

From: Broome, Darryl <dbroome@aging.sc.gov>
To: Catherine McNicoll CatherineMcNicoll@scstatehouse.gov
Danny Varat DannyVarat@scstatehouse.gov
Date: 11/7/2017 12:28:37 PM
Subject: RE: Voice Message Attached from 8438490044 - BRAFFORD DOVE

Do you want me to talk to Stephanie at Trident?

Darryl Broome
Agency Director
Lieutenant Governor's Office on Aging
1301 Gervias St. Suite 350
Columbia, SC 29201
(803) 734-9910 Direct, (803) 734-9886 Fax
dbroome@aging.sc.gov

-----Original Message-----

From: Catherine McNicoll [<mailto:CatherineMcNicoll@scstatehouse.gov>]
Sent: Tuesday, November 07, 2017 12:22 PM
To: Danny Varat
Cc: Broome, Darryl
Subject: RE: Voice Message Attached from 8438490044 - BRAFFORD DOVE

Danny,

I've just got off the phone with Mr. Brafford. I'm going to go ahead and handle his issue with DSS directly even though he is a senior. From his account, he contacted LGOA a few months ago on another matter and they referred him to the Trident AAA. The Trident AAA gave him some phone numbers for HUD affiliated organizations none of which was helpful. Then with his own issue he has tried the numbers DSS provided many many times and none of them are leading to a conversation with a person or even a working voicemail. He then tried to get Trident AAA to help with his DSS issue and they gave him the more unhelpful DSS phone numbers. This gentleman is a veteran and a senior I am not sending him through another phone tree to nowhere. There may be a real reason he lost his food stamps but someone needs to give him a clear answer.

As for the other issue a few months ago, I'm going to ask the LGOA staff what the assessment process is supposed to be for a homeless senior and see if we can refer him to Trident.

Best Regards,
Catherine McNicoll
Director of Legal & Legislative Affairs
Lieutenant Governor's Office
CatherineMcNicoll@SCStatehouse.gov
803-734-5292 (phone)

-----Original Message-----

From: Danny Varat
Sent: Tuesday, November 07, 2017 10:40 AM
To: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>
Subject: Fw: Voice Message Attached from 8438490044 - BRAFFORD DOVE

Please call him when you can.

From: voicemail@voipmsg.us <voicemail@voipmsg.us>
Sent: Tuesday, November 7, 2017 10:29 AM
To: Danny Varat
Cc: Danny Varat
Subject: Voice Message Attached from 8438490044 - BRAFFORD DOVE

Time: Nov 7, 2017 10:29:46 AM
Click attachment to listen to Voice Message

