

THE INFORMER

2017 Holiday Edition

Seasons Greetings!

Christmas is my favorite time of the year!

So, my wish for you and your family is that your holiday will be bright and filled with joy, love and laughter. It has truly been a pleasure and a privilege to lead this amazing agency through an unforgettable year! Together, we have made great strides and accomplished much while renewing our focus and remaining committed to Prepare, Provide and Protect.

We are the law enforcement agency that must balance our law enforcement duties with our rehabilitative approach to assisting our offenders. This past year, through your hard work and commitment to excellence, we have leveraged and created new and novel ideas that have catapulted PPP to the forefront of the law enforcement area. For that, I thank you and feel very good about our noted enhancements. I am a firm believer that the success of any organization lies in its culture and philosophy. Therefore; you have demonstrated "That which has been planted has been allowed to grow." Thank you for embracing this paradigm shift.

As the year comes to an end; enjoy this holiday season by taking time for family and friends. Let's all be mindful of the reason for the season. Thank you for a job well done! With the momentum of 2017 at our backs, I can't wait to bring in 2018! Thanks for all you do.



PPP PRESENTS HONORARY BADGE TO SENATOR SHEALY



The SC Department of Probation, Parole and Pardon Services (PPP) presented an honorary badge and certificate to Senator Katrina Shealy in appreciation of her many contributions to the Agency.

The badge and plaque was presented by PPP Director Jerry Adger during ceremonies at the Lexington County Courthouse Tuesday, October 24, 2017. Senator Shealy received the award for her leadership on the Corrections and Penology Committee for passage of legislation creating the Offender Supervision Specialist (OSS) position at PPP.

This new position has led to a 50 percent reduction in Agent caseload size in the initial four pilot counties of the OSS program.

"We are deeply honored to present this badge and plaque in appreciation of Senator Shealy's efforts to reform the state prison and community supervision programs, which have impacted thousands of lives and saved the state's taxpayers millions of dollars," said Director Adger.

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"Culture: That which has been planted has been allowed to grow."

A Few of Our Favorite Things

During 2017, the South Carolina Department of Probation, Parole and Pardon Services has continued to make strides to prepare offenders, provide assistance to victims and protect public safety. Several new, innovative programs have come to fruition in the past year, and many existing programs have continued to flourish. Working together and planting the proper seeds, the SCDPPPS staff has enabled many forward-thinking initiatives and best practices to grow.

Field Operations

- Launched the Domestic Violence Specialized Caseload Program; promoted and assigned 20 Agents to DV caseloads in 11 counties.
- Enforced the reduction of compliance revocations by 24% and reduction of new offense revocations by 15%, resulting in a historic cost avoidance of \$8.7 million; through sentencing reform efforts, since 2011 SCDPPPS has saved state taxpayers \$39,242,560.
- The Ignition Interlock Device Program implemented its Vendor Oversight Project, which produced a training video as part of its community awareness campaign.
- The Ignition Interlock Program's Vendor Oversight Program was recognized by the National Highway Traffic Safety Administration (NHTSA) in May 2017 and the Traffic Research Injury Foundation (TURF) asked the IID Administrator to share best practices at its regional meeting in December 2017.

Fiscal Services

- Successfully launched the GEAR (Governmental Enterprise Accounts Receivable) program, providing a comprehensive debt collection service through a partnership with the South Carolina Department of Revenue (SCDOR).
- Established new Cost Centers to accommodate organizational changes.
- Recognized by the US Bureau of Justice Assistance for Smart Supervision success.
- Completed study of purchase order use during the FY17 year, equipping the agency to be more efficient in P-card transactions.
- Transitioned to use of an automated program to expedite monthly bill processing.
- Monitored an increased number of Administrative Monitoring offenders, which increased from 8,283 in April 2017 to 9,991 in October 2017.
- Processed and sent SCDOR \$7,312,944 for the Setoff Debt Program and \$1,988,824 for the GEAR Program.
- Secured \$135,125 in grant funding.

