SEX/PRINCIPAL SURG PROC INCONSIST  | 7 - The procedure/revenue code is inconsistent with the patient's gender.  |      | Verify the recipient's Medicaid number and the procedure code in field 80. A common error is entering another family member's Medicaid number. Make sure the number matches the recipient served. Make the appropriate correction if applicable.<br><br>Check the recipient's sex listed on the ECF. If there is a discrepancy, contact your county Medicaid office to correct the sex on the recipient's file. After Medicaid has made the correction, send the ECF to your program representative.                        |
| 741       | RECIP SEX/OTHER SURG PROC INCONSISTENT   | 7 - The procedure/revenue code is inconsistent with the patient's gender.  |      | Follow resolution for edit code 740. The two digits in front of the edit code identify which other surgical procedure code in field 81 A - E is inconsistent with the recipient's sex.  |
| 742       | RECIP AGE/PRINCIPAL SURG PROC INCONSIST  | 6 - The procedure/revenue code is inconsistent with the patient's age.   |      | Verify the recipient's Medicaid ID number and the procedure code in field 80. A common error is entering another family member's Medicaid number. Make sure the number matches the recipient served. Make the appropriate correction if applicable.<br><br>Check the recipient's date of birth listed on the ECF. If there is a discrepancy, contact your county Medicaid office to correct the date of birth on the recipient's file. After Medicaid has made the correction, send the ECF to your program representative. |
| 743       | RECIPIENT AGE/OTHER SURG PROC INCONSIST  | 6 - The procedure/revenue code is inconsistent with the patient's age.   |      | Follow the resolution for edit code 742. The two digits in front of the edit code identify which other surgical procedure code in field 81 A - E is inconsistent with the recipient's age.  |
| 746       | PRINCIPAL SURG PROC EXCEEDS FREQ LIMIT   | 96 - Non-covered charge(s).  |      | The system has already paid for the procedure entered in field 80. Verify the procedure code is correct. If this is a replacement claim, send the ECF with a note to your program representative.   |
| 747       | OTHER SURG PROC EXCEEDS FREQ LIMIT       | 96 - Non-covered charge(s).  |      | Follow the resolution for edit code 746. The two digits in front of the edit code identify which other surgical procedure's (field 81 A - E) frequency limitation has been exceeded.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC  | Resolution   |
|-----------|--|---|---|--|
| 748       | PRINCIPAL SURG PROC REQUIRES DOC         | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N102-This claim has been denied without reviewing the medical record because the requested records were not received or were not received timely. | <p>Attach documentation (discharge summary and operative note only) for the principal surgical procedure in field 80 to the ECF and return to the following address:</p> <p style="padding-left: 40px;">DHHS<br/>Department of Hospitals<br/>Attention: Medical Service Review<br/>PO Box 8206<br/>Columbia, SC 29202-8206</p> <p>Documentation will not be reviewed or retained by Medicaid until the provider corrects all other edits. Always refer to Sections 2 and 3 for specific Medicaid coverage guidelines and documentation requirements.</p> |
| 749       | OTHER SURG PROC REQUIRES DOC/MAN REVIEW  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N102-This claim has been denied without reviewing the medical record because the requested records were not received or were not received timely. | <p>Follow the resolution for edit code 748 for the other surgical procedure in field 81 A-E. Two digits in front of the edit code identify which other surgical procedure requires documentation.</p> <p>Documentation will not be reviewed or retained by Medicaid until the provider corrects all other edits. Always refer to Sections 2 and 3 for specific Medicaid coverage guidelines and documentation requirements.</p>  |
| 750       | PRIN SURG PROC NOT COV OR NOT COV ON DOS | 96 - Non-covered charge(s).   |   | Check the procedure code in field 80 and the date of service to verify their accuracy. Check to see if the procedure code in field 80 is listed on the non-covered surgical procedures list in this manual. Check the most recent addition of the ICD to be sure the code you are using has not been deleted or changed to another code.   |
| 751       | OTHER SURG PROC NOT COV/NOT COV ON DOS   | 96 - Non-covered charge(s).   |   | Follow the resolution for edit code 750. The two digits in front of the edit code identify which other surgical procedure code in field 81 A - E is not covered on the date of service.  |
| 752       | PRINCIPAL SURGICAL PROCEDURE ON REVIEW   | 133 - The disposition of this claim/service is pending further review.  |   | Attach documentation which supports the principal surgical procedure in field 80 (discharge summary and operative notes) to the ECF and return to the address on the ECF.  |
| 753       | OTHER SURGICAL PROCEDURE ON REVIEW       | 133 - The disposition of this claim/service is pending further review.  |   | Follow the resolution for edit code 752. The two digits in front of the edit code identify which other surgical procedure code in field 81 A - E is not medically necessary or on review.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC  | Resolution   |
|-----------|--|---|---|--|
| 754       | REVENUE CODE NOT ON FILE                 | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M50 - Incomplete/invalid revenue code(s).   | Revenue code is invalid. Verify revenue code.  |
| 755       | REVENUE CODE REQUIRES PA/PEND FOR REVIEW | 133 - The disposition of this claim/service is pending further review.  |   | Please enter prior authorization number in field 63 on ECF and resubmit.   |
| 756       | PRINCIPAL DIAG REQUIRES PA/NO PA NUMBER  | 15 - Payment adjusted because the submitted authorization number is missing, invalid, or does not apply to the billed services or provider.   |   | <b>CMS-1500 CLAIM:</b> Enter prior authorization number in field 3 on ECF.<br><b>UB-92 CLAIM:</b> Enter prior authorization number in field 63 on ECF. |
| 757       | OTHER DIAG REQUIRES PA/NO PA NUMBER      | 15 - Payment adjusted because the submitted authorization number is missing, invalid, or does not apply to the billed services or provider.   |   | <b>CMS-1500 CLAIM:</b> Enter prior authorization number in field 3 on ECF.<br><b>UB-92 CLAIM:</b> Enter prior authorization number in field 63 on ECF. |
| 758       | PRIM/PRINCIPAL DIAG REQUIRES DOC         | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N223-Missing documentation of benefit to the patient during the initial treatment period. | If primary diagnosis is correct, attach pertinent documentation ( <i>i.e.</i> operative report, chart notes, etc.) to ECF and resubmit.                |



## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                      | CARC  | RARC  | Resolution   |
|-----------|--|---|---|--|
| 759       | SEC/OTHER DIAG<br>REQUIRES<br>DOC/MAN REVIEW     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N223-Missing documentation of benefit to the patient during the initial treatment period.   | If primary diagnosis is correct, attach pertinent documentation ( <i>i.e.</i> operative report, chart notes, etc.) to ECF and resubmit.  |
| 760       | PRIMARY DIAG<br>CODE NOT<br>COVERED ON DOS       | 96 - Non-covered charge(s).   |   | Check the current ICD-9, Volume I manual to verify that the primary diagnosis is correctly coded. If the diagnosis code is correct, then it is not covered.  |
| 761       | SEC/OTHER DIAG<br>CODE NOT<br>COVERED ON DOS     | 96 - Non-covered charge(s).   |   | Check the current ICD-9, Volume I manual to verify that the secondary or other diagnosis is correctly coded. If the diagnosis code is correct, then it is not covered.   |
