From: Pondy, Kevin <pondyk@aging.sc.gov>
To: Watson, Daledwatson@aging.sc.gov
CC: Zavoras, CatherinecZavoras@aging.sc.gov
          Kester, Tonykester@aging.sc.gov
Date: 8/25/2014 1:59:05 PM
Subject: RE: Follow up to i-Sight Call

Dale,

There are two different "files" referenced here. There are 11 Microsoft Access files containing the current information, one for each region plus the state level. Those are the files which will be gathered into one place around the 15th. From those files, the 12 pipe delimited text files will be built. Those 12 files are the ones they will be expecting.

iSight are the ones who put the limitation of sending data as pipe delimited text. If we could have sent them the data in a relational database format (Microsoft Access, .dbf, etc.) it would have been easier for us. Taking a relational database and converting it to pipe delimited text requires multiple files if you want to recombine it into a relational database again on the other end.

If they say the 12 files require extra effort, we are going to have a fun technical discussion on practicality and feasibility as brought on by iSight themselves.

 -Kevin

From: Watson, Dale
Sent: Monday, August 25, 2014 1:28 PM
To: Pondy, Kevin
Cc: Zavoras, Catherine; Kester, Tony
Subject: RE: Follow up to i-Sight Call

Kevin,
Thanks for the quick response. Just to further clarify. You said you wouldn't combine them into one file until the 15th , but you are sending them 12 separate files? I know the contract price was significantly reduced because you said much of the work would be done on this end. Will the format you're using (Excel instead of ASCII as discussed in our calls) and 12 different files(?) instead of one database readjust the price upward?

I am basing my concern on correspondence we previously received (4/28/2014) that included the following:

Data Migration
   Customer Expressions will be responsible for importing historical data from South Carolina LGOA's existing solutions. South Carolina LGOA is to provide a sample file for each migration following the requirements below. (Mario will be handling discussions around cost).

Assumptions regarding Historical Data Upload:
   File received is a standard ASCII text delimited file using the pipe symbol "|" as the delimiter.
   One record per line of text i.e. no run over due to large amounts of text
   Less than 100 fields in each record
   Less than 150,000 records per file – multiple files are acceptable
   Data cleansing prior to data upload will be the responsibility of South Carolina LGOA
   South Carolina LGOA is responsible to create a migration table explicitly stating which column in the migration file is to be mapped to which field in the i-Sight application.
   Customer Expressions will not modify or add data to these files and will not be responsible for missing or incorrect source data entries in fields and/or records

This is what we agreed to so I want to be sure we're upholding our end of the agreement and ultimately do not cost the agency additional money.

A. Dale Watson
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South Carolina Lieutenant Governor's Office on Aging
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Phone 803-734-9898 Fax 803-734-9988
dwatson@aging.sc.gov

From: Pondy, Kevin
Sent: Monday, August 25, 2014 10:51 AM
To: Watson, Dale
Cc: Zavoras, Catherine; Kester, Tony
Subject: RE: Follow up to i-Sight Call

Dale,
I will not start combining all the data from all the databases into one file until September 15th when all Ombudsmen will be done entering data. Otherwise, it is a moving target.

Their requirement of pipe delimited text files means a single clean database is not possible. In the end, there will be 12 different files in the same format as the sample files sent earlier. The response to Roma explains how each file ties into iSight's requirements document.

FYI,
 -Kevin

From: Watson, Dale
Sent: Friday, August 22, 2014 9:36 AM
To: Pondy, Kevin
Cc: Zavoras, Catherine; Kester, Tony
Subject: Follow up to i-Sight Call

Kevin,
Thanks for responding to i-Sight. I see that you will soon receive the password for the FTP site so you can migrate the data. Also, I read the email you sent to Mario and Roma about the fields. The timeline has again shifted to the right so you have some extra days. How are you coming with combining all of the data (from all the regions and tables) into one file? At the beginning of the process our agreement was that you would create and send them a clean database.

Mario was asking what all of the comments meant in the V1 Crosswalk you had me send them. When I looked at the Crosswalk it looks like there are places where you tied multiple pieces of information into one field (ex. Line # 11 Date of Intake; one "Data Source" is "Case Data" and another "Data Source" is "Tasks") I didn't know how to explain the different colored fields on the Excel spreadsheet to Mario since you were not present. Are you combining multiple fields into one field (wherever needed) for the migration or are you expecting them to pull it from each separate table?

Thanks in advance for your update.

dale

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