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To: Veldran, KatherineKatherineVeldran@gov.sc.gov

Date: 10/24/2013 9:30:02 AM

Subject: CSID

Good morning,

I just attempted to enroll and the screen froze as I was on the second page of inputting information. I attempted to open the website in another page, got to the second page which refreshed to a page similar to the start page which said that "the single use PIN code has already been used." Can't get anyone on the phone. (I am sure there are many people trying to enroll as it is the first day).

I wondered if you could offer guidance or know of someone that could?

Thanks,

Melanie

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