

## Godfrey, Rob

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**From:** Samantha Cheek <CheekS@sctax.org>  
**Sent:** Tuesday, December 11, 2012 1:11 PM  
**To:** Adcox, Seanna M.  
**Cc:** Godfrey, Rob  
**Subject:** RE: Numbers

Seanna,

The 3.8 million figure represents the number of adults.

Thanks,

*Samantha Cheek*

Public Information Director  
SC Department of Revenue  
P.O. Box 125, Columbia, SC 29214  
P: 803.898.5281 | F: 803.898.5020  
[www.sctax.org](http://www.sctax.org) | Twitter: @SCDOR

---

**From:** Adcox, Seanna M. [mailto:████████@ap.org]  
**Sent:** Tuesday, December 11, 2012 12:56 PM  
**To:** Samantha Cheek  
**Cc:** Godfrey, Rob (RobGodfrey@gov.sc.gov)  
**Subject:** Numbers

I need to make sure I'm clear on something, to ensure I use correct numbers.

I've been reporting, as I'm sure you're aware, that the filings of 3.8 million individuals and 700,000 businesses were hacked. I've noticed that The State is using the number 6.4 million, combining the 3.8 million with 1.9 dependents and 700,000.

My question is – does 3.8 million represent every adult whose Social Security number was taken, or the tax returns of 3.8 million distinct filers? If it's the latter, then the number could be bigger when including spouses in cases of people filing jointly.

Seanna

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[IP\_US\_DISC]

msk dccc60c6d2c3a6438f0cf467d9a4938

## **Godfrey, Rob**

---

**From:** Marion Edmonds <medmonds@scprt.com>  
**Sent:** Tuesday, December 11, 2012 2:00 PM  
**Subject:** Daily Press Clippings: Tuesday, December 11, 2012 (check attached for today's Awww: Riverbank's newest)  
**Attachments:** Winston.JPG

### **Daily Press Clippings: Tuesday, December 11, 2012**

SCDOT officials say SC must raise \$30 billion over the next two decades for the state's roads to avoid irreparable economic damage  
[Associated Press](#)

The schedule for Spoleto Festival USA was released over the weekend, unveiling a lineup of diverse, wide-ranging programs  
[Washington Post/AP](#)

Grand Strand projects like I-73 funds and tourism spending are at risk in 'fiscal cliff' debate  
[Myrtle Beach Sun News](#)

Collecting samples within Charleston waters is one of the first steps in the Army Corps' study for the planned dredging of the harbor's shipping channel  
[Post and Courier](#)

Nearly 1,500 hotel rooms planned for downtown Charleston  
[Post and Courier](#)

Project leaders are hoping to raise \$1 million to build a 65-foot observation tower at the peak of Sassafras Mountain, SC's tallest mountain  
[The State](#)

SCDOR seeks loan to cover hacking costs  
[Anderson Independent Mail](#)

South Carolina has announced plans to appeal a federal ruling barring most of the state's immigration law  
[Associated Press](#)

Gov. Haley and Atty. Gen. Wilson testify before the SC Commission on Ethics Reform about their ideas to change state ethics laws  
[Associated Press](#)

Gov. Haley has said that she will not appoint a placeholder to replace Sen. Jim DeMint  
[The New York Times](#)

USC to host roundtable on the face jugs produced in the Edgefield area in the 1800's as part of exhibit wrapping up at the Columbia Museum of Art  
Associated Press

A group of anglers in Charleston encountered a humpback whale just off the coast of Charleston over the weekend  
The Post and Courier

S.C. wildlife officials scoured state beaches to find more stranded whales, but the number found in the state stands at 3  
The State

Spartanburg City Council voted yesterday to close the city's Swim Center next fall  
Spartanburg Herald Journal

A Christmas parade float advertising an adult store was not approved by Mt. Pleasant parade officials  
The Post and Courier

Myrtle Beach to host 2014 Junior Olympic Cross Country Championships  
<http://www2.wbtw.com/sports/2012/dec/11/myrtle-beach-host-2014-junior-olympic-cross-countr-ar-5147438/>

Mt. Pleasant officials came together yesterday to celebrate the completion of an \$80 million project to widen on of the busier sections of Highway 17  
The Post and Courier

State highway officials say the project to replace the Highway 17 bridge from S.C. to Georgia is set to be bid in March 2013  
Hilton Head Island Packet

Beaufort County officials say area residents are angry over developers' disturbing protected nesting area for herons, egrets and other wading birds  
Hilton Head Island Packet

Richland County has received two grants for sidewalks that will expand the number of available wheelchair ramps  
The State

A spike in flu cases has officials warning people to get the vaccine for the illness that killed 5 people in the state between Nov. 25 and Dec. 1  
Associated Press

Critics of a Dorchester County development believe the county's decision to incorporate 'sustainable development' is a UN conspiracy  
Post and Courier

**Marion Edmonds**

Communications Director

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[www.scmidiaroom.com](http://www.scmidiaroom.com)

[www.DiscoverSouthCarolina.com](http://www.DiscoverSouthCarolina.com)

## **Godfrey, Rob**

---

**From:** Marion Edmonds <medmonds@scprt.com>  
**Sent:** Tuesday, December 11, 2012 2:05 PM  
**Subject:** FW: Daily Press Clippings: Tuesday, December 11, 2012 (Trying again without attachment)

**From:** Marion Edmonds  
**Sent:** Tuesday, December 11, 2012 2:00 PM  
**Subject:** Daily Press Clippings: Tuesday, December 11, 2012

### **Daily Press Clippings: Tuesday, December 11, 2012**

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[Associated Press](#)

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[Washington Post/AP](#)

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[Myrtle Beach Sun News](#)

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[Post and Courier](#)

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[Post and Courier](#)

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[The State](#)

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[Anderson Independent Mail](#)

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[Associated Press](#)

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[Associated Press](#)

Gov. Haley has said that she will not appoint a placeholder to replace Sen. Jim DeMint

The New York Times

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Associated Press

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The Post and Courier

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The State

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Spartanburg Herald Journal

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The Post and Courier

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<http://www2.wbtw.com/sports/2012/dec/11/myrtle-beach-host-2014-junior-olympic-cross-countr-ar-5147438/>

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Associated Press

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Post and Courier

**Marion Edmonds**

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[www.DiscoverSouthCarolina.com](http://www.DiscoverSouthCarolina.com)



## Godfrey, Rob

---

**From:** Taillon, Jeff  
**Sent:** Tuesday, December 11, 2012 6:40 PM  
**To:** Godfrey, Rob  
**Subject:** FW: Question from Harriet McLeod/Reuters

**Jeff Taillon**  
(803) 734-5129|Direct Line  
(803) 767-7653|Cell

**From:** Harriet McLeod [mailto:██████████@gmail.com]  
**Sent:** Tuesday, December 11, 2012 5:35 PM  
**To:** Taillon, Jeff  
**Subject:** Question from Harriet McLeod/Reuters

Jeff, just to follow up with you. Thanks.

Can you list for me all the cyber security measures South Carolina is now putting into place in state agencies? That's an important part of this tax fraud story, what security measures South Carolina is putting into place and what measures other states have put into place.

The governor mentioned the state is in the process of encrypting the Social Security numbers it holds. She also mentioned that there are personnel in place to monitor the computers (in all state agencies?) 24-7 and shut a computer down if it is pinged. I'm not sure what that means but I didn't want to take up her time to explain it. Who are those monitors? Is this through Mandiant or another company? She mentioned that all the agency computers are now tied to the same system?, is that correct? She also mentioned a cyber plan. I guess that is a cyber security plan. What does that mean?

I believe I saw a press conference where she mentioned the name of a product or company the state was hiring to install security measures.

Thanks!  
Harriet

--  
Harriet McLeod  
Reuters America  
[www.reuters.com](http://www.reuters.com)

Charleston, South Carolina  
843-████-████ (mobile)  
██████████@gmail.com

## Godfrey, Rob

---

**From:** Shain, Andy <ashain@thestate.com>  
**Sent:** Wednesday, December 12, 2012 8:19 AM  
**To:** Godfrey, Rob  
**Subject:** Notification letters

Rob --

Are the breach notification letters ready?

Andy

--

Andrew Shain  
Reporter/Editor  
The State  
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(803) 771-8619  
Web: [thestate.com](http://thestate.com)  
Twitter: [@andyshain](https://twitter.com/andyshain)

## Godfrey, Rob

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**From:** Shain, Andy <ashain@thestate.com>  
**Sent:** Wednesday, December 12, 2012 1:30 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Latest Experian sign up numbers?

Thanks

On Wed, Dec 12, 2012 at 1:28 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:  
Activations: 932,051

---

**From:** Shain, Andy [<mailto:ashain@thestate.com>]  
**Sent:** Wednesday, December 12, 2012 01:09 PM  
**To:** Godfrey, Rob  
**Subject:** Latest Experian sign up numbers?

--

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Web: [thestate.com](http://thestate.com)  
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Twitter: [@andyshain](https://twitter.com/andyshain)

## Godfrey, Rob

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**From:** Adcox, Seanna M. <[REDACTED]@ap.org>  
**Sent:** Wednesday, December 12, 2012 1:31 PM  
**To:** Godfrey, Rob  
**Subject:** RE: Questions

Oh, ok.

---

**From:** Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
**Sent:** Wednesday, December 12, 2012 1:28 PM  
**To:** Adcox, Seanna M.  
**Subject:** Re: Questions

Meg wrote on it Friday.

---

**From:** Adcox, Seanna M. [mailto:[REDACTED]@ap.org]  
**Sent:** Wednesday, December 12, 2012 01:26 PM  
**To:** Godfrey, Rob  
**Subject:** RE: Questions

Yes, and this is new, correct, or did I miss something? I'm going to do a separate newsnow.

---

**From:** Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
**Sent:** Wednesday, December 12, 2012 1:25 PM  
**To:** Adcox, Seanna M.  
**Subject:** Re: Questions

Yes, but not pull this info as direct quotes, if that works. Use it as background attributed to me. OK?

---

**From:** Adcox, Seanna M. [mailto:[REDACTED]@ap.org]  
**Sent:** Wednesday, December 12, 2012 01:21 PM  
**To:** Godfrey, Rob  
**Subject:** RE: Questions

I attribute this to you, correct?

---

**From:** Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
**Sent:** Wednesday, December 12, 2012 11:55 AM  
**To:** Adcox, Seanna M.  
**Subject:** Re: Questions

Notifications to Affected Taxpayers –

- SCDOR will begin the process of individually notifying taxpayers who were affected by the security breach at SCDOR the week of December 10th. Notifications will be sent on a staggered basis and will be completed by December 31, 2012.
- Anyone who was affected by the SCDOR security breach will receive a notification explaining that information on the affected filer's tax return was exposed in the breach, including bank account information.

- Notifications must be sent to out-of-state South Carolina tax filers whose information was exposed. Every state has laws that require notification of breaches to affected individuals. SCDOR estimates no more than 1.2 million out-of-state filers will receive a notification letter.
- Notifications will also include information about how to sign up for free credit monitoring services and provide information about other ways to avoid identity theft.
- Notifications will be made by email or U.S. Mail.
  - o If a tax filer has enrolled in Experian's ProtectMyID plan and provided an email address, Experian will send the SCDOR notification to the enrollee by email. (Approximately 800,000 affected taxpayers will receive notification by email.)
  - o SCDOR will notify all other affected tax filers by U.S. Mail.
- The cost of notifying all affected individuals is approximately \$1.2 million (of which approximately \$950,000 is for postage - .37 cents/approximately 1.2 out-of-state letters; .27 cents/1.8 million in-state letters). [Note: this cost may decrease if more email addresses are received by Experian and if duplications are found in the SCDOR database]. The cost for sending approximately 800,000 letters to SC residents by e-mail is \$2,700.00.
- To select a vendor, SCDOR used an emergency procurement process to ensure that notifications to affected individuals are provided as expeditiously as possible. SCDOR reviewed several vendors' proposals and selected an experienced vendor with the lowest cost and fast completion date – SourceLink Carolina, LLC.
- SourceLink Carolina, LLC is located in Greenville, SC and has 130 employees. The company will provide the printing services and will use components (paper and envelopes) produced by other South Carolina companies. SourceLink is headquartered in Illinois with several facilities in other states, including this one in South Carolina.

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**From:** Adcox, Seanna M. [mailto:██████████@ap.org]  
**Sent:** Wednesday, December 12, 2012 11:36 AM  
**To:** Godfrey, Rob  
**Cc:** Samantha Cheek (CheekS@sctax.org) <CheekS@sctax.org>  
**Subject:** Questions

As for the notices, that \$1.3 million that's part of the loan for direct mail covers what exactly (in-state, out-of-state, or some hybrid)? When do they go out? What company got that contract? I'm guessing that \$1.3 million won't cover the whole cost of notices, or does it?

Seanna

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[IP\_US\_DISC]

msk dccc60c6d2c3a6438f0cf467d9a4938

## Godfrey, Rob

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**From:** Marion Edmonds <medmonds@scprt.com>  
**Sent:** Thursday, December 13, 2012 12:26 PM  
**Subject:** Daily Press Clippings: Thursday, December 13, 2012

### Daily Press Clippings: Thursday, December 13, 2012

A development plan has been proposed for a 325-acre site (Sanctuary Pointe) at Lake Hartwell, according to the Army Corps  
<http://www.greenvilleonline.com/article/20121213/BUSINESS/312130013/Lake-Hartwell-resort-could-bring-jobs-tourism-Upstate; WYFF TV>

Sanctuary Pointe vote postponed  
<https://upstatetoday.com/2012/12/sanctuary-pointe-vote-postponed/>

More travelers taking to the road this holiday season  
[http://www.wyff4.com/news/money/travel/More-travelers-taking-to-the-road-this-year/-/9323924/17762420/-/jtf19f/-/index.html?absolute=true&utm\\_source=dlvr.it&utm\\_medium=twitter&utm\\_campaign=wyffnews4](http://www.wyff4.com/news/money/travel/More-travelers-taking-to-the-road-this-year/-/9323924/17762420/-/jtf19f/-/index.html?absolute=true&utm_source=dlvr.it&utm_medium=twitter&utm_campaign=wyffnews4)

Ola Jean Kelly wins the Olde English Betty Skeen Hospitality Employee of the Year Award  
[http://www.uniondailytimes.com/view/full\\_story/21110618/article-Kelly-wins-Hospitality-Employee-of-the-Year-Award](http://www.uniondailytimes.com/view/full_story/21110618/article-Kelly-wins-Hospitality-Employee-of-the-Year-Award)

Spartanburg County tourism officials say that the county had a banner tourism year in 2012  
[Spartanburg Herald Journal](#)

Charleston County likely won't allow the city to take over the controversial completion of I-526  
[The Post and Courier; WCSC TV](#)

A dispute between Folly Beach Park officials and Lowcountry conservationists could threaten the park's opening in the future  
[Associated Press; South Carolina Radio Network](#)

A state audit of the Patriots Point Development Authority is set to be released by the Legislative Audit Council  
[Associated Press](#)

SCDOR will receive a \$20 million loan to cover the state's response to the department's hacking scandal  
[Associated Press](#)

North Myrtle Beach and Wind – a bold, radical transformation  
[http://www.thecherawchronicle.com/view/full\\_story/21104036/article-North-Myrtle-Beach---Wind-%E2%80%94bold--radical--transformation?instance=popular](http://www.thecherawchronicle.com/view/full_story/21104036/article-North-Myrtle-Beach---Wind-%E2%80%94bold--radical--transformation?instance=popular)

Frank Ruby looking to turn dream into Greenville Transportation Museum  
<http://www.greenvilleonline.com/viewart/20121213/CITYPEOPLE/312130030/Frank-Ruby-looking-turn-dream-into-Transportation-Museum>

SC economists see growth in 2013  
[The State](#)

The SC Court of appeals sides with environmentalists in suit against Duke Energy over the Lake Wateree dam and the shortnose sturgeon  
[The State](#)

The vacant Beaufort County airports director position has attracted little attention since posting nearly a month ago  
[Hilton Head Island Packet](#)

**Marion Edmonds**

Communications Director  
SC Department of Parks, Recreation & Tourism  
1205 Pendleton St.  
Columbia, SC 29201

Phone: (803) 734-1370  
Mobile: (803) [REDACTED]  
[medmonds@scprt.com](mailto:medmonds@scprt.com)  
[www.scmidiaroom.com](http://www.scmidiaroom.com)  
[www.DiscoverSouthCarolina.com](http://www.DiscoverSouthCarolina.com)



## Godfrey, Rob

---

**From:** Liz Gengl <[REDACTED]@dandb.com>  
**Sent:** Monday, December 17, 2012 8:33 PM  
**To:** Godfrey, Rob  
**Cc:** Judy Hackett; Stirling, Bryan  
**Subject:** RE: Dun & Bradstreet Credibility Press Release

I will give you a call tomorrow. Thank you. What number would be best to reach you at?

