APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

PLEASE NOTE: Edit Correction Forms (ECFs) returned with "NO CORRECTIVE ACTION" will be disregarded. Corrected ECFs should be returned to the Medicaid Claims Receipt address which is located at the bottom of the ECF. If the ECF does not require corrections, but needs to be reprocessed because information in the system has been updated, submit a new claim for processing.

Edit Code	Description	CARC	RARC	Resolution
007	PAT DAILY INCOME RATE MORE THAN HOME RATE	45 – Charge exceeds fee schedule/maximum allowable or contracted/ legislated fee arrangement.		Patient's daily recurring income is greater than the nursing facility's daily rate. Verify that you have provided the correct information.
050	DATE OF BIRTH/ DATE OF SERV. INCONSISTENT	14 – The date of birth follows the date of service.	M52 – Incomplete/invalid "from" date(s) of service.	**CMS-1500 CLAIM:** Verify that the Medicaid ID# in field 2, date of birth in field 11, and date of service in field 15 were billed correctly. If incorrect, make the appropriate correction. If the date of birth in field 11 is correct according to your records, contact the local county Medicaid office to update the system. After the system has been updated, submit a new claim. **UB CLAIM:** Verify that the Medicaid ID# in field 60, date of birth in field 10, and date of service in field 6 were billed correctly. If incorrect, make the appropriate correction. If the date of birth in field 10 is correct according to your records, contact the local county Medicaid office to update the system. After the system has been updated, submit a new claim.
051	DATE OF DEATH/ DATE OF SERV INCONSISTENT	13 – The date of death precedes the date of service.	M59 – Incomplete/ invalid "to" date(s) of service.	**CMS-1500 CLAIM:** Verify that the correct Medicaid ID# in field 2 and date of service in field 15 were billed. If incorrect, make the appropriate correction. If correct, contact the local county Medicaid office to see if there is an error with the patient's date of death. After the system has been updated, submit a new claim. **UB CLAIM:** Verify that the correct Medicaid ID# in field 60 and date of service in field 6 were billed. If incorrect, make the appropriate correction. If correct, contact the local county Medicaid office to see if there is an error with the patient's date of death. After the system has been updated, submit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
052	ID/MR WAIVER CLM FOR NON ID/MR WAIVER RECIP	A1 – Claim/service denied.	N30 – Recipient ineligible for this service.	The claim was submitted with a ID/RD waiver-specific procedure code, but the recipient was not a participant in the ID/RD waiver. Check for error in using the incorrect procedure code. If the procedure code is incorrect, strike through the incorrect code and write the correct code above it. Check for correct recipient Medicaid number If the recipient's Medicaid number is incorrect, strike through the incorrect number and enter the correct Medicaid number above it, attach the ID/RDwaiver referral form to the ECF and resubmit. If the recipient Medicaid number is correct, the procedure code is correct, and a ID/RD waiver form has been obtained, contact the service coordinator listed at the bottom of the waiver form. After the system has been updated, submit a new claim.
053	NON ID/RD WAIVER CLM FOR ID/RD WAIVER RECIP	A1 – Claim/service denied.	N34 – Incorrect claim for this service.	Verify that you have billed the correct Medicaid number, procedure code, and that this client is in the ID/RD waiver. If you have not billed either the correct Medicaid number or procedure code, or the client is not in the ID/RD waiver, re-bill the claim with the correct information.
055	MEDICARE B ONLY SUFFIX WITH A COVERAGE	16 – Claim/service lacks information which is needed for adjudication.	MA04 – Secondary payment cannot be considered without the identity of or payment information from the primary payer. The information was either not reported or was illegible.	Submit a claim to Medicare Part A.
056	MEDICARE B ONLY SUFFIX/NO A COV/NO 620	16 – Claim/service lacks information which is needed for adjudication.	M56 – Incomplete/invalid provider payer identification.	Enter Medicare carrier code 620, Part A - Mutual of Omaha carrier code 635, or Part B - Mutual of Omaha carrier code 636 in field 50 A through C line. Enter the Medicare Part B payment in field 54 A through C. Enter the Medicare ID number in field 60 A through C. The carrier code, payment, and ID number should be entered on the same lettered line, A, B, or C.
057	MEDICARE B ONLY SUFFIX/NO A COV/NO $	107 – Claim/service denied because the related or qualifying claim/service was not paid or identified on the claim.		Enter Medicare carrier code 620, Part A - Mutual of Omaha carrier code 635, or Part B - Mutual of Omaha carrier code 636 in field 54 A through C line which corresponds with the line on which you entered the Medicare carrier code field 50 A through C.

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Edit Code	Description	CARC	RARC	Resolution
058	RECIP NOT ELIG FOR MED. COMPLEX CHILDREN'S WAIVER SVCS	A1 – Claim/service denied.	N30 – Recipient ineligible for this service.	The edit cannot be manually corrected. The provider needs to submit billing through the Care Call System. Discard the ECF.
059	MED. COMPLEX CHILDREN'S WAIVER RECIP SVCS REQUIRE PA	15- The authorization number is missing, invalid, or does not apply to the billed services or provider.	M62 – Incomplete/invalid treatment authorization code.	The edit cannot be manually corrected. The provider needs to submit billing through the Care Call System. Contact recipient's PCP to obtain authorization for this service. Discard the ECF.
060	MED.COMPLEX CHILDREN'S WAIVER, CLAIM TYPE NOT ALLOWED	16 – Claim/service lacks information which is needed for adjudication.	N34 – Incorrect claim for this service.	The edit cannot be manually corrected. The provider needs to submit billing through the Care Call System. Discard the ECF.
061	INMATE RECIP ELIG FOR EMER INST SVC ONLY	A1 – Claim/service denied.	N30 – Recipient ineligible for this service.	Check DOS on ECF. If DOS is prior to 07/01/04 and service was not directly related to emergency institutional services, service is non-covered. **UB CLAIM:** Only inpatient claims will be reimbursed.
062	HEALTHY CONNECTIONS KIDS (HCK) - RECIPIENT in HMO Plan/ Service Covered by HMO	24 – Payment for charges adjusted. Charges are covered under a capitation agreement/managed care plan.		This recipient is in the Healthy Connections Kids (HCK) Program and enrolled with an HMO. These services are covered by the HMO. Bill the HMO and discard the edit correction form.
065	PHYSICIAN ASST SRVC/RECIPIENT NOT QMB/CLAIM NOT CROSSOVER	185 – Rendering provider is not eligible to perform the service billed.	N30 – Recipient ineligible for this service	The service is non-covered for the rendering provider and/or recipient and will not be considered for payment.

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Edit Code	Description	CARC	RARC	Resolution
079	PRIVATE REHAB UNITS EXCEEDED	B5 – Coverage/program guidelines were not met or were exceeded.		If the number of units is incorrect, mark through the existing number and enter the correct number. If the number of units is correct, check the procedure code to be sure it is correct. Change the procedure code if it is incorrect. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. For review and consideration for payment, attach appropriate clinical documentation to the ECF supporting the service(s) billed and resubmit.
080	SERVICES NON-COVERED FOR RECIPIENTS OVER 21 YEARS OF AGE	6 – The procedure/ revenue code is inconsistent with the patient's age.	N129 – Not eligible due to the patient's age.	These services are non-covered for South Carolina Medicaid Eligible recipients over the age of 21.
101	INTERIM BILL	135 – Claim denied. Interim bills cannot be processed.		Verify the bill type in field 4 and the discharge status in field 17. Medicaid does not process interim bills. Please do not file a claim until the recipient is discharged from acute care.
102	INVALID DIAGNOSIS/ PROCEDURE CODE	16 – Claim/service lacks information which is needed for adjudication.	M67 – Incomplete/invalid other procedure code(s) and/or date(s).	Check the most current edition of the ICD for the correct code. This could be either a diagnosis or a surgical procedure code. If the code on your ECF is incorrect, mark through the code, write in the correct code, and resubmit.
103	SEX/DIAGNOSIS/ PROCEDURE INCONSISTENT	7 – The procedure/ revenue code is inconsistent with the patient's gender.		Verify the recipient's Medicaid ID number. Make the appropriate correction if applicable. Compare the sex on your records with the sex listed on the first line of the body of your ECF. If there is a discrepancy, contact the county Medicaid office and ask them to correct sex on file for this recipient and update the system. After the county Medicaid office has made the correction and updated the system, submit a new claim. If the sex is the same on your file and the ECF, check the current ICD for codes which are sex-specific. Verify that this is the correct code.

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Edit Code	Description	CARC	RARC	Resolution
104	AGE/DIAGNOSIS/ PROCEDURE INCONSISTENT	6 – The procedure/ revenue code is inconsistent with patient's age.		Verify the recipient's Medicaid ID number. Make the appropriate correction, if applicable. Compare the date of birth on your records with the date of birth listed on the first line of the body of your ECF. If there is a discrepancy, contact the county Medicaid office and ask them to correct the date of birth on file for this recipient and update the system. After the county Medicaid office has made the correction and updated the system, submit a new claim. If the date of birth is the same on your file and the ECF, check the current ICD for codes that are age-specific. Verify that this is the correct code.
105	PRINCIPAL DIAG NOT JUSTIFICATION FOR ADM	A8 – Claim denied; ungroupable DRG.		Check diagnosis codes in the most current edition of the ICD for codes marked with a Q (Questionable Admission). Verify that the diagnosis codes are listed in the correct order, and that all codes have been used. If the code listed is one marked with a Q, Medicaid does not allow this code as a principal diagnosis. Mark through the code and write the correct code on the ECF and resubmit.
106	MANIFESTATION CODE UNACCEPT AS PRIN DIAG	A8 – Claim denied; ungroupable DRG.		Manifestation codes describe the manifestation of an underlying disease, not the disease itself, and should not be used as a principal diagnosis. If a manifestation code is listed as the principal diagnosis, mark through the code and write the correct code on the ECF and resubmit.
107	CROSSWALK TO DETECT MULTIPLE DRG'S	A1 – Claim/service denied.	N208 – Missing/incomplete/ invalid DRG code	Check the drug code (DRG) to make sure it is correct. If the DRG code is not correct, make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
108	E-CODE NOT ACCEPTABLE AS PRINCIPAL DIAG	A8 – Claim denied; ungroupable DRG.		E-codes describe the circumstance that caused an injury, not the nature of the injury, and should not be used as a principal diagnosis. If an E-code is listed as the principal diagnosis, mark through the code and write the correct code on the ECF and resubmit. E-codes should be used in the designated E-code field (field 72)

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Edit Code	Description	CARC	RARC	Resolution
109	DIAG/PROC HAS INVALID 4TH OR 5TH DIGIT	146 – Payment denied because the diagnosis was invalid for the date(s) of service reported.	MA66 – Incomplete/invalid principal procedure code and/or date.	Medicaid requires a complete diagnosis or procedure code as specified in the current edition of ICD 9. Mark through the existing diagnosis or procedure code and write in the entire correct code on the ECF and resubmit. ICD updates are edited effective with the date of discharge.
112	MEDICAID NON-COVER PROC-37.5, 50.51, 50.59	96 – Non-covered charge(s).	N431 – Service is not covered with this procedure.	Provider is not authorized to bill for these procedures, as Medicaid does not cover them.
113	SELECTED V-CODE NOT ACCEPT AS PRIN DIAG	96 – Non-covered charge(s).	MA63 – Incomplete/invalid principal diagnosis code.	Not all V-Codes can be used as the principal diagnosis in field 67. Check the most current edition of the ICD for an acceptable code. Mark through the existing diagnosis code and write in the correct code on the ECF and resubmit.
114	INVALID AGE - NOT BETWEEN 0 AND 124	6 – The procedure/ revenue code is inconsistent with the patient's age.		Contact your county Medicaid Eligibility office to correct the date of birth on the recipient's file. After the county Medicaid Eligibility office has made the correction to update the system, submit a new claim.
115	INVALID SEX - MUST BE MALE OR FEMALE	16 – Claim/service lacks information which is needed for adjudication.	MA39 – Incomplete/invalid patient's sex.	Contact your county Medicaid Eligibility office to correct the sex on the recipient's file. After the county Medicaid Eligibility office has made the correction to update the system, submit a new claim.
116	INVALID PAT STATUS-MUST BE 01-07, 20, 30	16 – Claim/service lacks information which is needed for adjudication.	MA43 – Incomplete/invalid patient status.	Check the most current edition of the NUBC manual for a list and descriptions of valid discharge status codes for field 17. If the discharge status code on your ECF is not valid for Medicaid billing, mark through the code and write in the correct code and resubmit.
117	DRG 469 - PRIN DIAG NOT EXACT ENOUGH	16 – Claim/service lacks information which is needed for adjudication.	M81 – Patient's diagnosis in a narrative form is not provided on an attachment or diagnosis code(s) is truncated, incorrect or missing; you are required to code to the highest level of specificity.	This is a non-covered DRG. Verify the diagnoses and procedure codes on your claim are correct. If not, mark through the incorrect codes and write in the correct code and resubmit.
118	DRG 470 - PRINCIPAL DIAGNOSIS INVALID	16 – Claim/service lacks information which is needed for adjudication.	MA63 – Incomplete/invalid principal diagnosis code.	Resolution is the same as for edit code 117.

