

From: Ozzie Fonseca <ofonseca@experianinteractive.com>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Anel LinsenbardtAnel.Linsenbardt@experianinteractive.com
Date: 9/17/2013 5:18:51 PM
Subject: Re: Jordan Thayer

Katherine:

Thanks for your note. We are certainly happy to help. Can you please give us some context regarding the situation?

Based on the comments I assume that someone applied for credit and was denied based on the contents of the Experian file. If that's the case the individual can dispute in writing any inaccurate items listed on the report (Experian doesn't make the credit decision, we simply display what has been reported and the creditor decides on next steps).

Please let me know if the assumption is correct.

Thanks

Ozzie Fonseca, CIPP/US
Senior Director, Data Breach Resolution

Experian Consumer Direct
535 Anton, Suite 100.
Costa Mesa, CA 92626
(949) 567-3851 - Desk
(949) 302-2299 -
Cell (949) 242-2938 - Fax
ozzie.fonseca@experian.com<mailto:ozzie.fonseca@experian.com>

Blog: www.Experian.com/blogs/data-breach<<http://www.Experian.com/blogs/data-breach>>
Follow us on Twitter: www.Twitter.com/Experian_DBR<http://www.Twitter.com/Experian_DBR>
Visit us at <http://www.experian.com/databreach>

CONFIDENTIALITY NOTICE: This email message and any accompanying data or files is confidential and may contain privileged information intended only for the named recipient(s). If you are not the intended recipient(s), you are hereby notified that the dissemination, distribution, and or copying of this message is strictly prohibited. If you receive this message in error, or are not the named recipient(s), please notify the sender at the email address above, delete this email from your computer, and destroy any copies in any form immediately. Receipt by anyone other than the named recipient(s) is not a waiver of any attorney-client, work product, or other applicable privilege.

"Veldran, Katherine" <KatherineVeldran@gov.sc.gov> wrote:

Are you able to help Rep. Anne Thayer?

From: Anne Thayer [mailto:ajthay@charter.net]
Sent: Tuesday, September 17, 2013 04:27 PM
To: Veldran, Katherine
Subject: Re: Jordan Thayer

We've called and called. They only give an address to contact in this letter. We just typed a letter and copied you.

----- Original Message -----

From: Veldran, Katherine<mailto:KatherineVeldran@gov.sc.gov>
To: 'ajthay@charter.net'<mailto:'ajthay@charter.net'>
Sent: Tuesday, September 17, 2013 4:00 PM
Subject: Re: Jordan Thayer

Rejection letter? Can you scan in and email it to me. Have you called the contact at Experian?

From: Anne Thayer [mailto:ajthay@charter.net]
Sent: Tuesday, September 17, 2013 03:39 PM
To: Veldran, Katherine
Subject: Jordan Thayer

Guess what? We just got a rejection letter again from Experian concerning Jordan. This is ridiculous!!

Anne Thayer