

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
To: Laughlin, ChrystalCLAughlin@oepp.sc.gov
CC: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 1/10/2013 7:26:23 PM
Subject: RE: **SC Escalation 66** **TOP PRIORITY**

Chrystal,

Our agent called Ms. Wiedel and have connected her with the special team for further assistance.

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

From: Laughlin, Chrystal [mailto:CLAughlin@oepp.sc.gov]
Sent: Thursday, January 10, 2013 1:03 PM
To: Anel Nevarez
Cc: Veldran, Katherine; Ozzie Fonseca
Subject: RE: **SC Escalation 66** **TOP PRIORITY**

Anel,

Has someone assisted the constituent below?

Thanks,
Chrystal Laughlin

From: Laughlin, Chrystal
Sent: Wednesday, January 09, 2013 10:12 AM
To: 'ofonseca@experianinteractive.com'; 'Anel Nevarez'
Subject: **SC Escalation 66** **TOP PRIORITY**
Importance: High

TOP PRIORITY --- Please assist the following SC constituent. She cannot register for ProtectMyID due to no credit history. She needs instructions and assistance in registering for the modified plan.

Please confirm when she has been assisted.

Name: Kimberly Wiedel
Phone: 803.345.6523
Comments: Spoke to her father, Larry Wiedel.

Thank you,
Chrystal Laughlin
803.734.6299