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Edit Code	Description	CARC	RARC	Resolution
119	INVALID PRINCIPAL DIAGNOSIS	16 – Claim/service lacks information which is needed for adjudication.	MA63 – Incomplete/invalid principal diagnosis code.	Verify the diagnosis in the current ICD-9 manual. Make corrections to the ECF and resubmit.
120	CLM DATA INADEQUATE CRITERIA FOR ANY DRG	A8 – Claim Denied ungroupable DRG.		Verify data with the medical records department. Make corrections to the ECF and resubmit.
121	INVALID AGE	6 – Procedure/revenue code inconsistent with age.		Contact your county Medicaid Eligibility office to correct the date of birth on the recipient's file. After the county Medicaid Eligibility office has made the correction and updated the system, submit a new claim.
122	INVALID SEX	16 – Claim/service lacks information which is needed for adjudication.	MA39 – Incomplete/invalid patient's sex.	Contact your county Medicaid Eligibility office to correct the sex on the recipient's file. After the county Medicaid Eligibility office has made the correction and updated the system, submit a new claim.
123	INVALID DISCHARGE STATUS	16 – Claim/service lacks information which is needed for adjudication.	N50 – Discharge information missing/incomplete/incorrect/ invalid.	Check the most current edition of the NUBC manual for a list and descriptions of valid discharge status codes for field 17. If the discharge status code on your ECF is not valid for Medicaid billing, mark through the code and write in the correct code on the ECF and resubmit.
125	PPS PROVIDER RECORD NOT ON FILE	CARC B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.		The provider is not enrolled with Medicaid and will not be considered for payment.
127	PPS STATEWIDE RECORD NOT ON FILE	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		The provider is not enrolled with Medicaid and will not be considered for payment.
128	DRG PRICING RECORD NOT ON FILE	A8 – Claim denied ungroupable DRG.		This DRG is not currently priced by Medicaid. Verify the diagnoses and procedure codes on your claim are correct. If not, mark through the incorrect codes and write in the correct code and resubmit

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Edit Code	Description	CARC	RARC	Resolution
150	TPL COVER VERIFIED/FILING NOT IND ON CLM	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	Please see INSURANCE POLICY INFORMATION on the ECF (to the right of the Medicaid Claims Receipt Address) for the three-digit carrier code that identifies the insurance company, as well as the policy number and the policyholder's name. Identify the insurance company by referencing the numeric carrier code list in this manual. File the claim(s) with the primary insurance before re-filing to Medicaid. If the insurance company that has been billed is the one that appears on the ECF, enter the carrier code in field 24 (must exactly match the carrier code(s) under INSURANCE POLICY INFORMATION). Enter the policy number in field 25 (must exactly match the policy number(s) under INSURANCE POLICY INFORMATION). If payment is made, enter the total amount(s) paid in fields 26 and 28. Adjust the balance due in field 29. If payment is denied (i.e., applied to the deductible, policy lapsed, etc.) by the other insurance company, put a "1" (denial indicator) in field 4. Enter the appropriate corrections to the ECF and resubmit. If the carrier that has been billed is not the insurance for which the claim received edit 150, the provider must file with the insurance carrier that is indicated in MMIS. **UB CLAIM:** Enter the carrier code in field 50. Enter the policy number in field 60. If payment is made, enter the amount paid in field 54. If payment is denied, enter 0.00 in field 54 and also enter code 24 and the date of denial in the Occurrence Code fields 31-34 A and B.
151	MULTIPLE INS POL/NOT ALL FILED-CALL TPL	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	MA64 – Our records indicate that we should be the third payer for this claim. We cannot process this claim until we have received payment information from the primary and secondary payers.	Eliminate any duplicate primary insurance policy entries on the CMS-1500, ensuring that blocks 9 and 11 contain unique information, one carrier per block. Medicaid coverage should not be entered in either primary block. If there is no duplicate information, refer to the INSURANCE POLICY INFORMATION section on the ECF, and file the claim(s) with each insurance company listed before re-filing to Medicaid. Enter all insurance results on the ECF. Documentation must show that each policy has been billed, and that proper coordination of benefits has been followed, *e.g.,* bill primary carrier first, then bill second carrier for the difference. If there are three or more separate third-party payers, the claim must be processed by the Third-Party Liability, attach the documentation to the ECF and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
155	POSS NOT POSITIVE INS MATCH/OTHER ERRORS	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	Bill the primary insurer(s) according to the resolution instructions for edit code 150.
156	TPL VERIFIED/FILING NOT INDICATED ON CLM	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	MA08 – You should also submit this claim to the patient's other insurer for potential payment of supplemental benefits. We did not forward the claim information as the supplemental coverage is not with a Medigap plan or you do not participate in Medicare.	File a claim with the insurance company listed under INSURANCE POLICY INFORMATION on the ECF. (Refer to the carrier code list in the provider manual.) If the insurance company denies payment or makes a partial payment, attach a copy of the explanation of benefits and resubmit. If the insurance carrier pays the claim in full, discard the ECF.
165	TPL BALANCE DUE/ PATIENT RESPONSIBILITY MUST BE PRESENT/ NUMERIC	16-Claim/service lacks information which is needed for adjudication.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	When there is a third party payer on the claim that is primary to Medicaid, the "patient responsibility", entered in the "balance due" and the co-pay, coinsurance and deductible for the third party payer, cannot be blank or nonnumeric. Make the appropriate corrections to the ECF and resubmit.
170	LAB PROC BILLED/NO CLIA # ON FILE	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Attach a copy of your CLIA certification to the ECF and resubmit.
171	NON-WAIVER PROC/PROV HAS CERT OF WAIVER	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Our records indicate that your CLIA certificate of waiver allows Medicaid reimbursement for waivered procedures only. Lab services billed are not waivered procedures. If your CLIA certification has changed, attach a copy of your updated CLIA certificate from CMS to your ECF and resubmit.
172	D.O.S. NONCOVERED ON CLIA CERT DATE	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Medicaid will not reimburse for services outside CLIA certification dates. If your CLIA certification has been renewed, attach a copy of your updated CLIA certificate from CMS to your ECF and resubmit. Contact your lab director or CMS for current CLIA certificate information.

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174	NON-PPMP PROC/PROV HAS PPMP CERT	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Our records indicate that your CLIA certificate of PPMP allows Medicaid reimbursement for PPMP procedures only. Lab services billed are not PPMP procedures. If your CLIA certification has changed, attach a copy of your updated CLIA certificate from CMS to your ECF and resubmit.
201	MISSING RECIPIENT ID NO	31 – Claim denied, as patient cannot be identified as our insured.		**CMS-1500 CLAIM:** Enter the patient's 10-digit Medicaid ID# in field 2 on the ECF and resubmit. **UB CLAIM:** Enter the patient's 10-digit Medicaid ID# in field 60 on the ECF and resubmit.
202	MISSING NATIONAL DRUG CODE (NDC)	16 – Claim/service lacks information which is needed for adjudication.	M119- Missing/incomplete/invalid/ deactivated/withdrawn National Drug Code (NDC).	**CMS-1500 CLAIM:** Discard ECF. This edit cannot be manually corrected. Submit a new claim. **UB CLAIM:** Enter the missing NDC in the appropriate field on the ECF and resubmit.
206	MISSING DATE OF SERVICE	16 – Claim/service lacks information which is needed for adjudication.	M59 – Incomplete/invalid "to" date(s) of service.	**CMS-1500 CLAIM:** Enter the missing date of service in field 15 on the ECF and resubmit. **UB CLAIM:** Enter the missing date of service in field 45 on the ECF and resubmit.
207	MISSING SERVICE CODE	16 – Claim/service lacks information which is needed for adjudication.	M51 – Missing/incomplete/invalid procedure codes (s).	**CMS-1500 CLAIM:** Enter the missing procedure code in field 17 on the ECF and resubmit.
208	NO LINES ON CLAIM	16 – Claim/service lacks information which is needed for adjudication.	N517 – Resubmit a new claim with the requested information.	This ECF cannot be manually corrected. Discard the ECF and submit a new claim with the billable services.
209	MISSING LINE ITEM SUBMITTED CHARGE	16 – Claim/service lacks information which is needed for adjudication.	M79 – Did not complete or enter the appropriate charge for each listed service.	**CMS-1500 CLAIM:** Enter missing charges in field 20 on the ECF and resubmit. **UB CLAIM:** Enter missing charges in field 47 on the ECF and resubmit.
210	MISSING TAXONOMY CODE	16 – Claim/service lacks information which is needed for adjudication.	N94 – Claim/service denied because a more specific taxonomy code is required for adjudication.	Enter the taxonomy code on the ECF and resubmit. Taxonomy codes are required when an NPI is shared by multiple legacy provider numbers.

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Edit Code	Description	CARC	RARC	Resolution
213	LINE ITEM MILES OF SERVICE MISSING	16 – Claim/service lacks information which is needed for adjudication.	M22 – Claim lacks the number of miles traveled.	Enter the number of miles in field 22 on the ECF and resubmit.
219	PRESENT ON ADMISSION (POA) INDICATOR IS MISSING, DIAGNOSIS IS NOT EXEMPT	A1 – Claim/service denied.	N434 – Missing/Incomplete/invalid Present on Admission indicator.	The POA indicator will distinguish conditions and diagnoses that are present at the time of the admission. Make the appropriate correction to the ECF by entering the POA indicator and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
225	FUND CODE NOT ASSIGNED	16 – Claim/service lacks information which is needed for adjudication.	M56 – Missing/incomplete/invalid payer identifier.	Unable to crosswalk to an assigned fund code. Verify the correct procedure code, modifier, NPI and/or legacy number was submitted. If the claim/service information is incorrect, make the appropriate change(s) to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. **Note:** Fund codes may identify specific procedure codes, modifiers, and provider type/provider specialties. If these are submitted in the wrong combination or entered incorrectly, the system searches but cannot find the appropriate fund code and is unable to process the claim.
227	MISSING LEVEL OF CARE	16 – Claim/service lacks information which is needed for adjudication.	N188 – The approved level of care does not match the procedure code submitted.	Make the appropriate corrections to the ECF by entering the level of care, attach any applicable DHHS forms and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information and applicable forms.
233	PRIMARY DIAGNOSIS CODE IS MISSING	16 – Claim/service lacks information which is needed for adjudication.	MA63 – Incomplete/invalid principal diagnosis code.	Enter the primary diagnosis code in field 8 on the ECF from the current edition of the ICD-9, Volume I and resubmit.
234	PLACE OF SERVICE MISSING	16 – Claim/service lacks information which is needed for adjudication.	M77-Missing/incomplete/invalid place of service	**CMS-1500 CLAIM:** Enter the place of service in field 16 on the ECF and resubmit.
239	MISSING LINE NET CHARGE	16 – Claim/service lacks information which is needed for adjudication.	M79-Missing/incomplete/invalid charge.	Make the appropriate correction by entering the missing net charge(s) to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.

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Edit Code	Description	CARC	RARC	Resolution
243	ADMISSION DATE/START OF CARE MISSING	16 – Claim/service lacks information which is needed for adjudication.	MA40 – Incomplete/invalid admission date.	Enter the admission/start of care date in field 12 on the ECF and resubmit.
244	PRINCIPAL DIAGNOSIS CODE MISSING	16 – Claim/service lacks information which is needed for adjudication.	MA63 – Incomplete/invalid principal diagnosis code.	Enter the principal diagnosis code in field 67 on the ECF and resubmit.
245	TYPE OF BILL MISSING	16 – Claim/service lacks information which is needed for adjudication.	MA30 – Incomplete/invalid type of bill.	Refer to the most current edition of the NUBC manual for valid type of bill. Enter a valid Medicaid bill type code in field 4 on the ECF and resubmit.
246	FIRST DATE OF SERVICE MISSING	16 – Claim/service lacks information which is needed for adjudication.	M52 – Incomplete/invalid "from" date(s) of service.	**UB CLAIM**: Enter the first date of service in field 6 on the ECF and resubmit.
247	MISSING LAST DATE OF SERVICE	16 – Claim/service lacks information which is needed for adjudication.	M59 – Incomplete/invalid "to" date(s) of service.	Enter the last date of service in field 6 on the ECF and resubmit.
248	TYPE OF ADMISSION MISSING	16 – Claim/service lacks information which is needed for adjudication.	MA41 – Incomplete/invalid type of admission.	Refer to the most current edition of the NUBC manual for valid types of admissions. Enter a valid Medicaid type of admission code in field 14 on the ECF and resubmit.
249	TOTAL CLAIM CHARGE MISSING	16 – Claim/service lacks information which is needed for adjudication.	M54 – Did not complete or enter the correct total charges for services rendered.	Enter revenue code 001 on the total charges line in field 42 on the ECF and resubmit. This revenue code must be listed as the last field.
252	PATIENT STATUS MISSING	16 – Claim/service lacks information which is needed for adjudication.	MA43 – Incomplete/invalid patient status.	Refer to the most current edition of the NUBC manual for patient status. Enter the valid Medicaid patient status code in field 17 on the ECF and resubmit.
253	SOURCE OF ADMISSION MISSING	16 – Claim/service lacks information which is needed for adjudication.	MA42 – Incomplete/invalid source of admission.	Refer to the most current edition of the NUBC Manual for source of admission. Enter a valid Medicaid source of admission code in field 15 on the ECF and resubmit.
263	MISSING TOTAL DAYS	16 – Claim/service lacks information which is needed for adjudication.	M53 – Missing/incomplete/invalid days or units of service.	Make the appropriate correction to the ECF by entering or correcting the total number of days and resubmit. If the ECF cannot be corrected, submit a new claim with new or corrected information.

APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

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Edit Code	Description	CARC	RARC	Resolution
281	PROCEDURE CODE MODIFIER MISSING	4 – The procedure code is inconsistent with the modifier used, or a required modifier is missing.		Enter modifier in field 18 of the line that received the edit code on the ECF and resubmit.
300	UB82 FORM NO LONGER ACCEPTED	16 – Claim/service lacks information which is needed for adjudication.	N34 – Incorrect claim for this service.	Resubmit claim on appropriate claim form.
301	INVALID NATIONAL DRUG CODE (NDC)	16 – Claim/service lacks information which is needed for adjudication.	M119 – Missing / incomplete /invalid/ deactivated/withdrawn National Drug Code (NDC).	Make the appropriate correction to the ECF by entering a valid 11-digit NDC number and resubmit. If the NDC is valid, attach a copy of the prescription label to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information and appropriate documentation (copy of the prescription label).
304	TOTAL CLAIM CHARGE NOT NUMERIC	16 – Claim/service lacks information which is needed for adjudication.	M54 – Did not complete or enter the correct total charges for services rendered.	**CMS-1500 CLAIM:** Enter the correct numeric amount in field 27 on the ECF and resubmit.
305	INVALID TAXONOMY CODE	16 – Claim/service lacks information that is needed for adjudication.	N94 – Claim/service denied because a more specific taxonomy code is required for adjudication.	Taxonomy code must be valid. Either update the taxonomy code on the ECF to the one that the provider registered with SCDHHS or contact Provider Enrollment to add the taxonomy code that is being used on the claim. After Provider Enrollment has updated the system, submit a new claim. Please visit http://www.wpc-edi.com/codes/taxonomy for valid taxonomy codes.
308	INVALID PROCEDURE CODE MODIFIER	4 – The procedure code is inconsistent with the modifier used or a required modifier is missing.	N13 – Payment based on professional/technical component modifier(s).	Enter correct modifier in field 18 on the ECF and resubmit.
309	INVALID LINE ITEM MILES OF SERVICE	16 – Claim/service lacks information which is needed for adjudication.	M22 – Claim lacks the number of miles traveled.	Enter the correct number of miles in field 22 on the ECF and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
310	INVALID PLACE OF SERVICE	16 – Claim/service lacks information which is needed for adjudication.	M77 – Incomplete/invalid place of service(s).	**CMS-1500 CLAIM:** Medicaid requires the numeric coding for place of service. Enter the appropriate place of service code in field 16 on the ECF and resubmit.
311	INVALID LINE ITEM SUBMITTED CHARGE	16 – Claim/service lacks information which is needed for adjudication.	M79 – Did not complete or enter the appropriate charge for each listed service.	**CMS-1500 CLAIM:** Enter the correct charge in field 20 on the ECF and resubmit. **UB CLAIM:** Enter the correct charge in field 47 on the ECF and resubmit.
312	MODIFIER NON-COVERED BY MEDICAID	4 – The procedure code is inconsistent with the modifier used, or a required modifier is missing.		A modifier not accepted by Medicaid has been filed and entered in field 18 on the ECF. Enter the correct modifier in field 18 and resubmit.
316	THIRD PARTY CODE INVALID	16 – Claim/service lacks information which is needed for adjudication.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	**CMS-1500 CLAIM:** Incorrect third party code was used in field 4 on the ECF. Correct coding would be "1" for denial or "6" for crime victim. Enter the correct code in field 4 on the ECF and resubmit. If a third party payer is not involved with this claim, mark through the character in field 4 on the ECF and resubmit.
317	INVALID INJURY CODE	16 – Claim/service lacks information which is needed for adjudication.	N517 – Resubmit a new claim with the requested information.	Incorrect injury code was used. Correct coding would be "2" for work related accident, "4" for automobile accident, or "6" for other accident. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
318	INVALID EMERGENCY INDICATOR / EPSDT REFERRAL CODE	16 – Claim/service lacks information that is needed for adjudication.	N517 – Resubmit a new claim with the requested information.	Verify that the emergency indicator/EPSDT referral code on the ECF was billed correctly. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
322	INVALID AMT RECEIVED FROM OTHER RESOURCE	16 – Claim/service lacks information which is needed for adjudication.	M49 – Incomplete/invalid value code(s) and/or amount(s).	Enter a valid number amount in "amount other sources" on the ECF and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
323	INVALID LINE ITEM UNITS OF SERVICE	16 – Claim/service lacks information which is needed for adjudication.	M53 – Did not complete or enter the appropriate number (one or more) of days or unit(s) of service.	**CMS-1500 CLAIM:** Enter the correct numeric units in field 22 on the ECF and resubmit. **UB CLAIM:** Enter the correct numeric units in field 46 on the ECF and resubmit.
330	INVALID LINE ITEM DATE OF SERVICE	16 – Claim/service lacks information which is needed for adjudication.	M52 – Incomplete/invalid "from" date(s) of service.	**CMS-1500 CLAIM:** Enter the correct date of service in field 15 on the ECF and resubmit. Make sure that the correct number of days is being billed for the billing month.
334	ERRONEOUS SURGERY – DO NOT PAY	233 – Services/charges related to the treatment of a hospital-acquired condition or preventable medical error.		Services/Treatment is related to a hospital acquired condition and no payment is due. Discard the ECF.
339	PRESENT ON ADMISSION (POA) INDICATOR IS INVALID	A1- Claim/Service denied.	N434 – Missing/incomplete/ invalid Present on Admission indicator.	The POA indicator distinguishes conditions and diagnoses that are present at the time of the admission. Enter the appropriate POA indicator on the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
349	INVALID LEVEL OF CARE	150 – Payer deems the information submitted does not support this level of service.		Check the ECF to make sure the correct level of care has been entered. If incorrect, make the appropriate correction to the ECF and resubmit. If the information is correct, attach appropriate clinical documentation (i.e., level of care forms, etc.,) from the applicable policy manual to substantiate the service being billed and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
354	TOOTH NUMBER NOT VALID LETTER OR NUMBER	16 – Claim/service lacks information which is needed for adjudication.	N39 – Procedure code is not compatible with tooth number/letter.	Enter the valid tooth number or letter in field 15 on the ECF on the ECF and resubmit. Verify tooth number or letter with procedure code.
355	TOOTH SURFACE CODE INVALID	16 – Claim/service lacks information which is needed for adjudication.	N75 – Missing or invalid tooth surface information.	Enter the correct tooth surface code in field 16 on the ECF on the ECF and resubmit.
356	IMMUNIZATION AND ADMINISTRATION CODES MUST BE INCLUDED ON CLAIM	B5 – Coverage/program guidelines were not met or were exceeded.	N349 – The administration method and drug must be reported to adjudicate this service.	Medicaid requires that immunization and administration codes must be on the claim. Enter the appropriate codes on the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.

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Edit Code	Description	CARC	RARC	Resolution
357	MAXIMUM OF THREE ADMINISTRATION UNITS CAN BE BILLED PER DATE OF SERVICE	B5 – Coverage/program guidelines were not met or were exceeded.	N362 – The number of days or units of service exceeds our acceptable maximum.	Claim exceeds administration units. If there are unit errors, make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. If there are no unit errors, the claim will not be considered for payment. Discard the ECF.
358	SECONDARY ADMINISTRATION CPT CODE NOT ALLOWED PRIOR TO PRIMARY CODE	B15 – This service/ procedure requires that a qualifying service/ procedure be received and covered. The qualifying other service/ procedure has not been received/adjudicated.	N349 – The administration method and drug must be reported to adjudicate this service.	If the qualifying "primary" service/procedure has been rendered, complete or enter accurately the required information. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
361	SECONDARY PROC CODE NOT ALLOWED PRIOR TO PRIMARY PROC CODE	B15 – This service/ procedure requires that a qualifying service/ procedure be received and covered. The qualifying other service/ procedure has not been received/adjudicated.		If the qualifying "primary" service/procedure has been rendered, complete or enter accurately the required information. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
367	ADMISSION DATE/START OF CARE INVALID	16 – Claim/service lacks information which is needed for adjudication.	MA40 – Incomplete/invalid admission date.	Draw a line through the admission/start of care date in field 12, and write the correct date on the ECF and resubmit. Date must be six digits and numeric.
368	TYPE OF ADMISSION NOT VALID	16 – Claim/service lacks information which is needed for adjudication.	MA41 – Incomplete/invalid type of admission.	Refer to the most current edition of the NUBC manual for valid type of admission. Enter a valid Medicaid type of admission code in field 14 on the ECF and resubmit.
369	MONTHLY INCURRED EXPENSES MUST BE VALID	16 – Claim/service lacks information which is needed for adjudication.	N446 – Incomplete/invalid document for actual cost or paid amount.	Make the appropriate correction to the ECF by entering the valid monthly expenses and attach any applicable Medicaid forms from the appropriate policy manual and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. If correct, attach any applicable Medicaid forms from appropriate policy manual to substantiate the monthly expenses for review and consideration for payment and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
370	SOURCE OF ADMISSION INVALID	16 – Claim/service lacks information which is needed for adjudication.	MA42 – Incomplete/invalid source of admission.	Refer to the most current edition of the NUBC manual for valid source of admission. Enter a valid Medicaid source of admission code in field 15 on the ECF and resubmit.
373	PRINCIPAL SURG PROCEDURE DATE INVALID	16 – Claim/service lacks information which is needed for adjudication.	MA66 – Incomplete/invalid principal procedure code and/ or date.	Draw a line through the invalid date in field 74 and enter correct date on the ECF and resubmit. Date must be six digits and numeric.
375	OTHER SURGICAL PROCEDURE DATE INVALID	16 – Claim/service lacks information which is needed for adjudication.	M67 – Incomplete/invalid other procedure code(s) and/ or date(s).	Draw a line through the invalid date in field 74, A - E, and enter correct date on the ECF and resubmit. Date must be six digits and numeric.
376	TYPE OF BILL NOT VALID FOR MEDICAID	16 – Claim/service lacks information which is needed for adjudication.	MA30 – Incomplete/invalid type of bill.	Refer to the most current edition of the NUBC manual for valid type of bill. Enter a valid Medicaid type of bill in field 4 on the ECF and resubmit.
377	FIRST DATE OF SERVICE INVALID	16 – Claim/service lacks information which is needed for adjudication.	M52 – Missing/incomplete/invalid "from" date(s) of service.	**UB CLAIM:** Enter the correct date of service in field 6 on the ECF and resubmit.
378	LAST DATE OF SERVICE INVALID	16 – Claim/service lacks information which is needed for adjudication.	M59 – Incomplete/invalid "to" date(s) of service.	Draw a line through the invalid date in field 6, and enter the correct "to" date on the ECF and resubmit. Date must be six digits and numeric.
379	VALUE CODE INVALID	16 – Claim/service lacks information which is needed for adjudication.	M49 – Incomplete/invalid value code(s) and/or amount(s).	Refer to the most current edition of the NUBC manual for valid value codes. Draw a line through the invalid code in fields 39 - 41 A - D, and enter the correct code on the ECF and resubmit.
380	VALUE AMOUNT INVALID	16 – Claim/service lacks information which is needed for adjudication.	M49 – Incomplete/invalid value code(s) and/or amount(s).	Draw a line through the amount in fields 39 - 41 A - D, and enter the correct numeric amount on the ECF and resubmit.
381	OCCURRENCE DATE INVALID	16 – Claim/service lacks information which is needed for adjudication.	M45 – Incomplete/invalid occurrence codes and dates.	Draw a line through the incorrect date in fields 31 - 34 A - B, and enter the correct date on the ECF and resubmit. Dates must be six digits and numeric.
382	PATIENT STATUS NOT VALID FOR MEDICAID	16 – Claim/service lacks information which is needed for adjudication.	MA43 – Incomplete/invalid patient status.	Refer to the most current edition of the NUBC manual for valid status codes on the ECF and resubmit. Enter a valid Medicaid patient status code in field 17.

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Edit Code	Description	CARC	RARC	Resolution
383	OCCURR.CODE, INCL. SPAN CODES, INVALID	16 – Claim/service lacks information which is needed for adjudication.	M45 – Incomplete/invalid occurrence codes and dates.	Refer to the most current edition of the NUBC manual for valid occurrence codes. Enter a valid Medicaid occurrence code in fields 31 – 34, A – B and in fields 35-36, A - B on the ECF and resubmit.
384	CONDITION CODE INVALID	16 – Claim/service lacks information which is needed for adjudication.	M44 – Incomplete/invalid condition code.	Refer to the most current edition of the NUBC manual for valid condition codes. Enter a valid Medicaid condition code in fields 18 – 28 on the ECF and resubmit.
385	TOTAL CHARGE INVALID	16 – Claim/service lacks information which is needed for adjudication.	M54 – Did not complete or enter the correct total charges for services rendered.	Total charge must be numeric. Draw a line through the invalid total, and enter the correct numeric total charge on the ECF and resubmit.
387	NON COVERED CHARGE INVALID	96 – Non-covered charge(s).	M54 – Did not complete or enter the correct total charges for services rendered.	Charges must be numeric. Draw a line through the invalid charge in field 48, and enter the correct numeric charge on the ECF and resubmit.
390	TPL PAYMENT AMT NOT NUMERIC	16 – Claim/service lacks information which is needed for adjudication.	M49 – Incomplete/invalid value code(s) and/or amount(s).	Enter numeric payment from all primary insurance companies in field 26 or enter 0.00 if no payment was received. If the claim was denied by the other insurance company, put a "1" (denial indicator) in field 4. If no third party insurance was involved, delete information entered in field 26 by drawing a red line through it on the ECF and resubmit.
391	PATIENT PRIOR PAYMENT AMT NOT NUMERIC	16 – Claim/service lacks information which is needed for adjudication.	M49 – Incomplete/invalid value code(s) and/or amount(s).	Verify the payment amount and enter the correct numeric amount on the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
394	OCCURRENCE SPAN CODES"FROM"DATE INVALID	16 – Claim/service lacks information which is needed for adjudication.	M46 – Incomplete/invalid occurrence span codes and dates.	Dates must be six digits and numeric. Draw a line through the invalid date in field 35 – 36 A - B, and enter the correct date on the ECF and resubmit.
395	OCCURRENCE SPAN CODES"THRU"DATE INVALID	16 – Claim/service lacks information which is needed for adjudication.	M46 – Incomplete/invalid occurrence span codes and dates.	Date must be six digits and numeric. Draw a line through the invalid date in field 35 - 36 A - B and enter the correct date on the ECF and resubmit.
400	TPL CARR and POLICY # MUST BOTH BE PRESENT	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	Enter a valid carrier code in field 24 and a valid policy number in field 25 and resubmit the ECF. Make sure to indicate whether the primary insurance denied or paid the claim as noted in the 150 resolution. **UB CLAIM:** Enter a valid carrier code in field 50 and a valid policy number in field 60 and resubmit the ECF.

