

From: Ginger Hurst
Sent: 9/16/2015 5:00:33 PM
To: Dayne Haile
Cc: Haley, Nikki; Warden Levern Cohen; Amy Jolley .. Inmate Grievances; South Carolina Dept of Corrections Lee; Ginger Hurst
Subject: RE: day 2 Air Conditioning out since 7:30 9/14/ 15 in CA 65-42.
Still not repaired.

Thank you Mr. Haile,

The information I received came from the people who live in that dorm & know that that unit has been a on going problem with every storm or power problem. I, myself called & spoke to the Warden on duty on Sept 14, after sending the email below. Within 30 minutes of MY call the repairs were done by Mr. Simms. The unit had been down for over 28 hours. I sent an email to Associate Warden Wilkins-Smith the evening of Sept 13 & can send you that email for verification if you would like. It is not the first time I HAVE had to ask for the unit to be turned back on myself. I believe you are correct, the unit is working. I am pretty confident that Mr. Simms made a repair, to the unit, not just a quick fix that has been done many times before.

I would like you to know that officers in the Charleston unit had been calling for the unit to be fixed repeatedly for over 28 hours & were told they "would get to it when they get to it". The maintenance people went home the first day without even looking at the problem, let a lone attempting to make repairs. The unit was not put back in service in a timely manner. The walls begin to sweat & make for a unhealthy situation. There have been many complaints about the unit in the past. Talk to the inmates & officers that work & live there & they will tell you this.

The information I have just provide is for a more accurate reporting on the on going problem of the Air Condition Unit in the Charleston Unit, Ridgeland CI. The information is from the inside from people who have to live and work in that unit every day & every night.

I hope the additional information has help you with a much clearer view of the on going problem.

Thank you for your email on the situation.

Please feel free to contact me at any time in the future. It is my pleasure to be of help to the inmates & the officers of the South Carolina Department of Corrections.

From: Haile.Dayne@doc.sc.gov

To: ginger_hurst@hotmail.com

Subject: FW: day 2 Air Conditioning out since 7:30 9/14/ 15 in CA 65-42. Still not repaired.

Date: Wed, 16 Sep 2015 19:29:21 +0000

Ms. Hurst, the unit you are referring too began having issues last week. The inmates pulled the fire alarm in the housing unit that shut the unit down because it was designed to do so. There was a power surge on the incoming power that caused the unit to trip off line as designed to do and a belt broke which was repaired the same day. Ridgeland maintenance has very few complaints about the air in the Charleston unit. The unit has been repaired. I trust this information has addressed your concerns. Thank you.

N. Dayne Haile

South Carolina Department of Corrections