Best,

Liz

---

**From:** Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
**Sent:** Monday, December 17, 2012 5:29 PM  
**To:** Liz Gengl  
**Cc:** Judy Hackett; Stirling, Bryan  
**Subject:** Re: Dun & Bradstreet Credibility Press Release

Feel free to give me a call on this tomorrow. We have been slammed. Thanks.

---

**From:** Liz Gengl [mailto:[REDACTED]@dandb.com]  
**Sent:** Monday, December 17, 2012 08:00 PM  
**To:** Godfrey, Rob  
**Cc:** Judy Hackett <[REDACTED]@dandb.com>; Stirling, Bryan  
**Subject:** RE: Dun & Bradstreet Credibility Press Release

Hi Rob,

I wanted to follow up on this release in case you have had a chance to review. We have pushed release of it until Wednesday.

Please advise,

Thank you very much.

Best,

Liz Gengl

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**From:** Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
**Sent:** Friday, December 14, 2012 1:00 PM  
**To:** Liz Gengl  
**Cc:** Judy Hackett; Stirling, Bryan  
**Subject:** Re: Dun & Bradstreet Credibility Press Release

Didn't get this the other day. My apologies. Will review.

---

**From:** Liz Gengl [mailto:[REDACTED]@dandb.com]  
**Sent:** Friday, December 14, 2012 03:57 PM

**To:** Godfrey, Rob; Godfrey, Rob  
**Cc:** Judy Hackett <[REDACTED]@dandb.com>; Stirling, Bryan  
**Subject:** FW: Dun & Bradstreet Credibility Press Release

Hi Rob,

I wanted to follow up on the email below that I sent you on Wednesday since I haven't heard back. I'm sure you're crazed. Could you please let me know when we might expect to hear about approval/revisions on Governor Haley's quote in the attached press release? We are planning on servicing this release next Tuesday, December 18<sup>th</sup>.

Thank you in advance for your attention to this.

Best,

Liz Gengl

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**From:** Liz Gengl  
**Sent:** Wednesday, December 12, 2012 4:47 PM  
**To:** 'rob.godfrey@gov.sc.gov'  
**Cc:** 'rob.godfrey@gov.sc.gov'; Judy Hackett  
**Subject:** Dun & Bradstreet Credibility Press Release  
**Importance:** High

Rob,

My name is Liz Gengl and I work with Judy Hackett, Chief Marketing Officer, and Jeff Stibel, Chairman and CEO, at Dun & Bradstreet Credibility. I head up the Marketing Communications group. As you may know, Jeff and the Governor had a great conversation last week and we continue to be very passionate about helping the businesses of South Carolina with Dun & Bradstreet Credibility's CreditAlert™ product free of charge.

Working with the Governor's office on offering CreditAlert to all of the businesses in your state and seeing how popular this product was really convinced us that there was a need for a free, simple alert product that we could make available to businesses nationwide. Please note that this is not the same product that we are offering the businesses of South Carolina which is a more robust product valued at \$199.00 a year and that we intend to continue our offering to the businesses in your state exactly as planned.

I have attached a press release that we would like to service next Tuesday nationwide to announce our new free CreditSignal™ product. Because our work with your office was so integral in our decision to create and launch this product, we wanted to include a quote from Governor Haley (suggested language included for your edits/approval) about why businesses need to be mindful and proactive about their business credit reports.

Please don't hesitate to call me if you have any questions or concerns. I look forward to hearing back from you.

Thank you.

Best,

Liz

Liz Gengl  
Director MarComm  
Dun & Bradstreet Credibility Corp.

**Godfrey, Rob**

---

**From:** Microsoft Outlook  
**To:** 'tvanvlake@cpc.sc.gov'  
**Sent:** Friday, December 21, 2012 2:22 PM  
**Subject:** Undeliverable: Experian credit monitoring enrollment deadline extended

**Delivery has failed to these recipients or distribution lists:**

'tvanvlake@cpc.sc.gov'

An error occurred while trying to deliver this message to the recipient's e-mail address. Microsoft Exchange will not try to redeliver this message for you. Please try resending this message, or provide the following diagnostic text to your system administrator.

---

Sent by Microsoft Exchange Server 2007

**Diagnostic information for administrators:**

Generating server: sccasht01.bcbad.state.sc.us

tvanvlake@cpc.sc.gov  
# # #

Original message headers:

Received: from SCMBXC02.bcbad.state.sc.us ([169.254.1.231]) by  
sccasht01.bcbad.state.sc.us ([167.7.136.58]) with mapi; Fri, 21 Dec 2012  
14:22:02 -0500  
Content-Type: application/ms-tnef; name="winmail.dat"  
Content-Transfer-Encoding: binary  
From: "Godfrey, Rob" <RobGodfrey@gov.sc.gov>  
Date: Fri, 21 Dec 2012 14:20:43 -0500  
Subject: Experian credit monitoring enrollment deadline extended  
Thread-Topic: Experian credit monitoring enrollment deadline extended  
Thread-Index: Ac3frzwmwj9mU4I+ZRsIByi2EXe5D/Q==  
Message-ID: <B0A6515D1E2B5D48B936DC213B3B8F8E025A563A@SCMBXC02.bcbad.state.sc.us>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator: <B0A6515D1E2B5D48B936DC213B3B8F8E025A563A@SCMBXC02.bcbad.state.sc.us>

MIME-Version: 1.0



Experian credit  
monitoring enr...

**Godfrey, Rob**

---

**From:** Weaver, Ellen (DeMint) <Ellen\_Weaver@demint.senate.gov>  
**Sent:** Friday, December 21, 2012 2:24 PM  
**To:** Godfrey, Rob  
**Subject:** Automatic reply: Experian credit monitoring enrollment deadline extended

I am currently out of the office and will return on Wednesday, January 2.

Thank you for emailing - I look forward to being in touch.

Merry Christmas and Happy 2013!

E

-----  
Ellen E. Weaver  
State Director  
U.S. Senator Jim DeMint

**Godfrey, Rob**

---

**From:** Gibson, Jenna <GibsonJ@cbsnews.com>  
**Sent:** Friday, December 21, 2012 2:24 PM  
**To:** Godfrey, Rob  
**Subject:** Automatic reply: Experian credit monitoring enrollment deadline extended

I will be out of the office until Sunday, December 30th.

In my absence, you may call the CBS DC bureau at 202-457-4371, or email Mosheh at mdo@cbsnews.com.

Happy holidays!

Jenna

.....

```
Remote host said: 550 5.1.1 http://support.google.com/mail/bin/answer.py?answer=6596 u7si13165395paw.11
```

Received: from [98.137.12.196] by tm11.bullet.mail.gq1.yahoo.com with NNFMP; 21 Dec 2012 19:25:49 -0000

X-Yahoo-Newman-Property: ymail-3

X-Yahoo-ForwardOnly: from brannonlaw@yahoo.com to elizabeth@spartanburglawyers.com

Return-Path: &lt;RobGodfrey@gov.sc.gov&gt;

ZWFkbGluZSBleHRlbmRlZCBUYXhwYXllcnMgbm93IGhhdmUgdW50aWwgTWVy

aW1pdGVkIGZyYXVklHJlc29sdXRpb24gQ09MVU1CSUESlFMuQy4gU291dGgg

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X-Originating-IP: [167.7.36.2]

Authentication-Results: mta1005.mail.gq1.yahoo.com from=gov.sc.gov; domainkeys=neutral (no sig); from=gov.sc.gov;  
dkim=neutral (no sig)

Received: from 127.0.0.1 (EHLO ciomail2.sc.gov) (167.7.36.2)

by mta1005.mail.gq1.yahoo.com with SMTP; Fri, 21 Dec 2012 11:25:45 -0800

Received: from (unknown [167.7.136.58]) by ciomail2.sc.gov with smtp

(TLS: TLSv1/SSLv3,128bits,AES128-SHA)

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Fri, 21 Dec 2012 14:23:07 -0500

Received: from SCMBXC02.bcbad.state.sc.us ([169.254.1.231]) by sccasht01.bcbad.state.sc.us ([167.7.136.58]) with  
mapi; Fri, 21 Dec 2012

14:22:02 -0500

From: "Godfrey, Rob" <RobGodfrey@gov.sc.gov>

Date: Fri, 21 Dec 2012 14:20:43 -0500

Subject: Experian credit monitoring enrollment deadline extended

Thread-Topic: Experian credit monitoring enrollment deadline extended

Thread-Index: Ac3frzmwj9mU4I+ZRsiByi2EXe5D/Q==

Message-ID: <B0A6515D1E2B5D48B936DC213B3B8F8E025A563A@SCMBXC02.bcbad.state.sc.us>

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X-MS-TNEF-Correlator:

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Content-Type: text/plain; charset="us-ascii"

Content-Transfer-Encoding: quoted-printable

Experian credit monitoring enrollment deadline extended Taxpayers now have until March 31, 2013 to sign up for  
protection and unlimited fraud resolution

COLUMBIA, S.C. - South Carolina taxpayers affected by the information security data breach at the South Carolina  
Department of Revenue now have until = March 31, 2013, to sign up for a year of free credit monitoring and unlimited  
fraud resolution provided by Experian. The deadline to sign up for monitoring and fraud resolution had been January  
31, 2013.

Governor Nikki Haley reiterated that anyone who has filed a South Carolina = tax return since 1998 should take the  
following steps:

- Call 1-866-578-5422 to enroll in a consumer protection service. (The =  
call center is open 9:00 AM - 9:00 PM EST on Monday through Friday and 11:0=  
0 AM - 8:00 PM EST on Saturday and Sunday.)



- For any South Carolina taxpayer who wishes to bypass the telephone option, there currently is an online service available at <http://www.protectmyid.com/scdor>. Enter the code SCDOR123 when prompted.

Experian's ProtectMyID(tm) Alert is designed to detect, protect and resolve potential identity theft, and includes daily monitoring of all three credit bureaus. The alerts and daily monitoring services are provided for one year, and consumers will continue to have access to fraud resolution agents and services beyond the first year. Complimentary 12-month ProtectMyID memberships available to South Carolina taxpayers affected by the DOR information security breach include:

- Credit Report: A free copy of your Experian credit report.
- Daily 3 Bureau Credit Monitoring: Alerts you of suspicious activity including new inquiries, newly opened accounts, delinquencies, or medical collections found on your Experian, Equifax(r) and TransUnion(r) credit reports.
- Identity Theft Resolution: If you have been a victim of identity theft, you will be assigned a dedicated, U.S.-based Experian Identity Theft Resolution Agent who will walk you through the fraud resolution process, from start to finish.
- ExtendCARE: Full access to the same personalized assistance from a highly-trained Fraud Resolution Agent even after your initial ProtectMyID membership expires.
- \$1 Million Identity Theft Insurance: As a ProtectMyID member, you are immediately covered by a \$1 Million insurance policy that can help you cover certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

As of Thursday, there had been 957,575 signups for Experian's ProtectMyID program. Access to unlimited fraud resolution beyond the one year enrollment period is included in Experian's ProtectMyID membership. Taxpayers who sign up for protection will also be notified - by email or letter - about how to sign up for a "Family Secure Plan" if they claim minors as dependents.

Dun & Bradstreet Credibility Corp offers South Carolina businesses that have filed a tax return since 1998 a CreditAlert product that will alert customers to changes taking place in their business credit file. Even something as simple as a change to a business address or a company officer change would set off an alert to the business owner. The cost will be waived for business filing tax returns since 1998. Business owners can visit <http://www.dandb.com/sc/> or they can call customer service toll free at this dedicated phone number 1-800-279-9881.

Experian offers those impacted South Carolina businesses Business Credit AdvantageSM - a self-monitoring service that allows access to a company's business credit report and score. South Carolina businesses can sign up for Business Credit AdvantageSM at <http://www.smartbusinessreports.com/SouthCarolina>.

-###-

Rob Godfrey  
Office of Gov. Nikki Haley  
O: (803) 734-5074 | C: (803) 429-5086

--\_000\_B0A6515D1E2B5D48B936DC213B3B8F8E025A563ASCMBCX02bcbadst\_  
Content-Type: text/html; charset="us-ascii"  
Content-Transfer-Encoding: quoted-printable