| 762       | PRINCIPAL DIAG<br>ON<br>REVIEW/MANUAL<br>REVIEW  | 133 - The disposition of this claim/service is pending further review.  |   | Return ECF with required documentation (history, physical, and discharge summary) for review to the following address:<br><br>DHHS<br>Department of Hospitals<br>Attention: Medical Service Review<br>PO Box 8206<br>Columbia, SC 29202-8206 |
| 763       | OTHER DIAG ON<br>REVIEW/MANUAL<br>REVIEW         | 133 - The disposition of this claim/service is pending further review.  |   | Follow the resolution for edit code 762. The two digits before the edit code identify which other diagnosis code in fields 68 through 75 requires manual review by DHHS.   |
| 764       | REVENUE CODE<br>REQUIRES<br>DOC/MANUAL<br>REVIEW | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N102-This claim has been denied without reviewing the medical record because the requested records were not received or were received timely. | Please attach pertinent documentation to ECF and resubmit.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                             | CARC  | RARC   | Resolution  |
|-----------|---|---|--|---|
| 765       | RECIPIENT AGE/REVENUE CODE INCONSIST    | 6 - The procedure/revenue code is inconsistent with the patient's age.  |  | Check the recipient's Medicaid ID number. A common error is entering another family member's number. Make sure the number matches the recipient served. Check the revenue code in field 42 to be sure it is correct. Make the appropriate correction to the recipient number or to the revenue code in field 42. The date of birth on the ECF indicates the date of birth in our system as of the claim run date. Call your county Medicaid Eligibility office if your records indicate a different date of birth. After the county Medicaid Eligibility office has made the correction, send the ECF to your program representative. |
| 766       | NEED TO PRICE OP SURG                   |   |  | Verify that the correct procedure code was entered in field 44. If the procedure code on the ECF is incorrect, mark through the code with red ink and write in the correct code. If the code is correct, resubmit the ECF with documentation (operative notes, discharge summary) to your program representative.   |
| 768       | ADMIT DIAGNOSIS CODE NOT ON FILE        | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA65 - Incomplete/invalid admitting diagnosis. | Follow the resolution for edit code 700.  |
| 769       | ASST. SURGEON NOT ALLOWED FOR PROC CODE | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | Procedure does not allow reimbursement for assistant surgeon. If the edit appears unjustified or an assistant surgeon was medically necessary, attach documentation to the ECF to justify the assistant surgeon and resubmit for review.  |
| 771       | PROV NOT CERTIFIED TO PERFORM THIS SERV | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | <p><b>CMS-1500 CLAIM:</b> Verify the procedure code in field 17. If correct, attach FDA certificate to the ECF and resubmit. If you are not a certified mammography provider, or a lab provider, this edit code is not correctable.</p> <p><b>ADA CLAIM:</b> Verify the procedure code in field 18. If correct, attach FDA certificate to the ECF and resubmit. If you are not a certified mammography provider, or a lab provider, this edit is not correctable.</p>   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 772       | ANESTHESIA UNITS NOT IN MIN/MAX RANGE    | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M53 - Did not complete or enter the appropriate number (one or more) day(s) or unit(s) of service.   | Verify the number of units in field 22 is correct. If not, make the appropriate correction. If correct, attach anesthesia records to the ECF and resubmit. |
| 773       | INAPPROPRIATE PROCEDURE CODE USED        | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M51 - Incomplete/invalid, procedure code(s) and/or rates, including "not otherwise classified" or "unlisted" procedure codes submitted without a narrative description or the description is insufficient. (Add to message by Medicare carriers only: "Refer to the HCPCS Directory. If an appropriate procedure code(s) does not exist, refer to Item 19 on the HCFA-1500 instructions.")<br>N56 - Procedure code billed is not correct for the service billed. | Verify the procedure code in field 17. If incorrect, enter the correct code in field 17 on the ECF and resubmit.   |
| 774       | LINE ITEM SERV CROSSES STATE FISCAL YEAR | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N63-Rebill services on separate claim lines.   | Change the units in field 22 to reflect days billed on or before 6/30. Add a line to the ECF to reflect days billed on or after 07/01.                     |
| 778       | SEC CARRIER PRIOR PAYMENT NOT ALLOWED    | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA04 - Secondary payment cannot be considered without the identity of or payment information from the primary payer. The information was either not reported or was illegible.   | Prior payment (field 54) for a carrier secondary to Medicaid should not appear on claim.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC   | Resolution  |
|-----------|--|---|--|---|
| 779       | PA REQUIRED ON INP UB-92 WITH DAODAS DRG | 62 - Payments denied/reduced for absence of, or exceeded pre-certification/authorization.   |  | A prior authorization must be obtained. Refer to the Alcohol and Drug Services section in the provider manual for instructions or call toll free at (800) 374-1390 or in the Columbia area at (803) 896-5988.   |
| 780       | REVENUE CODE REQUIRES PROCEDURE CODE     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M51 - Incomplete/invalid, procedure code(s) and/or rates, including "not otherwise classified" or "unlisted" procedure codes submitted without a narrative description or the description is insufficient. (Add to message by Medicare carriers only: "Refer to the HCPCS Directory. If an appropriate procedure code(s) does not exist, refer to Item 19 on the HCFA-1500 instructions.") | Some revenue codes (field 42) require a CPT code in field 44. Enter the appropriate CPT code in field 44. A list of revenue codes that require a CPT code is located under the outpatient hospital section in the provider manual.  |
| 786       | ELECTIVE ADMIT,PROC REQ PRE-SURG JUSTIFY | 62 - Payments denied/reduced for absence of, or exceeded, pre-certification/authorization.  |  | When type of admission (field 19) is elective, and the procedure requires prior authorization, a prior authorization number from QIO must be entered in field 63.   |
| 791       | PRIN SURG PROC NOT CLASSED-MANUAL REVIEW | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M85 - Subjected to review of physician evaluation and management services.   | Verify that the correct procedure code was entered in field 80. If the procedure code on the ECF is incorrect, mark through the code and write in the correct code. If you are confident that the code is correct, resubmit the ECF with documentation (operative note and discharge summary) to your program representative. |
| 792       | OTHER SURG PROC NOT CLASSED - MANUAL REV | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M85 - Subjected to review of physician evaluation and management services.   | Follow the resolution for edit code 791. The two digits in front of the edit identify which other procedure code has not been classed.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC   | Resolution  |
|-----------|--|---|--|---|
| 795       | SURG RATE CLASS/NOT ON FILE-NOT COV DOS  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N65-Procedure code or procedure rate count cannot be determined, or was not on file, for the date of service/provider. | Verify that the correct procedure code and date of service was entered. If the procedure code on the ECF is incorrect, mark through the code and write in the correct code. If you are confident that the code is correct, resubmit the ECF with documentation (operative note and discharge summary) to your program representative.   |
