

From: Pitts, Ted  
To: Soura, Christian <ChristianSoura@gov.sc.gov>  
Date: 8/23/2013 8:37:00 AM  
Subject: RE: report

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Yes. Thanks.

Ted

-----Original Message-----

From: Soura, Christian  
Sent: Thursday, August 22, 2013 5:05 PM  
To: Pitts, Ted  
Subject: RE: report

You mean that specific report? It's arguably neither, although some of the data that was used to produce the report comes from industry...and some came from security professionals.

As I understand it, ConsumerSentinel is a service provided by the FTC, so it's a government-produced document. The network captures consumer complaints from all across the country that have been registered with public and private entities - state consumer affairs and law enforcement agencies, but also BBB, Western Union, etc.

The report isn't really analytical (at least not "high level analysis") or prescriptive in terms of making recommendations. It's really just more of a summary of what kinds of complaints have been registered where over the course of the past year. It also gives a little perspective as to the prevalence of certain kinds of ID theft/fraud complaints.

If you're a member of the network, you can get access to details on individual complaints. On the other hand, this report is in the public domain and doesn't have that level of detail - it's a summary document.

That answer your question?

CLS

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Deputy Chief of Staff

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-----Original Message-----

From: Pitts, Ted  
Sent: Thursday, August 22, 2013 4:54 PM

To: Soura, Christian

Subject: report

Industry generated or security professional generated?

<http://www.ftc.gov/sentinel/reports/sentinel-annual-reports/sentinel-cy2012.pdf>