

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO	DATE
Bowling	7-6-06

DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER	000031	<input type="checkbox"/> Prepare reply for the Director's signature	DATE DUE _____
2. DATE SIGNED BY DIRECTOR	<i>Cleaved 7/14/06, letter attached</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature	DATE DUE <u>7-17-06</u>
		<input type="checkbox"/> FOIA	DATE DUE _____
		<input type="checkbox"/> Necessary Action	

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

Aiken Center for Family Health
415 Battwell NW
Aiken, South Carolina 29801
803-644-4403, fax 803-644-4405

RECEIVED

June 28, 2006

JUL 06 2006

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Dr. Marion Burton, Director
South Carolina Department of Health and Human Services
Medicaid
P.O. Box 8206
Columbia, SC 29202

Dear Dr. Burton,

Wanda Eryia is a patient of mine who has run out of her allotted number of Medicaid visits. Her Medicaid number is 1698631901 and DOB is 11-27-1952.

The following are her medical diagnoses:

- Diabetes Mellitus, Type 11
- GERD
- Duodenal Ulcers/GI bleed
- Hypertension
- Hyperlipidemia
- Diverticulitis
- Bipolar
- Mild Mental Retardation

We saw her on the following dates, none of which have been covered under Medicaid. Wanda does not work so she is not able to pay.

- August 16, 2005 forinea corporis and tinea cruris
- January 12th 2006 for acute bronchitis, fever and wheezing
- January 27th 2006 for her diabetes, hyperlipidemia, and uncontrolled hypertension
- May 2nd 2006 for uncontrolled diabetes, hypertension, and severe abdominal pain with changes in bowel consistency. She ended up being treated in the hospital for a GI bleed.
- June 28th 2006 for a severe urinary tract infection with leukocytes and hematuria. We also covered her uncontrolled hypertension and diabetes at the same time.

None of the visits I have listed were covered under her Medicaid because she had already exhausted all of her visits for the year. She has mental

Aiken Center for Family Health

415 Barnwell NW

Aiken, South Carolina 29801

803-644-4403, fax 803-644-4405

retardation and bipolar disease for which she is being treated at Aiken Barnwell Mental Health. I believe her mental capacity and deficient thought processing contributed to the excessive use of Medicaid visits for the year. The visits I have listed were important and we have not received compensation for these. She has a large balance with us and we ask her to pay a dollar or two dollars at a time, but she does not work and will never be able to take care of the bills that are mounting. Her caseworker, Mary Cornuhne told me that she had tried to get more visits for Wanda but did not succeed. I do not know with whom she corresponded.

I know this sounds unrealistic but Merolyn Baril, FNP and I opened our medical practice a year ago with the goal to help people. We do see patients who do not have much money. Our goal is not to make millions of dollars, but to make enough money to pay our bills. If you can help us and Wanda by including the listed visits, we would be most appreciative. We will not take Wanda to collections or refuse to see her if you deny our request for help with these visits. However your help would put us in a situation where we are more financially able to help Wanda and others who have medical needs and few resources.

Thank you for your consideration of Wanda's health needs and our financial needs as well.

Cordially,



Mark A. Roberts, MD and

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JUL 06 2006

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Albion Center for Family Research
615 Marshall Avenue, NW

Albion, NY 12001

Phone (803) 646-4400 Facsimile (703) 544-4400

RECEIVED

JUL 06 2006

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Today's Date: 7-1-06

To: Cathy 803-255-3435

From: Dr. Mark Roberts

Total Pages: 3
(1st page only)

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JUL 06 2006

Department of Health & Human Services
OFFICE OF THE DIRECTOR

From: "Cathy Darby" <CDARBY@gw.mp.sc.edu>
To: <Keller@dhhs.state.sc.us>
Date: 6/30/2006 4:46:16 PM
Subject: Re: Letter from Dr Roberts requesting additional visits

Marga,

The letter will be redone with only Dr Roberts' signature and faxed to me. See below Dr Burton authorized 7 visits. I will be out until Thursday and will fax the letter to you then. They don't seem to be in a big hurry.
Cathy

>>> Marion Burton 6/29/2006 12:45:56 PM >>>

cd, the letter needs to be from dr roberts alone. it will reject if it appears the nse practitioner wrote it. can you delete the nse practitioner's name before forwarding it to marga or ask them to send another letter from dr roberts alone, signed by dr roberts. thanks. however you correct this, then send it to marga with authorization for 7 visits.

>>> Cathy Darby 06/29/06 9:52 AM >>>

Dr Burton,
Kelly form Aiken Center for Family Health faxed a signed letter from Dr Roberts requesting additional visits. The letter is as follows:
"June 28, 2006

Dear Dr Burton:

WE is a patient of mine who has run out of her allotted number of Medicaid visits. Her Medicaid number is 169. . . and DOB is 11-27-1952.