Hearings and Policy Management

- ♦ Conducted 4,373 administrative hearings and found solutions other than incarceration in 57% of cases.
- ♦ Collected \$136,805 in supervision fees, \$37,329 in fines and court costs, and \$195,388 in restitution for victims.
- ♦ Achieved a 98.9% concurrence rate with the Parole Board.
- ♦ Processed 287 Ignition Interlock appeals and 2,207 Ignition Interlock reviews in the Ignition Interlock Device Program Office.

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A Few of Our Favorite Things

- ◆ Successfully drafted legislation codifying the OSS position, passed by the General Assembly and signed into law by the Governor in May.
- ◆ Moved approximately 60% of applicable CALEA standards into compliance or nearing compliance.
- ◆ Reviewed and updated 90% of all Department policies after transitioning to policy management with PowerDMS.

Information Services

- ◆ Implemented the Technology Investment Board.
- ◆ Oversaw the Data Center Migration to SC Department of Technology Operations (DTO).
- ◆ Hired the Department's first Chief Information Officer.

External Affairs

- ◆ Educated South Carolina Legislature on the role of the Parole Board in the parole process and the impact of House Bill 3209 expanding expungement.
- ◆ Organized a record number of 14 public information media events, highlighted by the July launch of the statewide Domestic Violence Specialized Caseload Program- covered by all Midlands media and featured in the Charlotte market.
- ◆ Increased number of donors to the July Red Cross Blood drive from 28 in 2016 to 37 in 2017.
- ◆ Exceeded goal of collecting 215 pounds of canned goods for Harvest Hope food drive, by donating 300 pounds to the less fortunate.

Parole, Pardons and Rehabilitative Services

- ◆ Developed the Parole Waiver Form.
- ◆ Collaborated with SCDC on creation of the Institutional Cognitive Restructuring Therapy Program (CRT).

Professional Responsibility

- ◆ Formed the Office of Professional Responsibility in August 2017, merging the Privacy and Risk Management, Internal Audits and Quality Assurance sections.
- ◆ Created the Divisional Improvement Process and Form (1208) to provide a fair and objective Agency process review for improvement recommendations.
- ◆ Developed a formal Complaint and Review Process for internal and external complaints.

Victim Services

- ◆ Provided assistance to 1,218 victims at parole hearings, keeping them informed of the status of offender cases throughout the community corrections process.
- ◆ Educated 51 people on the role of victim services at SCDPPPS at four regional trainings hosted in Chesterfield, Spartanburg, Laurens and Lancaster counties.
- ◆ Conducted four regional trainings on the role of victim services at PPP hosted in Chesterfield, Spartanburg, Laurens and Lancaster counties.

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'Tis the Season!

To our PPP Family from your Executive Management Team

Happy Holidays!

As we prepare to bring 2017 to a close and look forward with hope and anticipation to a bright new year filled with opportunities for our department in 2018, we say thank you for an incredible journey. We hope you feel the same sense of pride about our accolades as we do about the year that we are leaving behind.

Now for the last directive of the year, "We ask, that you take time to reflect on your individual accomplishments and savor in the impact that you made in the lives of others. Because of you, our dedicated and capable staff, PPP has flourished and expanded its possibilities.

We know that 2017 was a remarkable and momentous year for our agency. As we transition into 2018, your Executive Management Team is sending boundless gratitude for the extraordinary effort and commitment contributed by each and every member of our PPP family in 2017.

The holiday season is a warm and wonderful time of the year. We hope you enjoy time away from the daily grind, filling those moments with your holiday traditions.

For many of us, we are surrounded with family and friends. However, let's remember those less fortunate than ourselves. Also, please take a moment to remember the men and women in military service who are away from love ones protecting our country.

Finally, we send our most sincere wish to you and yours for a joyous holiday season and a prosperous and blessed new year filled with health and happiness.

Farewell to 2017. Hello 2018!!!



In August 2016, a proposal was presented to EMT to create domestic violence specialized caseloads in those counties with the most DV offenders. In June 2017, the Department was allocated \$1.2 million in recurring funds to launch the program with 20 caseload Agents. Congratulations to these Agents on their promotions to the Domestic Violence Specialized Supervision Program.

