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Date: 2/1/2017 3:50:56 PM

Subject: FW: Lowcountry AAA Phone Number update

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Please see the email from the Lowcountry AAA regarding phone number changes. Any number with a 726 prefix is changing as of today.

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**From:** Hank Amundson [mailto:[HAmundson@lowcountrycog.org](mailto:HAmundson@lowcountrycog.org)]  
**Sent:** Wednesday, February 01, 2017 3:43 PM  
**To:** Aging, PSA Help; Finance Help, Aging  
**Cc:** Dickinson, Gerry; Newman, Jordan  
**Subject:** Lowcountry AAA Phone Number update

Hello all at LGOA,

We have installed a new phone system and all calls should be forwarded to the following numbers:  
877-846-8148 or 843-473-3991  
These numbers rings to all phones in the Aging Department.

Ombudsman calls should go to:  
843-473-3955  
This only rings at the Ombudsman's desk.

843-726-5536 will become inactive on February 10, 2017

All staff have direct numbers as well. Program managers will receive them this week. Mine is below.  
But the 843-473-3991 and 877-846-8148 will reach us all.

Please confirm the changing of this in your system as most transferred calls, as of today, come to the 726 number and we do not want to have seniors in need slip through the cracks.

All the best,

Hank Amundson – Area Agency on Aging Director  
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