| 796       | PRINC DIAG NOT ASSIGNED LEVEL-MAN REVIEW | 133 - The disposition of this claim/service is pending further review.  |  | Verify that the correct diagnosis code (field 67) was submitted. If incorrect, make the appropriate change. If correct, return the ECF to your program representative with support documentation.   |
| 797       | OTHER DIAG NOT ASSIGNED LEVEL-MAN REVIEW | 133 - The disposition of this claim/service is pending further review.  |  | Follow the resolution for edit code 796. The two digits in front of the edit code identify which other diagnosis code has not been assigned a level.  |
| 798       | SURGERY PROCEDURE REQUIRES PA# FROM CMR  | 62 - Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.   |  | <b>CMS-1500 CLAIM:</b> Contact CMR for authorization number. Enter authorization number in field 3 on the ECF.<br><b>UB-92 CLAIM:</b> Contact CMR for authorization number. Enter authorization number in field 63 on the ECF.  |
| 799       | OP PRIN/OTHER PROC REQ QIO APPROVAL      | 62 - Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.   |  | Prior authorization is required from QIO. Enter PA number in field 63.  |
| 843       | RTF SERVICES REQUIRE PA                  | 62 - Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.   |  | Enter the prior authorization number from Form 254 in field 63 on the claim form and resubmit.  |
| 844       | IMD SERVICES REQUIRE PA                  | 62 - Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.   |  | Enter the prior authorization number from Form 254 in field 63 on the claim form and resubmit.  |
| 845       | BH SERVICES REQUIRE PA                   | 62 - Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.   |  | Examine field 3 on the ECF. If there is no PA number on the ECF, enter the PA number, in red, in field 3 on the ECF. The PA number may be found on the DHHS Form 252/254. If a PA number is on the ECF, check to be sure the PA number matches the number on the form 252/254. If the prefix is incorrect, cross through the incorrect number and enter the correct PA number in red. If any other problems occur, contact your program representative. |
| 850       | HOME HEALTH VISITS FREQUENCY EXCEEDED    | B1 - NON-Covered visits.  |  | Discard the ECF.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC  | Resolution  |
|-----------|--|---|---|---|
| 851       | DUP SERVICE, PROVIDER SPEC and DIAGNOSIS | 18 - Duplicate Claim/service.   |   | Verify that the procedure code and the diagnosis code were billed correctly. If incorrect, make the appropriate corrections. If correct, the first provider will be paid. The second provider of the same practice specialty will not be reimbursed for services rendered for the same diagnosis.   |
| 852       | DUPLICATE PROV/ SERV FOR DATE OF SERVICE | B13 - Previously paid. Payment for this claim/service may have been provided in a previous payment.   |   | <ol style="list-style-type: none"> <li>1. Review the ECF for payment date, which appears within a block named Claims/Line Payment Information, on the right side under other edit information.</li> <li>2. Check the patient's financial record to see whether payment was received. If so, discard the ECF.</li> <li>3. If two or more of the same procedures for the same date of service should have been paid and you only received payment for the first, attach supporting documentation and resubmit.</li> </ol> <p><b>FOR PHYSICIANS:</b></p> <ol style="list-style-type: none"> <li>1. Review the ECF for payment date, which appears within a block named Claims/Line Payment Information, on the right side under other edit information.</li> <li>2. Check the patient's financial record to see if payment was received. If so, discard the ECF.</li> <li>3. If two of the same procedures were performed on the same date of service and only one procedure was paid, make the appropriate change to the modifier (field 18) to indicate a repeat procedure (i.e., 76, WJ or 51). If three or more of the same procedures are done on the same date, attach support documentation and resubmit.</li> </ol> <p><b>All other provider/claim types:</b> Contact your program representative.</p> |
| 853       | DUPLICATE SERV/DOS FROM MULTIPLE PROV    | B20 - Payment adjusted because procedure/service was partially or fully furnished by another provider.  |   | Medicaid will not reimburse a physician if the procedure was also performed by a laboratory, radiologist, or a cardiologist. If none of the above circumstances apply, attach documentation and resubmit.   |
| 854       | VISIT WITHIN SURG PKG TIME LIMITATION    | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M144 - Pre-/post-operative care payment is included in the allowance for the surgery/procedure. | <p>If the visit is related to the surgery and is the only line on the ECF, disregard the ECF. The visit will not be paid.</p> <p>If the visit is related to the surgery and is on the ECF with other payable lines, draw a red line through the line with the 854 edit and resubmit. This indicates you do not expect payment for this line. If the visit is unrelated to the surgical package, enter the appropriate modifier, 24 or 25, in field 18 on the ECF and resubmit.</p>  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                   | CARC  | RARC | Resolution  |
|-----------|---|---|------|---|
| 855       | SURG PROC/PAID VISIT/TIME LIMIT CONFLICT      | 151 - Payment adjusted because the payer deems the information submitted does not support this many services. |      | Either request recoupment of the visit to pay the surgery, or, if the visit and surgery are non-related, send documentation with ECF to justify the circumstances.  |
| 856       | 2 PRIM SURGEON BILLING FOR SAME PROC/DOS      | B20 - Payment adjusted because procedure/service was partially or fully furnished by another provider.        |      | Check to see if individual provider number (in field 19 on the ECF) is correct, and the appropriate modifier is used to indicate different operative session, assistant surgeon, surgical team, etc. Make appropriate changes to ECF and resubmit. If no modifier is applicable, and field is correct, resubmit ECF with documentation to your program manager.   |
| 857       | DUP LINE – REV CODE, DOS, PROC CODE, MODIFIER | 18 - Duplicate claim/service.   |      | The two-digit number in front of the edit code identifies which line of field 42 or 44 contains the duplicate code. Duplicate revenue or CPT codes should be combined into one line by deleting the whole duplicate line and adding the units and charges to the other line.  |
| 858       | TRANSFER TO ANOTHER INSTITUTION DETECTED      | B20 - Payment adjusted because procedure/service was partially or fully furnished by another provider.        |      | Contact your program representative.  |
| 859       | DUPLICATE PROVIDER FOR DATES OF SERVICE       | 18 - Duplicate Claim/service.   |      | Check the claims/line payment info box on the right of your ECF for the dates of previous payments that conflict with this claim. If this is a duplicate claim or if the additional charges do not change the payment amount disregard the ECF. If additional services were performed on the same day and will result in a different payment amount, complete a replacement claim. If services were not done on the same date of service, a new claim should be filed with the correct date of service. Itemized statements for both the paid claim and new claim(s) with an inquiry form explaining the situation should be attached and sent to your program representative.  |