The following are her medical diagnoses:

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GERD

Duodenal Ulcer/GI bleed

Hypertension

Hyperlipidemia

Diverticulitis

Bipolar

Mild Mental Retardation

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June 28, 2006 for a severe urinary tract infection with leukohrea and hematuria. We also covered her uncontrolled hypertension and diabetes at the same time.

None of the visits I have listed were covered under her Medicaid because she had already exhausted all of her visits for the year. She has mental retardation and bipolar disease for which she is being treated at Aiken Barnwell Mental Health. I believe her mental capacity and deficient thought processing contributed to the excessive use of Medicaid visits for the year. The visits I have listed were important and we have not received compensation for these. She has a large balance with us and we ask her to pay a dollar or two dollars at a time, but she does not work and will never be able to take care of the bills that are mounting. Her caseworker, Mary Cornelius told me that she had tried to get more visits for W but did not succeed. I do not know with whom she corresponded.

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listed visits, we would be most appreciative. We will not take W to collections or refuse to see her if you deny our request for help with these visits. However your help would put us in a situation where we are more financially able to help W and others who have medical needs and few resources. Thank you for your consideration of W health needs and our financial needs as well.

Cordially,

Mark A. Roberts, MD and

Marolyn Baril, MN, FNP

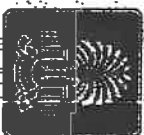
The letter is signed by Dr Roberts

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JUL 06 2006

Department of Health & Human Services
OFFICE OF THE DIRECTOR

CC: "Pat Harmon" <PHARMON@gw.mp.sc.edu>



UNIVERSITY OF SOUTH CAROLINA
SCHOOL OF MEDICINE
UNIVERSITY SPECIALTY CLINICS

FACSIMILE COVER LETTER

DATE 7-6-06

FAX NUMBER 255-0235

DELIVER TO Marga Keller

FROM Cathy Darby

TOTAL NUMBER OF PAGES INCLUDING COVER PAGE 4

CALL WHEN RECEIVED

HIGH PRIORITY

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PLEASE RESPOND BY

JUL 06 2006

Department of Health & Human Services
OFFICE OF THE DIRECTOR

IF YOU DO NOT RECEIVE ALL OF THE PAGES, PLEASE CONTACT:

Cathy Darby AT PHONE NO. 803-255-3400

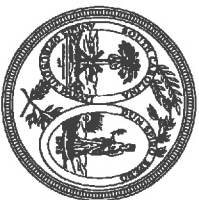
FAX NUMBER (803) 255-3435

COMMENTS Marga, this is the letter I e-mailed you about. Cathy

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IS Medical Park, Suite 200, Columbia, SC 29203
803-255-3400 FAX 803-255-3435



State of South Carolina
Department of Health and Human Services

Mark Sanford
Governor

Robert M. Kerr
Director

July 14, 2006

Mark A. Roberts, MD
Aiken Center for Family Health
415 Barnwell NW
Aiken, South Carolina 29801

Re: Wanda Erwin

Dear Dr. Roberts:

Thank you for corresponding regarding this patient. The South Carolina Department of Health and Human Services (DHHS) can support six (6) additional physician office visits for this fiscal year ending June 30, 2006. Please attach a copy of this correspondence to any physician office visit claim you have that will exceed the twelve-visit limit. This will alert our staff to override the automatic system payment rejection edit and reimburse you for this care. Please assist the patient and the S.C. Medicaid program to make optimal use of these visits for medically necessary care. Additional visits should, in general, be physician directed as opposed to patient directed. Also, the 99211 code can accommodate brief encounters and does not count against the allotted number of office visits.

If you would like to discuss this further, please call me 803-898-2500 or 803-255-3400. Thank you for your advocacy regarding this patient and for caring for South Carolina Medicaid beneficiaries.

Sincerely,

O. Marion Burton, MD
Medical Director

OMB/bk

Mark A. Roberts, MD
Page 2

bc: Melanie Giese
Val Williams



State of South Carolina
Department of Health and Human Services

Mark Sanford
Governor

Robert M. Kerr
Director

FAX COVER SHEET

"CONFIDENTIAL INFORMATION ENCLOSED"

DATE:

8/23/06

TO:

Dr. Mark Roberts

Telephone #:

Fax #: (803) 644-4405

FROM:

Brenda James

Total Number of Pages Transmitted:

3 (Including Cover Sheet)

COMMENTS:

Per your request. Re: Wanda Erwin

Confidentiality Note

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Office of the Director
P. O. Box 8206 Columbia, South Carolina 29202-8206
(803) 898-2500 Fax (803) 255-8235

TRANSMISSION VERIFICATION REPORT

TIME : 08/23/2006 15:01

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