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Edit Code	Description	CARC	RARC	Resolution
401	AMT IN OTHER SOURCES/NO TPL CARRIER CODE	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	**CMS-1500 CLAIM:** Complete fields 24, 25, and 26 (carrier code, policy number, amount paid). If the insurance company denied payment, put the denial indicator "1" in field 4 of the ECF and resubmit. **Notes:** If there is no third party involved, be sure all third party fields (4, 24, 25, 26, 28) are deleted of information by marking through in red. If there are more than two other insurance companies that have paid, enter the total combined amounts paid by all insurance companies in field 28 of the ECF and resubmit. The total combined amounts should be equal to field 26.
402	DEDUCTIBLE EXCEEDS CALENDAR YEAR LIMIT	16 – Claim/Service lacks information which is needed for adjustment.	N246 – State regulated patient payment limitations apply to this service.	Refer to the EOMB for the deductible amount (including blood deductible). If the amount entered is incorrect, change the amount on the ECF and resubmit. If it matches, attach the EOMB/Medicare electronic printout to the ECF and resubmit for review and consideration of payment. Do not add professional fees in the deductible amount. Professional fees should be filed separately on a CMS-1500 form under the hospital-based physician provider number. If the ECF cannot be corrected, submit a new claim with the corrected information.
403	INCURRED EXPENSES NOT ALLOWED	45 – Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement.		Verify the requested charge amount. If the charge amount is incorrect, make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
411	ANESTHESIA PROC REQUIRES ANES. MODIFIER	4 – The procedure code is inconsistent with the modifier used, or a required modifier is missing.		Refer to the current list of anesthesia modifiers found in section 2 of your provider manual and enter the correct modifier in field 18 on the ECF and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
412	SURG PROC NOT VALID W/ANES. MODIFIER	4 – The procedure code is inconsistent with the modifier used, or a required modifier is missing.		Enter the appropriate anesthesia procedure when an anesthesiologist administers anesthesia during a surgical procedure on the ECF and resubmit.
460	PROCEDURE CODE / INVOICE TYPE INCONSISTENT	125 – Payment adjusted due to a submission/ billing error(s). Additional information is supplied using the remittance advice remark codes whenever appropriate.	MA30 – Missing/incomplete/ invalid type of bill.	Oral & Maxillofacial Surgeons must file CPT procedure codes on the CMS-1500 and CDT procedure codes on the ADA Claim Form.
463	INVALID TOTAL DAYS	16 – Claim/service lacks information which is needed for adjudication.	M59 – Incomplete/invalid "to" date(s) service.	Make the appropriate correction to the ECF by entering the valid total days and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
468	CARRIER CODE 619 (MEDICAID) LISTED TWICE	16 – Claim/service lacks information which is needed for adjudication.	M56 – Incomplete/invalid payer identification.	Draw a line through the carrier code 619 which appears on either the first or second "other payer" line in field 50 on your ECF and resubmit. Do not draw a line through the 619 after "Medicaid Carrier ID."
469	INVALID LINE NET CHARGE	16 – Claim/service lacks information which is needed for adjudication.	M49 – Incomplete/invalid value code(s) and/or amount(s).	Make the appropriate correction to the ECF by entering a valid net charge and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
501	INVALID DATE ON REVENUE LINE	16 – Claim/service lacks information which is needed for adjudication.	N301 – Missing/ incomplete /invalid procedure date(s).	Enter the correct date in field 45 on the ECF and resubmit.
502	DOS AFTER THE ENTRY DATE/ JULIAN DATE	110 – Billing date predates service date.		**CMS-1500 CLAIM:** Verify the date of service in field 15 on ECF. Make the appropriate corrections to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. A claim cannot be submitted prior to the date of service.
503	INCORRECT DIAGNOSIS (REASON) CODE	16 – Claim/service lacks information which is needed for adjudication.	M76 – Incomplete/invalid patient's diagnosis(es) and condition(s).	Verify diagnosis code in the ICD coding manual. Make the appropriate correction to the ECF and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
504	PROVIDER TYPE AND INVOICE INCONSISTENT	170 – Payment is denied when performed/billed by this type of provider.	N34-Incorrect claim form/format for this service.	Provider has filed the wrong claim form. Please refer to your provider manual for information on claims filing.
505	MISSING DATE ON REVENUE LINE	16 – Claim/service lacks information which is needed for adjudication.	N301 – Missing/ incomplete /invalid procedure date(s).	Enter the date in field 45 on the ECF and resubmit.
506	PANEL CODE and REVENUE CODE BILLED	16 – Claim/service lacks information which is needed for adjudication.	M15 – Separately billed services/tests have been bundled as they are considered components of the same procedure. Separate payment is now allowed.	**UB CLAIM:** Individual panel code and procedure codes included in the panel cannot be billed in combination on the claim for the same dates of service. If the ECF cannot be corrected, submit a new claim with the corrected information.
507	MANUAL PRICING REQUIRED	16 – Claim/service lacks information which is needed for adjudication.	N45-Payment based on authorized amount.	Attach appropriate clinical documentation (i.e., EOB, QIO prior authorization, manufacture pricing, invoices, etc.) to the ECF and resubmit. Please refer to the appropriate section in your provider manual.
508	NO LINE ITEM RECORD	16 – Claim/service lacks information which is needed for adjudication.	N517 – Resubmit a new claim with the requested information.	**CMS-1500 CLAIM:** Complete fields 15 – 22 on the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. **UB CLAIM:** Resubmit the claim or enter information on the line(s) indicated and resubmit the ECF.

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Edit Code	Description	CARC	RARC	Resolution
509	DOS OVER 2 YRS XOVER/ EXT CARE CLM ONLY	29 – The time limit for filing has expired.		Claims for payment of Medicare cost sharing amounts must be received and entered into the claims processing system within two years from the date of service or date of discharge, or up to six months following the date of Medicare payment, whichever is later. Attach appropriate documentation (Medicare EOMB) to each ECF and resubmit. **NURSING HOME PROVIDERS:** Resubmit ECF and appropriate documentation to : MCCS Nursing Facility Claims Post Office Box 100112 Columbia, SC 29202. Refer to the timely filing guidelines in the appropriate section of your provider manual.
510	DOS IS MORE THAN 1 YEAR OLD	29 – The time limit for filing has expired.		Claims/ECFs for retroactive eligibility must be received and entered into the claims processing system within six months of the recipient's eligibility being added to the Medicaid eligibility system AND be received within three years from the date of service or date of discharge (for hospital claims). If the above time frames are met, attach one of the following documents listed below with each claim or ECF and resubmit. 1) DHHS Form 945, which is a statement verifying the retroactive determination furnished by the eligibility worker, or 2) The computer generated Medicaid eligibility approval letter notifying the recipient that Medicaid benefits have been approved. This can be furnished by the recipient or the eligibility worker. (This is different from the Certificate of Creditable Coverage.) **For NURSING HOME PROVIDERS:** Resubmit ECF and appropriate documentation to: MCCS Nursing Facility Claims Post Office Box 100112 Columbia, SC 29202. Refer to the timely filing guidelines in the appropriate section of your provider manual.

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Edit Code	Description	CARC	RARC	Resolution
513	INCONSISTENT MEDICARE CARRIER CODE	16 – Claim/service lacks information which is needed for adjudication.	M56 – Incomplete/invalid payer identification.	Enter the correct Medicare Part A or Part B carrier code and resubmit.
514	PROC RATE/MILE X MILES NOT=SUBMIT CHRG	16 – Claim/service lacks information which is needed for adjudication.	M79 – Did not complete or enter the appropriate charge for each listed service.	Check the calculations for the rates, miles and submitted changes. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
515	AMBUL/ITP TRANS. MILEAGE LIMITATION	16 – Claim/service lacks information which is needed for adjudication.	M22-Missing/incomplete/invalid number of miles traveled.	Make the appropriate correction to the ECF and resubmit. For review and consideration of payment, attach clinical documentation to substantiate the mileage being billed and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
517	WAIVER SERVICE BILLED. RECIPIENT NOT IN A WAIVER.	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	The claim was submitted for a waiver-specific procedure code, but the recipient was not a participant in a Medicaid waiver. Check for error in using incorrect procedure code. If the procedure code is incorrect, strike through the incorrect code and write in the correct code on the ECF and resubmit. Check for correct recipient Medicaid number. If the recipient Medicaid number is incorrect, strike through the incorrect number and write in the correct Medicaid number on the ECF and resubmit.
518	PROCEDURE CODE COMBINATION NON-COVERED OR INVALID	16 – Claim/service lacks information which is needed for adjudication.	N56 – Procedure code billed is not correct/valid for the services billed or the date of service billed.	For further assistance contact DentaQuest at 1-888-307-6553.
519	CMS REBATE TERM DATE HAS EXPIRED/ENDED	29 – The time limit for filing has expired.	N304 – Missing/incomplete /invalid dispensed date.	If the National Drug Code (NDC) end date has not expired for that particular date of service, make the appropriate correction to the ECF and attach a copy of drug label indicating the NDC number billed, as well as the expiration date of the drug administered and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information and attach a copy of the drug label indicating the NDC number billed as well as the expiration date of the drug administered.

APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

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Edit Code	Description	CARC	RARC	Resolution
528	PRTF WAIVER RECIPIENT BUT NOT WAIVER SERVICE	A1 – Claim/Service denied.	N379 – Claim level information does not match line level information.	The claim was submitted with a procedure code/service that is not in the PRTF service array. Enter the correct procedure code on the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
529	REVENUE CODE BEING BILLED OVER 15 TIMES PER CLAIM	A1 – Claim/Service denied.	N517 – Resubmit a new claim with the requested information.	Discard the ECF. This edit code cannot be manually corrected. A new claim must be submitted.
533	DOS IS MORE THAN 3 YEARS OLD	29 – The time limit for filing has expired.		Claim exceeds timely filing limits and will not be considered for payment. Refer to the timely filing guidelines in the appropriate section of your provider manual.
534	PROVIDER/CCN DO NOT MATCH FOR ADJUSTMENT	16 – Claim/service lacks information which is needed for adjudication.	M47 –Incomplete/invalid internal or document control number.	Review the original claim and verify the provider number from that claim. Make sure that the correct original provider number is entered on the adjustment claim and resubmit the adjustment claim.
536	PROCEDURE-MODIFIER NOT COVERED ON DOS	A1 – Claim/Service denied.	N519 – Invalid combination of HCPCS modifiers.	Verify that the correct procedure code and modifier combination was entered in field 17 and 18 on ECF for the date of service. Make the appropriate correction to the procedure code in field 17 and/or the modifier in field 18 and resubmit the ECF.
537	PROC-MOD COMBINATION NON-COVERED/INVALID	4 – The procedure code is inconsistent with the modifier used, or a required modifier is missing.		Verify that the correct procedure code and modifier combination was entered in fields 17 and 18 on ECF for the date of service. Make the appropriate correction to the procedure code in field 17 and/or modifier in field 18 and resubmit the ECF.
538	PATIENT PAYMENT EXCEEDS MED NON-COVERED	23 – The impact of prior payer(s) adjudication including payments and/or adjustments.		Check the ECF to make sure the prior payment and the total non-covered amounts were entered correctly. A Medicaid recipient is not liable for charges unless they are non-covered services. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
539	MEDICAID NOT LISTED AS PAYER	31 – Claim denied as patient cannot be identified as our insured.		Enter Medicaid payer code 619 in field 50 A through C line which corresponds with the line on which you entered the Medicaid ID number field 60 A through C and resubmit the ECF.