| 860       | RECIP SERV FROM MULTI PROV FOR SAME DOS       | B20 - Payment adjusted because procedure/service was partially or fully furnished by another provider.        |      | <p>This edit most frequently occurs with a transfer from one hospital to another. One or both of the hospitals entered the wrong "from" or "through" dates. Verify the date(s) of service. If incorrect, enter the correct dates of service and return the ECF. If dates are correct, forward the ECF with documentation (discharge summary, transfer document, or ambulance document) to your program representative.</p> <p>If the claim has a 618 carrier code in field 50, the claim may be duplicating against another provider's Medicare primary inpatient or outpatient claim, or against the provider's own Medicare primary inpatient or outpatient claim. The provider must send in the ECF with the Medicare EMB to the program representative.</p> |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description  | CARC   | RARC   | Resolution   |
|-----------|--|--|--|--|
| 863       | DUPLICATE PROV/SERV FOR DATES OF SERVICE                 | B13 - Previously paid. Payment for this claim/service may have been provided in a previous payment.          |  | Check the claims/line payment information box on the right of the ECF for the dates of paid claims that conflict with this claim. If all charges are paid for the date(s) of service disregard ECF. Send a replacement claim if it will result in a different payment amount. Payment changes usually occur when there is a change in the inpatient DRG or reimbursement type, or a change in the outpatient reimbursement type.   |
| 865       | DUP PROC/SAME DOS/DIFF ANES MOD                          | B13 - Previously paid. Payment for this claim/service may have been provided in a previous payment.          |  | You have been paid for this procedure with a different modifier. Verify by the anesthesia record the correct modifier. If the paid claim is correct, discard the ECF. If the paid claim is incorrect, contact your program representative.   |
| 866       | NURS HOME CLAIM DATES OF SERVICE OVERLAP                 | B13 - Previously paid. Payment for this claim/service may have been provided in a previous payment.          | M80 - Not covered when performed during the same session/date as a previously processed service for patient. | Contact your program representative.   |
| 867       | DUPLICATE ADJ< ORIGINAL CLM ALRDY VOIDED                 |  |  | Provider has submitted an adjustment claim for an original claim that has already been voided. An adjustment cannot be made on a previously voided claim.  |
| 868       | RECIP RECEIVING SAME SVC FROM DIFFERENT PROV FOR DOS     | B13 - Previously paid. Payment for this claim/service may have been provided in a previous payment.          | M80 - Not covered when performed during the same session/date as a previously processed service for patient. | Contact your program representative.   |
| 877       | SURGICAL PROCS ON SEPERATE CLMS/SAME DOS                 | B13 - Previously paid. Payment for this claim/service may have been provided in a previous payment.          |  | This edit indicates payment has been made for a primary surgical procedure at 100%. The system has identified that another surgical procedure for the same date of service was paid after manual pricing and approval. This indicates a review is necessary to ensure correct payment of the submitted claim. Enter appropriate modifiers to indicate different operative sessions, assistant surgeon, surgical team, etc. Submit ECF with documentation to your program representative. |
| 883       | CARE CALL SERVICE BILLED OUTSIDE THE CARE CALL SYSTEM    | B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service. | N30 - Recipient ineligible for this service.   | Contact your program representative for further assistance.  |
| 884       | OVERLAPPING PROCEDURES (SERVICES) SAME DOS/SAME PROVIDER | B13 – Previously paid. Payment for this claim/service may have been provided in a previous payment.          | M80 – Not covered when performed during the same session/date as a previously processes service for patient. | Contact your program representative for further assistance.  |



## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                 | CARC  | RARC   | Resolution  |
|-----------|---|---|--|---|
| 885       | PROVIDER BILLED AS ASST and PRIMARY SURGEON | B13 - Previously paid. Payment for this claim/service may have been provided in a previous payment.   |  | Verify which surgeon was primary and which was the assistant. Check the individual provider number in field 19. The modifier may need correcting to indicate different operative sessions, surgical team, etc. If you have been paid as primary surgeon and should be paid as the assistant, submit a refund with a refund form (DHHS Form 205) found in Section 5. Resubmit the ECF with documentation. Call your program representative if you have questions.  |
| 887       | PROV SUBMITTING MULT CLAIMS FOR SURGERY     | B13 - Previously paid. Payment for this claim/service may have been provided in a previous payment  |  | First check your records to see if this claim has been paid. If it has, discard the ECF. If multiple procedures were performed and some have been paid, attach op note and remittance advice from original claim to ECF and send to your program representative. If two surgical procedures were performed at different times on this DOS (two different operative sessions), correct the ECF (in red) by entering the modifier 78 or 79 and resubmit.  |
| 888       | DUP DATES OF SERVICE FOR EXTENDED NH CLM    | B13 - Previously Paid. Payment for this claim/service may have been provided in a previous payment.   | M80 - Not covered when performed during the same session/date as a previously processed service for patient. | Contact your program representative.  |
| 889       | PROVIDER PREVIOUSLY PD AS AN ASST SURGEON   | B13 - Previously paid. Payment for this claim/service may have been provided in a previous payment.<br>B20 - Payment adjusted because procedure/service was partially or fully furnished by another provider. |  | Verify which surgeon was primary and which was the assistant. If the surgeon has been paid as the assistant, and was the primary surgeon, submit a refund with a refund form (DHHS Form 205) found in Section 5. Resubmit the ECF with documentation. Call your program representative if you have questions.   |
| 892       | DUP DATE OF SERVICE, PROC/MO D ON SAME CLM  | 18 - Duplicate claim/service.   |  | <b>CMS-1500 CLAIM:</b> If duplicate services were not provided, mark through the duplicate line on the ECF. If duplicate services were provided, verify whether the correct modifier was billed. If not, make the correction in field 18 on the ECF. If duplicate services were provided and the correct duplicate modifier was billed, attach support documentation and resubmit the ECF.<br><b>ADA CLAIM:</b> If duplicate services were not provided, mark through the duplicate line on the ECF and resubmit. If duplicate services were provided, contact your program representative. |
| 893       | CONFLICTING AA/QK MOD SUBMITTED SAME DOS    | B20 - Payment adjusted because procedure/service was partially or fully furnished by another provider.  |  | Claims are conflicting for the same date of service regardless of the procedure code, one with AA modifier and one with QK/QY modifier. Verify the correct modifier and/or procedure code for the date of service by the anesthesia record.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC  | Resolution  |
|-----------|--|---|---|---|
| 894       | CONFLICTING QX/QZ MOD SUBMITTED SAME DOS | B20 - Payment adjusted because procedure/service was partially or fully furnished by another provider.  |   | Claims are conflicting for the same date of service regardless of the procedure code, one with QX modifier and one with QZ modifier. Verify by the anesthesia record if the procedure was rendered by a supervised or independent CRNA.   |
| 895       | CONFL AA and QX/QZ MOD SAME PROC/DOS     | B20 - Payment adjusted because procedure/service was partially or fully furnished by another provider.  |   | Claims have been submitted by an anesthesiologist as personally performed anesthesia services and a CRNA has also submitted a claim. Verify by the anesthesia record the correct modifier for the procedure code on the date of service.  |
