

December 19, 2014

Department of Social Services

Child Support Division

3150 Harden Street

Columbia, SC 29203

Director of Child Support:

I am writing to you regarding child support that is due to my great Niece and Nephew, the documents are attached. The mother and father are not paying what is due to these two great and wonderful kids and I am taking care of them and have custody of them going on 4 years now.

I have called your office several times to see what is happening with the collection efforts that your office is doing. I called your office on November 24, 2014 and at that time gave your office the correct mailing address and telephone numbers to the parents. I asked at the time to speak with the worker who is assigned to my case and was told that her name is Tabatha Hanna. The representative told me that I could not speak with her, but that she would send her an email asking her to give me a call. As of this date I have not heard from your office and/or from Ms. Hanna. I called again on December 5, 2014 and this time I spoke Wynonna (supervisor) and asked again as to what steps were doing to try and collect the delinquent child support. Her response to me at that time was, "we will send out a letter to verify the address" she was very hasty and nasty on the telephone. Making me feel that she could care less about me or the situation seems to me that she is there to get a pay check and go home. This is not the first time that I get the feeling that Department of Social Services employees could care less about the public or care less about them trying to help. The next time I call, I will record the conversation to have proof that I talked to someone. I also asked to speak with the case worker again and Wynonna hung the phone up this time. I called back to see who I talked with and another Customer Service employee told me who Wynonna was and that she was a supervisor. If the state has employees with this type of attitude, they need to fire them and hire someone who is there to help the public. All I want to know is what steps your office was doing to try and collect the money. From the reports I have, there is nothing being done.

I was once told that your office was going to intercept their Income Tax Checks, well that has not happened in 4 years. I think that Ms. Tabatha Hanna should have responded to me either via telephone call or by mail. It is sad when the state hire someone who sole purpose is to collect a pay check.

I remember times when I would call to report child abuse to the workers here in my area and also sent them photos of abuse and the local office did nothing at all. The worker here was Yvette Brown, and I still have her email address to where I sent the photos. They also have the attitude of "Why in the Hell are you Calling me", the system is broke in South Carolina and it need to be fixed.

I hope someone respond back to me with some positive information.

Thanks

A handwritten signature in cursive script, appearing to read "Vona R. Arrant".

Vona R. Arrant

CC: Nicki Hayley, Governor

HORRY COUNTY FAMILY COURT
ACCOUNT HISTORY LISTING
1/01/2014 - 11/24/2014

CASE NO.: 2012-DR-26-26A

PLAINTIFF: ARRANT, VONA R
DEFENDANT: TRESSELT, ANDREW

ACCOUNT SUMMARY

ACCOUNT TYPE	LAST ORDER	PYMT FREQ	BASE AMOUNT	FEE AMOUNT	BASE DUE	FEE DUE	L-T-D CHARGES	L-T-D PAYMENTS	L-T-D CREDITS	ABBEYANCE
01 CHILD SUPP	1/13/2012	MH	338.00	16.90	11,311.01	565.49	12,421.50	545.00		

1ST PAY DATE
1/15/2012

BASE CHARGED 11,830.00
FEE CHARGED 591.50
BASE PAYMENTS 518.99
FEE PAYMENTS 26.01

ACCOUNT SUMMARY
YEAR-TO-DATE

TRANS DATE	RECEIPT#	BASE AMOUNT	CHARGES	FEE AMOUNT	PAYMENTS	FEE AMOUNT	BASE AMOUNT	ADJUSTMENTS	FEE AMOUNT	BASE AMOUNT	BALANCE DUE	FEE AMOUNT
11/15/2014		338.00		16.90			11,311.01			11,311.01	565.49	
10/15/2014		338.00		16.90			10,973.01			10,973.01	548.59	
9/15/2014		338.00		16.90			10,635.01			10,635.01	531.69	
8/15/2014		338.00		16.90			10,297.01			10,297.01	514.79	
7/15/2014		338.00		16.90			9,959.01			9,959.01	497.89	
6/15/2014		338.00		16.90			9,621.01			9,621.01	480.99	
5/15/2014		338.00		16.90			9,283.01			9,283.01	464.09	
4/15/2014		338.00		16.90			8,945.01			8,945.01	447.19	
3/15/2014		338.00		16.90			8,607.01			8,607.01	430.29	
3/03/2014	100778003				47.61	2.39	8,269.01			8,269.01	413.39	
2/19/2014	100775381				47.61	2.39	8,316.62			8,316.62	415.78	
2/15/2014		338.00		16.90			8,364.23			8,364.23	418.17	
2/04/2014	100772348				71.42	3.58	8,026.23			8,026.23	401.27	
1/15/2014		338.00		16.90			8,097.65			8,097.65	404.85	
*BEG BAL	1/01/2014						7,759.65			7,759.65	387.95	

