

From: Karen Areheart <kareheart@nativityarden.org>
To: Kester, Tonykester@aging.sc.gov
Date: 9/18/2014 4:29:40 PM
Subject: Fwd: Concerns about Mom, Frances Kester

Response to my letter from Melissa

----- Forwarded message -----

From: Yetter, Melissa <MYetter@lhomes.org>
Date: Tue, Aug 26, 2014 at 9:25 PM
Subject: Re: Concerns about Mom, Frances Kester
To: Karen Areheart <kareheart@nativityarden.org>

Karen.

Honestly. I had no idea. I have been out of town literally with my family and brought my grandmother back with me from FL. The first I got back was the day you saw me.

So all this is new to me as well ... And I am not pleased either.

Not that the decision to move your mom was not needed but the experience was certainly not what it should have been. I would like to look into the situation further if you don't mind.

All I do know is that her care needs with feeding were changing. And I knew it could be soon but I would have liked to have made that call to you if above was necessary AND schedule a date convenient for you and your family. Unless there was some sort of urgency, I would have offered a better move date and I'm sure we would have been able to comprise on more hours of sitter time if needed until you could made it back.

Again, I am terribly sorry for this experience. But I very glad you emailed me.

-Melissa

Melissa Yetter
MYetter@lhomes.org<mailto:MYetter@lhomes.org>