

**From:** Anel Nevarez <Anel.Nevarez@experianinteractive.com>  
**To:** Laughlin, ChrystalCLAughlin@oepp.sc.gov  
**CC:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**Date:** 1/10/2013 7:26:23 PM  
**Subject:** RE: \*\*SC Escalation 66\*\* \*\*TOP PRIORITY\*\*

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Chrystal,

Our agent called Ms. Wiedel and have connected her with the special team for further assistance.

Best Regards,  
Anel Nevarez Linsenbardt  
Account Manager - Data Breach Resolution  
Experian Consumer Services



T: 949.567.7629  
C: 949.294.2183

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**From:** Laughlin, Chrystal [mailto:CLAughlin@oepp.sc.gov]  
**Sent:** Thursday, January 10, 2013 1:03 PM  
**To:** Anel Nevarez  
**Cc:** Veldran, Katherine; Ozzie Fonseca  
**Subject:** RE: \*\*SC Escalation 66\*\* \*\*TOP PRIORITY\*\*

Anel,

Has someone assisted the constituent below?

Thanks,  
Chrystal Laughlin

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**From:** Laughlin, Chrystal  
**Sent:** Wednesday, January 09, 2013 10:12 AM  
**To:** 'ofonseca@experianinteractive.com'; 'Anel Nevarez'  
**Subject:** \*\*SC Escalation 66\*\* \*\*TOP PRIORITY\*\*  
**Importance:** High

TOP PRIORITY --- Please assist the following SC constituent. She cannot register for ProtectMyID due to no credit history. She needs instructions and assistance in registering for the modified plan.

Please confirm when she has been assisted.

Name: Kimberly Wiedel  
Phone: 803.345.6523  
Comments: Spoke to her father, Larry Wiedel.

Thank you,  
Chrystal Laughlin  
803.734.6299