

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Hutto</i>	DATE <i>4-17-15</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>000227</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>Cleared 4/24/15, letter attached</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>4-28-15</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

RECEIVED

APR 17 2015

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Dear Director Saura: <sup>your</sup> April 13, 2015

I am requesting your assistance with an issue regarding Angela Blizzard my daughter. My daughter is disabled, on SSD disability & is eligible for extra help & Medicaid.

The issue is that she had to reapply for Medicaid in NOV 2014 & still has the application sitting on the website. No one has touched the file, sent info request, nothing.

My daughter has congestive heart failure & is on oxygen. The problem with her getting on Medicaid is affecting her quality of life now. Lately, the oxygen supplier will not supply oxygen until she pays a large bill. Her heart dr, Dr. Phillips office said she has to pay \$109 before she is seen again. She cannot go to Pulmonologist, lung dr because they want \$190 up front, then more for tests.

She makes \$744 month on her disability check. Since NOV when Medicaid was cut off, they take 104 or 149 out of her

~~she was never~~ - extra prep work  
payment of Medicare Premiums since 2014  
up until NOV 2014.

My daughter & 2 granddaughters are  
now living with me.

The problem occurred when she had  
to leave her house & went from Richland  
to Kershaw County. She turned in change  
of address, but has never received any mail  
from Kershaw County asking for info.

She calls the main Medicare # 888.549.082  
and everything still shown pending (<sup>since</sup> NOV),  
I have personally call this number.

I took her to Kershaw Co. Medicaid office  
3/10/15 in Camden. The woman at the desk  
stated no one has touched the file, she  
did not know what to do, then told my  
daughter she could submit another  
application. We had all documentation:  
proof of disability income & everything  
that was needed for the application. She  
was then told it would be 45 days for  
someone to look at the file, that they  
are backlogged & no, they do not have  
a time frame to get it done.

son is getting worse. It is also  
causing major health issues. My  
daughter's heart dr wanted her to go  
on oxygen full time & she cannot  
due to cost of everything. This is a life issue <sup>now</sup>.  
I am asking your assistance  
in resolving this issue. I  
am writing to state representative,  
Director of Medicine as well.  
If you need further information,  
please, please contact us at  
1416 Meadowview Ln, Lugoff SC 29078.  
Angela ph # 803-319-3451  
my cell ph 803-272-2270  
Home Ph: 803-438-2629  
Angela R. Blizzard  
Patricia Turner

Thank you for your consideration  
in this matter.

Patricia Turner  
4/13/15

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Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Turner  
1410 meadowview lwy  
Lagotz SC 29078

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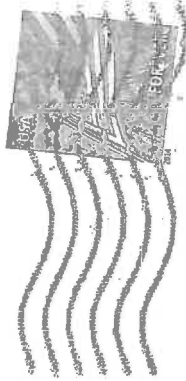
APR 17 2015

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Christian Souza  
Director, Health & Human Sics  
medicaid  
PO Box 8206  
Columbia, SC 29202

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April 24, 2015

Ms. Angela Blizzard  
1410 Meadowview Lane  
Lugoff, SC 29078

Dear Ms. Blizzard:

Thank you for contacting us regarding the untimely processing of your Aged, Blind or Disabled program application. We sincerely apologize for the delay in processing your application.

We are pleased to inform you that your Aged, Blind or Disabled application was approved on April 20, 2015, with an effective date of October 1, 2014. If you have questions regarding the Medicaid program, please contact Ms. Carolyn Roach, in Member Relations and she will be happy to assist you. Ms. Roach can be reached at (803) 898-3967.

We appreciate your continued interest and support of the South Carolina Healthy Connections Medicaid program. If I may be of further assistance on this or any other matter, please let me know.

Sincerely,



Elizabeth Hutto, Deputy Director  
Eligibility, Enrollment and Member Services

EH:j