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    {font-family:Calibri;
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size:14.0pt;font-family:"Arial","sans-serif">Experian credit moni= toring enrollment deadline
extended<o:p></o:p></span></b></p><p class=3DMso=
Normal><i><span
Normal>style=3D'font-size:14.0pt;font-family:"Arial","sans-serif"'=
>Taxpayers now have until March 31, 2013 to sign up for protection and
>unli=
mited fraud resolution<o:p></o:p></span></i></p><p class=3DMsoNormal><span = style=3D'font-family:"Arial","sans-
serif"><o:p>&nbsp;</o:p></span></p><p c lass=3DMsoNormal><b><span style=3D'font-family:"Arial","sans-
serif">COLUMB=
IA, S.C. &#8211;</span></b><span style=3D'font-family:"Arial","sans-serif"'=
> South Carolina taxpayers affected by the information security data
> breach=

```

at the South Carolina Department of Revenue now have until March 31, 2013, to sign up for a year of free credit monitoring and unlimited fraud resolution provided by Experian. The deadline to sign up for monitoring and fraud resolution had been January 31, 2013.

Governor Nikki Haley reiterated that anyone who has filed a South Carolina tax return since 1998 should take the following steps: Call 1-866-578-5422 to enroll in a consumer protection service. (The call center is open 9:00 AM &#8211; 9:00 PM EST on Monday through Friday and 11:00 AM &#8211; 8:00 PM EST on Saturday and Sunday.)

For any South Carolina taxpayer who wishes to bypass the telephone option, there currently is an online service available at <http://www.protectmyid.com/scdor>. Enter the code SCDOR123 when prompted.

Experian's ProtectMyID&#8482; Alert is designed to detect, protect and resolve potential identity theft, and includes daily monitoring of all three credit bureaus. The alerts and daily monitoring services are provided for one year, and consumers will continue to have access to fraud resolution agents and services beyond the first year. Complimentary 12-month ProtectMyID memberships available to South Carolina taxpayers affected by the DOR information security breach include:

- Credit Report: A free copy of your Experian credit report.
- Daily 3 Bureau Credit Monitoring: Alerts you of suspicious activity including new inquiries, newly opened accounts, delinquencies, or medical collections found on your Experian, Equifax and TransUnion credit reports.
- Identity Theft Resolution: If you have been a victim of identity theft, you will be assigned a dedicated, U.S.-based Experian Identity Theft Resolution Agent who will walk you through the fraud resolution process, from start to finish.
- ExtendCARE: Full access to the same personalized assistance from a highly-trained Fraud Resolution Agent even after your initial ProtectMyID membership expires.
- \$1 Million Identity Theft Insurance: As a ProtectMyID member, you are immediately covered by a \$1 Million insurance policy that can help you cover certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

<p class=3DMsoNormal><span style=3D'font-family:"Arial","sans-serif">As of= Thursday, there had been 957,575 signups for Experian's ProtectMyID = program. Access to unlimited fraud resolution beyond the one year enrollment period is included in Experian's ProtectMyID membership. Taxpayers = who sign up for protection will also be notified &#8211; by email or letter= &#8211; about how to sign up for a &#8220;Family Secure Plan&#8221; if the= y claim minors as dependents.<o:p></o:p></span></p><p class=3DMsoNormal><span style=3D'font-family:"Arial","sans-serif"><o:p>&nbsp;</o:p></span></p><= p class=3DMsoNormal><span style=3D'font-family:"Arial","sans-serif">Dun &a= mp; Bradstreet Credibility Corp offers South Carolina businesses that have = filed a tax return since 1998 a CreditAlert product that will alert custome= rs to changes taking place in their business credit file. Even something as= simple as a change to a business address or a company officer change would= set off an alert to the business owner. The cost will be waived for busine= ss filing tax returns since 1998. Business owners can visit <a href=3D"http= ://www.dandb.com/sc/">http://www.dandb.com/sc/</a> or they can call custome= r service toll free at this dedicated phone number 1-800-279-9881.<o:p></o:= p></span></p><p class=3DMsoNormal><span p>style=3D'font-family:"Arial","sans= serif"><o:p>&nbsp;</o:p></span></p><p class=3DMsoNormal><span style=3D'font-family:"Arial","sans-serif">Experian offers those impacted South Carolin= a businesses Business Credit AdvantageSM - a self-monitoring service that a= llows access to a company&#8217;s business credit report and score. South C= arolina businesses can sign up for Business Credit AdvantageSM at <a href= =3D"http://www.smartbusinessreports.com/SouthCarolina">http://www.smartbusi= nessreports.com/SouthCarolina</a>.<o:p></o:p></span></p><p class=3DMsoNorma= l align=3Dcenter style=3D'text-align:center'><span style=3D'font-family:"Ar= ial","sans-serif">-###<o:p></o:p></span></p><p class=3DMsoNormal><span st= yle=3D'font-family:"Arial","sans-serif"><o:p>&nbsp;</o:p></span></p><p cla= ss=3DMsoNormal><b><span style=3D'font-family:"Arial","sans-serif";color:#17= 365D'>Rob Godfrey<br>Office of Gov. Nikki Haley<o:p></o:p></span></b></p><p= class=3DMsoNormal><b><span style=3D'font-family:"Arial","sans-serif";color= :#17365D'>O: (803) 734-5074 | C: (803) 429-5086</span></b><o:p></o:p></p></= div></body></html>=

--\_000\_B0A6515D1E2B5D48B936DC213B3B8F8E025A563ASCMBCX02bcbadst\_--

**Godfrey, Rob**

---

**From:** Silberman, Larry <LSilberman@RaycomMedia.com>  
**Sent:** Friday, December 21, 2012 2:27 PM  
**To:** Godfrey, Rob  
**Subject:** Out of Office: Experian credit monitoring enrollment deadline extended

I will not be out of the office and on vacation with until Wednesday January 2, 2013. I will try respond to your email as quickly as possible.

Larry

## Godfrey, Rob

---

**From:** postmaster@wm.com  
**To:** sesposit@wm.com  
**Sent:** Friday, December 21, 2012 2:27 PM  
**Subject:** Undeliverable: Experian credit monitoring enrollment deadline extended

### Delivery has failed to these recipients or distribution lists:

sesposit@wm.com

The recipient's e-mail address was not found in the recipient's e-mail system. Microsoft Exchange will not try to redeliver this message for you. Please check the e-mail address and try resending this message, or provide the following diagnostic text to your system administrator.

### Diagnostic information for administrators:

Generating server: wm.com

sesposit@wm.com

# < #5.1.1 smtp;550 5.1.1 RESOLVER.ADR.RecipNotFound; not found> #SMTP#

Original message headers:

Received: from adcpps003.wm.com (192.168.190.102) by ADCHUB001.wm.com (10.248.35.15) with Microsoft SMTP Server (TLS) id 14.2.318.4; Fri, 21 Dec 2012 13:27:07 -0600

Received: from ciomail2.sc.gov (ciomail2.sc.gov [167.7.36.2]) by adcpps003.wm.com (8.14.4/8.14.4) with ESMTP id qBLJQxZm024613 (version=TLSv1/SSLv3 cipher=DHE-RSA-AES256-SHA bits=256 verify=NOT) for <sesposit@wm.com>; Fri, 21 Dec 2012 13:27:00 -0600

Received: from (unknown [167.7.136.58]) by ciomail2.sc.gov with smtp (TLS: TLSv1/SSLv3,128bits,AES128-SHA) id 7b9d\_3c02\_c42c7c1a\_4ba3\_11e2\_a128\_00188b2fc6a2; Fri, 21 Dec 2012 14:23:07 -0500

Received: from SCMBXC02.bcbad.state.sc.us ([169.254.1.231]) by sccasht01.bcbad.state.sc.us ([167.7.136.58]) with mapi; Fri, 21 Dec 2012 14:22:02 -0500

From: "Godfrey, Rob" <RobGodfrey@gov.sc.gov>

Date: Fri, 21 Dec 2012 14:20:43 -0500

Subject: Experian credit monitoring enrollment deadline extended

Thread-Topic: Experian credit monitoring enrollment deadline extended

Thread-Index: Ac3frzmwj9mU4I+ZRsiByi2EXe5D/Q==

Message-ID: <B0A6515D1E2B5D48B936DC213B3B8F8E025A563A@SCMBXC02.bcbad.state.sc.us>

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Content-Language: en-US

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X-MS-TNEF-Correlator:

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    definitions=2012-12-21\_06:2012-12-21,2012-12-21,1970-01-01 signatures=0  
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    phishscore=0 bulkscore=0 adultscore=0 classifier=spam adjust=0 reason=mlx  
    scancount=1 engine=6.0.2-1211240000 definitions=main-1212210187  
To: Undisclosed recipients;;  
Return-Path: RobGodfrey@gov.sc.gov



Experian credit  
monitoring enr...

## Godfrey, Rob

---

**From:** Bill Rogers <brogers@scpress.org>  
**Sent:** Friday, December 21, 2012 2:28 PM  
**To:** Godfrey, Rob  
**Subject:** Automatic reply: Experian credit monitoring enrollment deadline extended

I will be out of the office until Dec. 31 on vacation. Call my cell or Jen Madden if you need something.



**Godfrey, Rob**

---

**From:** DJames@foxcharlotte.com  
**Sent:** Friday, December 21, 2012 2:28 PM  
**To:** Godfrey, Rob  
**Subject:** Out of Office AutoReply: Experian credit monitoring enrollment deadline extended

I'll be out of the office until Monday, December 31st. I will get back to you. Merry Christmas!

FYI: Your message did go through.

**Godfrey, Rob**

---

**From:** Howell, Jessica <jessica.howell@thepeoplesentinel.com>  
**Sent:** Friday, December 21, 2012 2:28 PM  
**To:** Godfrey, Rob  
**Subject:** Out of Office AutoReply: Experian credit monitoring enrollment deadline extended

I will be out of the office until Monday, December 31st. For immediate assistance, please contact our office at (803) 259-3501.

Classified Line Ad deadline is Noon on Thursday.

Display Ad deadline is 5PM on Thursday.

## Godfrey, Rob

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**From:** postmaster@lob-hosting.com  
**To:** tj@wscfm.com  
**Sent:** Friday, December 21, 2012 2:29 PM  
**Subject:** Undeliverable: Experian credit monitoring enrollment deadline extended

### Delivery has failed to these recipients or distribution lists:

[tj@wscfm.com](mailto:tj@wscfm.com)

This message was rejected by the recipient's e-mail system. Microsoft Exchange will not try to redeliver this message for you. Please check the recipient's e-mail address and try resending this message, or provide the following diagnostic text to your system administrator.

### Diagnostic information for administrators:

Generating server: clearchannel.com

[tj@wscfm.com](mailto:tj@wscfm.com)

# < #5.1.0 smtp;554 5.1.0 Sender denied> #SMTP#

### Original message headers:

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EX10HUB04.usa.ccu.clearchannel.com (10.10.118.34) with Microsoft SMTP Server  
id 14.2.298.4; Fri, 21 Dec 2012 13:29:03 -0600  
X-IronPort-Anti-Spam-Filtered: true  
X-IronPort-Anti-Spam-Result:  
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MYgcRA2+CTWEDiGKYY4cybh+BMA  
X-IronPort-AV: E=Sophos;i="4.84,331,1355119200";  
d="scan'208,217";a="293916600"  
X-SBRS: 4.8  
X-GROUP: None  
Received: from cioe500.state.sc.us (HELO ciomail2.sc.gov) ([167.7.36.2]) by  
smtp41.clearchannel.com with ESMTP; 21 Dec 2012 13:28:58 -0600  
Received: from (unknown [167.7.136.58]) by ciomail2.sc.gov with smtp (TLS:  
TLSv1/SSLv3,128bits,AES128-SHA) id  
7b9d\_3c02\_c42c7c1a\_4ba3\_11e2\_a128\_00188b2fc6a2; Fri, 21 Dec 2012 14:23:07  
-0500  
Received: from SCMBXC02.bcbad.state.sc.us ([169.254.1.231]) by  
sccasht01.bcbad.state.sc.us ([167.7.136.58]) with mapi; Fri, 21 Dec 2012  
14:22:02 -0500  
From: "Godfrey, Rob" <RobGodfrey@gov.sc.gov>  
Date: Fri, 21 Dec 2012 14:20:43 -0500  
Subject: Experian credit monitoring enrollment deadline extended  
Thread-Topic: Experian credit monitoring enrollment deadline extended

Thread-Index: Ac3frzmwj9mU4l+ZRsiByi2EXe5D/Q==  
Message-ID: <B0A6515D1E2B5D48B936DC213B3B8F8E025A563A@SCMBXC02.bcbad.state.sc.us>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
acceptlanguage: en-US  
Content-Type: multipart/alternative;  
    boundary="\_000\_B0A6515D1E2B5D48B936DC213B3B8F8E025A563ASCMBXC02bcbadst\_"  
MIME-Version: 1.0  
To: Undisclosed recipients;;  
Return-Path: RobGodfrey@gov.sc.gov



**Experian credit  
monitoring enr...**

## Godfrey, Rob

---

**From:** postmaster@lob-hosting.com  
**To:** ricrush@clearchannel.com  
**Sent:** Friday, December 21, 2012 2:29 PM  
**Subject:** Undeliverable: Experian credit monitoring enrollment deadline extended

### Delivery has failed to these recipients or distribution lists:

[ricrush@clearchannel.com](mailto:ricrush@clearchannel.com)

This message was rejected by the recipient's e-mail system. Microsoft Exchange will not try to redeliver this message for you. Please check the recipient's e-mail address and try resending this message, or provide the following diagnostic text to your system administrator.

### Diagnostic information for administrators:

Generating server: clearchannel.com

[ricrush@clearchannel.com](mailto:ricrush@clearchannel.com)

# < #5.1.0 smtp;554 5.1.0 Sender denied> #SMTP#

#### Original message headers:

Received: from smtp41.clearchannel.com (10.40.40.141) by  
EX10HUB02.usa.ccu.clearchannel.com (10.10.118.32) with Microsoft SMTP Server  
id 14.2.298.4; Fri, 21 Dec 2012 13:29:03 -0600  
X-IronPort-Anti-Spam-Filtered: true  
X-IronPort-Anti-Spam-Result:  
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MYgcRA2+CTWEDiGKYY4cybh+BMA  
X-IronPort-AV: E=Sophos;i="4.84,331,1355119200";  
d="scan'208,217";a="293916600"  