SCDPPPS Launches Domestic Violence Specialized Caseload Program

Meet the DV Agents



Anderson	Clifford King, Joshua Nesbit
Charleston/ Dorchester	Michael Myers, Janelia Tolbert
Greenville	Tyler Chase, Kiunta Holmes, Frank Peterson, Jenna Sanderfur
Greenwood/ Laurens	Timothy Hurst
Lexington	Lisa Baker, Beverly Noe
Orangeburg	Stephen Gregory, Rashad McDuffie
Richland	Alexander King, Troy Smith
Spartanburg	Lewis Brown, Barrett Gillespie, Gregory Poteat
York	Amber Boyle, Evan Reif

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PPP WELCOMES NEW REGIONAL DIRECTORS

The last issue of the Informer featured the results of PPP Director Jerry Adger's vision to realign regions based on staff and offender population to better allocate resources around the state. With the expansion from four to five regions, and promotions of two regional directors to the Executive Management Team, we are pleased to announce the three new Regional Directors for Regions One, Two and Five.



GERALD BLACK
REGIONAL DIRECTOR FOR PPP REGIONAL ONE

As Regional Director for Region One, Gerald Black is responsible for Anderson, Greenville, Oconee and Pickens counties. Gerald is a 31-year veteran of the Department and was selected as the AIC of Anderson County in 2001. He also served as the AIC of Abbeville County from 2010 to 2013 and the AIC of Oconee County October 2016-October 2017, all while managing the Anderson Office. Gerald brings much experience and dedication to this position. He is an outstanding addition to the Field Operations Management Team.



GREGORY L. STEWART
REGIONAL DIRECTOR FOR PPP REGIONAL TWO

Greg Stewart has been promoted to the position of Regional Director for Region Two, which includes Cherokee, Chester, Fairfield, Lancaster, Spartanburg, Union, and York counties. Greg has been with the agency for 29 years and most recently was the AIC of Greenville County. He previously served as a team leader in Anderson County, AIC in Oconee County and is a former AAIC in Greenville County. He is also a veteran Firearms and Driving Instructor. Greg is a tremendous asset to Region Two.



CHAD E. BEARD
REGIONAL DIRECTOR FOR PPP REGIONAL FIVE

Chad Beard is the Regional Director for Region Five. He manages Allendale, Beaufort, Berkeley, Charleston, Colleton, Georgetown, Hampton, Horry, and Jasper counties. Chad has 17 years of experience with the Department. He recently held the position of Assistant Regional Director and is the former AIC of Georgetown and Darlington Counties. Chad is a dedicated hard working member of Field Operations and brings the same work ethic to Region Five.

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2017 PPP ANNUAL EMPLOYEE AWARD WINNERS

Congratulations

Each year, staff are nominated by their peers or supervisors for one of the four individual employee awards and for a county or section is nominated as the Office of Excellence . Congratulations to the winners!

Amanda Cooper ~ Supervisor of the Year

Amanda Cooper is the supervisor for the Fugitive Information & Offender Surveillance (FIOS) Section. Mrs. Cooper began her career with the Department as a temporary employee in FIOS in 1996. She was hired the next year and worked as an Administrative Specialist in the Lexington County Office 11 years before returning to the FIOS section as a Data Coordinator and program assistant in 2008. She then moved to the ITS section where she served as an Information Resource Coordinator for two years before assuming the role of FIOS supervisor in 2015. Mrs. Cooper is supervised by Special Operations Agent Doug Fordham. Randy Bumgarner is the Divisional Manager.



Stephen Gregory ~ Agent of the Year

Stephen Gregory is an Agent in the Orangeburg County Office and has completed three years with the Agency. This past October, Mr. Gregory became a Domestic Violence Agent. His supervisor is Agent In Charge Kimberly Jefferies and the Regional Director is Schwann Hopkins.

Cheryl Martin ~ Employee of the Year

Cheryl Martin is an Offender Supervision Specialist in the York County Office. She previously worked as an Field Office specialist and will celebrate 10 years of service with the Department in December. Her supervisor is Tracy Swanson. The York County Agent In Charge is Dwight Burns and the Assistant AIC is Shannon Myers. Greg Stewart is the Regional Director.