| 897       | MULT. SURGERIES ON CONFLICTING CLM/DOS   | 59 - Charges are adjusted based on multiple surgery rules or concurrent anesthesia rules.   |   | First check your records to see if this claim has been paid. If it has, discard the ECF. If multiple procedures were performed and some have been paid, attach op note and remittance from original claim to ECF and send to your program representative. If two surgical procedures were performed at different times on this DOS (two different operative sessions), correct the ECF (in red) by entering the modifier 78 or 79 and resubmit.   |
| 899       | CONFLICTING QK/QZ MOD FOR SAME DOS       | B20 - Payment adjusted because procedure/service was partially or fully furnished by another provider.  |   | Verify by the anesthesia record the correct modifier and procedure code for the date of service. If this procedure was rendered by an anesthesia team, the supervising physician should bill with QK modifier and the supervised CRNA should bill with the QX modifier. The QY modifier indicates the physician was supervising a single procedure.   |
| 900       | PROVIDER ID IS NOT ON FILE               | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N77-Missing/incomplete/invalid designated provider number | Check your records to make sure that the individual provider number in field 19 of the ECF is correct. Remember, each provider has his or her own Medicaid number, and each Medicaid number is six digits. Enter correct individual ID# in appropriate field.   |
| 901       | INDIVIDUAL PROVIDER ID NUM NOT ON FILE   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N77-Missing/incomplete/invalid designated provider number | <p><b>CMS-1500 CLAIM:</b> Check your records to make sure that the individual provider number in field 19 of the ECF is correct. Remember, each provider has his or her own Medicaid number, and each Medicaid number is six digits. Enter correct individual ID# in field 19.</p> <p><b>ADA CLAIM:</b> Check your records to make sure that the individual provider number in field 19 of the ECF is correct. Remember, each provider has his or her own Medicaid number, and each Medicaid number is six digits. Enter correct individual ID# in field 13 on the ECF.</p> |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC  | Resolution   |
|-----------|--|---|---|--|
| 902       | PROVIDER NOT ELIGIBLE ON DATE OF SERVICE | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |   | Pay-to provider not eligible on date of service. Provider was not enrolled when service was rendered. Contact your program representative for assistance.  |
| 903       | INDIV PROVIDER INELIGIBLE ON DTE OF SERV | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |   | Verify that date of service is correct. If not, correct and resubmit the ECF. If the date of service is correct, contact Medicaid Provider Enrollment at (803 )788-7622 ext. 41650 regarding provider eligibility dates. |
| 904       | PROVIDER SUSPENDED ON DATE OF SERVICE    | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |   | Verify whether the date of service on ECF is correct. If not, correct and resubmit the ECF. If correct, attach a note to the ECF requesting to have the provider file updated provided the suspension has been lifted.   |
| 905       | INDIVIDUAL PROVIDER SUSPENDED ON DOS     | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |   | Verify whether the date of service on ECF is correct. If not, correct and resubmit the ECF. If correct, attach a note to the ECF requesting to have the provider file updated provided the suspension has been lifted.   |
| 906       | PROVIDER ON PREPAYMENT REVIEW            | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N35 - Program Integrity/ utilization review decision. | Contact your program representative.   |
| 907       | INDIVIDUAL PROVIDER ON PREPAYMENT REVIEW | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N35 - Program Integrity/ utilization review decision. | Contact your program representative.   |
| 908       | PROVIDER TERMINATED ON DATE OF SERVICE   | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |   | Verify whether the date of service on the ECF is correct. If not, correct and resubmit the ECF. If correct, attach a note to the ECF requesting to have the provider file updated.                                       |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC   | Resolution  |
|-----------|--|---|--|---|
| 909       | INDIVIDUAL PROVIDER TERMINATED ON DOS    | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | Verify whether the date of service on the ECF is correct. If not, correct and resubmit the ECF. If correct, attach a note to the ECF requesting to have the provider file updated.  |
| 911       | INDIV PROV NOT MEMBER OF BILLING GROUP   | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | Resubmit the ECF along with a written request to have the individual provider added to the group provider ID number.  |
| 912       | PROV REQUIRES PA/NO PA NUMBER ON CLAIM   | 62 - Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.   |  | Contact your program representative.  |
| 914       | INDIV PROV REQUIRES PA/NO PA NUM ON CLM  | 62 - Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.   |  | Contact your program representative.  |
| 915       | GROUP PROV ID/NO INDIV ID ON CLAIM/LINE  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N77 - Missing / incomplete/ invalid designated provider number | <b>CMS-1500 CLAIM:</b> Verify the rendering individual physician and enter his or her six-digit individual Medicaid ID number in field 19 on ECF.<br><b>ADA CLAIM:</b> Verify the rendering individual physician and enter his or her six-digit individual Medicaid ID number in field 13 on ECF. |
| 916       | CRD PRIM DIAG CODE/PROV NOT CERTIFIED    | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | Attach appropriate support documentation to ECF and resubmit. Contact your program representative for further assistance.   |
| 917       | CRD SEC DIAG CODE/PROV NOT CERTIFIED     | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | Attach appropriate support documentation to ECF and resubmit. Contact your program representative for further assistance.   |
| 918       | CRD PROCEDURE CODE/PROV NOT CERTIFIED    | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | Attach appropriate support documentation to ECF and resubmit. Contact your program representative for further assistance.   |
| 919       | NO PA# ON CLM/PROV OUT OF 25 MILE RADIUS | 40 - Charges do not meet qualifications for emergent/urgent care.   |  | Contact your program representative.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                     | CARC  | RARC   | Resolution  |
|-----------|---|---|--|---|
| 922       | URGENT SERVICE/OOS PROVIDER                     | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. |  | Contact your program representative.  |
| 923       | PROVIDER TYPE / CAT. INCONSIST W/ LEVEL OF CARE | 150 - Payment adjusted because the payer deems the information submitted does not support this level of service.  |  | Contact your program representative.  |
| 924       | RCF PROV/RECIP PAY CAT NOT 85 OR 86             | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service. | Contact your program representative.  |
| 925       | AGES > 21 & < 65 / IMD HOSPITAL NON-COVERED     | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service. | Contact your program representative.  |
| 926       | AGE 21-22/MENTAL INST SERV N/C - MAN REV        | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service. | Contact your program representative.  |
| 927       | PROVIDER NOT AUTHORIZED AS HOSPICE PROV         | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | Contact your program representative.  |