X-SBRS: 4.8  
X-GROUP: None  
Received: from cioe500.state.sc.us (HELO ciomail2.sc.gov) ([167.7.36.2]) by  
smtp41.clearchannel.com with ESMTP; 21 Dec 2012 13:28:58 -0600  
Received: from (unknown [167.7.136.58]) by ciomail2.sc.gov with smtp (TLS:  
TLSv1/SSLv3,128bits,AES128-SHA) id  
7b9d\_3c02\_c42c7c1a\_4ba3\_11e2\_a128\_00188b2fc6a2; Fri, 21 Dec 2012 14:23:07  
-0500  
Received: from SCMBXC02.bcbad.state.sc.us ([169.254.1.231]) by  
sccasht01.bcbad.state.sc.us ([167.7.136.58]) with mapi; Fri, 21 Dec 2012  
14:22:02 -0500  
From: "Godfrey, Rob" <RobGodfrey@gov.sc.gov>  
Date: Fri, 21 Dec 2012 14:20:43 -0500  
Subject: Experian credit monitoring enrollment deadline extended  
Thread-Topic: Experian credit monitoring enrollment deadline extended

Thread-Index: Ac3frzmwj9mU4I+ZRsiByi2EXe5D/Q==  
Message-ID: <B0A6515D1E2B5D48B936DC213B3B8F8E025A563A@SCMBXC02.bcbad.state.sc.us>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
acceptlanguage: en-US  
Content-Type: multipart/alternative;  
    boundary="\_000\_B0A6515D1E2B5D48B936DC213B3B8F8E025A563ASCMBXC02bcbadst\_"  
MIME-Version: 1.0  
To: Undisclosed recipients;;  
Return-Path: RobGodfrey@gov.sc.gov



Experian credit  
monitoring enr...

## Godfrey, Rob

---

**From:** Mail Delivery Subsystem <MAILER-DAEMON@mx0a-0012f801.pphosted.com>  
**To:** erinn.mcguire@blufftontoday.com  
**Sent:** Friday, December 21, 2012 2:31 PM  
**Subject:** Undeliverable: Experian credit monitoring enrollment deadline extended

### Delivery has failed to these recipients or distribution lists:

[erinn.mcguire@blufftontoday.com](mailto:erinn.mcguire@blufftontoday.com)

The recipient's e-mail address was not found in the recipient's e-mail system. Microsoft Exchange will not try to redeliver this message for you. Please check the e-mail address and try resending this message, or provide the following diagnostic text to your system administrator.

The following organization rejected your message: [216.116.253.10].

### Diagnostic information for administrators:

Generating server: mx0a-0012f801.pphosted.com

[erinn.mcguire@blufftontoday.com](mailto:erinn.mcguire@blufftontoday.com)

[216.116.253.10] #<[216.116.253.10] #5.1.1 SMTP; 550 5.1.1 User unknown> #SMTP#

#### Original message headers:

Return-Path: <RobGodfrey@gov.sc.gov>  
Received: from pps.filterd (m0001608 [127.0.0.1]) by  
mx0a-0012f801.pphosted.com (8.14.4/8.14.4) with SMTP id qBLJOKWY030532; Fri,  
21 Dec 2012 14:25:28 -0500  
Received: from ciomail2.sc.gov (cioe500.state.sc.us [167.7.36.2])  
by mx0a-0012f801.pphosted.com with ESMTP id 19cunp9ggm-1  
(version=TLSv1/SSLv3 cipher=AES256-SHA bits=256 verify=NOT);  
Fri, 21 Dec 2012 14:25:27 -0500  
Received: from (unknown [167.7.136.58]) by ciomail2.sc.gov with smtp  
(TLS: TLSv1/SSLv3,128bits,AES128-SHA)  
id 7b9d\_3bd6\_bdbc8550\_4ba3\_11e2\_a128\_00188b2fc6a2;  
Fri, 21 Dec 2012 14:22:30 -0500  
Received: from SCMBXC02.bcbad.state.sc.us ([169.254.1.231]) by  
sccasht01.bcbad.state.sc.us ([167.7.136.58]) with mapi; Fri, 21 Dec 2012  
14:22:02 -0500  
From: "Godfrey, Rob" <RobGodfrey@gov.sc.gov>  
Date: Fri, 21 Dec 2012 14:20:43 -0500  
Subject: Experian credit monitoring enrollment deadline extended  
Thread-Topic: Experian credit monitoring enrollment deadline extended  
Thread-Index: Ac3frzmwj9mU4l+ZRsiByi2EXe5D/Q==  
Message-ID: <B0A6515D1E2B5D48B936DC213B3B8F8E025A563A@SCMBXC02.bcbad.state.sc.us>  
Accept-Language: en-US

Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
acceptlanguage: en-US  
Content-Type: multipart/alternative;  
    boundary="\_000\_B0A6515D1E2B5D48B936DC213B3B8F8E025A563ASCMBXC02bcbadst\_"  
MIME-Version: 1.0  
X-Proofpoint-Virus-Version: vendor=fsecure engine=2.50.10432:5.9.8327,1.0.431,0.0.0000  
    definitions=2012-12-21\_06:2012-12-21,2012-12-21,1970-01-01 signatures=0  
X-Proofpoint-Spam-Details: rule=notspam policy=default score=0 spamscore=0 ipscore=0 suspectscore=26  
    phishscore=0 bulkscore=0 adultscore=0 classifier=spam adjust=0 reason=mlx  
    scancount=1 engine=6.0.2-1211240000 definitions=main-1212210187



Experian credit  
monitoring enr...



## Godfrey, Rob

---

**From:** Mail Delivery System <MAILER-DAEMON@smtp-in-102.his.com>  
**To:** Karen\_Setze@tax.org  
**Sent:** Friday, December 21, 2012 2:31 PM  
**Subject:** Undeliverable: Experian credit monitoring enrollment deadline extended

### Delivery has failed to these recipients or distribution lists:

Karen\_Setze@tax.org

An error occurred while trying to deliver this message to the recipient's e-mail address. Microsoft Exchange will not try to redeliver this message for you. Please try resending this message, or provide the following diagnostic text to your system administrator.

The following organization rejected your message: mail.fo.tax.org.

### Diagnostic information for administrators:

Generating server: smtp-in-102.his.com

Karen\_Setze@tax.org

mail.fo.tax.org # <mail.fo.tax.org #5.0.0 smtp; 550 Karen\_Setze@tax.org... No such user> #SMTP#

Original message headers:

Return-Path: <RobGodfrey@gov.sc.gov>  
Received: from localhost (localhost [127.0.0.1]) by smtp-in-102.his.com  
(Postfix) with ESMTP id 5C9E56038A for <Karen\_Setze@tax.org>; Fri, 21 Dec  
2012 14:30:48 -0500 (EST)  
X-Virus-Scanned: Debian amavisd-new at smtp-in-102.his.com  
X-Spam-Flag: NO  
X-Spam-Score: -3.168  
X-Spam-Level:  
X-Spam-Status: No, score=-3.168 tagged\_above=-99 required=5  
tests=[BAYES\_00=-1.9, HTML\_MESSAGE=0.001, MISSING\_HEADERS=1.021,  
RCVD\_IN\_DNSWL\_MED=-2.3, T\_LOTS\_OF\_MONEY=0.01] autolearn=ham  
Received: from smtp-in-102.his.com ([127.0.0.1])  
by localhost (smtp-in-102.his.com [127.0.0.1]) (amavisd-new, port 10024)  
with ESMTP id gnq-1RmIz0am for <Karen\_Setze@tax.org>;  
Fri, 21 Dec 2012 14:30:44 -0500 (EST)  
Received: from ciomail2.sc.gov (cioe500.state.sc.us [167.7.36.2])  
by smtp-in-102.his.com (Postfix) with ESMTP id B5182622FF  
for <Karen\_Setze@tax.org>; Fri, 21 Dec 2012 14:30:41 -0500 (EST)  
Received: from (unknown [167.7.136.58]) by ciomail2.sc.gov with smtp  
(TLS: TLSv1/SSLv3,128bits,AES128-SHA)  
id 7b9d\_3c02\_c42c7c1a\_4ba3\_11e2\_a128\_00188b2fc6a2;  
Fri, 21 Dec 2012 14:23:07 -0500

Received: from SCMBXC02.bcbad.state.sc.us ([169.254.1.231]) by  
sccasht01.bcbad.state.sc.us ([167.7.136.58]) with mapi; Fri, 21 Dec 2012  
14:22:02 -0500  
From: "Godfrey, Rob" <RobGodfrey@gov.sc.gov>  
Date: Fri, 21 Dec 2012 14:20:43 -0500  
Subject: Experian credit monitoring enrollment deadline extended  
Thread-Topic: Experian credit monitoring enrollment deadline extended  
Thread-Index: Ac3frzmwj9mU4l+ZRsiByi2EXe5D/Q==  
Message-ID: <B0A6515D1E2B5D48B936DC213B3B8F8E025A563A@SCMBXC02.bcbad.state.sc.us>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
acceptlanguage: en-US  
Content-Type: multipart/alternative;  
    boundary="\_000\_B0A6515D1E2B5D48B936DC213B3B8F8E025A563ASCMBXC02bcbadst\_"  
MIME-Version: 1.0  
To: undisclosed-recipients;;



**Undelivered  
Message**

## Godfrey, Rob

---

**From:** MAILER-DAEMON@mx5.hrnoc.net  
**Sent:** Friday, December 21, 2012 2:35 PM  
**To:** Godfrey, Rob  
**Subject:** failure notice

Hi. This is the qmail-send program at mx5.hrnoc.net.  
I'm afraid I wasn't able to deliver your message to the following addresses.  
This is a permanent error; I've given up. Sorry it didn't work out.

<sdtar@thedanielislandnews.com>:  
User and password not set, continuing without authentication.  
216.120.225.23 does not like recipient.  
Remote host said: 550 5.1.1 sorry, no mailbox here by that name (chkuser) Giving up on 216.120.225.23.

--- Below this line is a copy of the message.

Return-Path: <RobGodfrey@gov.sc.gov>  
Received: (qmail 27926 invoked by uid 89); 21 Dec 2012 19:35:06 -0000  
Received: by simscan 1.2.0 ppid: 26979, pid: 27704, t: 7.0809s  
scanners: spam: 3.2.5  
X-Spam-Checker-Version: SpamAssassin 3.3.2 (2011-06-06) on spamd6.hrnoc.net  
X-Spam-Level:  
X-Spam-Status: No, score=-1.1 required=7.0 tests=MISSING\_HEADERS,  
RCVD\_IN\_DNSWL\_MED,TIME\_LIMIT\_EXCEEDED autolearn=unavailable version=3.3.2  
Received: from unknown (HELO ciomail2.sc.gov) (167.7.36.2)  
by mx1.hrnoc.net with (DHE-RSA-AES256-SHA encrypted) SMTP; 21 Dec 2012 19:34:59 -0000  
Received-SPF: neutral (mx1.hrnoc.net: 167.7.36.2 is neither permitted nor denied by SPF record at gov.sc.gov)  
Received: from (unknown [167.7.136.58]) by ciomail2.sc.gov with smtp  
(TLS: TLSv1/SSLv3,128bits,AES128-SHA)  
id 7b9d\_3c02\_c42c7c1a\_4ba3\_11e2\_a128\_00188b2fc6a2;  
Fri, 21 Dec 2012 14:23:07 -0500  
Received: from SCMBXC02.bcbad.state.sc.us ([169.254.1.231]) by sccasht01.bcbad.state.sc.us ([167.7.136.58]) with  
mapi; Fri, 21 Dec 2012  
14:22:02 -0500  
From: "Godfrey, Rob" <RobGodfrey@gov.sc.gov>  
Date: Fri, 21 Dec 2012 14:20:43 -0500  
Subject: Experian credit monitoring enrollment deadline extended  
Thread-Topic: Experian credit monitoring enrollment deadline extended  
Thread-Index: Ac3frzmwj9mU4I+ZRsiByi2EXe5D/Q==  
Message-ID: <B0A6515D1E2B5D48B936DC213B3B8F8E025A563A@SCMBXC02.bcbad.state.sc.us>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
acceptlanguage: en-US  
Content-Type: multipart/alternative;  
boundary="\_000\_B0A6515D1E2B5D48B936DC213B3B8F8E025A563ASCMBXC02bcbadst\_"  
MIME-Version: 1.0

--\_000\_B0A6515D1E2B5D48B936DC213B3B8F8E025A563ASCMBXC02bcbadst\_  
Content-Type: text/plain; charset="us-ascii"  
Content-Transfer-Encoding: quoted-printable

Experian credit monitoring enrollment deadline extended Taxpayers now have until March 31, 2013 to sign up for protection and unlimited fraud resolution

COLUMBIA, S.C. - South Carolina taxpayers affected by the information security data breach at the South Carolina Department of Revenue now have until March 31, 2013, to sign up for a year of free credit monitoring and unlimited fraud resolution provided by Experian. The deadline to sign up for monitoring and fraud resolution had been January 31, 2013.

Governor Nikki Haley reiterated that anyone who has filed a South Carolina tax return since 1998 should take the following steps:

- Call 1-866-578-5422 to enroll in a consumer protection service. (The call center is open 9:00 AM - 9:00 PM EST on Monday through Friday and 11:00 AM - 8:00 PM EST on Saturday and Sunday.)
- For any South Carolina taxpayer who wishes to bypass the telephone option, there currently is an online service available at <http://www.protectmyid.com/scdor>. Enter the code SCDOR123 when prompted.

Experian's ProtectMyID(tm) Alert is designed to detect, protect and resolve potential identity theft, and includes daily monitoring of all three credit bureaus. The alerts and daily monitoring services are provided for one year, and consumers will continue to have access to fraud resolution agents and services beyond the first year. Complimentary 12-month ProtectMyID memberships available to South Carolina taxpayers affected by the DOR information security breach include:

- Credit Report: A free copy of your Experian credit report.
- Daily 3 Bureau Credit Monitoring: Alerts you of suspicious activity including new inquiries, newly opened accounts, delinquencies, or medical collections found on your Experian, Equifax(r) and TransUnion(r) credit reports.
- Identity Theft Resolution: If you have been a victim of identity theft, you will be assigned a dedicated, U.S.-based Experian Identity Theft Resolution Agent who will walk you through the fraud resolution process, from start to finish.
- ExtendCARE: Full access to the same personalized assistance from a highly-trained Fraud Resolution Agent even after your initial ProtectMyID membership expires.
- \$1 Million Identity Theft Insurance: As a ProtectMyID member, you are immediately covered by a \$1 Million insurance policy that can help you cover certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

As of Thursday, there had been 957,575 signups for Experian's ProtectMyID program. Access to unlimited fraud resolution beyond the one year enrollment period is included in Experian's ProtectMyID membership. Taxpayers who sign up for protection will also be notified - by email or letter - about how to sign up for a "Family Secure Plan" if they claim minors as dependents.

Dun & Bradstreet Credibility Corp offers South Carolina businesses that have filed a tax return since 1998 a CreditAlert product that will alert customers to changes taking place in their business credit file. Even something as simple as a change to a business address or a company officer change would set off an alert to the business owner. The cost will be waived for business filing tax returns since 1998. Business owners can visit <http://www.dandb.com/sc/> or they can call customer service toll free at this dedicated phone number 1-800-279-9881.

Experian offers those impacted South Carolina businesses Business Credit AdvantageSM - a self-monitoring service that allows access to a company's business credit report and score. South Carolina businesses can sign up for Business Credit AdvantageSM at <http://www.smartbusinessreports.com/SouthCarolina>.

-###-

Rob Godfrey  
Office of Gov. Nikki Haley  
O: (803) 734-5074 | C: (803) 429-5086

--\_000\_B0A6515D1E2B5D48B936DC213B3B8F8E025A563ASCMBC02bcbadst\_  
Content-Type: text/html; charset="us-ascii"  
Content-Transfer-Encoding: quoted-printable