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2017 PPP ANNUAL EMPLOYEE AWARD WINNERS

Josephine Baccous ~ Administrative Support Staff of the Year

Josephine Baccous is a Field Office Specialist in the Beaufort County Hilton Head Satellite Office. Ms. Baccous has completed 27 years with the Agency. Her supervisor is Agent-In-Charge Suezanne Foot and Chad Beard is the Regional Director.



Greenville County ~ Office of Excellence



Staff (At the time of Award)

Regional Director: Gerald Black

Former Agent In Charge: Gregory Stewart

Asst. Agent In Charge: Robert Honeycutt

Office Manager: Gail Young

Supervisors: Kristin Cosby, Brian Fahnle, Allan Norfus, Miranda Ware

Agents: Nicole Albany, Megan Ariondo, Katelyn Duncan, Zac Howell, Melissa Jenkins, Grant Ketner, Carrie Lake, Dustin McAfee, Isaac McKenzie, Michael Minto, Ashley Mitchell, Jenny Monday, Lewis Moore, Jonathan Neff, Tilie Palmore-Kilgore, Christian Ramsey, Courtney Richardson, Mariana Salazar, Moises Saldivar, Joshua Sebree, Jon Simmons, Stevie Simmons, Vandy Stephens, Cornelius Sterling, Austin Taylor, Zachary Watson, Christina Worthy

DV Agents: Tyler Chase, Kiunta Holmes, Frank Peterson, Jenna Sandefur

Offender Supervision Specialists: Natosha Clark, Shanese Cunningham, Dawn Goyaux, Kelly Hollingsworth, Della Pitts, Dorothy Simpson, Jennifer Standridge, Cindy Stricklin,

Victim Advocates: Karen Patterson, Andrea Plumley

Field Operations Specialists: Pamela Campana, Tina Lynn, Jessica O' Connor, Victoria Simmons, Adrianna Sullivan, Kelsey Tarrance, Myra Wells

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NEW TO PPP: THE OFFICE OF PROFESSIONAL RESPONSIBILITY

The establishment of the Office of Professional Responsibility (OPR) in August 2017 was to implement the PPP Director Jerry Adger's vision to create a section that supports the mission of the Agency and allows staff to present concerns or complaints for review and investigation with anonymity.

The OPR is comprised of the Internal Audits, Privacy and Risk Management, and Quality Assurance sections. This office will conduct internal criminal and administrative investigations using procedures designed to detect inefficiency, waste, fraud, corruption, abuse of power and other illegal or unethical activities in all agency processes and personnel matters. All investigations are authorized by the Director and it is with the strictest confidence that staff and citizens can make a report to the OPR to investigate their concerns.

The combined section of the OPR work together to conduct quality control processes and reports. The staff has experience in offender supervision, finance, training and

management and includes both C-1 and non-C-1 staff. The OPR monitors CJIS compliance, mitigates operational, financial and strategic risk, and protects data from unauthorized use. All concerns or complaints forwarded to OPR are reviewed for infractions and violations of policy. Any staff can contact the office to get a process reviewed by submitting the Divisional Process Improvement Form (Form 1208) which allows for a fair and objective review of processes for enhanced improvement recommendations. Any employee or

citizen can contact the office by phone, email or submitting a Citizen/Personnel Formal Complaint Form (OPR Form 1332). All misconduct by Department employees which involves violation of policy and procedure, codes of ethics, state or federal law or other recognized standards of conduct are investigated in accordance with PPP Policy 1104 – Complaint Processing.

The OPR is committed to provide services that are in line with the Department's mission and strives to support organizational values.



Happy Holidays



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The Honorable Henry McMaster
Governor

Jerry B. Adger
Director

Arnise N. Moultrie
Newsletter Editor

AGENCY MISSION

To **prepare** offenders under our supervision toward becoming productive members of the community;

to **provide** assistance to the victims of crimes, the courts and the Parole Board; and

to **protect** public trust and safety.