| 928       | RECIP UNDER 21/HOSP SERVICE REQUIRES PA         | 62 - Payment denied/reduced for absence of, or exceeded pre-certification/authorization.  |  | Attach medical records to the ECF and forward to the Medical Service Reviewer.  |
| 929       | NON QMB RECIPIENT                               | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service. | Provider is Medicare only provider attempting to bill for a non-QMB (Medicaid only) recipient. Medicaid does provide reimbursement to QMB providers for non-QMB recipients. |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                   | CARC  | RARC   | Resolution  |
|-----------|---|---|--|---|
| 932       | PAY TO PROV NOT GROUP/LINE PROV NOT SAME      | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N77- Missing/incomplete/invalid designated provider number | <b>CMS-1500 CLAIM:</b> Verify provider ID number in fields 1 and 19. If the provider ID number in field 19 is not the same provider ID number in field 1, strike through the incorrect provider ID number and write the correct provider ID number above it.<br><b>ADA CLAIM:</b> Verify provider ID number in fields 1 and 13. If the provider ID number in field 1 is not the same provider ID number in field 13, strike through the incorrect provider ID number and write the correct provider ID number above it. |
| 933       | REV CODE 172 OR 175/NO NICU RATE ON FILE      | 147 - Provider contracted/negotiated rate expired or not on file.   |  | Contact your program representative.  |
| 934       | PRIOR AUTHORIZATION NH PROV ID NOT AUTHORIZED | 15 - Payment adjusted because the submitted authorization number is missing, invalid, or does not apply to the billed services or provider.   |  | Enter the correct Nursing Facility Provider number in field #3 on the ECF (Prior Authorization) and resubmit.   |
| 935       | PROVIDER WILL NOT ACCEPT TITLE 18 ASSIGNMENT  | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | Contact your program representative.  |
| 936       | NON EMERGENCY SERVICE/OOS PROVIDER            | 40 - Charges do not meet qualifications for emergent/urgent care.   |  | If diagnosis and surgical procedure codes have been coded correctly, this outpatient service is not covered for out-of-state providers. No payment is due from South Carolina Medicaid.   |
| 938       | PROV WILL NOT ACCEPT TITLE 19 ASSIGNMENT      | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | If provider is accepting Medicaid assignment, attach a note to the ECF to request to have the provider's file updated. If not, discard the ECF.   |
| 939       | IND PROV WILL NOT ACCEPT T-19 ASSIGNMENT      | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | If provider is accepting Medicaid assignment, attach a note to the ECF to request to have the provider's file updated. If not, discard the ECF.   |
| 940       | BILLING PROV NOT RECIP IPC PHYSICIAN          | 38 - Services not provided or authorized by designated (network/primary care) providers.  |  | Contact your program representative.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 945       | PROFESSIONAL COMPONENT REQUIRED FOR PROV   | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | M78 - Did not complete or enter accurately an appropriate HCPCS modifier(s). | The services were rendered on an inpatient or outpatient basis. Enter a "26" modifier in field 14. Services described in this manual do not require a modifier.      |
| 948       | CONTRACT RATE NOT ON FILE/SERV NC ON DOS   | 147 - Provider contracted/ negotiated rate expired or not on file.  |  | Review your contract to verify if the correct procedure code was billed. If the contract allows billing of this procedure code, contact your program representative. |
| 949       | CONTRACT NOT ON FILE FOR ELECTRONIC CLAIMS | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N51-Electronic interchange agreement not on file for provider/submitter      | Contact the EDI Support Center at 1-888-289-0709 for further assistance.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC   | RARC | Resolution  |
|-----------|--|--|------|---|
| 950       | RECIPIENT ID NUMBER NOT ON FILE          | 31 - Claim denied, as patient cannot be identified as our insured.   |      | <p><b>CMS-1500 CLAIM:</b> Check the patient's Medicaid number in field 2 of the ECF to make sure it was entered correctly. Remember, all patient's Medicaid numbers are 10 digits (no alpha characters). If the number on the ECF is different than the number in the patient's file, mark through the incorrect number and enter the correct number above field 2. If the number you have on file is correct, call the Medicaid office in the patient's county of residence for the correct number or call the patient.</p> <p><b>UB-92 CLAIM:</b> Check the patient's Medicaid number in field 60 of the ECF to make sure it was entered correctly. Remember, all patient's Medicaid numbers are 10 digits (no alpha characters). If the number on the ECF is different than the number in the patient's file, mark through the incorrect number and enter the correct number above field 60. If the number you have on file is correct, call the Medicaid office in the patient's county of residence for the correct number or call the patient.</p> <p><b>ADA CLAIM:</b> Check the patient's Medicaid number in field 4 of the ECF to make sure it was entered correctly. Remember, all patients' Medicaid numbers are 10 digits (no alpha characters). If the number on the ECF is different than the number in the patient's file, mark through the incorrect number and enter the correct number above field 4. If the number you have on file is correct, call the Medicaid office in the patient's county of residence for the correct number or call the patient.</p> <p><b>All other provider/claim types:</b> Contact your program representative.</p> |
| 951       | RECIPIENT INELIGIBLE ON DATES OF SERVICE | 26 - Expenses incurred prior to coverage.<br>27 - Expenses incurred after coverage terminated.   |      | Always check the patient's Medicaid eligibility on each date of service. Medicaid eligibility may change. If the patient was eligible, contact your county Medicaid Eligibility office and have them update the patient's Medicaid eligibility on the system and send you a statement to that effect. Attach the statement to the ECF and resubmit. If the patient was not eligible for Medicaid on the date of service, the patient is responsible for your charges. If the patient was eligible for some but not all of your charges, mark through the lines when the patient was ineligible.   |
| 952       | RECIPIENT PREPAYMENT REVIEW REQUIRED     | 15 - Payment adjusted because the submitted authorization number is missing, invalid, or does not apply to the billed services or provider.<br>62 - Payment denied/reduced for absence of, or exceeded, pre-certification/authorization. |      | Contact your program representative.  |



## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC  | RARC   | Resolution  |
|-----------|--|---|--|---|
| 953       | BUYIN INDICATED ON CIS-POSSIBLE MEDICARE | 22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.   | MA04 - Secondary payment cannot be considered without the identity of or payment information from the primary payer. The information was either not reported or was illegible. | <p><b>CMS-1500 CLAIM:</b> File with Medicare first. If this has already been done, enter the Medicare carrier code, Medicare number, and Medicare payment in fields 23, 24, 25, 27 on the claim form. If no payment was made, enter '1' in field 4 and resubmit.</p> <p><b>UB-92 CLAIM:</b> File with Medicare first. If this has already been done, enter the Medicare carrier code, Medicare number, and Medicare payment in fields 50, 54, 60 on the claim form. If no payment was made, enter '1' in field 32 and resubmit. Enter the occurrence 24 or 25 and the date Medicare denied.</p> <p><b>ADA CLAIM:</b> File with Medicare first. If this has already been done, enter the Medicare carrier code, Medicare number, and Medicare payment in fields 22, 23, 24, 26 on the claim form. If no payment was made, enter '1' in field 5 and resubmit.</p> |
