

From: Adams, Marcia S.
To: Hamilton, Beverly G <Hamilton_BeverlyG@scdps.state.sc.us>
Date: 6/21/2002 12:27:16 PM
Subject: RE: Data for scripts

Beverly,

Annie will get her managers to get the RG and FR clearances, DL reinstatements, and failure to pay tickets. The clearances and reinstatements will be in report format and will show clearances that occurred in field offices for a given week. She will give you the actual tickets for failure to pay. Terry and Cheryl cannot really help; they would not know how to locate the actual work. Give Annie a list of what you need along with the quantity. It will probably take a couple of days.

We worked on lead user manuals on that particular Sunday. The manuals included instructions for handling problems and reporting their training status.

-----Original Message-----

From: Hamilton, Beverly G
Sent: Friday, June 21, 2002 11:10 AM
To: Adams, Marcia S.
Subject: Data for scripts

When meeting last week regarding the upcoming additional training at Outlet Point, I agreed to collect data from here to use. Lotte told me that you got that together last time. In addition to the 'regular' data, I was asked to collect some RG Clearance, FR clearance, DL reinstatement, and failure to pay traffic ticket examples. I am happy to do this if you can point me to the right person/department so that I begin getting this together. I was told that we need at least 200 examples, but preferably 400.

Is this what you sent out to be copied? and is this what took so much of your time on that Sunday to assemble? If so, could you give me some pointers? And couldn't Terry Findlay and Cheryle Huffstetler assist with this since the bulk of their training duties has subsided? Just wondering.