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Edit Code	Description	CARC	RARC	Resolution
540	ACCOM REVENUE CODE/OP CLAIM INCONSIST	16 – Claim/service lacks information which is needed for adjudication.	M56 – Incomplete/invalid payer identification.	Room accommodation revenue codes cannot be used on an outpatient claim. If the room accommodation revenue codes are correct, check the bill type (field 4) and the Health Plan ID (field 51). Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
541	MISSING LINE ITEM/REVENUE CODE	16 – Claim/service lacks information which is needed for adjudication.	M50 – Missing/incomplete/invalid revenue code (s).	The two digits before the edit code tell you on which line in field 42 the revenue code is missing. Enter the correct revenue code for that line and resubmit.
542	BOTH OCCUR CODE and DATE NEC INC SPAN CODE	16 – Claim/service lacks information which is needed for adjudication.	M46 – Incomplete/invalid occurrence span codes and dates.	If you have entered an occurrence code in fields 31 through 36 A and B, an occurrence date must be entered. If you have entered an occurrence date in any of these fields, an occurrence code must also be entered. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
543	VALUE CODE/AMOUNT MUST BOTH BE PRESENT	16 – Claim/service lacks information which is needed for adjudication.	M49 – Incomplete/invalid value code(s) and/or amount(s).	If you have entered a value code in fields 39 through 41 A - D, a value amount must also be entered. If you have entered a value amount in these fields, a value code must also be entered. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
544	NURSING HOME CLAIMS SUBMITTED VIA 837	125 – Payment adjusted due to a submission/ billing error(s). Additional information is supplied using the remittance advice remark codes whenever appropriate.	N34- Incorrect claim form/format for this service.	For further assistance contact South Carolina Medicaid EDI Support Center at 1-888-289-0709.
545	NO PROCESSABLE LINES ON CLAIM	16 – Claim/service lacks information which is needed for adjudication.	N142-The original claim was denied. Resubmit a new claim, not a replacement claim.	All lines on ECF have been rejected or deleted. This edit cannot be manually corrected. Discard the ECF and resubmit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
546	SURGICAL PROCEDURE MUST BE REPORTED AT THE REVENUE CODE LINE LEVEL	16 – Claim/service lacks information which is needed for adjudication.	M20 – Missing/incomplete/invalid HCPCS.	Enter surgical procedure code(s) on claim line(s) and resubmit claim.
547	PRINCIPAL SURG PROC AND DTE REQUIRED	16 – Claim/service lacks information which is needed for adjudication.	MA66 – Incomplete/invalid principal procedure code and/ or date.	Enter the surgical procedure code and date in field 74 on ECF and resubmit.
548	OTHER SURG PROC AND DATE MUST BE PRESENT	16 – Claim/service lacks information which is needed for adjudication.	M67 – Incomplete/invalid other procedure code(s) and/ or date(s).	Enter the surgical procedure codes and dates in fields 74 A - E and resubmit.
550	REPLACE/VOID BILL/ORIGINAL CCN MISSING	16 – Claim/service lacks information which is needed for adjudication.	M47 – Incomplete/invalid internal or document control number.	Check the remittance advice for the paid claim you are trying to replace or cancel to find the CCN. Enter the CCN in field 64 and resubmit.
551	TYPE ADMISSION/SOURCE CODE INCONSISTENT	16 – Claim/service lacks information which is needed for adjudication.	MA41 – Incomplete/invalid type of admission.	Check the most current edition of the NUBC manual for source of admission. Enter the valid Medicaid source of admission code in field 15 and resubmit.
552	MEDICARE INDICATED/NO MEDICAID LIABILITY	23 – The impact of prior payer(s) adjudication including payments and/or adjustments.		**CMS-1500 CLAIM:** Medicare coverage was indicated on claim form. Make sure fields 24, 25, and 26 on ECF are correct and resubmit. **UB CLAIM:** Medicare coverage was indicated on claim form. Make sure fields 50, 54, and 60 on ECF are correct and resubmit.
553	ALLOW AMT=ZERO/UNABLE TO DETERMINE PYMT	16 – Claim/service lacks information which is needed for adjudication.	M79 – Missing/incomplete/invalid charge.	Information is incorrect or missing which is necessary to allow the Medicaid system to calculate the payment for the claim. Check for errors in the following fields: revenue codes, CPT codes, ICD 9 surgical codes, diagnosis codes, condition codes, value codes as applicable. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim. If this edit code appears with other edit codes, it may be resolved by correcting the other edit codes.
554	VALUE CODE/3RD PARTY PAYMENT INCONSIST	16 – Claim/service lacks information which is needed for adjudication.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	If you have entered value code 14 in fields 39 through 41 A - D, you must also enter a prior payment in field 54. Make the appropriate corrections to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
555	TPL PAYMENT > PAYMENT DUE FROM MEDICAID	23 – The impact of prior payer(s) adjudication including payments and/or adjustments.		Verify that the payment amount you have entered in field 54 is correct. If not correct, enter the correct amount and resubmit the ECF. If the amount is correct, no payment from Medicaid is due. Do not resubmit claim or ECF.
557	CARR PYMTS MUST = OTHER SOURCES PYMTS	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	If any amount appears in field 28, you must indicate a third party payment. If there is no third party insurance involved, delete information entered in field 26 and/or field 28 by drawing a red line through it and resubmit the ECF.
558	REVENUE CHGS NOT WITHIN +- $1 OF TOTAL	16 – Claim/service lacks information which is needed for adjudication.	M54 – Did not complete or enter the correct total charges for services rendered.	Recalculate your revenue charges. Also check the resolution column on the ECF. If there is a "D" on any line, that line has been deleted by you on a previous cycle. Charges on these lines should no longer be added into the total charges.
559	MEDICAID PRIOR PAYMENT NOT ALLOWED	B13 – Previously paid. Payment for this claim/service may have been provided in a previous payment.		Prior payment from Medicaid (field 54 A - C) should never be indicated on a claim or ECF. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
560	REVENUE CODES INCONSISTENT	16 – Claim/service lacks information which is needed for adjudication.	M50 – Incomplete/invalid revenue codes.	Revenue code 100 is an all-inclusive revenue code and cannot be used with any other revenue code except 001, which is the total charges revenue code.
561	CLAIM ALREADY DEBITED (RETRO-MEDICARE), CANNOT ADJUST	23 – The impact of prior payer(s) adjudication including payments and/or adjustments.	N185 – Do not resubmit this claim/service.	Retroactive Medicare claim already debited or scheduled for debit. Cannot adjust this claim. Contact the PSC.
562	CLAIM ALREADY DEBITED (HEALTH CLAIM), CANNOT ADJUST	23 – The impact of prior payer(s) adjudication including payments and/or adjustments.	N185 – Do not resubmit this claim/service.	Retroactive Healthcare claim already debited or scheduled for debit. Cannot adjust this claim. Contact the PSC.
563	CLAIM ALREADY DEBITED (PAY & CHASE CLAIM), CANNOT ADJUST	23 – The impact of prior payer(s) adjudication including payments and/or adjustments.	N185 – Do not resubmit this claim/service.	Medicaid Pay & Chase claim already debited or scheduled for debit. Cannot adjust this claim. Contact the PSC.

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Edit Code	Description	CARC	RARC	Resolution
564	OP REV 450,459,510,511 COMB NOT ALLOWED	16 – Claim/service lacks information which is needed for adjudication.	N61 – Re-bill services on separate claims.	These revenue codes should never appear in combination on the same claim. If a recipient was seen in the emergency room, clinic, and treatment room on the same date of service for the same or related condition, charges for both visits should be combined under either revenue code 450, 510, or 761. If the recipient was seen in the ER and clinic on the same date of service for unrelated conditions, both visits should be billed on separate claims using the correct revenue code. If the recipient is a PEP member, and was triaged in the ER, the submitted claim should be filed with only revenue code 459. No other revenue codes should be filed with revenue code 459. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
565	THIRD PARTY PAYMENT/NO 3RD PARTY ID	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	If a prior payment is entered in field 54, information in all other TPL-related fields (50 and 60) must also be entered. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
566	EMERG OP SERV/PRIN DIAG DOES NOT JUSTIFY	16 – Claim/service lacks information which is needed for adjudication.	MA63 – Incomplete/invalid principal diagnosis code.	Check to make sure that the correct diagnosis code was billed. If not, enter the correct diagnosis code and resubmit the ECF.
567	NONCOV CHARGES > OR = TOTAL CHARGES	16 – Claim/service lacks information which is needed for adjudication.	M54 – Did not complete or enter the correct total charges for services rendered.	Check the total of non-covered charges in field 48 and total charges in field 47 to see if they were entered correctly. If they are correct, no payment from Medicaid is due. If incorrect, make the appropriate correction to the ECF and resubmit.
568	CORRESPONDING ADJUSTMENT (VOID) IS SUSPENDED OR DENIED	107 – Claim/service denied because the related or qualifying claim/service was not previously paid or identified on this claim.	N142 – The original claim was denied. Resubmit a new claim, not a replacement claim.	Review the edit code assigned to the void adjustment claim to determine if it can be corrected. If the void adjustment claim can be corrected, make the necessary changes and resubmit the adjustment claim. Resubmit the replacement claim along with the corrected void adjustment claim.

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Edit Code	Description	CARC	RARC	Resolution
569	ORIGINAL CCN IS INVALID OR ADJUSTMENT CLAIM	125 – Payment adjusted due to a submission/ billing error(s). Additional information is supplied using the remittance advice remarks codes whenever applicable.	N185 – Do not resubmit this claim/service.	Check the original CCN on the Form 130 as it is either invalid or a CCN for an adjustment claim. If the CCN is invalid, enter the correct CCN and resubmit. If the CCN is for an adjustment claim, it cannot be voided or replaced.
570	OP REV 760 762, 769 COMB NOT ALLOWED	16 – Claim/service lacks information which is needed for adjudication.	N61 – Re-bill services on separate claims.	These revenue codes cannot be used in combination for the same day; bill either revenue code 762 or 769 on an outpatient claim. Verify the correct revenue code for the claim, and make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
575	REPLACE/VOID CLM/CCN INDICATED NOT FOUND	16 – Claim/service lacks information which is needed for adjudication.	M47 – Incomplete/invalid internal or document control number.	Review the original claim and verify the claim control number (CCN) and recipient ID number from that claim. Make sure that the correct original CCN and recipient ID number are entered on the adjustment claim and resubmit the adjustment claim. **UB CLAIM:** Check the CCN you have entered in field 64 A - C with the CCN on the remittance advice of the paid claim you want to replace or cancel. Only paid claims can be replaced or cancelled. If the CCN is incorrect, write the correct CCN on the ECF. If this edit appears with other edits, it may be corrected by correcting the other edit codes. If edit code 575 and 863 are the only edits on the replacement claim, the replacement claim criteria have not been met (see Section 3 on replacement claims).
576	TYPE OF BILL AND PROVIDER TYPE INCONSIST	16 – Claim/service lacks information which is needed for adjudication.	MA30 – Incomplete invalid type of bill.	If the bill type you have entered in field 4 is 131 or 141, you must use your outpatient number in field 51. If the bill type is 111, you must use your inpatient number. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
577	FP MOD. USED – PATIENT UNDER 10 OR OVER 55	4 – The procedure code is inconsistent with the modifier used, or a required modifier is missing.	N30 – Recipient ineligible for this service.	Verify that the procedure code and modifier are correct. If incorrect, make the appropriate corrections to the ECF by entering the correct procedure code/modifier and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. For review and consideration for payment, attach appropriate clinical documentation to support the procedure code and modifier combination being billed and resubmit the ECF.
584	NATIVE AMERICAN HEALTH SERVICE PROCEDURE-MODIFIER COMBINATION NON-COV/INVALID	4- The procedure code is inconsistent with the modifier used or a required modifier is missing.		Make the appropriate correction to the ECF by entering the correct procedure code/modifier and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
587	1ST DATE OF SERV SUBSEQUENT TO LAST DOS	16 – Claim/service lacks information which is needed for adjudication.	M59 – Incomplete/invalid "to" date(s) of service.	Check the "from" and "through" dates in field 6. "From" date must be before "through" date. Be sure you check the year closely. Enter the correct dates and resubmit the ECF.
588	1ST DOS SUBSEQUENT TO ENTRY DATE	16 – Claim/service lacks information which is needed for adjudication.	M52 – Incomplete/invalid "from" date(s) of service.	Check the "from" date of service in field 6. Be sure to check the year closely. Enter the correct dates and resubmit the ECF.
589	LAST DOS SUBSEQUENT TO DATE OF RECEIPT	16 – Claim/service lacks information which is needed for adjudication.	M59 – Incomplete/invalid "to" date(s) of service.	Check the "through" date of service in field 6. Enter the correct dates and resubmit the ECF.
590	NO DISCHARGE DATE ON FINAL BILL	16 – Claim/service lacks information which is needed for adjudication.	N50 – Discharge information missing/incomplete/incorrect/ invalid.	Check the ECF for errors with the date entered. If the date is incorrect, enter the correct date and resubmit the ECF. If the field was not completed, enter the date and resubmit the ECF. If the ECF cannot be corrected, submit a new claim with the corrected information.

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Edit Code	Description	CARC	RARC	Resolution
591	NCCI – PROCEDURE CODE COMBINATION NOT ALLOWED	236- This procedure or procedure/modifier combination is not compatible with another procedure or procedure/ modifier combination provided on the same day according to the National Correct Coding Initiative.	N431 – Not covered with this procedure.	This procedure code combination is not allowed on the same date of service. Therefore, only one procedure code was paid. **Note**: The National Correct Coding Initiative (NCCI) does not allow the rendering or payment of certain procedure codes on the same date of service. For NCCI guidelines and specific code combinations; please refer to Medicaid bulletins about NCCI edits or the CMS website.
594	FINAL BILL/DISCHRG DTE BEFORE LAST DOS	16 – Claim/service lacks information which is needed for adjudication.	N50 – Discharge information missing/incomplete/incorrect/ invalid.	Check the occurrence code 42 and date in fields 31 through 34 A and B, and the "through" date in field 6. These dates must be the same. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
597	ACCOMODATION UNITS/STMT PERIOD INCONSIST	16 – Claim/service lacks information which is needed for adjudication.	M52 – Incomplete/invalid "from" date(s) of service.	Check the dates entered in field 6; the covered days calculated in field 7 on the ECF; the discharge date in fields 31 through 34 A - B and the units entered for accommodation revenue codes in field 42 (the discharge date and "through" date must be the same). If the dates in field 6 are correct, the system calculated the correct number of days, so the units for accommodation revenue codes should be changed. If the dates are incorrect, correcting the dates will correct the edit. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
598	QIO INDICATOR 3/APPROVAL DATES REQUIRED	16 – Claim/service lacks information which is needed for adjudication.	M52 – Incomplete/invalid "from" date(s) of service.	If condition code C3 is entered in fields 31 through 34 A - B, the approved dates must be entered in occurrence span, field 35-36 A or B. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
599	QIO DATES/OCCUR SPAN DATES N/SEQUENCED	16 – Claim/service lacks information which is needed for adjudication.	M52 – Incomplete/invalid "from" date(s) of service.	The dates which have been entered in field 35 - 36 A or B (occurrence span), do not coincide with any date in the statement covers dates in field 6. There must be at least one date in common in these two fields. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
600	QIO DATE/STATEMENT COVERS DATES DON'T OVERLAP	16 – Claim/service lacks information which is needed for adjudication.	M52 – Incomplete/invalid "from" date(s) of service.	The date(s) of service do not coincide with statement covers dates in field 6. Verify the approved date(s) received from the QIO are correct. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
603	REVENUE/CONDITION/VALUE CODES INCONSIST	16 – Claim/service lacks information which is needed for adjudication.	M49 – Incomplete/invalid value code(s) and/or amount(s).	Medicaid only sponsors a semi-private room. When a private room revenue code is used, condition code 39 or value codes 01 or 02 and value amounts must be on the claim. See current NUBC manual for definition of codes. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
605	NCCI - UNITS OF SERVICE EXCEED LIMIT	B5 – Coverage/program guidelines were not met or were exceeded.	N362 – The number of Days or Units of Service exceeds our acceptable maximum.	The number of units billed on the specified line exceeds the allowable limit based on NCCI guidelines. **Note:** For NCCI guidelines, please refer to Medicaid bulletins about NCCI edits or the CMS website.
636	COPAYMENT AMOUNT EXCEEDS ALLOWED AMOUNT	23 – The impact of prior payer(s) adjudication including payments and/or adjustments.		The Medicaid recipient is responsible for a Medicaid copayment for this service/date of service. The allowed payment amount is less than the recipient's copayment amount; therefore no payment is due from Medicaid. Please collect the copayment from the Medicaid recipient.
637	COINS AMT GREATER THAN PAY AMT	23 – The impact of prior payer(s) adjudication including payments and/or adjustments.		Verify that the coinsurance amount is correct. If not, correct and resubmit. If the coinsurance amount is correct, attach a copy of the Medicare remittance to the ECF and resubmit.
642	MEDICARE COST SHARING REQ COINS/DEDUCTIB	16 – Claim/Service lacks information which is needed for adjustment.	N479 – Missing Explanation of Benefits (Coordination of Benefits or Medicare Secondary Payer).	For Medicaid to consider payment of the claim, the Medicare coinsurance and deductible must be present. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
672	NET CHRG/TOTAL DAYS X DAILY RATE UNEQUAL	16 – Claim/service lacks information which is needed for adjudication.	M54 – Missing/incomplete/invalid total charges.	Make the appropriate correction(s) to calculations on the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.