| 954       | RURAL BEHAVIORAL HLTH. SERVICES (RBHS)   | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service.   | Person is enrolled in the Rural Behavior Health Services program and is not eligible for this service. Contact your program representative.   |
| 955       | RURAL BEHAVIORAL HLTH. (RBHS) RECIP/SERV | B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.  |  | Person is enrolled in the Rural Behavior Health Services program and is not eligible for this service. Contact your program representative.   |
| 956       | PROVIDER NOT RURAL BEHAVIORAL HLTH. SERV | 38 - Services not provided or authorized by designated (network) providers.   |  | Person is enrolled in the Rural Behavior Health Services (RHBS) program and you are not the RBHS service provider. Contact your program representative.   |
| 957       | DIALYSIS PROC CODE/PAT NOT CIS ENROLLED  | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N188-The approved level of care does not match the procedure code submitted  | Attach the ESRD enrollment form (Form 218) for the first date of service to ECF and resubmit to program representative.   |
| 958       | IPC DAYS EXCEEDED OR NOT AUTH ON DOS     | B5 -Payment adjusted because coverage/program guidelines were not met or were exceeded.   |  | Contact your program representative.  |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                    | CARC  | RARC   | Resolution  |
|-----------|--|---|--|---|
| 959       | SILVERXCARD<br>RECIP/SERVICE<br>NOT PHARMACY   | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service.   | Contact the local county Medicaid Eligibility Office.   |
| 960       | EXCEEDS ESRD<br>M'CARE 90 DAY<br>ENROLL PERIOD | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | MA92 - Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information. | Attach the statement from the Social Security Administration (SSA) denying benefits to the ECF and resubmit, or attach a copy of the patient's Medicare card showing the eligibility dates to the ECF and resubmit. |
| 961       | RECIP NOT ELIG<br>FOR NH<br>TRANSITION         | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service.   | Contact your program representative.  |
| 962       | PEP RECIP/PROC<br>IN PEP MONTHLY<br>FEE        | 24 - Payment for charges adjusted. Charges are covered under a capitation agreement/managed care plan.  |  | This is not a correctable edit. Payment for this procedure is included in the PEP monthly capitated fee paid to the PCP.  |
| 963       | PROC FILED BY<br>PCP AND IN PEP<br>MONTHLY FEE | 24 - Payment for charges adjusted. Charges are covered under a capitation agreement/managed care plan.  |  | This is not a correctable edit. Payment for this procedure is included in the PEP monthly capitated fee paid to the PCP.  |
| 964       | FFS CLAIM FOR<br>SLMB/QDWI RECIP<br>NOT CVRD   | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service.   | Medicaid pays Medicare premiums only for recipients in these Medicaid payment categories. Fee-for-service Medicaid claims are not reimbursed.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                | CARC  | RARC   | Resolution   |
|-----------|--|---|--|--|
| 965       | PCCM RECIP/PROV NOT PCP-PROC REQ REFERRAL  | 38 - Services not provided or authorized by designated (network) providers.                 | N54-Claim information is inconsistent with pre-certified/authorized services | <p><b>CMS 1500 CLAIM:</b> Contact the recipient's primary care physician (PCP) and obtain authorization for the procedure. Make the correction on the ECF by entering the six-digit authorization number provided by the PCP in field 7 (Primary Care Coordinator) and resubmit the ECF.</p> <p><b>UB 92 CLAIM:</b> Contact the recipient's primary care physician (PCP) and obtain authorization for the procedure. Make the correction on the ECF by entering the authorization number provided by the PCP in field 63 (Treatment Authorization Code) and resubmit the ECF.</p>  |
| 966       | RECIP NOT ELIP FOR VENT WAIVER SERV        | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage. | N30 - Recipient ineligible for this service.                                 | <p>The claim was submitted with a Mechanical Ventilator Dependent Waiver (MVDW) specific procedure code, but the patient was not a participant in the MVDW. Check for error in using the incorrect procedure code. If the procedure code is incorrect, strike through the incorrect code and write the correct code above it.</p> <p>Check for correct Medicaid number. Submit the edit correction form. If the patient Medicaid number is correct, the procedure code is correct and a MVDW form has been obtained, contact the service coordinator listed at the bottom of the waiver form.</p>  |
| 967       | RECIP NOT ELIG. FOR HD and SPINAL SERVICES | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage. | N30 - Recipient ineligible for this service.                                 | <p>The claim was submitted with a Head and Spinal Cord Injured (HASCI) waiver-specific procedure code, but the patient was not a participant in the HASCI waiver. Check for error in using the incorrect procedure code. If the procedure code is incorrect, strike through the incorrect code and write the correct code above it.</p> <p>Check for correct patient Medicaid number. If the patient's number is incorrect, strike through the incorrect number and enter the correct Medicaid number above it. Submit the edit correction form. If the Medicaid number is correct, the procedure code is correct, and a HASCI waiver form has been obtained, contact the service coordinator listed at the bottom of the waiver form.</p> |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                             | CARC  | RARC  | Resolution  |
|-----------|---|---|---|---|
| 969       | RECIP NOT ELIG. FOR COSY/ISCEDC SERVICE | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.   | N30 - Recipient ineligible for this service.  | <p>This edit will occur only when billing for procedure code H0043. Check the PA number in field 3 of the ECF to ensure it matches the PA number on the authorization form. You may not bill room and board charges through Medicaid. Mark through this line in red. Deduct the charge from the total charge. Mark through both the Total Charge, field 26, and Balance Due, field 28, and enter the corrected amount for both. Be sure to make this correction in red.</p> <p>If the PA number on the ECF is correct, contact the local MTS office to determine if appropriate notification has been made to the MTS state office. Ask for the date the child's eligibility went into effect to ensure it corresponds with the dates of service for which you are billing. If the dates correspond and no corrections are necessary, submit the ECF. If the dates do not correspond, ask the case manager to update the child's eligibility to correspond to the authorization dates on the DHHS Form 254 you were provided. Then return the ECF for processing. If any other problems occur, contact your program representative.</p> |
| 970       | HOSPICE SERV/RECIP NOT ENROLLED FOR DOS | 17 - Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate. | N143 - The patient was not in a hospice program during all or part of the service dates billed. | Service is hospice, but the recipient is not enrolled in hospice for the date of service.   |
| 974       | RECIP IN HMO/HMO COVERS FIRST 30 DAYS   | 24 - Payment for charges adjusted. Charges are covered under a capitation agreement/managed care plan.  |   | If you are a provider with the HMO plan, bill the HMO for the first 30 days.  |
| 975       | FEE FOR SVC RECIP/PALMETTO SENIOR CARE  | 109 - Claim not covered by this payer/contractor. You must send the claim to the correct payer/contractor.  |   | Contact Palmetto Senior Care at (803) 434-3770.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                                    | CARC  | RARC   | Resolution  |
