

December 19, 2014

Department of Social Services

Child Support Division

3150 Harden Street

Columbia, SC 29203

Director of Child Support:

I am writing to you regarding child support that is due to my great Niece and Nephew, the documents are attached. The mother and father are not paying what is due to these two great and wonderful kids and I am taking care of them and have custody of them going on 4 years now.

I have called your office several times to see what is happening with the collection efforts that your office is doing. I called your office on November 24, 2014 and at that time gave your office the correct mailing address and telephone numbers to the parents. I asked at the time to speak with the worker who is assigned to my case and was told that her name is Tabatha Hanna. The representative told me that I could not speak with her, but that she would send her an email asking her to give me a call. As of this date I have not heard from your office and/or from Ms. Hanna. I called again on December 5, 2014 and this time I spoke Wynonna (supervisor) and asked again as to what steps were doing to try and collect the delinquent child support. Her response to me at that time was, "we will send out a letter to verify the address" she was very hasty and nasty on the telephone. Making me feel that she could care less about me or the situation seems to me that she is there to get a pay check and go home. This is not the first time that I get the feeling that Department of Social Services employees could care less about the public or care less about them trying to help. The next time I call, I will record the conversation to have proof that I talked to someone. I also asked to speak with the case worker again and Wynonna hung the phone up this time. I called back to see who I talked with and another Customer Service employee told me who Wynonna was and that she was a supervisor. If the state has employees with this type of attitude, they need to fire them and hire someone who is there to help the public. All I want to know is what steps your office was doing to try and collect the money. From the reports I have, there is nothing being done.

I was once told that your office was going to intercept their Income Tax Checks, well that has not happened in 4 years. I think that Ms. Tabatha Hanna should have responded to me either via telephone call or by mail. It is sad when the state hire someone who sole purpose is to collect a pay check.

I remember times when I would call to report child abuse to the workers here in my area and also sent them photos of abuse and the local office did nothing at all. The worker here was Yvette Brown, and I still have her email address to where I sent the photos. They also have the attitude of "Why in the Hell are you Calling me", the system is broke in South Carolina and it need to be fixed.

I hope someone respond back to me with some positive information.

Thanks

A handwritten signature in cursive script, appearing to read "Vona R. Arrant".

Vona R. Arrant

CC: Nicki Hayley, Governor

CASE NO.: 2012-DR-26-26A

PLAINTIFF: ARANT, VONA R
607 11TH AVE N
N. MYRTLE BEACH, SC

DAY PHONE:
29582-0000 BUSINESS:

DEFENDANT: TRESSELT, ANDREW
1100 POSSUM TROT RD
NMB, SC

DAY PHONE:
29582-0000 BUSINESS:

WAGE W/H: NO

DSS ID: 0756072

DSS TYPE: NON-AFDC

11/24/2014

801 B. Patomas St #2
Hagerstown, MD 21701

Tabatha
Hanna
Cass E. Wadka

ACCOUNT SUMMARY

| ACCOUNT TYPE | LAST ORDER | PYMT FREQ | * SCHEDULED PAYMENT * BASE AMOUNT | FEE AMOUNT | LUMP SUM TOTAL BASE+FEE | CURRENT BALANCE DUE | L-T-D CHARGES | L-T-D PAYMENTS | L-T-D CREDITS | ABEYANCE |
|---------------|------------|-----------|--------------------------------------|------------|----------------------------|------------------------|------------------|-------------------|------------------|----------|
| 01=CHILD SUPP | 1/13/2012 | MH | 338.00 | 16.90 | 354.90 | 11,876.50 | 12,421.50 | 545.00 | | |
| TOTALS: | | | 338.00 | 16.90 | 354.90 | 11,876.50 | 12,421.50 | 545.00 | | |

***** STATUS *****
* CURRENT DUE *
CHILD SUPPORT CURRENT DUE 11,311.01
CHILD SUPPORT FEE CURRENT DUE 16.90
TOTAL CURRENT DUE 11,327.91
* FUTURE LUMP SUM BALANCE DUE *
CHILD SUPPORT FUTURE DUE .00
CHILD SUPPORT FEE FUTURE DUE .00
FUTURE LUMP SUM BALANCE DUE .00
ACCOUNT BALANCE 11,876.50

***** PERIODIC PAYMENT SCHEDULE *****
CHILD SUPPORT PYMT 338.00 MONTHLY
CHILD SUPPORT FEE 16.90 MONTHLY
TOTAL PAYMENT 354.90