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Edit Code	Description	CARC	RARC	Resolution
673	REJECT LOC 6 - EXCLUDES SWING BEDS	96 – Non-covered charge(s).	N517 – Resubmit a new claim with the requested information.	Make the appropriate correction to the ECF and resubmit. For review and consideration for payment, attach appropriate clinical documentation (i.e., Form 181) to substantiate reimbursement and resubmit the ECF. If the ECF cannot be corrected, submit a new claim with the corrected information.
674	NH RATE - PAT DAY INC NOT = PAT DAY RATE	16 – Claim/service lacks information which is needed for adjudication.	N153 – Missing/incomplete/invalid room and board rate.	Make the appropriate corrections to the rate amounts on the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
690	OTHER SOURCES AMT MORE THAN MEDICAID AMT	23 – The impact of prior payer(s) adjudication including payments and/or adjustments.		**CMS-1500 CLAIM:** Verify the dollar amount in amount received insurance (field 28) and the amount paid (field 26). If not correct, enter the correct amount and resubmit the ECF. If the amounts are correct, no payment is due from Medicaid — Discard the ECF.
693	MENTAL HEALTH VISIT LIMIT EXCEEDED	B5 – Coverage/program guidelines were not met or were exceeded.	M86 – Service denied because payment already made for same/similar procedure within set time frame.	Additional services require Prior Authorization from the QIO. If the authorization number is incorrect, make the appropriate correction to the ECF and resubmit. Contact the QIO for review and consideration of authorization for additional visits.
700	PRIMARY/PRINCIPAL DIAG CODE NOT ON FILE	16 – Claim/service lacks information which is needed for adjudication.	MA63 – Incomplete/invalid principal diagnosis code.	**CMS-1500 CLAIM:** Medicaid requires the complete diagnosis code as specified in the current edition of Volume I of the ICD-9-CM manual, (including fifth digit sub-classification when listed). Check the diagnosis code in field 8 with Volume I of the ICD-9 manual. Mark through the existing code and write in the correct code on the ECF and resubmit. **UB CLAIM:** Medicaid requires the complete diagnosis code as specified in the current edition of the ICD-9-CM manual, (including fifth digit sub-classification when listed). Check the diagnosis code in field 67 with the ICD-9 manual. Mark through the existing code and write in the correct code on the ECF and resubmit.

APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

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Edit Code	Description	CARC	RARC	Resolution
701	SECONDARY/ OTHER DIAG CODE NOT ON FILE	16 – Claim/service lacks information which is needed for adjudication.	M64 – Incomplete/invalid other diagnosis code.	**CMS-1500 CLAIM:** Follow the resolution for edit code 700 and resubmit. The secondary diagnosis code appears in field 9. **UB CLAIM:** Follow the resolution for edit code 700 and resubmit. The secondary diagnosis code appears in field 67 A-Q.
703	RECIP AGE/PRIM/PRINCIPAL DIAG INCONSIST	9 – The diagnosis is inconsistent with the patient's age.	MA63 – Incomplete/invalid principal diagnosis code.	**CMS-1500 CLAIM:** Check the patient's Medicaid number in field 2. A common error is entering another family member's number. Make sure the number matches the patient served. Check the diagnosis code in field 8 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 2 or the diagnosis code in field 8 and resubmit the ECF. Field 11 indicates the date of birth in our system as of the claim run date. Contact your county Medicaid office if your records indicate a different date of birth. After the county Medicaid Eligibility office has updated the system, submit a new claim. **UB CLAIM:** Check the patient's Medicaid number in field 60. A common error is entering another family member's number. Make sure the number matches the patient served. Check the diagnosis code in field 67 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 60 or the diagnosis code in field 67 and resubmit the ECF. Field 10 indicates the date of birth in our system as of the claim run date. Contact your county Medicaid office if your records indicate a different date of birth. After the county Medicaid Eligibility office has updated the system, submit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
704	RECIP AGE/SECONDARY/OTHER DIAG INCONSIST	9 – The diagnosis is inconsistent with the patient's age.	M64 – Incomplete/invalid other diagnosis code.	**CMS-1500 CLAIM:** Check the patient's Medicaid number in field 2. A common error is entering another family member's number. Make sure the number matches the patient served. Check the secondary diagnosis code in field 9 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 2 or the secondary diagnosis code in field 9 and resubmit the ECF. Field 11 indicates the date of birth in our system as of the claim run date. Contact your county Medicaid office if your records indicate a different date of birth. After the county Medicaid Eligibility office has updated the system, submit a new claim. **UB CLAIM:** Check the patient's Medicaid number in field 60. A common error is entering another family member's number. Make sure the number matches the patient served. Check the secondary diagnosis code(s) in fields 67 A-Q to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 60 or the secondary diagnosis code(s) in fields 67 A-Q and resubmit the ECF. Field 10 indicates the date of birth in our system as of the claim run date. Contact your county Medicaid office if your records indicate a different date of birth. After the county Medicaid Eligibility office has updated the system, submit a new claim.
705	RECIP SEX/PRIM/PRINCIPAL DIAG INCONSIST	10 – The diagnosis is inconsistent with the patient's gender.	MA63 – Incomplete/invalid principal diagnosis code.	**CMS-1500 CLAIM:** Check the patient's Medicaid number in field 2. A common error is entering another family member's number. Make sure the number matches the patient served. Check the diagnosis code in field 8 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 2 or the diagnosis code in field 8 and resubmit the ECF. Contact your county Medicaid office if your records indicate a different sex. After the county Medicaid Eligibility office has updated the system, submit a new claim. **UB CLAIM:** Check the patient's Medicaid number in field 60. A common error is entering another family member's number. Make sure the number matches the patient served. Check the diagnosis code in field 67 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 60 or the diagnosis code in field 67 and resubmit the ECF. Contact your county Medicaid office if your records indicate a different sex. After the county Medicaid Eligibility office has updated the system, submit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
706	RECIP SEX/SECONDARY/OTHER DIAG INCONSIST	10 – The diagnosis is inconsistent with the patient's gender.	M64 – Incomplete/invalid other diagnosis code.	**CMS-1500 CLAIM:** Check the patient's Medicaid number in field 2. A common error is entering another family member's number. Make sure the number matches the patient served. Check the secondary diagnosis code in field 9 to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 2 or the secondary diagnosis code in field 9 and resubmit the ECF. Contact your county Medicaid office if your records indicate a different sex. After the county Medicaid Eligibility office has updated the system, submit a new claim. **UB CLAIM:** Check the patient's Medicaid number in field 60. A common error is entering another family member's number. Make sure the number matches the patient served. Check the secondary diagnosis code(s) in fields 67 A-Q to be sure it is correct. Make the appropriate correction to the patient Medicaid number in field 60 or the secondary diagnosis code(s) in fields 67 A-Q and resubmit the ECF. Contact your county Medicaid office if your records indicate a different sex. After the county Medicaid Eligibility office has updated the system, submit a new claim.
707	PRIN.DIAG. NOW REQUIRES 4TH OR 5TH DIGIT	16 – Claim/service lacks information which is needed for adjudication.	MA63 – Incomplete/invalid principal diagnosis code.	**CMS-1500 CLAIM:** Medicaid requires a complete diagnosis code as specified in the current edition of the ICD-9 manual. The diagnosis code in field 8 requires a fourth or fifth digit. Mark through the existing diagnosis code and write in the entire correct code and resubmit the ECF or submit a new claim. **UB CLAIM:** Medicaid requires a complete diagnosis code as specified in the current edition of the ICD-9 manual. The diagnosis code in field 67 requires a fourth or fifth digit. Mark through the existing diagnosis code and write in the entire correct code and resubmit the ECF or submit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
708	SEC. DIAG. NOW REQUIRES 4TH OR 5TH DIGIT	16 – Claim/service lacks information which is needed for adjudication.	M64 – Incomplete/invalid other diagnosis code.	**CMS-1500 CLAIM:** Medicaid requires a complete diagnosis code as specified in the current edition of the ICD-9 manual. The diagnosis code in field 9 requires a fourth or fifth digit. Mark through the existing diagnosis code and write in the entire correct code and resubmit the ECF or submit a new claim. **UB CLAIM:** Medicaid requires a complete diagnosis code as specified in the current edition of the ICD-9 manual. The diagnosis code(s) in fields 67 A-Q requires a fourth or fifth digit. Mark through the existing diagnosis code and write in the entire correct code and resubmit the ECF or submit a new claim.
709	SERV/PROC CODE NOT ON REFERENCE FILE	96 – Non-covered charge(s).	M51 – Missing/incomplete/invalid procedure code.	Check the most current manual. If the procedure code on your ECF is incorrect, mark through the code and write in the correct code and resubmit the ECF. If the code is correct, attach appropriate documentation for review and consideration for payment and resubmit the ECF.
710	SERV/PROC/DRUG REQUIRES PA-NO NUM ON CLM	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.		**CMS-1500 CLAIM:** Please enter prior authorization number in field 3 and resubmit the ECF. **UB CLAIM:** Please enter prior authorization number in field 63 and resubmit the ECF. If the prior authorization number was not obtained prior to rendering the service, you will not be considered for payment.
711	RECIP SEX - SERV/PROC/DRUG INCONSISTENT	16 – Claim/service lacks information which is needed for adjudication.	MA39 – Incomplete/invalid patient's sex.	**CMS 1500 CLAIM:** Verify the patient's Medicaid number in field 2 and the procedure code in field 17. A common error is entering another family member's Medicaid number. Make sure the number matches the patient served. Make the appropriate correction, if applicable, and resubmit the ECF. Field 12 shows the patient's sex indicated in our system. If there is a discrepancy, contact your county Medicaid Eligibility office to correct the sex on the patient's file. After the county Medicaid Eligibility office has updated the system, submit a new claim. **UB CLAIM:** Verify the recipient's Medicaid number in field 60 and the procedure code in field 44 and resubmit the ECF.

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Edit Code	Description	CARC	RARC	Resolution
712	RECIP AGE-PROC INCONSIST/NOT ID/RD RECIP	6 – The procedure/ revenue code is inconsistent with the patient's age.		**CMS-1500 CLAIM:** Follow the resolution for edit code 711. Field 11 shows the patient's date of birth indicated in our system. Make the appropriate correction, if applicable, and resubmit the ECF. Notify the county Medicaid Eligibility office of discrepancies. After the county Medicaid Eligibility office has updated the system, submit a new claim. **UB CLAIM:** Follow the resolution for edit code 711. The top of the ECF indicates the date of birth in our system as of the claim run date. Make the appropriate correction, if applicable, and resubmit the ECF.
713	NUM OF BILLINGS FOR SERV EXCEEDS LIMIT	151 – Payment adjusted because the payer deems the information submitted does not support this many services.		**CMS-1500 CLAIM:** Check the number of units in field 22 on the specified line to be sure the correct number of units has been entered on the ECF. If the number of units is incorrect, mark through the existing number and enter the correct number and resubmit the ECF. If the number of units is correct, check the procedure code to be sure it is correct. For review and consideration for payment of additional units, attach appropriate clinical documentation to substantiate the services being billed and resubmit the ECF. **UB CLAIM:** The system has already paid for the procedure entered in field 44. Verify the procedure is correct. Make appropriate corrections to the ECF, if applicable, and resubmit. If this is a replacement claim, attach appropriate clinical documentation to justify the services being billed and resubmit the ECF for consideration for payment.
714	SERV/PROC/DRUG REQUIRES DOC-MAN REVIEW	16 – Claim/service lacks information which is needed for adjudication.	N102 – This claim has been denied without reviewing the medical record because the requested records were not received or were not received timely.	Attach appropriate clinical documentation (i.e., Sterilization Consent Form 1723, medical records, etc.) to the ECF and resubmit for manual review. Please refer to the applicable provider policy manual for the specific documentation requirements.

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Edit Code	Description	CARC	RARC	Resolution
715	PLACE OF SERVICE/PROC CODE INCONSISTENT	5 – The procedure code/bill type is inconsistent with the place of service.		**CMS-1500 CLAIM:** Check the procedure code in field 17 and the place of service code in field 16 to be sure that they are correct. If incorrect, make the appropriate correction on the indicated line and resubmit the ECF. For review and consideration for payment, attach appropriate clinical documentation to the ECF verifying where the procedure/service was provided and resubmit.
716	PROV TYPE INCONSISTENT WITH PROC CODE	8 – The procedure code is inconsistent with the provider type/ specialty (taxonomy).		**CMS-1500 CLAIM:** The type of provider rendering this service/procedure code is not authorized. Verify that the information in fields 17 and 19 are correct. If incorrect, make the appropriate corrections to the ECF and resubmit. If correct, attach appropriate clinical documentation to the ECF for review and consideration for payment and resubmit.
717	SERV/PROC/DRUG NOT COVERED ON DOS	A1 – Claim/service denied.		**CMS-1500 CLAIM:** Check the procedure code in field 17 and the date of service in field 15 on the indicated line to be sure both are correct. Make the appropriate corrections to the ECF and resubmit. The procedure code may have been deleted from the program or changed to another procedure code.
718	PROC REQUIRES TOOTH NUMBER/SURFACE INFO	16 – Claim/service lacks information which is needed for adjudication.	N37 – Tooth number/letter required.	The procedure requires either a tooth number and/or surface information in fields 15 and 16 on the ECF. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
719	SERV/PROC/DRUG ON PREPAYMENT REVIEW	133 – The disposition of this claim/service is pending further review.	M87-Claim/service subjected to CFO-CAP prepayment in review.	Verify that the information on the prior approval letter matches the information on the ECF. Check the prior authorization number, procedure code(s) and modifier(s) and make the appropriate corrections to the ECF and resubmit. Attach appropriate documentation to the ECF, if applicable, and resubmit for review and consideration for payment.
720	MODIFIER 22 REQUIRES ADD'L DOCUMENT	16 – Claim/service lacks information which is needed for adjudication.	M69 – Paid at the regular rate, as you did not submit documentation to justify modifier 22.	For review and consideration for payment, attach appropriate clinical documentation (i.e., increased intensity indications, difficulty of procedure, severity of patient's condition, etc.) to the ECF to justify the unusual procedural services and resubmit for review and consideration for payment.