```
<html xmlns:v=3D"urn:schemas-microsoft-com:vml" xmlns:o=3D"urn:schemas-microsoft-com:office:office"
xmlns:w=3D"urn:schemas-microsoft-com:office:word" =
xmlns:m=3D"http://schemas.microsoft.com/office/2004/12/omml" xmlns=3D"http://www.w3.org/TR/REC-
html40"><head><meta http-equiv=3DContent-Type content= =3D"text/html; charset=3Dus-ascii"><meta
name=3DGenerator content=3D"Microsoft Word 14 (filtered medium)"><style><!--
/* Font Definitions */
@font-face
    {font-family:Calibri;
    panose-1:2 15 5 2 2 2 4 3 2 4;}
/* Style Definitions */
p.MsoNormal, li.MsoNormal, div.MsoNormal
    {margin:0in;
    margin-bottom:.0001pt;
    font-size:11.0pt;
    font-family:"Calibri","sans-serif";}
a:link, span.MsoHyperlink
    {mso-style-priority:99;
    color:blue;
    text-decoration:underline;}
a:visited, span.MsoHyperlinkFollowed
    {mso-style-priority:99;
    color:purple;
    text-decoration:underline;}
span.EmailStyle17
    {mso-style-type:personal-compose;
    font-family:"Calibri","sans-serif";
    color:windowtext;}
.MsoChpDefault
    {mso-style-type:export-only;
    font-family:"Calibri","sans-serif";}
@page WordSection1
    {size:8.5in 11.0in;
```

[illegible]

[illegible]

**Godfrey, Rob**

---

**From:** Brower, Brooke A (NBCUniversal, MSNBC) <brooke.brower@msnbc.com>  
**Sent:** Friday, December 21, 2012 2:51 PM  
**To:** Godfrey, Rob  
**Subject:** Automatic reply: Experian credit monitoring enrollment deadline extended

I'm out of the office. Please contact [melissa.frankel@nbcuni.com](mailto:melissa.frankel@nbcuni.com) for anything related to The Daily Rundown. Happy Holidays!



## Godfrey, Rob

---

**From:** Andy Shain <ashain@thestate.com>  
**Sent:** Friday, December 21, 2012 2:57 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Notification letters

1.3 million total right?

On Dec 21, 2012, at 2:52 PM, "Godfrey, Rob" <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

Non-resident letters began going out on 12/10. To date, 720,680 have gone out.

---

**From:** Shain, Andy [<mailto:ashain@thestate.com>]  
**Sent:** Friday, December 21, 2012 02:35 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Notification letters

In-state and out of state?  
When they start?  
Can I have a copy?

On Fri, Dec 21, 2012 at 2:33 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:  
They have begun going out.

---

**From:** Shain, Andy [<mailto:ashain@thestate.com>]  
**Sent:** Friday, December 21, 2012 02:30 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Notification letters

Also want to get an update on out of state notification letters too.

On Fri, Dec 21, 2012 at 9:22 AM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

Yes.

---

**From:** Shain, Andy [<mailto:ashain@thestate.com>]  
**Sent:** Friday, December 21, 2012 9:13 AM  
**To:** Godfrey, Rob  
**Subject:** Fwd: Notification letters

Rob -

Just wanted to see if I could get an an answer on this today.

Andy

----- Forwarded message -----

From: **Shain, Andy** <[ashain@thestate.com](mailto:ashain@thestate.com)>

Date: Thu, Dec 20, 2012 at 2:22 PM

Subject: Notification letters

To: "Godfrey, Rob" <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)>

Can you get me an update on when the letters might go out and what's holding them up?

Working on a hacked update for the weekend.

Thanks.

--

Andrew Shain

Reporter/Editor

The State

1401 Shop Road

Columbia, S.C. 29201

(803) 771-8619

Web: [thestate.com](http://thestate.com)

Twitter: [@andyshain](https://twitter.com/andyshain)

--

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--

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Twitter: @andyshain

## Godfrey, Rob

---

**From:** Shain, Andy <ashain@thestate.com>  
**Sent:** Friday, December 21, 2012 3:19 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Also want to make sure you still have this

Got it. So the \$1.2M cost covers both.

On Fri, Dec 21, 2012 at 3:16 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

Notifications to Affected Taxpayers –

- SCDOR will begin the process of individually notifying taxpayers who were affected by the security breach at SCDOR the week of December 10th. Notifications will be sent on a staggered basis and will be completed by December 31, 2012.
- Anyone who was affected by the SCDOR security breach will receive a notification explaining that information on the affected filer's tax return was exposed in the breach, including bank account information.
- Notifications must be sent to out-of-state South Carolina tax filers whose information was exposed. Every state has laws that require notification of breaches to affected individuals. SCDOR estimates no more than 1.2 million out-of-state filers will receive a notification letter.
- Notifications will also include information about how to sign up for free credit monitoring services and provide information about other ways to avoid identity theft.
- Notifications will be made by email or U.S. Mail.
  - o If a tax filer has enrolled in Experian's ProtectMyID plan and provided an email address, Experian will send the SCDOR notification to the enrollee by email. (Approximately 800,000 affected taxpayers will receive notification by email.)
  - o SCDOR will notify all other affected tax filers by U.S. Mail.
- The cost of notifying all affected individuals is approximately \$1.2 million (of which approximately \$950,000 is for postage - .37 cents/approximately 1.2 out-of-state letters; .27 cents/1.8 million in-state letters). [Note: this cost may decrease if more email addresses are received by Experian and if duplications are found in the SCDOR database]. The cost for sending approximately 800,000 letters to SC residents by e-mail is \$2,700.00.

- To select a vendor, SCDOR used an emergency procurement process to ensure that notifications to affected individuals are provided as expeditiously as possible. SCDOR reviewed several vendors' proposals and selected an experienced vendor with the lowest cost and fast completion date – SourceLink Carolina, LLC.
- SourceLink Carolina, LLC is located in Greenville, SC and has 130 employees. The company will provide the printing services and will use components (paper and envelopes) produced by other South Carolina companies. SourceLink is headquartered in Illinois with several facilities in other states, including this one in South Carolina.

**Rob Godfrey**  
**Office of Gov. Nikki Haley**

**O: (803) 734-5074 | C: (803) 429-5086**

--  
Andrew Shain  
Reporter/Editor  
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(803) 771-8619  
Web: [thestate.com](http://thestate.com)  
Twitter: [@andyshain](https://twitter.com/andyshain)

## Godfrey, Rob

---

**From:** Shain, Andy <ashain@thestate.com>  
**Sent:** Friday, December 21, 2012 3:59 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Quotes

Thanks

Just wants to get the last 2:

1. Delay was to match up info with Experian to send emails.
2. State still considering the 2nd year offer from Experian for \$10 million

On Fri, Dec 21, 2012 at 3:53 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

For D&B: Dec. 2013

Experian: both for individuals and businesses – March 31, 2013

**From:** Shain, Andy [mailto:[ashain@thestate.com](mailto:ashain@thestate.com)]  
**Sent:** Friday, December 21, 2012 3:28 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Quotes

Rob --

There are no deadlines for businesses to sign up with Experian and D&B, right?

On Fri, Dec 21, 2012 at 3:14 PM, Shain, Andy <[ashain@thestate.com](mailto:ashain@thestate.com)> wrote:

See follows below....

On Fri, Dec 21, 2012 at 3:06 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

Quote from Rob Godfrey, Haley spokesman, on any slight delay: "Matching the data took Experian a little longer than initially anticipated."

*Was this to send the e-mails?*

*The \$1.3 million cost estimate on the in-state notifications still correct?*

***What is the out-of-state notification cost?***

Background: out-of-state letters began to drop the week of the 10<sup>th</sup>.

Quote from Rob Godfrey, Haley spokesman, on Experian extension: “We sought to extend the deadline because we're focused every day on providing the people of our state with the best protection available - and that's what this offers.”

***State is still weighing offer of a second year from Experian, right?***

--

Andrew Shain

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--

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Twitter: [@andyshain](https://twitter.com/andyshain)



## Godfrey, Rob

---

**From:** Shain, Andy <ashain@thestate.com>  
**Sent:** Friday, December 21, 2012 4:49 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Letters

Staggered over three weeks, right?

On Fri, Dec 21, 2012 at 4:04 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

--

Andrew Shain  
Reporter/Editor  
The State  
1401 Shop Road  
Columbia, S.C. 29201  
(803) 771-8619  
Web: [thestate.com](http://thestate.com)  
Twitter: [@andyshain](https://twitter.com/andyshain)

## Godfrey, Rob

---

**From:** Rita [REDACTED] <[REDACTED]@bellsouth.net>  
**Sent:** Friday, December 21, 2012 5:02 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Experian credit monitoring enrollment deadline extended

please remove me from your email list.  
Thank you

Rita [REDACTED]  
ParkersCarpet One Floor & Home  
864-[REDACTED] work  
864-[REDACTED] cell  
864-[REDACTED] home

---

**From:** "Godfrey, Rob" <RobGodfrey@gov.sc.gov>  
**Sent:** Fri, December 21, 2012 2:28:03 PM  
**Subject:** Experian credit monitoring enrollment deadline extended

### **Experian credit monitoring enrollment deadline extended**

*Taxpayers now have until March 31, 2013 to sign up for protection and unlimited fraud resolution*

**COLUMBIA, S.C.** – South Carolina taxpayers affected by the information security data breach at the South Carolina Department of Revenue now have until March 31, 2013, to sign up for a year of free credit monitoring and unlimited fraud resolution provided by Experian. The deadline to sign up for monitoring and fraud resolution had been January 31, 2013.

Governor Nikki Haley reiterated that anyone who has filed a South Carolina tax return since 1998 should take the following steps:

- Call 1-866-578-5422 to enroll in a consumer protection service. (The call center is open 9:00 AM – 9:00 PM EST on Monday through Friday and 11:00 AM – 8:00 PM EST on Saturday and Sunday.)
- For any South Carolina taxpayer who wishes to bypass the telephone option, there currently is an online service available at <http://www.protectmyid.com/scdor>. Enter the code SCDOR123 when prompted.

Experian's ProtectMyID™ Alert is designed to detect, protect and resolve potential identity theft, and includes daily monitoring of all three credit bureaus. The alerts and daily monitoring services are provided for one year, and consumers will continue to have access to fraud resolution agents and services beyond the first year. Complimentary 12-month ProtectMyID memberships available to South Carolina taxpayers affected by the DOR information security breach include:

- Credit Report: A free copy of your Experian credit report.
- Daily 3 Bureau Credit Monitoring: Alerts you of suspicious activity including new inquiries, newly opened accounts, delinquencies, or medical collections found on your Experian, Equifax® and TransUnion® credit reports.

- Identity Theft Resolution: If you have been a victim of identity theft, you will be assigned a dedicated, U.S.-based Experian Identity Theft Resolution Agent who will walk you through the fraud resolution process, from start to finish.
- ExtendCARE: Full access to the same personalized assistance from a highly-trained Fraud Resolution Agent even after your initial ProtectMyID membership expires.
- \$1 Million Identity Theft Insurance: As a ProtectMyID member, you are immediately covered by a \$1 Million insurance policy that can help you cover certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

As of Thursday, there had been 957,575 signups for Experian's ProtectMyID program. Access to unlimited fraud resolution beyond the one year enrollment period is included in Experian's ProtectMyID membership. Taxpayers who sign up for protection will also be notified – by email or letter – about how to sign up for a “Family Secure Plan” if they claim minors as dependents.

Dun & Bradstreet Credibility Corp offers South Carolina businesses that have filed a tax return since 1998 a CreditAlert product that will alert customers to changes taking place in their business credit file. Even something as simple as a change to a business address or a company officer change would set off an alert to the business owner. The cost will be waived for business filing tax returns since 1998. Business owners can visit <http://www.dandb.com/sc/> or they can call customer service toll free at this dedicated phone number 1-800-279-9881.

Experian offers those impacted South Carolina businesses Business Credit AdvantageSM - a self-monitoring service that allows access to a company's business credit report and score. South Carolina businesses can sign up for Business Credit AdvantageSM at <http://www.smartbusinessreports.com/SouthCarolina>.

~~###~~

**Rob Godfrey**  
**Office of Gov. Nikki Haley**  
**O: (803) 734-5074 | C: (803) 429-5086**

**Godfrey, Rob**

---

**From:** Kevin Dietrich <[REDACTED]@gmail.com>  
**Sent:** Monday, December 24, 2012 10:42 AM  
**To:** Godfrey, Rob  
**Subject:** DOR release

Rob,

If the state begins sending out letters before Thursday to residents regarding their information being hacked can you send a copy to me at this account, since I'll be out of the office?

Thanks, and I hope you and Jamie have a nice Christmas.

Kevin

## Godfrey, Rob

---

**From:** Mail Delivery Subsystem <MAILER-DAEMON@mailstore1.clemson.edu>  
**To:** bsymmes@clemson.edu  
**Sent:** Wednesday, December 26, 2012 2:52 PM  
**Subject:** Undeliverable: Experian credit monitoring enrollment deadline extended

### Delivery has failed to these recipients or distribution lists:

[bsymmes@clemson.edu](mailto:bsymmes@clemson.edu)

Microsoft Exchange has been trying to deliver this message without success and has stopped trying. Please try sending this message again, or provide the following diagnostic text to your system administrator.

### Diagnostic information for administrators:

Generating server: mailstore1.clemson.edu

bsymmes@clemson.edu

#< #4.4.7 SMTP; 452 4.2.2 Over quota> #SMTP#

#### Original message headers:

Return-Path: <RobGodfrey@gov.sc.gov>

Received: from mx7.clemson.edu (mx7.clemson.edu [130.127.237.236]) by mailstore1.clemson.edu (8.13.8/8.13.8) with ESMTP id qBLJndMT028445 for <bsymmes@clemson.edu>; Fri, 21 Dec 2012 14:49:39 -0500

Received: from ciomail2.sc.gov (ciomail2.sc.gov [167.7.36.2]) by mx7.clemson.edu (8.13.8/8.13.8) with ESMTP id qBLJnSuh014710 for <bsymmes@clemson.edu>; Fri, 21 Dec 2012 14:49:33 -0500

Received: from (unknown [167.7.136.58]) by ciomail2.sc.gov with smtp (TLS: TLSv1/SSLv3,128bits,AES128-SHA) id 7b9d\_3c02\_c42c7c1a\_4ba3\_11e2\_a128\_00188b2fc6a2; Fri, 21 Dec 2012 14:23:07 -0500

Received: from SCMBXC02.bcbad.state.sc.us ([169.254.1.231]) by sccasht01.bcbad.state.sc.us ([167.7.136.58]) with mapi; Fri, 21 Dec 2012 14:22:02 -0500

From: "Godfrey, Rob" <RobGodfrey@gov.sc.gov>

Date: Fri, 21 Dec 2012 14:20:43 -0500

Subject: Experian credit monitoring enrollment deadline extended

Thread-Topic: Experian credit monitoring enrollment deadline extended

Thread-Index: Ac3frzmwj9mU4l+ZRsIByi2EXe5D/Q==

Message-ID: <B0A6515D1E2B5D48B936DC213B3B8F8E025A563A@SCMBXC02.bcbad.state.sc.us>

Accept-Language: en-US

Content-Language: en-US

X-MS-Has-Attach:

X-MS-TNEF-Correlator:

acceptlanguage: en-US

Content-Type: multipart/alternative;

boundary="\_000\_B0A6515D1E2B5D48B936DC213B3B8F8E025A563ASCMBXC02bcbadst\_"

MIME-Version: 1.0

X-Proofpoint-Virus-Version: vendor=fsecure engine=2.50.10432:5.9.8327,1.0.431,0.0.0000

definitions=2012-12-21\_06:2012-12-21,2012-12-21,1970-01-01 signatures=0

X-Proofpoint-Spam-Details: rule=notspam policy=default score=0 spamscore=0 ipscore=0 suspectscore=7

phishscore=0 bulkscore=0 adultscore=0 classifier=spam adjust=0 reason=mlx

scancount=1 engine=6.0.2-1211240000 definitions=main-1212210192



Experian credit  
monitoring enr...

## Godfrey, Rob

---

**From:** Largen, Stephen <slargen@postandcourier.com>  
**Sent:** Monday, December 31, 2012 3:03 PM  
**To:** Godfrey, Rob  
**Subject:** RE: cybersecurity questions

Thanks. I heard back from Mary Katherine-Craft at DEW, who is filling in for Adrienne, so I should be good.

Stephen Largen  
Reporter, The Post and Courier  
(864) 641-8172  
follow me on Twitter @stephenlargen

---

From: Godfrey, Rob [RobGodfrey@gov.sc.gov]  
Sent: Monday, December 31, 2012 3:00 PM  
To: Largen, Stephen  
Subject: RE: cybersecurity questions

What is the status of the cyber security changes the governor implemented via executive orders following the DOR hacking?

Quote from Rob Godfrey, Haley spokesman: "Each agency immediately began the process of implementing security measures outlined in executive orders. Our office takes any cyber security threat to state government - no matter how small - seriously and that's why we're going to work with the General Assembly to find long term protection for our taxpayers and long term solutions for cyber security in state government."

What does the administration believe the DEW website attack is owed to?

S.C. DEW's spokesperson, Adrienne Fairwell, can provide you with background on the website defacement.

Is Mandiant now working with DEW?

No. But S.C. DEW's spokesperson, Adrienne Fairwell, can provide you with background on the website defacement.

Also, please respond if you'd like to criticism from Rep. Bakari Sellers. Sellers said it's apparent that the administration has systemic cybersecurity problems, owing to a lack of accountability or ineptitude.

Quote from Rob Godfrey, Haley spokesman: "We wish State Rep. Sellers would see this not as another self-serving political opportunity to attack the governor but as an opportunity to work with the governor to strengthen our state."