Handwritten notes and signatures:
- "2150 29702" (likely a date or reference number)
- "Child Support" (written vertically)
- "Hanna" (signature)
- "Tabatha" (signature)
- "Cass E. Wadka" (signature)
- "11/24/2014" (date)
- "NCP has not been contacted" (note)
- "Hagerstown, MD 21701" (address)
- "801 B. Patomas St #2" (address)
- "240-827-3606" (phone number)
- "11/24/2014" (date)

HORRY COUNTY FAMILY COURT
ACCOUNT HISTORY LISTING
1/01/2014 - 11/24/2014

CASE NO.: 2012-DR-26-26A

PLAINTIFF: ARRAANT, VONA R
DEFENDANT: TRESSELT, ANDREW

ACCOUNT SUMMARY

| ACCOUNT | LAST | DATE | TYPE | ORDER | QTY | UNIT | PRICE | AMOUNT | BASE | FEE | BASE | FEE | L-T-D | L-T-D | ABYANCE |
|---------|-------|------|------|-----------|-----|------|-------|--------|--------|-------|-----------|--------|-----------|----------|---------|
| | | | | | | | | | | | | | CHARGES | PAYMENTS | CREDITS |
| 01 | CHILD | SUPP | | 1/13/2012 | | MH | | 338.00 | 338.00 | 16.90 | 11,311.01 | 565.49 | 12,421.50 | 545.00 | |

| 1ST PAY | BASE | FEE | BASE | FEE |
|-----------|-----------|---------|----------|----------|
| DATE | CHARGED | CHARGED | PAYMENTS | PAYMENTS |
| 1/15/2012 | 11,830.00 | 591.50 | 518.99 | 26.01 |

ACCOUNT SUMMARY
YEAR-TO-DATE

| TRANS DATE | RECEIPT# | ----- CHARGES ----- | | ----- PAYMENTS ----- | | --CREDITS/ ADJUSTMENTS-- | | ----- BALANCE DUE ----- | |
|---------------|-----------|---------------------|------------|----------------------|------------|--------------------------|------------|-------------------------|------------|
| | | BASE AMOUNT | FEE AMOUNT | BASE AMOUNT | FEE AMOUNT | BASE AMOUNT | FEE AMOUNT | BASE AMOUNT | FEE AMOUNT |
| 11/15/2014 | | 338.00 | 16.90 | | | | | 11,311.01 | 565.48 |
| 10/15/2014 | | 338.00 | 16.90 | | | | | 10,973.01 | 548.59 |
| 9/15/2014 | | 338.00 | 16.90 | | | | | 10,635.01 | 531.69 |
| 8/15/2014 | | 338.00 | 16.90 | | | | | 10,297.01 | 514.79 |
| 7/15/2014 | | 338.00 | 16.90 | | | | | 9,959.01 | 497.89 |
| 6/15/2014 | | 338.00 | 16.90 | | | | | 9,621.01 | 480.99 |
| 5/15/2014 | | 338.00 | 16.90 | | | | | 9,283.01 | 464.09 |
| 4/15/2014 | | 338.00 | 16.90 | | | | | 8,945.01 | 447.19 |
| 3/15/2014 | | 338.00 | 16.90 | | | | | 8,607.01 | 430.29 |
| 3/03/2014 | 100778003 | | | 47.61 | 2.39 | | | 8,269.01 | 413.39 |
| 2/19/2014 | 100775381 | | | 47.61 | 2.39 | | | 8,316.62 | 415.78 |
| 2/15/2014 | | 338.00 | 16.90 | | | | | 8,364.23 | 418.17 |
| 2/04/2014 | 100772348 | | | 71.42 | 3.58 | | | 8,026.23 | 401.27 |
| 1/15/2014 | | 338.00 | 16.90 | | | | | 8,097.65 | 404.85 |
| *BEG BAL | 1/01/2014 | | | | | | | 7,759.65 | 387.95 |

CASE NO.: 2012-DR-26-26

PLAINTIFF: ARRAVE, VONA R
607 11TH AVE N
N. MYRTLE BEACH, SC

DAY PHONE:
29562-0000 BUSINESS:

DEFENDANT: MCBRIDE, ALLISON
676 REAGAN VALLEY RD
TELLICO PLAINS, TN

DAY PHONE:
37385-0000 BUSINESS:

NCP has not been contacted

WAGE W/H: NO

DSS ID: 0872291

DSS TYPE: NON-AFDC

120 Mount Vernon Church Rd
Madisonville, TN 37354

(423) 836-8694

ACCOUNT SUMMARY

| ACCOUNT TYPE | LAST ORDER | PYMT FREQ | * SCHEDULED PAYMENT * BASE AMOUNT | FEE AMOUNT | LUMP SUM TOTAL BASE+FEE | CURRENT BALANCE DUE | L-T-D CHARGES | L-T-D PAYMENTS | L-T-D CREDITS | ADVANCE |
|---------------|------------|-----------|--------------------------------------|------------|----------------------------|---------------------|---------------|----------------|---------------|---------|
| 01=CHILD SUPP | 4/03/2013 | MH | 100.00 | 5.00 | 1,138.50 | 8,872.50 | 7,734.00 | | | |
| TOTALS: | | | 100.00 | 5.00 | 1,138.50 | 8,872.50 | 7,734.00 | | | |