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Edit Code	Description	CARC	RARC	Resolution
721	CROSSOVER PRICING RECORD NOT FOUND	A1 – Claim/service denied.	N8-Crossover claim denied by previous payer and complete claim data not forwarded. Resubmit this claim to this payer to provide adequate data to adjudication.	Pricing record not found for the specific procedure code and modifier being billed. Please verify that the correct procedure code and modifier were submitted. Make the appropriate correction to the ECF and resubmit or submit a new claim with the corrected information. If the provider has knowledge that the specific procedure code and modifier being billed is valid and a covered service by Medicaid, resubmit the ECF, and attach the appropriate clinical documentation (i.e., medical records, radiology reports, operative notes, etc.) to have the procedure code/modifier considered for payment and added to the system. If the procedure code/modifier is not valid and non-covered by Medicaid, the claim will not be considered for payment.
722	PROC MODIFIER and SPEC PRICING NOT ON FILE	4 – The procedure code is inconsistent with the modifier used, or a required modifier is missing.	N65 – Procedure code or procedure rate count cannot be determined, or was not on file, for the date of service/provider.	Verify that the correct procedure code and modifier were submitted. If incorrect, make the appropriate change to the ECF and resubmit or submit a new claim with the corrected information. If the provider has knowledge that the specific procedure code and modifier being billed is valid and a covered service by Medicaid, resubmit the ECF, and attach the appropriate clinical documentation (i.e., medical records, radiology reports, operative notes, etc.) to have the procedure code/modifier considered for payment and added to the system. If the code/modifier is not valid and non-covered by Medicaid, the claim will not be considered for payment. **Note:** The Medicaid pricing system is programmed specifically for procedure codes, modifiers, and provider specialties. If these are submitted in the wrong combination, the system searches but cannot "find" a price, and the line will automatically reject with edit code 722.
724	PROCEDURE CODE REQUIRES BILLING IN WHOLE UNITS	16 – Claim/service lacks information which is needed for adjudication.	M53 –Missing/incomplete/invalid days or units of service.	Make the appropriate correction the units entered on the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information or call for assistance.

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Edit Code	Description	CARC	RARC	Resolution
727	DELETED PROCEDURE CODE/CK CPT MANUAL	16 – Claim/service lacks information which is needed for adjudication.	M51 – Incomplete/invalid, procedure code(s) and/or rates, including "not otherwise classified" or "unlisted" procedure codes submitted without a narrative description or the description is insufficient. (Add to message by Medicare carriers only: "Refer to the HCPCS Directory. If an appropriate procedure code(s) does not exist, refer to Item 19 on the HCFA-1500 instructions.")	**CMS-1500 CLAIM:** Check the procedure code in field 17 and the date of service in field 15 to verify their accuracy and resubmit the ECF. **UB CLAIM:** Check the procedure code in field 44 and the date of service in field 45 to verify their accuracy and resubmit the ECF.
732	PAYER ID NUMBER NOT ON FILE	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	M56 – Incomplete/invalid provider payer identification.	**CMS-1500 CLAIM:** Refer to the codes listed under the INSURANCE POLICY INFORMATION on the ECF. Enter the correct carrier code in field 24 and resubmit the ECF. To view a complete listing of carrier codes, visit the Provider Information webpage on the DHHS website http://provider.scdhhs.gov. The carrier code listing is also included in the provider manuals. **UB CLAIM:** Refer to the codes listed under INSURANCE POLICY INFORMATION on the ECF. Enter the correct carrier code in field 50 on the ECF and resubmit the ECF. To view a complete listing of carrier codes, visit the Provider Information webpage on the DHHS website http://provider.scdhhs.gov. The carrier code listing is also included in the provider manuals.

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Edit Code	Description	CARC	RARC	Resolution
733	INS INFO CODED, PYMT OR DENIAL MISSING	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	**CMS-1500 CLAIM:** If any third-party insurer has not made a payment, there should be a TPL denial indicator in field 4. If all carriers have made payments, there should be no TPL denial indicator. If payment is denied (*i.e.,* applied to the deductible, policy lapsed, etc.) by either primary insurance carrier, put a "1" (denial indicator) in field 4 and 0.00 in field 26. If payment is made, remove the "1" from field 4 and enter the amount(s) paid in fields 26 and 28. Adjust the net charge in field 29. If no third party insurance was involved, delete information entered in fields 24 and 25 by drawing a red line through it. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim. **UB CLAIM:** If any third-party insurer has not made a payment, there should be a TPL occurrence code and date in fields 31-34. If payment is denied show 0.00 in field 54. If payment is made enter the amount in field 54. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
734	REVENUE CODE REQUIRES UNITS	16 – Claim/service lacks information which is needed for adjudication.	M53 – Did not complete or enter the appropriate number (one or more) of days or unit(s) of service.	The revenue code listed in field 42 requires units of service in field 46. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
735	REVENUE CODE REQUIRES AN ICD-9 SURGICAL PROCEDURE OR DELIVERY DIAGNOSIS CODE	16 – Claim/service lacks information which is needed for adjudication.	M76 – Incomplete/invalid patient's diagnosis(es) and condition(s).	On inpatient claims w/ revenue codes 360 OR, 361 OR-Minor, or 369 OR-Other, an ICD-9 surgical code is required in fields 74 A-E. On inpatient claims w/ revenue codes 370 Anesthesia, 710 Recovery Room, 719 Other Recovery Room or 722 Delivery Room, a delivery diagnosis code is required in fields 67 A-Q or an ICD-9 surgical code is required in fields 74 A-E. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
736	PRINCIPAL SURGICAL PROCEDURE NOT ON FILE	16 – Claim/service lacks information which is needed for adjudication.	MA66 – Incomplete/invalid principal procedure code and/ or date.	Verify the correct procedure code was submitted. If incorrect, make the appropriate change and resubmit the ECF.
737	OTHER SURGICAL PROCEDURE NOT ON FILE	16 – Claim/service lacks information which is needed for adjudication.	M67 – Incomplete/invalid other procedure code(s) and/ or date(s).	Follow the resolution for edit code 736. The two digits in front of the edit code identify which surgical procedure code is not on file.

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Edit Code	Description	CARC	RARC	Resolution
738	PRINCIPAL SURG PROC REQUIRES PA/NO PA #	15 – Payment adjusted because the submitted authorization number is missing, invalid or does not apply to billed services or provider.		Check for errors and make the appropriate correction to the ECF and resubmit. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment.
739	OTHER SURG PROC REQUIRES PA/NO PA NUMBER	15 – Payment adjusted because the submitted authorization number is missing, invalid or does not apply to billed services or provider.		Check for errors and make the appropriate correction to the ECF and resubmit. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment.
740	RECIP SEX/PRINCIPAL SURG PROC INCONSIST	7 – The procedure/ revenue code is inconsistent with the patient's gender.		Verify the recipient's Medicaid number (field 60) and the procedure code in field 74. A common error is entering another family member's Medicaid number. Make sure the number matches the recipient served. Make the appropriate correction, if applicable, and resubmit ECF. Check the recipient's sex listed on the ECF. If there is a discrepancy, contact your county Medicaid Eligibility office to correct the sex on the recipient's file. After county Medicaid Eligibility office has made the correction and updated the system, submit a new claim.
741	RECIP SEX/OTHER SURG PROC INCONSISTENT	7 – The procedure/ revenue code is inconsistent with the patient's gender.		Follow resolution for edit code 740. The two digits in front of the edit code identify which other surgical procedure code in field 74 A - E is inconsistent with the recipient's sex.

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Edit Code	Description	CARC	RARC	Resolution
742	RECIP AGE/PRINCIPAL SURG PROC INCONSIST	6 – The procedure/ revenue code is inconsistent with the patient's age.		Verify the recipient's Medicaid ID number (field 60) and the procedure code in field 74. A common error is entering another family member's Medicaid number. Make sure the number matches the recipient served. Make the appropriate correction, if applicable, and resubmit ECFs. Check the recipient's date of birth listed on the ECF. If there is a discrepancy, contact your county Medicaid Eligibility office to correct the date of birth on the recipient's file. After county Medicaid Eligibility office has made the correction and updated the system, submit a new claim.
743	RECIPIENT AGE/OTHER SURG PROC INCONSIST	6 – The procedure/ revenue code is inconsistent with the patient's age.		Follow the resolution for edit code 742. The two digits in front of the edit code identify which other surgical procedure code in field 74 A - E is inconsistent with the recipient's age.
746	PRINCIPAL SURG PROC EXCEEDS FREQ LIMIT	96 – Non-covered charge(s).	N435 – Exceeds number/ frequency approved /allowed within time period without support documentation.	The system has already paid for the procedure entered in field 74. Verify the procedure code is correct. If this is a replacement claim, attach appropriate clinical documentation for review and consideration for payment to the ECF and resubmit. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment.
747	OTHER SURG PROC EXCEEDS FREQ LIMIT	96 – Non-covered charge(s).	N435 – Exceeds number/ frequency approved /allowed within time period without support documentation.	Follow the resolution for edit code 746. The two digits in front of the edit code identify which other surgical procedure's (field 74 A - E) frequency limitation has been exceeded.
748	PRINCIPAL SURG PROC REQUIRES DOC	16 – Claim/service lacks information which is needed for adjudication.	N102 – This claim has been denied without reviewing the medical record because the requested records were not received or were not received timely.	Procedure requires documentation. Attach appropriate clinical documentation (i.e., discharge summary, operative note, etc.) for the principal surgical procedure in field 74 to the ECF and resubmit. Documentation will not be reviewed or retained by Medicaid until the provider corrects all other edits. Refer to the appropriate policy manual for specific Medicaid coverage guidelines and documentation requirements.

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Edit Code	Description	CARC	RARC	Resolution
749	OTHER SURG PROC REQUIRES DOC/MAN REVIEW	16 – Claim/service lacks information which is needed for adjudication.	N102 – This claim has been denied without reviewing the medical record because the requested records were not received or were not received timely.	Procedure requires documentation. Attach appropriate clinical documentation (i.e., discharge summary, operative note, etc.) for the other surgical procedure in field 74 A-E to the ECF and resubmit. Documentation will not be reviewed or retained by Medicaid until the provider corrects all other edits. Refer to the appropriate policy manual for specific Medicaid coverage guidelines and documentation requirements.
750	PRIN SURG PROC NOT COV OR NOT COV ON DOS	96 – Non-covered charge(s).	N303 – Missing/ incomplete/ invalid principal procedure date.	Check the procedure code in field 74 and the date of service to verify their accuracy. Check to see if the procedure code in field 74 is listed on the non-covered surgical procedures list in the manual. Check the most recent edition of the ICD-9 to be sure the code you are using has not been deleted or changed to another code. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
751	OTHER SURG PROC NOT COV/NOT COV ON DOS	96 – Non-covered charge(s).	N302 – Missing/ incomplete/ invalid other procedure date(s).	Follow the resolution for edit code 750. The two digits in front of the edit code identify which other surgical procedure code in field 74 A - E is not covered on the date of service.
752	PRINCIPAL SURGICAL PROCEDURE ON REVIEW	133 – The disposition of this claim/service is pending further review.		Attach appropriate clinical documentation (i.e., discharge summary, operative notes, etc.) which supports the principal surgical procedure in field 74 to the ECF for review and consideration for payment and resubmit.
753	OTHER SURGICAL PROCEDURE ON REVIEW	133 – The disposition of this claim/service is pending further review.		Attach appropriate clinical documentation (i.e., discharge summary, operative notes, etc.) which supports the other surgical procedure in field 74 A-E to the ECF for review and consideration for payment and resubmit.
754	REVENUE CODE NOT ON FILE	16 – Claim/service lacks information which is needed for adjudication.	M50 – Incomplete/invalid revenue code(s).	Revenue code is invalid. Verify revenue code. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
755	REVENUE CODE REQUIRES PA/PEND FOR REVIEW	133 – The disposition of this claim/service is pending further review.		Enter prior authorization number in field 63 on ECF and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
757	OTHER DIAG REQUIRES PA/NO PA NUMBER	15 – Payment adjusted because the submitted authorization number is missing, invalid, or does not apply to the billed services or provider.		**CMS-1500 CLAIM:** Enter prior authorization number in field 3 on ECF and resubmit. **UB CLAIM:** Enter prior authorization number in field 63 on ECF and resubmit.
758	PRIM/PRINCIPAL DIAG REQUIRES DOC	16 – Claim/service lacks information which is needed for adjudication.	N223-Missing documentation of benefit to the patient during the initial treatment period.	If primary/principal diagnosis is correct, attach appropriate clinical documentation (i.e., operative report, chart notes, etc.) to ECF for review and consideration for payment and resubmit.
759	SEC/OTHER DIAG REQUIRES DOC/MAN REVIEW	16 – Claim/service lacks information which is needed for adjudication.	N223-Missing documentation of benefit to the patient during the initial treatment period.	If secondary/other diagnosis is correct, attach appropriate clinical documentation (i.e., operative report, chart notes, etc.) to ECF for review and consideration for payment and resubmit.
760	PRIMARY DIAG CODE NOT COVERED ON DOS	96 – Non-covered charge(s).	N314 – Missing/ incomplete/ invalid diagnosis date.	Check the current ICD-9 manual to verify that the primary diagnosis is correctly coded. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. If the diagnosis code is correct, then it is not covered and will not be considered for payment.
761	SEC/OTHER DIAG CODE NOT COVERED ON DOS	96 – Non-covered charge(s).	N337 – Missing/ incomplete/ invalid secondary diagnosis date.	Check the current ICD-9 manual to verify that the secondary or other diagnosis is correctly coded. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. If the diagnosis code is correct, then it is not covered and will not be considered for payment.
762	PRINCIPAL DIAG ON REVIEW/MANUAL REVIEW	133 – The disposition of this claim/service is pending further review.		The principal diagnosis code requires manual review by SCDHHS. Resubmit the ECF with appropriate clinical documentation (i.e., history, physical, and discharge summary, etc.) for review and consideration for payment.
763	OTHER DIAG ON REVIEW/MANUAL REVIEW	133 – The disposition of this claim/service is pending further review.		Follow the resolution for edit code 762. The two digits before the edit code identify which other diagnosis code in fields 67 A-Q requires manual review by DHHS.

