

From: Adams, Marcia S
To: 'mnlangrehr@bellsouth.net' <mnlangrehr@bellsouth.net>
Jerry Brown <brownjp@llr.sc.gov>
Adams, Marcia S <Marcia.Adams@SCDMV.net>
Date: 4/3/2007 9:50:49 AM
Subject: RE: FW: Government Efficiency and Accountability Review (GEAR) Committee

Mike and Jerry,

I don't have any problems talking about these issues. I think that it will probably point to the same issues that we are trying to solve. These meetings should be open, and we need to hear all ideas.

Marcia

-----Original Message-----

From: mnlangrehr@bellsouth.net [mailto:mnlangrehr@bellsouth.net]
Sent: Monday, April 02, 2007 11:04 PM
To: Jerry Brown; marcia.adams@scdmv.net
Subject: Re: FW: Government Efficiency and Accountability Review (GEAR) Committee

Jerry

I do not have any problem discussing the subjects of email, network and desktop standards at our meeting so long as we limit the discussion to 30 minutes for all three. I happen to think that in a participatory environment where there is trust, where customers are treated as customers, where pricing is completely transparent and where there are reasonable options for alternative sources there are some very good reasons for having statewide email, a statewide network and rational desktop standards. It might be a good idea to get the subject out in the open and get the objections "on the record".

Marcia - do you have any problem with this?

Mike Langrehr

>
> From: "Jerry Brown" <brownjp@llr.sc.gov>
> Date: 2007/04/02 Mon PM 12:44:10 EST
> To: "Mike Langrehr" <mnlangrehr@bellsouth.net>
> Subject: FW: Government Efficiency and Accountability Review (GEAR) Committee
>
> This email below is from Patricia Stephens, of the CIO, under contract
> to DSS. I'm forwarding it to you for your decision.
>
> FWIW, I'd wager that Patricia has had at least one face to face meeting
> with Jim Bryant since our last meeting. Otherwise, I'm not sure why she
> wants to broach these topics in this venue, especially since more than
> one agency reportedly saw astronomical quotes for CIO Email service.
> CIO Network and Desktop support offerings would not be favorably
> received by this group and may pull the meeting off point.
>
> Patricia mentions the 2006 NASCIO Report. I'd guess that you have more
> knowledge of this report than Patricia. I'd also guess that she was
> pointed to it by Jim but I may have it totally wrong. This report was
> not shared with me.
>
> Please let me know how I should respond.
>
> Other issues:
>
> Remind me to tell you:

>
> * why I had to pull LLR out of CIO support for Credit Card
> transactions.
> * why I would rather not rely on the CIO's office for network
> support (personal experiences).
>
> My e-commerce system came close to a catastrophic failure due to the
> CIO's office. This is one reason why DOR, DMV and LLR are running our
> own.
>
> Not related to the above topics, but as a general recommendation,
> another person you should talk with is Dave Elwart of PRT. He was out
> of town during our last meeting.

>
> Thanks,
> Jerry

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> _____
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> From: pstephens@dss.state.sc.us [mailto:pstephens@dss.state.sc.us]
> Sent: Monday, April 02, 2007 12:54 PM
> To: Jerry Brown
> Subject: RE: Government Efficiency and Accountability Review (GEAR)
> Committee

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> Jerry,

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> As we filed out of the room at the end of the SCITDA Spring
> Conference, it occurred to me that we had missed an opportunity to
> choose another issue that is a pain-point for all of us so that we could
> launch a collective effort to take some action to resolve it. I think
> that the ITSAP report will actually help some people, so why not choose
> another topic and try it again?

>
> It seems to me that the GEAR Committee meeting could provide us with a
> unique opportunity to initiate an effort that could actually lead to
> significantly more efficient IT Services. The three issues cited by the
> May 2006 NASCIO Report that are commonly being addressed across the
> nation and seem appropriate for SC are Network, e-mail, and desktop
> support services. Do you think that Mike would be receptive to focusing
> a part of the meeting on conversations about how this could help SC and
> how GEAR could help with taking the next step?

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> Thanks!

>
> Patricia Stephens
> W - 898-7836
> C - 518-0334
> pstephens@dss.state.sc.us

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>
> "Jerry Brown" <brownjp@llr.sc.gov>

>
> 03/29/2007 04:03 PM

> To
> "Jerry Brown" <brownjp@llr.sc.gov>, "Bob Arndt" <arndtrd@dhec.sc.gov>,
> <jimmy.earley@scdmv.net>, "Dave Elwart" <delwart@scprt.com>,
> <dfoshee@ddsn.sc.gov>, <GaronM@sctax.org>, <harperds@dot.state.sc.us>,
> <SRJordan@sces.org>, "Langley, Barry" <MichaelLangley@scdps.net>,
> <scurryj@dnr.sc.gov>, <pstephens@dss.state.sc.us>, "Khush Tata "
> <tata@sctechsystem.com>, <ward.john@doc.state.sc.us>

> cc
> "Marcia Adams" <marcia.adams@scdmv.net>
> Subject
> RE: Government Efficiency and Accountability Review (GEAR) Committee

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> My apologies, I omitted the time. This meeting will be from 8:30 to
> 12:00

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> From: Jerry Brown
> Sent: Thu 3/29/2007 3:14 PM
> To: 'Bob Arndt'; 'jimmy Earley (jimmy.earley@scdmv.net)'; 'Dave Elwart';
> 'David Foshee (dfoshee@ddsn.sc.gov)'; 'GaronM@sctax.org'; 'Doug Harper
> (harperds@dot.state.sc.us)'; 'SRJordan@sces.org'; 'Langley, Barry'; 'Jim
> Scurry (scurryj@dnr.sc.gov)'; 'pstephens@dss.state.sc.us'; 'Khush Tata
> '; 'John Ward (ward.john@doc.state.sc.us)'
> Cc: 'Marcia Adams'; 'mnlangrehr@bellsouth.net'; Adrienne Youmans
> Subject: Government Efficiency and Accountability Review (GEAR)
> Committee

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> The next meeting of agency IT directors will be held at DOR on Tuesday,
> April 17th.

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> <<http://www.sctax.org/Contact+Information/Taxpayer+Service+Centers.htm>>

Peace and Grace

Mike Langrehr