

**From:** Veldran, Katherine  
**To:** amber.gillum@dss.sc.gov <amber.gillum@dss.sc.gov>  
**CC:** Stillinger, Linda <Linda.Stillinger@dss.sc.gov>  
Lillian Koller (lillian.b.koller@dss.sc.gov) <lillian.b.koller@dss.sc.gov>  
**Date:** 12/16/2013 4:52:44 PM  
**Subject:** FW: Ballentine

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Amber,  
Please reference the emails below. DEW has reached out to Mrs. Abercrombie.  
Please reach out to her to discuss her concerns regarding SNAP.  
Please keep me posted so I so can follow up with Rep. Nathan Ballentine.  
Thank you,  
Katherine

Katherine F. Veldran  
Director of Legislative Affairs | Office of Governor Nikki Haley  
O: 803-734-5124 | C: 803-767-7583  
KatherineVeldran@gov.sc.gov

-----Original Message-----

**From:** Frick, Jean Cecil [mailto:JFrick@dew.sc.gov]  
**Sent:** Friday, December 13, 2013 9:32 AM  
**To:** Veldran, Katherine  
**Cc:** Scott, Darrell  
**Subject:** RE: Ballentine

Katherine,  
I spoke with Mrs. Abercrombie yesterday and we were able to resolve an issue on her husband's claim. I spoke with her again this morning to let her know that the issue was resolved and they should look for payment on their debit card after 4:00pm today. She has my direct number if she has any other questions.  
Please let me know if we can assist with anything else.  
Thanks,  
Jean Cecil

-----Original Message-----

**From:** Veldran, Katherine  
**Sent:** Thursday, December 12, 2013 9:35 AM  
**To:** Frick, Jean Cecil  
**Cc:** Scott, Darrell  
**Subject:** FW: Ballentine

Jean,

Request from Rep Ballentine:

Please have someone w/SNAP and DEW call Tracey Ambercrombie tomorrow 803-629-7579? She's been told she makes too much \$38K with husband (unemployed, needs liver transplant) and 5 kids. One kid played on JC's football team. Also, husband has yet to get first unemployment check and got notice a few weeks ago he would. Thanks!

Let me know if you have any questions.

Please keep me posted.

Thank you,

Katherine

Katherine F. Veldran

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