|-----------|--|---|--|---|
| 976       | HOSPICE<br>RECIPIENT/SERVIC<br>E REQUIRES PA   | B9 - Services not covered because the patient is enrolled in a Hospice.                     |  | <p><b>CMS-1500 CLAIM:</b> Contact Medicaid IVRS to determine who the Hospice provider is. Contact the hospice provider to obtain the prior authorization number. Enter the authorization number in field 7 on the ECF resubmit.</p> <p><b>UB-92 CLAIM:</b> Contact Medicaid IVRS to determine who the Hospice provider is. Contact the hospice provider to obtain the prior authorization number. Enter the authorization number in field 63 on the ECF resubmit.</p>   |
| 977       | FREQUENCY FOR<br>AMBULATORY<br>VISITS EXCEEDED | B1 - Non-covered visits.  |  | <p>Exceptions may be made to this edit under the following criteria:</p> <ol style="list-style-type: none"> <li>1. An ECF must be returned within six months of the rejection with a copy of verification of coverage attached indicating ambulatory visits were available for the date of service being billed. The availability of ambulatory visits must have been verified on the actual date of service being billed or the day before.</li> <li>2. If the visit code was a line item rejection and other services paid on the claim, the provider must file a new claim within six months of the rejection with a copy of verification of coverage indicating ambulatory visits were available for the date of service being billed. The availability of ambulatory visits must have been verified on the actual date of service being billed or the day before.</li> <li>3. All timely filing requirements must be met.</li> </ol> <p>A provider has two options:</p> <p>Bill the patient for the non-covered office visit only. Medicaid will reimburse lab work, injections, x-rays, etc., done in addition to the office visit, <b>or</b></p> <p>Change the office visit code in field 17 to the minimal established office E/M code, 99211, and accept the lower reimbursement. This code does not count toward the ambulatory visits.</p> |
| 979       | FREQ. FOR<br>CHIROPRACTIC<br>VISITS EXCEEDED   | B1 - Non-covered visits.  |  | Contact your program representative.  |
| 980       | H HLTH NURS<br>CARE N/C FOR<br>DUAL ELIG RECIP | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage. | N30 - Recipient ineligible for this service. | File your claim with the Medicare intermediary.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                             | CARC  | RARC   | Resolution  |
|-----------|---|---|--|---|
| 984       | RECIP LIVING ARR INDICATES MEDICAL FAC  | 5 - The procedure code/bill type is inconsistent with the place of service.                 | N30 - Recipient ineligible for this service. | Verify patient's place of residence on date of service. If patient was not in a medical facility on date of service, contact your program representative.   |
| 985       | RECIP NOT ELIG FOR CHILDREN'S PCA SERV  | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage. | N30 - Recipient ineligible for this service. | Please check to make sure you have billed the correct Medicaid number, procedure code and that this client is in the CHPC program. If you have not billed the correct Medicaid number or procedure code, or the client is not in the CHPC program, rebill the claim with the correct information. If the correct information has been billed and you continue to receive this edit please contact your program representative.  |
| 986       | RECIP NOT ELIG FOR E/D WAIVER SERV      | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage. | N30 - Recipient ineligible for this service. | The claim was submitted with an Elderly/Disabled Waiver-specific procedure code, but the patient was not a participant in the Elderly/Disabled Waiver. Check for error in using the incorrect procedure code. If the procedure code is incorrect, strike through the incorrect code and write the correct code above it.<br><br>Check for correct patient Medicaid number. If the patient's number is incorrect, strike through the incorrect number and enter the correct Medicaid number above it. Submit the edit correction form. If the patient Medicaid number is correct, the procedure code is correct, and an Elderly/Disabled Waiver form has been obtained, contact the service coordinator listed at the bottom of the waiver form. |
| 987       | RECIP NOT ELIG FOR HIV/AIDS WAIVER SERV | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage. | N30 - Recipient ineligible for this service. | The claim was submitted with a HIV/AIDS Waiver-specific procedure code, but the patient was not a participant in the HIV/AIDS Waiver. Check for error in using the incorrect procedure code. If the procedure code is incorrect, strike through the incorrect code and write the correct code above it.<br><br>Check for correct patient Medicaid number. If the patient's number is incorrect, strike through the incorrect number and enter the correct Medicaid number above it. Submit the edit correction form. If the patient Medicaid number is correct, the procedure code is correct, and a HIV/AIDS Waiver form has been obtained, contact the service coordinator listed at the bottom of the waiver form.                           |
| 988       | CRD PROCEDURE/DOS PRIOR TO COVERAGE     | 26 - Expenses incurred prior to coverage.   |  | Call your program manager to see what the recipient's first date of treatment is. If dates of service on the ECF are prior to enrollment date, verify enrollment date. If enrollment date is correct, change dates on ECF. If enrollment date is wrong, submit a new enrollment form (DHHS Form 218) along with the ECF so the recipient's file can be updated.   |

## APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

| Edit Code | Description                              | CARC   | RARC   | Resolution   |
|-----------|--|--|--|--|
| 989       | RECIP IN HMO PLAN/SERV COVERED BY HMO    | 24 - Payment for charges adjusted. Charges are covered under a capitation agreement/managed care plan. |  | If you are a provider with the HMO plan, bill the HMO for the equipment or supply. Discard the edit correction form.   |
| 990       | FP WAIVER RECIP/SERVICE IS NOT FP        | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.            | N30 - Recipient ineligible for this service. | Make sure the Medicaid ID number matches the patient served. Check the diagnosis code(s), procedure code(s), and/or modifier to ensure the correct codes were billed. If incorrect, make the appropriate changes by adding a family planning diagnosis code, procedure code, and/or FP modifier. If this service was not directly related to family planning it is non-covered under the Family Planning Waiver and by Medicaid, therefore the patient is responsible for the charges. |
| 991       | RECIP ISCEDC/COSY-LIMITED SERVS. COVERED | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.            | N30 - Recipient ineligible for this service. | Limited services are covered for this recipient. This is not a covered service.  |
| 993       | RECIP NOT ELIG FOR PSC SERV              | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.            | N30 - Recipient ineligible for this service. | Contact your program representative.   |
| 994       | RECIP ELIG FOR EMERGENCY SVCS ONLY       | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.            | N30 - Recipient ineligible for this service. | If service was not directly related to emergency services, service is non-covered.   |
| 995       | INMATE RECIP ELIG FOR INSTIT. SVCS ONLY  | 141 - Claim adjustment because the claim spans eligible and ineligible periods of coverage.            | N30 - Recipient ineligible for this service. | Check DOS on ECF. If DOS is prior to 07/01/04 and service was not directly related to institutional services, service is non-covered.  |