

From: Kester, Tony <kester@aging.sc.gov>
To: Theriot, Susantheriot@aging.sc.gov
Date: 8/14/2013 7:28:35 PM
Subject: FW: June Payment Requests

Can someone respond? We have to be able to tell them something.

Please let me know how we reply.

From: Vanessa Wideman [vwideman@uppersavannah.com]
Sent: Tuesday, August 13, 2013 9:59 AM
To: Finance Help, Aging
Cc: Taylor, Tommy; Kester, Tony; Linda McAllister; Patricia Hartung; Sam Leaman
Subject: FW: June Payment Requests

Our AAA needs to know the following:

1. Are we to create new payment request forms for flowthrough, AAA, and ICARE for this new fiscal year??
2. Is the procedure for requesting funds the same this year??
3. **How do we get our June payment request processed from your office. . . we have been asking, but not receiving any answer.**
4. Is our AAA expected to resubmit our June payment request??
5. Our AAA cannot move forward with preparing our July payment until we get answers!!!!

Linda McAllister has sent NUMEROUS emails to financehelp without any word back. This cannot go on!!!

PLEASE HELP!!!

Vanessa Wideman
AAA Director

From: Vanessa Wideman
Sent: Monday, August 12, 2013 9:07 AM
To: 'financehelp@aging.sc.gov'
Cc: Patricia Hartung; Kester, Tony; Linda McAllister
Subject: FW: June Payment Requests
Importance: High

Please respond to Linda McAllister and cc me and Ms. Hartung. I will be out of the office today and will not be able to "monitor" my emails to pass along to Linda McAllister.

Thanks.

Vanessa Wideman

From: Linda McAllister
Sent: Monday, August 12, 2013 9:03 AM
To: financehelp@aging.sc.gov
Cc: Vanessa Wideman; Patricia Hartung; (kester@aging.sc.gov)
Subject: FW: June Payment Requests
Importance: High

- Can you please check the status of our Flow Thru and AAA payment requests for June? Is there anything I need to do to expedite the receipt of these funds. Our providers did provide service in June in good faith and need payment to continue operating their centers. Your response and advise would be greatly appreciated.

- Will we be provided with new AAA, I-Care and Flow Thru Payment Requests forms for the new fiscal year? Is the procedure for requesting payments the same as it was last year? Please advise asap.

Sincerely,

Linda McAllister
Financial Assistant
Upper Savannah Council of Governments
(864) 941-8075
lmcallister@uppersavannah.com

From: Linda McAllister
Sent: Wednesday, August 07, 2013 12:19 PM
To: 'financehelp@aging.sc.gov'
Cc: Vanessa Wideman
Subject: FW: June Payment Requests
Importance: High

Can you please check the status of our Flow Thru and AAA payment requests for June?

Sincerely,

Linda McAllister
Financial Assistant
Upper Savannah Council of Governments
(864) 941-8075
lmcallister@uppersavannah.com

From: Lindsay, Shannon [<mailto:slindsay@aging.sc.gov>]
Sent: Wednesday, August 07, 2013 10:22 AM
To: Patricia Hartung; Vanessa Wideman
Cc: Finance Help, Aging; Theriot, Susan; Kester, Tony
Subject: FW: June Payment Requests
Importance: High

Ms. Hartung and Ms. Wideman-

In an effort to better serve your region and streamline and the efficiency of our single point of contact process, we are writing to request that all questions for the LGOA be routed to the appropriate email help desk per the protocol that was established on July 17th, 2013. There are three email help desks: aimhelp@aging.sc.com, psahelp@aging.sc.gov and financehelp@aging.sc.gov. The following email was sent to my direct email box and I am concerned that it may be overlooked. We appreciate your cooperation and assistance in this matter.

Shannon

Shannon Lindsay
Program Coordinator

South Carolina Lieutenant Governor's Office on Aging
1301 Gervais Street, Suite 350
Columbia, SC 29201
Phone 803-734-6029, Fax 803-734-9886
slindsay@aging.sc.gov

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From: Linda McAllister [mailto:LMcAllister@uppersavannah.com]
Sent: Wednesday, August 07, 2013 9:30 AM
To: Lindsay, Shannon
Cc: Vanessa Wideman
Subject: FW: June Payment Requests
Importance: High

Can you please check the status of our Flow Thru and AAA payment requests for June?

Thank you,

Linda McAllister
Financial Assistant
Upper Savannah Council of Governments
(864) 941-8075
lmcallister@uppersavannah.com

From: Linda McAllister
Sent: Tuesday, August 06, 2013 10:11 AM
To: Ellison, Ruchelle
Cc: Vanessa Wideman
Subject: June Payment Requests
Importance: High

Good morning, Ruchelle
Can you tell me the status of our Flow Thru and AAA payment requests for June?

Thank you,

Linda McAllister
Financial Assistant
Upper Savannah Council of Governments
(864) 941-8075
lmcallister@uppersavannah.com