-----Original Message-----

From: Largen, Stephen [mailto:slargen@postandcourier.com]

Sent: Monday, December 31, 2012 1:56 PM

To: Godfrey, Rob

Subject: cybersecurity questions

What is the status of the cyber security changes the governor implemented via executive orders following the DOR hacking?

What does the administration believe the DEW website attack is owed to?

Is Mandiant now working with DEW?

Also, please respond if you'd like to criticism from Rep. Bakari Sellers. Sellers said it's apparent that the administration has systemic cybersecurity problems, owing to a lack of accountability or ineptitude.

Stephen Largen

Reporter, The Post and Courier

(864) 641-8172

follow me on Twitter @stephenlargen



## Godfrey, Rob

---

**From:** Largen, Stephen <slargen@postandcourier.com>  
**Sent:** Monday, December 31, 2012 1:57 PM  
**To:** Godfrey, Rob  
**Subject:** RE: cybersecurity questions

4 p.m.

Stephen Largen  
Reporter, The Post and Courier  
(864) 641-8172  
follow me on Twitter @stephenlargen

---

From: Godfrey, Rob [RobGodfrey@gov.sc.gov]  
Sent: Monday, December 31, 2012 1:56 PM  
To: Largen, Stephen  
Subject: RE: cybersecurity questions

Deadline?

-----Original Message-----

From: Largen, Stephen [mailto:slargen@postandcourier.com]  
Sent: Monday, December 31, 2012 1:56 PM  
To: Godfrey, Rob  
Subject: cybersecurity questions

What is the status of the cyber security changes the governor implemented via executive orders following the DOR hacking?

What does the administration believe the DEW website attack is owed to?

Is Mandiant now working with DEW?

Also, please respond if you'd like to criticism from Rep. Bakari Sellers. Sellers said it's apparent that the administration has systemic cybersecurity problems, owing to a lack of accountability or ineptitude.

Stephen Largen  
Reporter, The Post and Courier  
(864) 641-8172  
follow me on Twitter @stephenlargen

**Godfrey, Rob**

---

**From:** Largen, Stephen <slargen@postandcourier.com>  
**Sent:** Monday, December 31, 2012 4:31 PM  
**To:** Godfrey, Rob  
**Subject:** more on cybersecurity

Sen. Bryant and Rep. Sellers are questioning the administration's transparency on cybersecurity issues in light of the handling of the DOR hacking. Would you like to respond further beyond what you already provided?

Stephen Largen  
Reporter, The Post and Courier  
(864) 641-8172  
follow me on Twitter @stephenlargen

## Godfrey, Rob

---

**From:** Largen, Stephen <slargen@postandcourier.com>  
**Sent:** Monday, December 31, 2012 4:37 PM  
**To:** Godfrey, Rob  
**Subject:** RE: more on cybersecurity

Bryant: Initially, we were told that nothing could have been done to prevent DOR hacking. He said now, lawmakers are "a little skeptical when we hear no information was stolen, it's just a website defacement."

Sellers: "I'm such a skeptic of this administration's transparency."

Stephen Largen  
Reporter, The Post and Courier  
(864) 641-8172  
follow me on Twitter @stephenlargen

---

From: Godfrey, Rob [RobGodfrey@gov.sc.gov]  
Sent: Monday, December 31, 2012 4:35 PM  
To: Largen, Stephen  
Subject: Re: more on cybersecurity

What did they say specifically?

----- Original Message -----

From: Largen, Stephen [mailto:slargen@postandcourier.com]  
Sent: Monday, December 31, 2012 04:30 PM  
To: Godfrey, Rob  
Subject: more on cybersecurity

Sen. Bryant and Rep. Sellers are questioning the administration's transparency on cybersecurity issues in light of the handling of the DOR hacking. Would you like to respond further beyond what you already provided?

Stephen Largen  
Reporter, The Post and Courier  
(864) 641-8172  
follow me on Twitter @stephenlargen

## Godfrey, Rob

---

**From:** Adcox, Seanna M. <SAdcox@ap.org>  
**Sent:** Thursday, January 03, 2013 9:51 AM  
**To:** Godfrey, Rob  
**Subject:** weekender

Please detail all the amounts in the governor's executive budget for cyber security. And, where the money's for other agencies, such as the DMV, what exactly is that for?

I'm in the legislative workshop today but am still hoping to get this done at some point tonight so I can have tomorrow off.

Seanna

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[IP\_US\_DISC]

msk dccc60c6d2c3a6438f0cf467d9a4938

## Godfrey, Rob

---

**From:** Kearney, Brendan <bkearney@postandcourier.com>  
**Sent:** Thursday, January 03, 2013 4:17 PM  
**To:** Godfrey, Rob  
**Subject:** RE: SChacked letters

I hadn't, no. That's where I can find the governor's ideas on this topic for the upcoming session?

I'm not sure what will fit into this story I'm writing; I just wanted to make sure I wasn't missing anything that's happened since Christmas or so.

Thanks,

Brendan Kearney  
Reporter  
The Post and Courier  
134 Columbus St.  
Charleston, SC 29403  
Desk: 843-937-5906  
NEW Cell: 843-614-7422  
[www.postandcourier.com](http://www.postandcourier.com)  
@kearney\_brendan on Twitter

-----Original Message-----

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
Sent: Thursday, January 03, 2013 4:09 PM  
To: Kearney, Brendan  
Subject: RE: SChacked letters

Assuming you read through the governor's executive budget regarding cyber security funding, etc?

-----Original Message-----

From: Kearney, Brendan [mailto:bkearney@postandcourier.com]  
Sent: Thursday, January 03, 2013 3:15 PM  
To: Godfrey, Rob  
Subject: SChacked letters

Good afternoon, Rob.

The state Department of Revenue tweeted this earlier today: "Letters are continuing to be mailed to taxpayers affected by the breach - over 600k to SC residents and 760k nonresidents mailed thus far."

So I'm writing a story updating the situation. Where do things stand here in the new year? Numbers of people signed up for Experian/D&B? How many have reported being defrauded? Any movement on the inspector general's report? Bills filed in response to the hack that the governor supports?

Please give me a call when you get this message.

Thanks,

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## Godfrey, Rob

---

**From:** Kearney, Brendan <bkearney@postandcourier.com>  
**Sent:** Thursday, January 03, 2013 6:58 PM  
**To:** Godfrey, Rob  
**Subject:** RE: SChacked letters

Thanks, Rob.

Does tomorrow's announcement concern a Charleston-area economic development?

Brendan Kearney  
Reporter  
The Post and Courier  
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Charleston, SC 29403  
Desk: 843-937-5906  
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**From:** Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
**Sent:** Thursday, January 03, 2013 4:58 PM  
**To:** Kearney, Brendan  
**Subject:** RE: SChacked letters

### **Numbers of people signed up for Experian/D&B?**

As of yesterday:

Signups for credit monitoring services: 1,002,995  
Letters mailed to S.C. residents – 607,620  
Letters mailed to non-Residents – 760,437  
Total letters mailed: 1,368,057

Letters to non-residents began to go out the week of December 10. Letters to S.C. residents began to go out the week of Dec. 24.

### **How many have reported being defrauded?**

DOR can assist you with this question.

### **Any movement on the inspector general's report?**

Quote from Rob Godfrey, Haley spokesman: "The governor is grateful for the work Inspector General Maley and his team put into the report – it's exactly what she wanted when she asked him to undertake a comprehensive review of our data systems – and it's been a useful tool as we work to safeguard state government's data systems."

### **Bills filed in response to the hack that the governor supports?**

Quote from Rob Godfrey, Haley spokesman: "We're going to work with the General Assembly to find long term protection for our taxpayers and long term solutions for cyber security in state government. As you know, the governor has always supported a statewide strategic approach to IT security, which was a big part of her push for the Department of Administration "

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@kearney\_brendan on Twitter

## Godfrey, Rob

---

**From:** Kearney, Brendan <bkearney@postandcourier.com>  
**Sent:** Thursday, January 03, 2013 7:08 PM  
**To:** Godfrey, Rob  
**Subject:** RE: SChacked letters

Good deal. Will relax then and wait for word tomorrow...

Brendan Kearney  
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---

**From:** Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]  
**Sent:** Thursday, January 03, 2013 7:07 PM  
**To:** Kearney, Brendan  
**Subject:** Re: SChacked letters

Not a Chas proj.

---

**From:** Kearney, Brendan [<mailto:bkearney@postandcourier.com>]  
**Sent:** Thursday, January 03, 2013 07:06 PM  
**To:** Godfrey, Rob  
**Subject:** RE: SChacked letters

Right, just so we know whether to be on high alert.

Thanks,

Brendan Kearney  
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The Post and Courier  
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[@kearney\\_brendan](#) on Twitter

---

**From:** Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]  
**Sent:** Thursday, January 03, 2013 7:04 PM  
**To:** Kearney, Brendan  
**Subject:** Re: SChacked letters

For planning purposes and not to report?

---

**From:** Kearney, Brendan [<mailto:bkearney@postandcourier.com>]  
**Sent:** Thursday, January 03, 2013 06:57 PM  
**To:** Godfrey, Rob  
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@kearney\_brendan on Twitter

## Godfrey, Rob

---

**From:** Shain, Andy <ashain@thestate.com>  
**Sent:** Friday, January 04, 2013 2:24 PM  
**To:** Godfrey, Rob  
**Subject:** Good afternoon

Rob --

Saw your tweet on Experian enrollment.  
What are the latest notification numbers?  
Also what's the ETA to finish?

Thanks,  
Andy

--

Andrew Shain  
Reporter/Editor  
The State  
1401 Shop Road  
Columbia, S.C. 29201  
(803) 771-8619  
Web: [thestate.com](http://thestate.com)  
Twitter: [@andyshain](https://twitter.com/andyshain)

## Godfrey, Rob

---

**From:** Eric Chabrow <echabrow@ismgcorp.com>  
**Sent:** Monday, January 07, 2013 10:24 AM  
**To:** Godfrey, Rob  
**Subject:** RE: IT security interview

Rob, I'm renewing my request to interview the governor about the role of a chief executive in leading the government's IT security initiatives. As I mentioned before, the interview would be recorded, with the audio and transcript to be posted on our websites. Please let me know of the governor's availability. Thanks. Best, Eric

### Eric Chabrow

*Executive Editor*

Information Security Media Group

P: 973.821.4569

Skype: eric.chabrow1

Twitter: @GovInfoSecurity

The ISMG Network:

InfoRiskToday | DataBreachToday | CareersInfoSecurity

BankInfoSecurity | CUInfoSecurity | GovInfoSecurity | HealthcareInfoSecurity

No virus found in this message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 2013.0.2805 / Virus Database: 2637/6014 - Release Date: 01/06/13

**Godfrey, Rob**

---

**From:** Bailey, Issac <ibailey@thesunnews.com>  
**Sent:** Wednesday, January 09, 2013 10:05 AM  
**To:** Godfrey, Rob  
**Subject:** Hacking question

Have all of the notifications gone out to people whose info might have been compromised? And at this point, if you have not received notification, does that mean your info was not affected?



## Godfrey, Rob

---

**From:** Bailey, Issac <ibailey@thesunnews.com>  
**Sent:** Wednesday, January 09, 2013 6:48 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Hacking question

Working from home this week: 843-997-8576. Thanks.

On Wed, Jan 9, 2013 at 4:08 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

Best number for you?

**From:** Bailey, Issac [<mailto:ibailey@thesunnews.com>]  
**Sent:** Wednesday, January 09, 2013 10:05 AM  
**To:** Godfrey, Rob  
**Subject:** Hacking question

Have all of the notifications gone out to people whose info might have been compromised? And at this point, if you have not received notification, does that mean your info was not affected?

## Godfrey, Rob

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**From:** Bellamy, Jennifer <jbellamy@wltx.gannett.com>  
**Sent:** Friday, January 11, 2013 11:45 AM  
**To:** Godfrey, Rob  
**Subject:** Data Breach Questions -- WLTX Request

Hey Rob,

Working on putting together some information about the data breach to tonight's show and was wondering if you might be able to help out with some information.

I know the notifications have been going out but we're hearing from some viewers that in cases where some have filed joint tax returns, only one person has received a notice. Just wondering if there might be any reason for that?

Also we're hearing that after people have signed up for the protection, the company is asking for an almost \$10 fee for someone to look at their credit report. This apparently comes after one previous view and happens even if someone has received an alert about activity. Some assumed this would be part of the coverage. Is there any work going on to clear the fee for SC taxpayers, or is this something they would have to pay if they want to see a report?

Thanks,

Jennifer Bellamy  
WLTX  
Multimedia Journalist  
(C) 803-309-9489  
(O) 803-647-0247  
Twitter: [JBellamyWLTX](#)  
Facebook: [Jennifer Bellamy WLTX](#)

## Godfrey, Rob

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**From:** Neal, Sharranda <sneal@wltx.gannett.com>  
**Sent:** Friday, January 18, 2013 11:35 AM  
**To:** cheeks@sctax.org  
**Cc:** Godfrey, Rob; Bellamy, Jennifer  
**Subject:** FW: WLTX Interview Request

Hi Samantha,

I hope you are well.

I'm following up on your correspondence with Jennifer Bellamy today.

I assigned her this story, and the other reporters earlier in the week, because we still haven't received adequate information to report to our viewers. Telling us you're releasing further information next week doesn't answer our questions. People are beginning to get their tax information in order for the filing season, and they want answers as to whether their information will be secure once filed and what changes have been made to ensure that security.

I'm sure I don't need to remind you of the impact this has had in our state. So, we would appreciate an on-camera interview—today—to help to allay some of these fears.

Please let me know who will be available and what time.

I'm copying Rob Godfrey at the Governor's Office on this email, because I'd like to keep them in the loop in the event that they have someone available to give us an on-camera interview as well. Rob, if that's a possibility—hearing from the Governor would be ideal.

We appreciate your help,

Sharranda Neal  
Content Manager  
News19 WLTX-TV  
Address: 6027 Garners Ferry Road  
Columbia, S.C. 29209  
Phone: (803) 695-3741  
Cell Phone: (803) 429-9021  
Fax: (803) 776-1791

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**From:** Samantha Cheek [<mailto:CheekS@sctax.org>]  
**Sent:** Friday, January 18, 2013 11:27 AM  
**To:** Bellamy, Jennifer  
**Subject:** RE: WLTX Interview Request

Hi Jennifer,

Two other individuals from WLTX have already contacted me this week regarding this story: we plan to release further information on safeguards for income tax filing season at some point next week. During that time, I'd be happy to set up an interview with you to discuss filing season.

Thanks!

*Samantha Cheek*

Public Information Director  
SC Department of Revenue  
P.O. Box 125, Columbia, SC 29214  
P: 803.898.5281 | F: 803.898.5020  
[www.sctax.org](http://www.sctax.org) | Twitter: @SCDOR

---

**From:** Bellamy, Jennifer [<mailto:jbellamy@wltx.gannett.com>]  
**Sent:** Friday, January 18, 2013 10:35 AM  
**To:** Samantha Cheek  
**Subject:** WLTX Interview Request

Hello Samantha,

With tax season coming up, I wanted to put together a story for our viewers on filing their taxes electronically. I wanted to share some information on what the state may have done since the DOR hacking that might give them some confidence in filing electronically. I would like to do an on camera interview with someone from DOR about this today for a story to air in our shows this evening.

I also left a voicemail for you with this request as well.

Thanks in advance for your response,

Jennifer Bellamy  
WLTX  
Multimedia Journalist  
(C) 803-309-9489  
(O) 803-647-0247  
Twitter: [JBellamyWLTX](#)  
Facebook: [Jennifer Bellamy WLTX](#)

## Godfrey, Rob

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**From:** Lohuis, Liz A <elohuis@hearst.com>  
**Sent:** Friday, January 18, 2013 3:57 PM  
**To:** Godfrey, Rob  
**Subject:** RE: hacking notifications

Doesn't the state require notice no later than 45 days after a security breach is uncovered? In South Carolina the 45<sup>th</sup> day would have been November 24<sup>th</sup>.

My cell number is 864-303-8566.

SOUTH CAROLINA IS MISSING A DEADLINE.. SET BY SOME STATES FOR NOTIFYING PEOPLE WHEN THEIR PERSONAL DATA IS STOLEN.

[TAKE VO]{\*\*\*VO\*\*\*}

GOVERNOR NIKKI HALEY SAYS THE STATE WILL NOTIFY THE 3-POINT-8 MILLION INDIVIDUAL TAX FILERS WHOSE DATA WAS STOLEN AFTER A HACKER HIT THE DEPARTMENT OF REVENUE SERVER.

THE GOVERNOR'S OFFICE SAYS LETTERS AND EMAILS SHOULD GO OUT WITHIN TWO WEEKS.

A HANDFUL OF STATES REQUIRE NOTICE NO LATER THAN 45 DAYS AFTER A SECURITY BREACH IS UNCOVERED.

IN SOUTH CAROLINA ... THE 45TH DAY.. WOULD BE TOMORROW.

HALEY'S OFFICE SAYS IT HAD TO WAIT TO LEARN PRECISELY WHOSE DATA WAS TAKEN.



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**From:** Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]  
**Sent:** Friday, January 18, 2013 3:42 PM  
**To:** Lohuis, Liz A  
**Subject:** RE: hacking notifications

I just called your direct line about this. What deadline are you talking about?

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**From:** Lohuis, Liz A [<mailto:elohuis@hearst.com>]  
**Sent:** Friday, January 18, 2013 3:39 PM  
**To:** Godfrey, Rob  
**Subject:** hacking notifications

Hi Rob,

I'm doing a story today about hacking notification letters. Many people in our viewing area tell us they just received letters this week, or in the past two weeks. Our viewers are wondering why they received letters several weeks after the deadline. Can you send me a statement?

