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To: 'Jerry Brown'brownjp@llr.sc.gov
Marcia.Adams@SCDMV.netMarcia.Adams@SCDMV.net
CC: 'Mike Garon'GaronM@sctax.org
Date: 5/1/2007 3:33:16 PM
Subject: RE: Next meeting?

Jerry

Looks like the telecomm system is having a few hiccups.

I would like to have one more session that I hope will take no longer than 1 $\frac{1}{2}$ to 2 hours. I want to focus the meeting on SCEIS and on telecommunications. Right now my schedule looks good for the 23rd or 24th of May. Could we start the meeting at 8:30 AM and hope to end it by 10 or 10:30?

Thanks

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From: Jerry Brown [mailto:brownjp@llr.sc.gov]
Sent: Tuesday, May 01, 2007 1:57 PM
To: Mike Langrehr; Marcia.Adams@SCDMV.net
Subject: Next meeting?
Sensitivity: Confidential

I've been receiving calls from GEAR participants asking about the possibility of another meeting.

Bob Arndt from DHEC just recovered from a two-day statewide Health Department outage due to a badly configured router and firewall corruption. Per Bob, the CIO's office refused to admit fault and alternately said that Bob was either not seeing what was happening or that somehow it was DHEC's fault. No apologies after finally catching the problem. As a background note, SC is one of very few states that control all County Health Departments from a State Agency, DHEC. All patient data services were halted, including WIC voucher issuance.

Dave Elwart noted at a breakfast meeting last week (they are following your advice to meet regularly) that another bad router dropped all reservations to state parks for two consecutive Fridays. When he complained he reports that Jim asked how he could "knock the chip of his shoulder."

Khush Tata, from Tech Shools, reports that Spartanburg Tech lost all campus communication for over a week due to the CIO's office.

Mike Garon, from Dept of Revenue, who sits on the SCEIS Executive Committee, reports that the first phase of SCEIS, due to go live on 1 July as late as two months ago is now in a staggered implementation stretching through March 2008.

Incidents of stonewalling and, reportedly, hostile reaction have reached new heights since the onset of GEAR. I hope they

are transient, but it appears that the CIO's office has circled their wagons and are treating everyone as hostile.

Jerry

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