CASE NO.: 2012-DR-26-26

PLAINTIFF: ARRANT, VONA R
607 11TH AVE N
N. MYRTLE BEACH, SC

DAY PHONE:
29582-0000 BUSINESS:

DEFENDANT: MCBRIDE, ALLISON
676 REAGAN VALLEY RD
TELLICO PLAINS, TN

DAY PHONE:
37385-0000 BUSINESS:

WAGE W/H: NO

DSS ID: 0872291

DSS TYPE: NON-AFDC

*180 Mount Vernon Church Rd
Madisonville, TN 37354*

(423) 836-8694

NCP has not been contacted

ACCOUNT SUMMARY

ACCOUNT TYPE	LAST ORDER	PYMT FREQ	* SCHEDULED PAYMENT * BASE AMOUNT	FEE AMOUNT	LUMP SUM TOTAL BASE+FEE	CURRENT BALANCE DUE	L-T-D CHARGES	L-T-D PAYMENTS	L-T-D CREDITS	ABSTANCE
01=CHILD SUPP	4/03/2013	MT	100.00	5.00	1,138.50	1,138.50	8,872.50	7,734.00		
TOTALS:			100.00	5.00	1,138.50	1,138.50	8,872.50	7,734.00		

 * CURRENT DUE *
 CHILD SUPPORT CURRENT DUE 1,084.47
 CHILD SUPPORT FEE CURRENT DUE 54.03
 TOTAL CURRENT DUE 1,138.50

 * FUTURE LUMP SUM BALANCE DUE *
 CHILD SUPPORT FUTURE DUE .00
 CHILD SUPPORT FEE FUTURE DUE .00
 FUTURE LUMP SUM BALANCE DUE .00

ACCOUNT BALANCE 1,138.50

***** PERIODIC PAYMENT SCHEDULE *****
 CHILD SUPPORT PYMT 100.00 MONTHLY MONTHLY SCHEDULE PAYMENT 105.00
 CHILD SUPPORT FEE 5.00 MONTHLY
 TOTAL PAYMENT 105.00

*11/24/2014
Tabatha
Hamm*

HORRY COUNTY FAMILY COURT
 ACCOUNT HISTORY LISTING
 1/01/2014 - 11/24/2014

CASE NO.: 2012-DR-26-26

PLAINTIFF: ARRANT, VONA R
 DEFENDANT: MCBRIDE, ALLISON

ACCOUNT SUMMARY

ACCOUNT TYPE	LAST ORDER	PYMT FREQ	BASE AMOUNT	FEE AMOUNT	BASE DUE	FEE DUE	L-T-D CHARGES	L-T-D PAYMENTS	L-T-D CREDITS	ABEVANCE
01 CHLD SUPP	4/03/2013	MH	100.00	5.00	1,084.47	54.03	8,872.50	7,734.00		

1ST PAY DATE	BASE CHARGED	FEE CHARGED	BASE PAYMENTS	FEE PAYMENTS
4/15/2013	8,450.00	422.50	7,365.53	368.47

ACCOUNT SUMMARY
 YEAR-TO-DATE

TRANS DATE	RECEIPT#	BASE AMOUNT	FEE AMOUNT						
11/15/2014		100.00	5.00	95.23	4.77	1,084.47	54.03	984.47	49.03
10/15/2014		100.00	5.00	95.23	4.77	884.47	44.03	884.47	44.03
9/15/2014		100.00	5.00	95.23	4.77	784.47	39.03	784.47	39.03
8/15/2014		100.00	5.00	95.23	4.77	684.47	34.03	684.47	34.03
7/15/2014		100.00	5.00	95.23	4.77	584.47	29.03	584.47	29.03
6/15/2014	100797596	100.00	5.00	95.23	4.77	484.47	24.03	484.47	24.03
6/03/2014	200297150	100.00	5.00	95.23	4.77	384.47	19.03	384.47	19.03
5/15/2014		100.00	5.00	95.23	4.77	284.47	14.03	284.47	14.03
4/15/2014		100.00	5.00	95.23	4.77	184.47	9.03	184.47	9.03
4/08/2014	100785331	100.00	5.00	95.23	4.77	84.47	4.03	84.47	4.03
3/15/2014	100781630	100.00	5.00	95.23	4.77	0.00	0.00	0.00	0.00
2/15/2014		100.00	5.00	95.23	4.77	0.00	0.00	0.00	0.00
2/11/2014	100774361	100.00	5.00	95.23	4.77	0.00	0.00	0.00	0.00
1/30/2014	100771177	100.00	5.00	95.23	4.77	0.00	0.00	0.00	0.00
1/15/2014		100.00	5.00	95.23	4.77	0.00	0.00	0.00	0.00
*BEG BAL	1/01/2014					555.85	27.65	555.85	27.65