* CURRENT DUE *
CHILD SUPPORT CURRENT DUE 1,084.47
CHILD SUPPORT FEE CURRENT DUE 54.03
TOTAL CURRENT DUE 1,138.50

* FUTURE LUMP SUM BALANCE DUE *
CHILD SUPPORT FUTURE DUE .00
CHILD SUPPORT FEE FUTURE DUE .00
FUTURE LUMP SUM BALANCE DUE .00

ACCOUNT BALANCE 1,138.50

----- PERIODIC PAYMENT SCHEDULE -----
CHILD SUPPORT PYMT 100.00 MONTHLY
CHILD SUPPORT FEE 5.00 MONTHLY
TOTAL PAYMENT 105.00

11/24/2014
Tabatha
Harris

CASE NO.: 2012-DR-26-26
PLAINTIFF: ARANT, VONA R
DEFENDANT: MCBRIDE, ALLISON

HORRY COUNTY FAMILY COURT
ACCOUNT HISTORY LISTING
1/01/2014 - 11/24/2014

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ACCOUNT SUMMARY

| ACCOUNT TYPE | LAST ORDER | PYMT FREQ | BASE AMOUNT | FEE AMOUNT | BASE DUE | FEE DUE | L-T-D CHARGES | L-T-D PAYMENTS | L-T-D CREDITS | ABEYANCE |
|---------------|------------|-----------|-------------|------------|----------|---------|---------------|----------------|---------------|----------|
| 01 CHILD SUPP | 4/03/2013 | MH | 100.00 | 5.00 | 1,084.47 | 54.03 | 8,872.50 | 7,734.00 | | |

| 1ST PAY DATE | BASE CHARGED | FEE CHARGED | BASE PAYMENTS | FEE PAYMENTS |
|--------------|--------------|-------------|---------------|--------------|
| 4/15/2013 | 8,450.00 | 422.50 | 7,365.53 | 368.47 |

ACCOUNT SUMMARY
YEAR-TO-DATE

| TRANS DATE | RECEIPT# | BASE AMOUNT | FEE AMOUNT | BASE AMOUNT | FEE AMOUNT | BASE AMOUNT | FEE AMOUNT | BASE AMOUNT | FEE AMOUNT |
|------------|-----------|-------------|------------|-------------|------------|-------------|------------|-------------|------------|
| 11/15/2014 | | 100.00 | 5.00 | | | 1,084.47 | 54.03 | | |
| 10/15/2014 | | 100.00 | 5.00 | | | 984.47 | 49.03 | | |
| 9/15/2014 | | 100.00 | 5.00 | | | 884.47 | 44.03 | | |
| 8/15/2014 | | 100.00 | 5.00 | | | 784.47 | 39.03 | | |
| 7/15/2014 | | 100.00 | 5.00 | | | 684.47 | 34.03 | | |
| 6/15/2014 | | 100.00 | 5.00 | | | 584.47 | 29.03 | | |
| 6/11/2014 | 100797596 | | | 95.23 | 4.77 | 484.47 | 24.03 | | |
| 6/03/2014 | 200297150 | | | 95.23 | 4.77 | 379.70 | 28.80 | | |
| 5/15/2014 | | 100.00 | 5.00 | | | 274.93 | 33.57 | | |
| 4/15/2014 | | 100.00 | 5.00 | | | 174.93 | 28.57 | | |
| 4/08/2014 | 100785331 | | | 95.23 | 4.77 | 74.93 | 23.57 | | |
| 3/19/2014 | 100781630 | | | 95.23 | 4.77 | 28.34 | 33.11 | | |
| 3/15/2014 | | 100.00 | 5.00 | | | 65.39 | 28.11 | | |
| 2/15/2014 | | 100.00 | 5.00 | | | 45.39 | 23.11 | | |
| 2/11/2014 | 100774361 | | | 95.23 | 4.77 | 50.62 | 27.88 | | |
| 1/30/2014 | 100771177 | | | 95.23 | 4.77 | 55.85 | 32.65 | | |
| 1/15/2014 | | 100.00 | 5.00 | | | 55.85 | 27.65 | | |
| *BEG BAL | 1/01/2014 | | | | | | | | |