Thanks,  
Liz



**Godfrey, Rob**

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**From:** Samantha Cheek <CheekS@sctax.org>  
**Sent:** Tuesday, January 22, 2013 11:54 AM  
**To:** Godfrey, Rob  
**Subject:** RE: News release: SC Department of Revenue Announces Program to Securely Process Tax Returns

Thanks Rob. Suggestions on this are welcomed..

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**From:** Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]  
**Sent:** Tuesday, January 22, 2013 10:11 AM  
**To:** Samantha Cheek  
**Subject:** RE: News release: SC Department of Revenue Announces Program to Securely Process Tax Returns

Ted and Bryan are reviewing. Please hold.

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**From:** Samantha Cheek [<mailto:CheekS@sctax.org>]  
**Sent:** Tuesday, January 22, 2013 10:06 AM  
**To:** Godfrey, Rob  
**Subject:** News release: SC Department of Revenue Announces Program to Securely Process Tax Returns

Rob, we plan to release the following this morning:

## **SC Department of Revenue Announces Program to Securely Process Tax Returns**

Columbia, SC (January 22, 2013) --- New for 2013, the SC Department of Revenue (SCDOR) has implemented a security safeguard measure to help prevent income tax fraud.

Income tax returns filed in 2013 will be processed using the new security safeguard measure to insure no fraudulent activity. If there is a questionable filing, the taxpayer will be mailed a letter and asked to provide additional information in order to complete the processing of the tax return. The letter will detail instructions for individuals to go online or call SCDOR in order to answer questions specific to the individual. Once this process has been successfully completed, the tax refund will be issued to the individual.

The goal for the program is to protect taxpayers from fraud by individuals filing tax returns in a legitimate taxpayer's name. SCDOR has implemented the program in an effort to decrease the number of fraudulent tax returns and, consequently, decrease the issuance of fraudulent tax refunds.

For more information on the program, or for assistance throughout income tax filing season, please visit [www.sctax.org](http://www.sctax.org) or call SCDOR at (803) 898-5000.

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*Samantha Cheek*  
Public Information Director  
SC Department of Revenue

P.O. Box 125, Columbia, SC 29214  
P: 803.898.5281 | F: 803.898.5020  
[www.sctax.org](http://www.sctax.org) | Twitter: @SCDOR



**Godfrey, Rob**

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**From:** Godfrey, Rob <RobGodfrey@gov.sc.gov>  
**Sent:** Monday, November 26, 2012 11:43 AM  
**Subject:** Gov. Nikki Haley's Weekly Schedule: November 26, 2012

## **Gov. Nikki Haley's Weekly Schedule: November 26, 2012**

**COLUMBIA, S.C.** – Governor Nikki Haley's schedule for the week of November 26 includes:

Monday, November 26: 9:30 AM: Gov. Haley and South Carolina Manufactures Alliance (SCMA) President Lewis Gossett announce application guidelines for counties to participate in the South Carolina Work Ready Communities Initiative, Zeus Industrial Products, Inc., Research/Marketing Facilities, 3737 Industrial Boulevard, Orangeburg, S.C.

Tuesday, November 27, 12:00 PM: Gov. Haley will be the keynote speaker at The Heritage Foundation's Annual Business Luncheon, The Ritz Carlton, 160 East Pearson Street, Chicago, IL.

Wednesday, November 28, 8:30 AM: Gov. Haley will be the guest speaker at the Republican Governors Association's Discussion Breakfast, Washington, D.C.

Wednesday, November 28, 11:30 AM: Gov. Haley will meet with members of South Carolina's congressional delegation, Capitol Hill, Washington, D.C.

**Note:** As additional public events are added to the schedule, you'll be notified.

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## **Gov. Nikki Haley's Schedule: November 13 and 19, 2012**

**COLUMBIA, S.C.** – Gov. Nikki Haley's schedule for the weeks of November 13 and 19 included the following:

### **Tuesday, November 13**

9:45 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

1:05 PM: Legislative call.

1:10 PM: Legislative call.

1:45 PM: Policy meeting.

2:00 PM: Gov. Haley held a press conference to make a cabinet announcement, Statehouse, first floor lobby, Columbia, S.C.

3:30 PM: Newspaper interview.

4:15 PM: Agency call.

5:15 PM: Agency call.

### **Wednesday, November 14**

10:30 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

11:00 AM: Agency meeting.

11:45 AM: Agency meeting.

1:15 PM: Agency meeting.

2:15 PM: Gov. Haley held a press conference to update on the SCDOR data breach, Statehouse, first floor lobby, Columbia, S.C.

4:30 PM: Policy call.

6:30 PM: Legislative meeting.

### **Thursday, November 15**

9:00 AM: Economic development meeting.

10:00 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

10:15 AM: Gov. Haley participated in the AARP's Teletownhall to discuss the S.C. DOR data breach.

10:45 AM: Legislative meeting.

1:00 PM: Economic development call.

1:50 PM: Economic development call.

2:15 PM: Gov. Haley visited with students from Thomas Hart Academy, Statehouse, Columbia, S.C.

### **Friday, November 16**

10:30 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

10:45 AM: Agency meeting.

12:30 PM: Gov. Haley participated in a conference call with editorial board writers.

3:20 PM: Newspaper interview.

### **Monday, November 19**

11:30 AM: Agency meeting.

12:30 PM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

1:15 PM: Television news interview.

2:00 PM: Gov. Haley, Department of Health and Human Services (DHHS) Director Tony Keck, Department of Health and Environmental Control (DHEC) Director Catherine Templeton, and March of Dimes representative Dr. Amy Picklesimer held a press conference to discuss the work by state and private groups to improve the Infant Mortality Rate, Statehouse, first floor lobby, Columbia, S.C.

2:40 PM: Agency call.

3:00 PM: Policy call.

**Tuesday, November 20**

9:15 AM: Agency meeting.

10:00 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

11:00 AM: Economic development meeting.

11:30 AM: Agency meeting.

2:00 PM: Gov. Haley held a press conference to discuss the SCDOR information breach, Statehouse, first floor lobby, Columbia, S.C.

3:00 PM: Constituent meeting.

**Wednesday, November 21**

10:00 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

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**Rob Godfrey**  
**Office of Gov. Nikki Haley**  
**O: (803) 734-5074 | C: (803) 429-5086**

## **Godfrey, Rob**

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**From:** Godfrey, Rob <RobGodfrey@gov.sc.gov>  
**Sent:** Monday, December 03, 2012 11:55 AM  
**Subject:** Gov. Nikki Haley's Weekly Schedule: December 3, 2012

### **Gov. Nikki Haley's Weekly Schedule: December 3, 2012**

**COLUMBIA, S.C.** – Governor Nikki Haley's schedule for the week of December 3 includes:

Monday, December 3, 6:00 PM: Gov. Haley, First Gentleman Michael Haley, and the First Family will participate in the 46th Annual Governor's Carolighting, North Side Front Steps, Statehouse, Columbia, S.C.

Tuesday, December 4, 10:00 AM: Gov. Haley will visit Liberty Elementary School, 251 North Hillcrest Street, Liberty, S.C.

Tuesday, December 4, 12:30 PM: Gov. Haley will speak to the Easley Rotary Club, William A. Carr Conference Center, West End Hall, 201 South 5th Street, Easley, S.C.

Thursday, December 6, 3:00 PM: Gov. Haley will participate in Bob McLain's "Ask the Governor" segment.

Saturday, December 8, 10:00 AM: Gov. Haley will participate in the Original Six Foundation's Bamberg County Day, Richard Carroll Elementary School, 1980 Main Highway, Bamberg, S.C.

**Note:** As additional public events are added to the schedule, you'll be notified.

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### **Gov. Nikki Haley's Schedule: November 26, 2012**

**COLUMBIA, S.C.** – Gov. Nikki Haley's schedule for the week of November 26 included the following:

#### **Monday, November 26**

9:30 AM: Gov. Haley and South Carolina Manufactures Alliance (SCMA) President Lewis Gossett announced application guidelines for counties to participate in the South Carolina Work Ready Communities Initiative, Zeus Industrial Products, Inc., Research/Marketing Facilities, 3737 Industrial Boulevard, Orangeburg, S.C.

10:00 AM: Gov. Haley visited and toured Zeus Industrial Products, Inc., Research/Marketing Facilities, 3737 Industrial Boulevard, Orangeburg, S.C.

11:15 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

3:15 PM: Call with a fellow governor.

#### **Tuesday, November 27**

11:00 AM: Media availability.

11:15 AM: Gov. Haley attended a reception for The Heritage Foundation, The Ritz Carlton, 160 East Pearson Street, Chicago, IL.

12:00 PM: Gov. Haley was the keynote speaker at The Heritage Foundation's Annual Business Luncheon,

The Ritz Carlton, 160 East Pearson Street, Chicago, IL.

**Wednesday, November 28**

8:30 AM: Gov. Haley was the guest speaker at the Republican Governors Association's Discussion Breakfast, Washington, D.C.

11:05 AM: Agency call.

11:30 AM: Gov. Haley attended a meeting with members of the South Carolina congressional delegation, 290 Russell Senate Office building, Washington, D.C.

12:00 PM: Media availability.

**Thursday, November 29**

10:30 AM: Gov. Haley participated in an economic development announcement and toured Schaeffler Group North America, 170 Calvary Lane, Cheraw, S.C.

12:00 PM: Media availability.

1:00 PM: Economic development call.

1:45 PM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, 1st floor, Columbia, S.C.

3:30 PM: Newspaper interview.

**Friday, November 30**

10:30 AM: Gov. Haley participated in an interview with the Department of Defense's "The Pentagon Channel" regarding the SCDOR cyber-attack and the importance of enrolling for identity theft protection.

11:00 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

11:30 AM: Agency meeting.

2:00 PM: Gov. Haley and First Gentleman Michael Haley visited the Youth Challenge Academy where the First Gentleman was honored for his service with the Academy, Youth Challenge Academy, Dining Facility, Building #3505, 5411 Leesburg Road, Columbia, S.C.

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Rob Godfrey  
Office of Gov. Nikki Haley  
O: (803) 734-5074 | C: (803) 429-5086

## Godfrey, Rob

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**From:** Stewart, Nathan <njstewart@WLTX.GANNETT.COM>  
**Sent:** Tuesday, November 27, 2012 9:49 AM  
**To:** Godfrey, Rob  
**Subject:** News 19

Rob,

News19 wanted to know if the Governor's office has the numbers on how much it will cost the state to send out these notification letters to residents about the SCDOR hacking breach.

How much is that going to cost to mail 3.8 million letters? How is that paid for? I know some will be notified through email.

Also, when will the letters begin going out? We heard "in the next two week" but wanted to see if you the Governor's office knew of a specific date.

As always thanks for your help.

Nate Stewart  
Reporter  
Cell: (803) [REDACTED]  
Work: (803) 776-9508 EXT: 274  
Twitter: [@WLTXNATESTEWART](#)  
Facebook: [Nate Stewart WLTX](#)  
Email: [NJStewart@WLTX.GANNETT.COM](mailto:NJStewart@WLTX.GANNETT.COM)



## Godfrey, Rob

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**From:** Chebium, Raju <RCHEBIUM@GANNETT.COM>  
**Sent:** Tuesday, November 27, 2012 10:54 AM  
**To:** Godfrey, Rob  
**Cc:** Orndorff Troyan, Mary  
**Subject:** RE: Gov. Nikki Haley's Weekly Schedule: November 26, 2012

Rob,  
I am no longer covering SC. Mary Orndorff is. Passing this along to her.  
Cheers,  
Raju

Raju Chebium  
Gannett Washington Bureau  
1575 Eye St., N.W.  
Suite 350  
Washington, DC 20005  
phone: 703-854-8927  
cell: 202- [REDACTED]  
Twitter: @rchebium

**From:** Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
**Sent:** Tuesday, November 27, 2012 10:50 AM  
**To:** Chebium, Raju  
**Subject:** FW: Gov. Nikki Haley's Weekly Schedule: November 26, 2012  
**Importance:** High

Raju,

Hope all is well. I wanted to make sure you saw that the governor is visiting Washington this week. Her schedule is below. There will be a media availability immediately following the conclusion of her meeting with South Carolina's congressional delegation (outside Sen. Graham's office). Don't hesitate to contact me if you need anything else.

Rob

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**From:** Godfrey, Rob  
**Sent:** Monday, November 26, 2012 11:43 AM  
**Subject:** Gov. Nikki Haley's Weekly Schedule: November 26, 2012

## Gov. Nikki Haley's Weekly Schedule: November 26, 2012

**COLUMBIA, S.C.** – Governor Nikki Haley's schedule for the week of November 26 includes:

Monday, November 26: 9:30 AM: Gov. Haley and South Carolina Manufactures Alliance (SCMA) President Lewis Gossett announce application guidelines for counties to participate in the South Carolina Work Ready Communities Initiative, Zeus Industrial Products, Inc., Research/Marketing Facilities, 3737 Industrial Boulevard, Orangeburg, S.C.

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**Note:** As additional public events are added to the schedule, you'll be notified.

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## **Gov. Nikki Haley's Schedule: November 13 and 19, 2012**

**COLUMBIA, S.C.** – Gov. Nikki Haley's schedule for the weeks of November 13 and 19 included the following:

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9:45 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

1:05 PM: Legislative call.

1:10 PM: Legislative call.

1:45 PM: Policy meeting.

2:00 PM: Gov. Haley held a press conference to make a cabinet announcement, Statehouse, first floor lobby, Columbia, S.C.

3:30 PM: Newspaper interview.

4:15 PM: Agency call.

5:15 PM: Agency call.

### **Wednesday, November 14**

10:30 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

11:00 AM: Agency meeting.

11:45 AM: Agency meeting.

1:15 PM: Agency meeting.

2:15 PM: Gov. Haley held a press conference to update on the SCDOR data breach, Statehouse, first floor lobby, Columbia, S.C.

4:30 PM: Policy call.

6:30 PM: Legislative meeting.

### **Thursday, November 15**

9:00 AM: Economic development meeting.

10:00 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.



10:15 AM: Gov. Haley participated in the AARP's Teletownhall to discuss the S.C. DOR data breach.

10:45 AM: Legislative meeting.

1:00 PM: Economic development call.

1:50 PM: Economic development call.

2:15 PM: Gov. Haley visited with students from Thomas Hart Academy, Statehouse, Columbia, S.C.

### **Friday, November 16**

10:30 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

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2:40 PM: Agency call.

3:00 PM: Policy call.

### **Tuesday, November 20**

9:15 AM: Agency meeting.

10:00 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

11:00 AM: Economic development meeting.

11:30 AM: Agency meeting.

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3:00 PM: Constituent meeting.

### **Wednesday, November 21**

10:00 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

~~###~~

**Rob Godfrey**  
**Office of Gov. Nikki Haley**  
**O: (803) 734-5074 | C: (803) 429-5086**

## Godfrey, Rob

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**From:** Ruiz, Myra O <mruiz@hearst.com>  
**Sent:** Tuesday, November 27, 2012 11:05 AM  
**To:** Godfrey, Rob  
**Subject:** Notification

Hi, Rob!

Is there a specific date we can give viewers on when to expect notification from the state regarding the hacking incident?

The reporter who covered the story last week said "seven days." Assuming that means seven business days, does that mean people can expect to be notified that they were, indeed, affected by Friday, November 30?

Thanks,  
Myra Ruiz



## Godfrey, Rob

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**From:** Rosen, James <[REDACTED]@mcclatchydc.com>  
**Sent:** Tuesday, November 27, 2012 3:28 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Gov. Nikki Haley's Weekly Schedule: November 26, 2012

thanks

On Tue, Nov 27, 2012 at 3:25 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:  
Jim -

Always good to hear from you. Hope you're doing well.

For any questions, including logistics, regarding RGA events this week, or anytime, reach out to the RGA's press contact - Jon Thompson <[REDACTED]@[REDACTED].org>.

With respect to the congressional delegation meeting tomorrow, the governor, and members of the delegation, plan to hold a media availability after the meeting is over. Sen. Graham's office and our office are currently working on a media advisory about it, and it should go out shortly.

I won't be in Washington with the governor tomorrow, but Tim Pearson will be - and you can get him by phone at 803  
[REDACTED] [REDACTED].

Again, hope all is well.

Rob

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**From:** Rosen, James [mailto:[REDACTED]@mcclatchydc.com]  
**Sent:** Tuesday, November 27, 2012 03:18 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Gov. Nikki Haley's Weekly Schedule: November 26, 2012

Rob,

I've been assigned to cover the Governor's talk to the RGA tomorrow morning. Can you please ship me the address? Will you be with her?

Thanks.

Jim

On Mon, Nov 26, 2012 at 11:43 AM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

## Gov. Nikki Haley's Weekly Schedule: November 26, 2012

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-###-

## **Gov. Nikki Haley's Schedule: November 13 and 19, 2012**

**COLUMBIA, S.C.** – Gov. Nikki Haley's schedule for the weeks of November 13 and 19 included the following:

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10:30 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

10:45 AM: Agency meeting.

