

From: Veldran, Katherine
To: amber.gillum@dss.sc.gov <amber.gillum@dss.sc.gov>
CC: Stillinger, Linda <Linda.Stillinger@dss.sc.gov>
Lillian Koller (lillian.b.koller@dss.sc.gov) <lillian.b.koller@dss.sc.gov>
Date: 12/16/2013 4:52:44 PM
Subject: FW: Ballentine

Amber,
Please reference the emails below. DEW has reached out to Mrs. Abercrombie.
Please reach out to her to discuss her concerns regarding SNAP.
Please keep me posted so I so can follow up with Rep. Nathan Ballentine.
Thank you,
Katherine

Katherine F. Veldran
Director of Legislative Affairs | Office of Governor Nikki Haley
O: 803-734-5124 | C: 803-767-7583
KatherineVeldran@gov.sc.gov

-----Original Message-----

From: Frick, Jean Cecil [mailto:JFrick@dew.sc.gov]
Sent: Friday, December 13, 2013 9:32 AM
To: Veldran, Katherine
Cc: Scott, Darrell
Subject: RE: Ballentine

Katherine,
I spoke with Mrs. Abercrombie yesterday and we were able to resolve an issue on her husband's claim. I spoke with her again this morning to let her know that the issue was resolved and they should look for payment on their debit card after 4:00pm today. She has my direct number if she has any other questions.
Please let me know if we can assist with anything else.
Thanks,
Jean Cecil

-----Original Message-----

From: Veldran, Katherine
Sent: Thursday, December 12, 2013 9:35 AM
To: Frick, Jean Cecil
Cc: Scott, Darrell
Subject: FW: Ballentine

Jean,

Request from Rep Ballentine:

Please have someone w/SNAP and DEW call Tracey Ambercrombie tomorrow 803-629-7579? She's been told she makes too much \$38K with husband (unemployed, needs liver transplant) and 5 kids. One kid played on JC's football team. Also, husband has yet to get first unemployment check and got notice a few weeks ago he would. Thanks!

Let me know if you have any questions.

Please keep me posted.

Thank you,

Katherine

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