From: Nanette Relave <NRelave@nasuad.org>
To: @nasuanasua@nasuad.org
Date: 12/1/2014 10:38:55 AM
Subject: State inquiry - I&R/A database management

*** All recipients are Bcc'd***

Good morning,

On behalf of a member, we are seeking information on how states manage the updating of Information & Referral/Assistance (I&R/A) provider records in their I&R/A resource database (such as the database that serves the state's ADRC system). Please see the questions below:

1. Does your state contract with an entity to keep I&R/A resource database records validated and updated?
2. If yes, please indicate what type of entity is contracted to provide this service (for example, a AAA, ADRC, or 2-1-1)
3. If resource database updating is not contracted out, please describe how your state manages the validation and updating of provider records. For example, do you have ADRC staff dedicated to this activity? Does your agency have Certified Resource Specialist staff?
4. How does your state fund the updating of your I&R/A resource database?

We appreciate your assistance and support to your peers. Please send any responses to nrelave@nasuad.org. Please feel free to contact me with any questions.

Thank you,

Nanette

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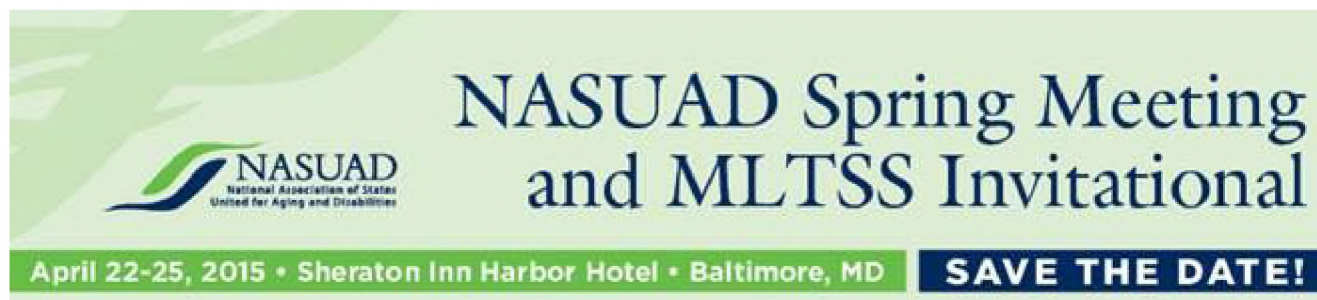
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