12:30 PM: Gov. Haley participated in a conference call with editorial board writers.

3:20 PM: Newspaper interview.

### **Monday, November 19**

11:30 AM: Agency meeting.

12:30 PM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

1:15 PM: Television news interview.

2:00 PM: Gov. Haley, Department of Health and Human Services (DHHS) Director Tony Keck, Department of Health and Environmental Control (DHEC) Director Catherine Templeton, and March of Dimes representative Dr. Amy Picklesimer held a press conference to discuss the work by state and private groups to improve the Infant Mortality Rate, Statehouse, first floor lobby, Columbia, S.C.

2:40 PM: Agency call.

3:00 PM: Policy call.

**Tuesday, November 20**

9:15 AM: Agency meeting.

10:00 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

11:00 AM: Economic development meeting.

11:30 AM: Agency meeting.

2:00 PM: Gov. Haley held a press conference to discuss the SCDOR information breach, Statehouse, first floor lobby, Columbia, S.C.

3:00 PM: Constituent meeting.



**Wednesday, November 21**

10:00 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

-###-

**Rob Godfrey**  
**Office of Gov. Nikki Haley**

**O: (803) 734-5074 | C: (803) 429-5086**

--  
James Rosen  
Washington Correspondent  
McClatchy Newspapers  
w 202-383-0014  
cell 703- 

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James Rosen  
Washington Correspondent  
McClatchy Newspapers



w 202-383-0014  
cell 703-████-████

## Godfrey, Rob

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**From:** Eric Chabrow <echabrow@ismgcorp.com>  
**Sent:** Tuesday, November 27, 2012 3:59 PM  
**To:** Godfrey, Rob  
**Subject:** Request to interview Gov. Haley about cybersecurity

Rob,

I would like to conduct a telephone interview with Gov. Haley about a governor's responsibility in promoting IT security. The interview would be recorded, with the audio and transcript to be posted on several of our websites, including GovInfoSecurity and InfoRiskToday, both of which I edit.

Here are links to some of our coverage of the Department of Revenue breach:

- [Stolen Password Led to S.C. Tax Breach](#)
- [The Infosec Education of Nikki Haley](#)
- [IG: South Carolina Lacks IT Security Plan](#)
- [Silver Lining in South Carolina Tax Hack](#)
- [South Carolina Revenue Department Breached](#)

Since our launch nearly four years ago, I've interviewed for our podcasts well over 100 government officials, including senators, representatives and nearly all of the White House and administration's top IT and IT security leaders; federal, state and local IT security leaders and practitioners as well as IT security thought leaders. I also have interviewed a governor and a state attorney general.

If you're unfamiliar with GovInfoSecurity, we're the leading website covering government cybersecurity, and among our advisory board members are Melissa Hathaway, a former senior cyber adviser to Presidents Obama and Bush, and Karen Evans, who served as the federal CIO under President Bush.

Please let me know of the governor's availability.

Thanks.

Eric

**Eric Chabrow**

*Executive Editor*

Information Security Media Group

P: 973.821.4569

Skype: [REDACTED]

Twitter: @GovInfoSecurity

The ISMG Network:

InfoRiskToday | DataBreachToday | CareersInfoSecurity

BankInfoSecurity | CUInfoSecurity | GovInfoSecurity | HealthcareInfoSecurity

No virus found in this message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 2013.0.2793 / Virus Database: 2629/5907 - Release Date: 11/20/12  
Internal Virus Database is out of date.

## Godfrey, Rob

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**From:** Ruiz, Myra O <mruiz@hearst.com>  
**Sent:** Tuesday, November 27, 2012 4:28 PM  
**To:** Godfrey, Rob  
**Subject:** RE: FORBES

Thanks so much!  
Myra



**From:** Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
**Sent:** Tuesday, November 27, 2012 4:26 PM  
**To:** Ruiz, Myra O  
**Subject:** RE: FORBES

Quote from Rob Godfrey, Haley spokesman:

"Governor Haley is on the front lines of the battle to grow our economy and bring more jobs to our state, and her work is paying off: we've announced more than 29,000 jobs and record-setting investment in South Carolina since taking office, and unemployment is down. But we are not satisfied. We're going to stay focused on bringing new jobs to every part of our state."

**From:** Ruiz, Myra O [mailto:mruiz@hearst.com]  
**Sent:** Tuesday, November 27, 2012 4:13 PM  
**To:** Godfrey, Rob  
**Subject:** FORBES

ANY COMMENT YET ON THE FORBES ARTICLE?



**From:** Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
**Sent:** Tuesday, November 27, 2012 1:45 PM

**To:** Ruiz, Myra O  
**Subject:** Re: Forbes article

Shoot the article my way.

**From:** Ruiz, Myra O [<mailto:mruiz@hearst.com>]  
**Sent:** Tuesday, November 27, 2012 01:43 PM  
**To:** Godfrey, Rob  
**Subject:** Forbes article

Thanks. I don't know why our reports said seven days.

Also, is there a comment from Gov. Haley on the Forbes article that designates South Carolina as a "death spiral" state?

Thanks,  
Myra

Sent from my iPhone

On Nov 27, 2012, at 11:32 AM, "Godfrey, Rob" <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

Quote from Rob Godfrey, Haley spokesman: "Just as we have done throughout this process, we are working to deliver South Carolina taxpayers the best possible service at the least cost - and we will begin mailing letters to affected taxpayers within 2 weeks or sooner if possible."

**From:** Ruiz, Myra O [<mailto:mruiz@hearst.com>]  
**Sent:** Tuesday, November 27, 2012 11:05 AM  
**To:** Godfrey, Rob  
**Subject:** Notification

Hi, Rob!

Is there a specific date we can give viewers on when to expect notification from the state regarding the hacking incident?

The reporter who covered the story last week said "seven days." Assuming that means seven business days, does that mean people can expect to be notified that they were, indeed, affected by Friday, November 30?

Thanks,  
Myra Ruiz

<image001.jpg>

## Godfrey, Rob

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**From:** Samantha Cheek <CheekS@sctax.org>  
**Sent:** Wednesday, November 28, 2012 7:56 PM  
**To:** Godfrey, Rob; thad.westbrook@nelsonmullins.com; Jon.Neiditz@nelsonmullins.com; Patel, Swati; Stirling, Bryan; Harry Cooper  
**Cc:** Meredith Cleland  
**Subject:** RE: checking in

To the reporter:

DOR is currently implementing two-factor authentication. These are requirements for federal tax information (FTI) and the individual's credentials who were utilized did not have access to FTI.

Some of the requirements that you refer to are for specific operational circumstances that do not pertain to DOR.

-----Original Message-----

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]  
Sent: Wednesday, November 28, 2012 5:50 PM  
To: 'thad.westbrook@nelsonmullins.com'; 'Jon.Neiditz@nelsonmullins.com'; Patel, Swati; Stirling, Bryan; Harry Cooper  
Cc: Samantha Cheek  
Subject: Fw: checking in

What is the answer here? This reporter is on deadline and hasn't heard back.

----- Original Message -----

From: Largen, Stephen [mailto:slargen@postandcourier.com]  
Sent: Wednesday, November 28, 2012 05:34 PM  
To: Godfrey, Rob; cheeks@sctax.org <cheeks@sctax.org>  
Subject: checking in

Based on the IRS remote access guidelines which state "Two-factor authentication is required whenever FTI (federal tax information) is being accessed from an alternate work location or if accessing FTI via the agency's web portal," it appears that DOR may have violated those guidelines.

I haven't back yet from you guys on whether the remote access guidelines were in fact in place, but the testimony today and the Mandiant report appear to make clear they weren't. If I'm wrong, I need you to let me know, and soon.

Stephen Largen  
Reporter, The Post and Courier  
(864) 641-8172  
follow me on Twitter @stephenlargen

## Godfrey, Rob

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**From:** LeBlanc, Clif <cleblanc@thestate.com>  
**Sent:** Tuesday, November 27, 2012 4:31 PM  
**To:** Godfrey, Rob  
**Subject:** Re: What's up? Unable to get to a phone right now

771-8664 (to my desk)  
771-8430 (to fax: please put my name on the coversheet)

Clif LeBlanc

On Tue, Nov 27, 2012 at 4:27 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

Best number for you?

**From:** LeBlanc, Clif [mailto:[cleblanc@thestate.com](mailto:cleblanc@thestate.com)]  
**Sent:** Sunday, October 28, 2012 6:25 PM

**To:** Godfrey, Rob; Clif LeBlanc  
**Subject:** Re: What's up? Unable to get to a phone right now

Rob,

Mr. Etter has told WIS that it will take "a few days" before a taxpayer who has submitted his/her name to the [protectmyid.com](http://protectmyid.com) web site to learn whether their tax records were misused and therefore subject to the one year free credit monitoring. Is that the case, and, if so, how long is a few days (2, 3, 5, 10)?

Has state govt. decided to do anything beyond what was announced Friday, such as adding for phone lines, more people to answer calls, or any similar means of providing quicker responses to taxpayers?

When will the state/Mandiant know where the hacker(s) got access to full tax returns that include addresses, children's names, charitable giving, tax delinquencies, etc.?

Clif

On Sun, Oct 28, 2012 at 6:03 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

Clif,

As far as I know Director Etter isn't doing a media round today - he's currently working on making sure that everything that needs to happen to protect taxpayers is being done. He's going to be at the press conference tomorrow precisely to answer and question's y'all have. But, if there's anything you think you need to know tonight, I'll get it answered for you.

If you have any questions or concerns related to the call center that has been set up to assist taxpayers, I will make sure you are set up to talk to Experian as soon as possible.

As to the timing, there is information we believe is important to get out to the taxpayers, and 10:00 AM is the best time to make sure the press has the time y'all need to put it out by the noon news. We are, as we have been, in constant contact with the legislative leadership, we'll remain in constant contact with members, and we'll brief them at the first available opportunity tomorrow morning. It won't be long after 10, and it may be before if it works for them.

In the meantime, every South Carolinian should call the number (information below) and avail themselves of the free protections the state is offering, and they should do it sooner rather than later. Remember, as the governor said Friday, although we have been attacked, we aren't going to be victims.

Again, thanks for reaching out.

Rob

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The S.C. Department of Revenue announced on October 26, 2012 that approximately 3.6 million Social Security numbers and 387,000 credit and debit card numbers have been exposed in a cyber attack.

Governor Nikki Haley, South Carolina Law Enforcement Division Chief Mark Keel, United States Secret Service Special Agent in Charge Michael Williams, South Carolina Department of Revenue Director Jim Etter and State Inspector General Patrick Maley responded to news of the cyber attack with consumer safety solutions during an afternoon press conference.

Video of the press conference is available here: <http://www.youtube.com/watch?v=0Dax66JEzVs> Attached you will find a press kit that includes consumer safety solutions.

Anyone who has filed a South Carolina tax return since 1998 should take the following steps:

1. Call [1-866-578-5422](tel:1-866-578-5422) where you will enroll in a consumer protection service. The call center is open 9:00 AM – 9:00 PM EST on Monday through Friday and 11:00 AM – 8:00 PM EST on Saturday and Sunday.
2. Then you will determine if you wish to have an online or US Mail alert mechanism.



3. For the online service, visit <http://www.protectmyid.com/scdor>. For the US Mail service, you will receive notifications via the US mail.

Experian's ProtectMyID™ Alert is designed to detect, protect and resolve potential identity theft, and includes daily monitoring of all three credit bureaus. The alerts and daily monitoring services are provided for one year, and consumers will continue to have access to fraud resolution agents and services beyond the first year.

**From:** LeBlanc, Clif [mailto:[cleblanc@thestate.com](mailto:cleblanc@thestate.com)]  
**Sent:** Sunday, October 28, 2012 05:50 PM  
**To:** Godfrey, Rob  
**Subject:** Re: What's up? Unable to get to a phone right now

Your DOR director is doing media interviews, I'd like to talk to him this afternoon.

In addition, what are y'all doing about the conflicting times for Monday's news conference and the phone conference for legislators?

Clif LeBlanc

On Sun, Oct 28, 2012 at 5:46 PM, Godfrey, Rob <[RobGodfrey@gov.sc.gov](mailto:RobGodfrey@gov.sc.gov)> wrote:

## Godfrey, Rob

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**From:** Harriet McLeod <[REDACTED]@gmail.com>  
**Sent:** Wednesday, November 28, 2012 9:23 AM  
**To:** Godfrey, Rob  
**Subject:** Question for you ....

Rob, when will the letters go out to taxpayers?  
Also, how many letters are going out?

Thanks!  
Harriet

--  
Harriet McLeod  
Reuters America  
[www.reuters.com](http://www.reuters.com)

Charleston, South Carolina  
843-270-4619 (mobile)  
[\[REDACTED\]@gmail.com](mailto:[REDACTED]@gmail.com)

## Godfrey, Rob

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**From:** Samantha Cheek <CheekS@sctax.org>  
**Sent:** Wednesday, November 28, 2012 6:16 PM  
**To:** Lagen, Stephen; Godfrey, Rob  
**Subject:** RE: IRS requirements for remote access

Stephen, I apologize for getting you this so late in the day but we want to provide you with accurate answers:

DOR is currently implementing two-factor authentication. These are requirements for federal tax information (FTI) and the individual's credentials who were utilized did not have access to FTI.

Some of the requirements that you refer to are for specific operational circumstances that do not pertain to DOR.

-----Original Message-----

From: Lagen, Stephen [mailto:slagen@postandcourier.com]  
Sent: Wednesday, November 28, 2012 4:06 PM  
To: robgodfrey@gov.sc.gov; Samantha Cheek  
Subject: IRS requirements for remote access

See 9.18.3 on pages 57-58 of these IRS guidelines:  
<http://www.irs.gov/pub/irs-pdf/p1075.pdf>

"Two-factor authentication is required whenever FTI (federal tax information) is being accessed from an alternate work location or if accessing FTI via the agency's web portal."

Was this in place? Director Etter told senators today that the breach occurred through remote access.

Also, the guidelines state that a special (encrypted) modem and/or Virtual Private Network (VPN) for every workstation and a smart card (microprocessor) for every user are needed for remote access. Were these in place for remote access for DOR employees?

Stephen Lagen  
Reporter, The Post and Courier  
(864) 641-8172  
follow me on Twitter @stephenlagen

**Godfrey, Rob**

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**From:** Samantha Cheek <CheekS@sctax.org>  
**Sent:** Wednesday, November 28, 2012 7:56 PM  
**To:** Godfrey, Rob; Stirling, Bryan; Harry Cooper  
**Subject:** Statement

The individuals whose credentials were hacked did not have access to FTI. As a result, the two-factor authentication requirement did not apply to the affected employee and therefore the IRS requirement would not have made a difference in the results of this case.

However, at the time of the breach, DOR was not in compliance as it relates to FTI but we are in the process of implementing the two-factor authentication.

**Godfrey, Rob**

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**From:** Largen, Stephen <slargen@postandcourier.com>  
**Sent:** Thursday, November 29, 2012 11:43 AM  
**To:** CheekS@sctax.org  
**Cc:** Godfrey, Rob  
**Subject:** request

Samantha,

I'd like to get a copy of the longer version of the Mandiant report, which I understand goes into more detail than the report that's already been released. Thanks

Stephen Largen  
Reporter, The Post and Courier  
(864) 641-8172  
follow me on Twitter @stephenlargen

## Godfrey, Rob

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**From:** Marion Edmonds <medmonds@scprt.com>  
**Sent:** Thursday, November 29, 2012 12:08 PM  
**Subject:** Daily Press Clippings: Thursday, November 29, 2012

### Daily Press Clippings: Thursday, November 29, 2012

SCDOR operated without a computer security director for nearly a year leading up to the hacking  
[Associated Press](#)

Hartwell Lake development go ahead awaits one final hurdle  
<http://www.independentmail.com/news/2012/nov/28/hartwell-lake-development-go-ahead-awaits-one/>

Travel + Leisure Magazine has named Charleston as the fourth-most attractive city in the U.S  
[The Post and Courier](#)

The Transportation Infrastructure Bank may do several smaller projects instead of expansion of I-526 on Johns Island and James Island  
[The Post and Courier](#)

Lowcountry holiday events ramping up  
[The Post and Courier](#)

Fifth ceremony caps off English couple's Myrtle Beach wedding extravaganza  
<http://www.myrtlebeachonline.com/2012/11/28/3193982/fifth-ceremony-caps-off-english.html>

About ten people attended a public meeting hosted earlier this week by the South Carolina Commission on Ethics Reform  
[Associated Press](#)

Two days of court ordered mediation are set to get under way today in the lawsuit over the deepening of the Savannah River  
[Associated Press](#)

York County residents will have chance to weigh in on future uses for Knights Stadium at a hearing  
[Fort Mill Times](#)

A South Carolina group is one of the finalists to bring the USS Olympia, a 19th Century battleship, to the state  
[Anderson Independent Mail](#)

Beaufort County officials have asked the town of Hilton Head Island to contribute to the \$45 million Bluffton Parkway flyover project  
[Hilton Head Island Packet](#)