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Edit Code	Description	CARC	RARC	Resolution
764	REVENUE CODE REQUIRES DOC/MANUAL REVIEW	16 – Claim/service lacks information which is needed for adjudication.	N102 – This claim has been denied without reviewing the medical record because the requested records were not received or were received timely.	The revenue code requires manual review by SCDHHS. Resubmit the ECF with appropriate clinical documentation for review and consideration for payment.
765	RECIPIENT AGE/REVENUE CODE INCONSIST	6 – The procedure/ revenue code is inconsistent with the patient's age.		Check the recipient's Medicaid ID number. A common error is entering another family member's number. Make sure the number matches the recipient served. Check the revenue code in field 42 to be sure it is correct. Make the appropriate correction to the recipient number or to the revenue code in field 42 and resubmit the ECF. The date of birth on the ECF indicates the date of birth in our system as of the claim run date. Call your county Medicaid Eligibility office if your records indicate a different date of birth. After the county Medicaid Eligibility office has made the correction and updated the system, submit a new claim.
766	NEED TO PRICE OP SURG	16 – Claim/service lacks information which is needed for adjudication.	M79 – Missing/incomplete/invalid charge.	Verify that the correct procedure code was entered in field 44. If the procedure code is incorrect, mark through the code with red ink and write in the correct code and resubmit the ECF. If the code is correct, resubmit the ECF with appropriate clinical documentation (i.e., discharge summary, operative notes, etc.) for review and considered for payment.
768	ADMIT DIAGNOSIS CODE NOT ON FILE	16 – Claim/service lacks information which is needed for adjudication.	MA65 – Incomplete/invalid admitting diagnosis.	Medicaid requires the complete diagnosis code as specified in the current edition of the ICD-9-CM manual, (including fifth digit sub-classification when listed). Check the diagnosis code in the ICD-9 manual. Mark through the existing code and write in the correct code on the ECF and resubmit.
769	ASST. SURGEON NOT ALLOWED FOR PROC CODE	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Procedure does not allow reimbursement for an assistant surgeon. If the edit appears unjustified or an assistant surgeon was medically necessary, attach clinical documentation to the ECF to justify the assistant surgeon and resubmit for review and consideration for payment.

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Edit Code	Description	CARC	RARC	Resolution
771	PROV NOT CERTIFIED TO PERFORM THIS SERV	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		**CMS-1500 CLAIM:** Verify the procedure code in field 17. If correct, attach FDA certificate to the ECF and resubmit. If you are not a certified mammography provider, or a lab provider, this edit code is not correctable.
773	INAPPROPRIATE PROCEDURE CODE USED	16 – Claim/service lacks information which is needed for adjudication.	M51 – Incomplete/invalid, procedure code(s) and/or rates, including "not otherwise classified" or "unlisted" procedure codes submitted without a narrative description or the description is insufficient. (Add to message by Medicare carriers only: "Refer to the HCPCS Directory. If an appropriate procedure code(s) does not exist, refer to Item 19 on the HCFA-1500 instructions.")	Verify the procedure code in field 17. If incorrect, enter the correct code in field 17 on the ECF and resubmit.
774	LINE ITEM SERV CROSSES STATE FISCAL YEAR	16 – Claim/service lacks information which is needed for adjudication.	N63 – Rebill services on separate claim lines.	Change the units in field 22 to reflect days billed on or before 6/30. Add a line to the ECF to reflect days billed on or after 07/01. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
775	EARLY DELIVERY < 39 WEEKS NOT MEDICALLY NECESSARY	50 – These are non-covered services because this is not deemed a "medical necessity" by the payer.		For review and consideration for payment, attach appropriate clinical documentation (medical necessity, entire obstetrical records, radiology, laboratory, and pharmacy records) to substantiate the services being billed and resubmit the ECF.
778	SEC CARRIER PRIOR PAYMENT NOT ALLOWED	16 – Claim/service lacks information which is needed for adjudication.	MA04 – Secondary payment cannot be considered without the identity of or payment information from the primary payer. The information was either not reported or was illegible.	Prior payment (field 54) for a carrier secondary to Medicaid should not appear on claim. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
780	REVENUE CODE REQUIRES PROCEDURE CODE	16 – Claim/service lacks information which is needed for adjudication.	M51 – Incomplete/invalid, procedure code(s) and/or rates, including "not otherwise classified" or "unlisted" procedure codes submitted without a narrative description or the description is insufficient. (Add to message by Medicare carriers only: "Refer to the HCPCS Directory. If an appropriate procedure code(s) does not exist, refer to Item 19 on the HCFA-1500 instructions.")	Some revenue codes (field 42) require a CPT/HCPCS code in field 44. Enter the appropriate CPT/HCPCS code in field 44 on the ECF and resubmit. A list of revenue codes that require a CPT/HCPCS code is located under the outpatient hospital section in the provider manual.
786	ELECTIVE ADMIT,PROC REQ PRE-SURG JUSTIFY	197 – Precertification / authorization/ notification absent.		When type of admission (field 14) is elective, and the procedure requires prior authorization, a prior authorization number from QIO must be entered in field 63. Make the appropriate correction to the ECF and resubmit. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment. Contact the QIO for consideration for payment for retroactive eligibility and emergency services.
791	PRIN SURG PROC NOT CLASSED-MANUAL REVIEW	16 – Claim/service lacks information which is needed for adjudication.	M85 – Subjected to review of physician evaluation and management services.	Verify that the correct procedure code was entered in field 74. If the procedure code on the ECF is incorrect, make the appropriate corrections and resubmit the ECF. If correct, resubmit the ECF with appropriate clinical documentation (i.e., discharge summary, operative notes, etc.) for review and consideration for payment. If the ECF cannot be corrected, submit a new claim.
792	OTHER SURG PROC NOT CLASSED - MANUAL REV	16 – Claim/service lacks information which is needed for adjudication.	M85 – Subjected to review of physician evaluation and management services.	Follow the resolution for edit code 791. The two digits in front of the edit identify which other procedure code has not been classed.

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Edit Code	Description	CARC	RARC	Resolution
794	PRINCIPAL MINOR SURGICAL PROCEDURE REQUIRES QIO APPROVAL	16 – Claim/service lacks information which is needed for adjudication.	N241 – Incomplete/invalid review organization approval.	Prior authorization is required from QIO. Enter PA number in field 63 and resubmit the ECF. If the ECF cannot be corrected, submit a new claim with the corrected information. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment. Contact the QIO for consideration for payment for retroactive eligibility and emergency services.
795	SURG RATE CLASS/NOT ON FILE-NOT COV DOS	16 – Claim/service lacks information which is needed for adjudication.	N65 – Procedure code or procedure rate count cannot be determined, or was not on file, for the date of service/provider.	Verify that the correct procedure code and date of service was entered. If the procedure code and date of service on the ECF is incorrect, make corrections and resubmit. If code is correct, resubmit the ECF with appropriate clinical documentation (i.e., discharge summary, operative notes, etc.) for review and consideration for payment. If the ECF cannot be corrected, submit a new claim.
796	PRINC DIAG NOT ASSIGNED LEVEL-MAN REVIEW	133 – The disposition of this claim/service is pending further review.		Verify that the correct diagnosis code (field 67) was submitted. If incorrect, make the appropriate change to the ECF and resubmit. If correct, attach appropriate clinical documentation to support the diagnosis to the ECF for review and consideration for payment and resubmit.
797	OTHER DIAG NOT ASSIGNED LEVEL-MAN REVIEW	133 – The disposition of this claim/service is pending further review.		Follow the resolution for edit code 796. The two digits in front of the edit code identify which other diagnosis code has not been assigned a level. If correct, attach appropriate clinical documentation to support the diagnosis to the ECF for review and consideration for payment and resubmit.
798	SURGERY PROCEDURE REQUIRES PA# FROM QIO	197 – Precertification/ authorization/ notification absent.	N241 – Incomplete/invalid review organization approval.	**CMS-1500 CLAIM:** Contact QIO for authorization number. Enter authorization number in field 3 on the ECF and resubmit. **UB CLAIM:** Contact QIO for authorization number. Enter authorization number in field 63 on the ECF and resubmit. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment. Contact the QIO for consideration for payment for retroactive eligibility and emergency services.

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Edit Code	Description	CARC	RARC	Resolution
799	OP PRIN/OTHER PROC REQ QIO APPROVAL	197 – Precertification/ authorization/ notification absent.	N241 – Incomplete/invalid review organization approval.	Prior authorization is required from QIO. Enter PA number in field 63. Make the appropriate correction to the ECF and resubmit. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment. Contact the QIO for consideration for payment for retroactive eligibility and emergency services.
808	HEALTH OPPORTUNITY ACCOUNT (HOA) IN DEDUCTIBLE PERIOD	A1 – Claim/Service denied.	MA07 – The claim information has also been forwarded to Medicaid for review.	Attach supporting documentation to the ECF to indicate the recipient's HOA status and deductible payments and resubmit for review and consideration for payment. If corrections are needed, make the appropriate corrections to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
837	SERVICE REQUIRES QIO PA – PA MISSING OR NOT ON FILE	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.	M62 – Missing/incomplete/ invalid treatment authorization code.	Service Requires Prior Authorization from the QIO prior to rendering the service. No authorization number is on the claim or the authorization number is not on file for the recipient on the claim. If the authorization number is missing, add it to the claim. If an authorization number is on the claim, the number needs to be reviewed and updated. Make the appropriate correction to the ECF and resubmit. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment. Contact the QIO for consideration for payment for retroactive eligibility and emergency services.

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Edit Code	Description	CARC	RARC	Resolution
838	SERVICE REQUIRES QIO PA – PA ON CLAIM NOT VALID	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.	M62 – Missing/incomplete/ invalid treatment authorization code.	Service Requires Prior Authorization from the QIO and the Prior Authorization on Claim is not Valid. Compare the Prior Authorization received from the QIO to the ECF to determine the differences between the ECF and the PA. For example, check the date of service/date of admission on the ECF to see if it is within the service authorization dates on the PA. Make the appropriate correction to the ECF and resubmit. **CMS-1500 CLAIM:** Enter authorization number in field 3 on the ECF and resubmit. **UB CLAIM:** Enter authorization number in field 63 on the ECF and resubmit. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment. Contact the QIO for consideration for payment for retroactive eligibility and emergency services.
839	IP ADMISSION REQUIRES QIO PA – PA MISSING OR NOT ON FILE	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.	M62 – Missing/incomplete/ invalid treatment authorization code.	IP Admission Requires Prior Authorization from the QIO for claims with dates of admission on or after June 15, 2012. No prior authorization number on the ECF or authorization number is not on file for the recipient on the ECF. If the authorization number is missing, add it to the ECF and resubmit. If an authorization number is on the claim, the number needs to be reviewed and updated. **UB CLAIM:** Contact QIO for authorization number. Enter authorization number in field 63 on the ECF and resubmit. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment. Contact the QIO for consideration for payment for retroactive eligibility and emergency services.

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Edit Code	Description	CARC	RARC	Resolution
840	RADIOLOGY SERVICES REQUIRE PA – PA MISSING OR NOT ON FILE	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.	M62 – Missing/incomplete/invalid treatment authorization code.	**CMS-1500 CLAIM: If** the prior authorization number does not appear in field 3 please make the correction on the ECF by entering the prior authorization number in field 3 and resubmit the ECF. **UB CLAIM**: Enter the prior authorization number in field 63 and resubmit. If the prior authorization is correct, attach documentation (DHHS Form 945 Verification of Retroactive Eligibility or documentation on MedSolutions letterhead) to the ECF and resubmit for review and consideration for payment.
841	RADIOLOGY SERVICES REQUIRE PA – PA ON CLAIM IS NOT VALID	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.	M62 – Missing/incomplete/invalid treatment authorization code.	**CMS-1500 CLAIM: If** the prior authorization number in field 3 is incorrect, draw a line through the incorrect prior authorization number and enter the correct prior authorization number and resubmit the ECF. **UB CLAIM**: Enter the correct prior authorization number in field 63 and resubmit. If the prior authorization is correct, attach documentation (DHHS Form 945 Verification of Retroactive Eligibility or documentation on MedSolutions letterhead) to the ECF and resubmit for review and consideration for payment.
843	RTF SERVICES REQUIRE PA	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.		Enter the prior authorization number from DHHS Form 257 to the ECF in field 63 and resubmit. Contact the referring state agency to obtain the prior authorization number.
844	IMD SERVICES REQUIRE PA	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.		Enter the prior authorization number from DHHS Form 257 to the ECF in field 63 and resubmit. Contact the referring state agency to obtain the prior authorization number.

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Edit Code	Description	CARC	RARC	Resolution
845	BH SERVICES REQUIRE PA	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.		Enter the prior authorization number from DHHS Form 254 to the ECF in field 3 and resubmit. If a PA number is on the ECF, check to be sure the PA number matches the number on the DHHS Form 254. If incorrect, make the appropriate corrections and resubmit the ECF. Contact the referring state agency or QIO to obtain the prior authorization number.
850	HOME HEALTH VISITS FREQUENCY EXCEEDED	B1 – NON-Covered visits.		The frequency for visits has exceeded the allowed amount. If there is an error, make the appropriate correction to the ECF and resubmit if the dates of service are prior to October 1, 2012. Effective for dates of service on and after October 1, 2012, prior authorization is required from the QIO. If the prior authorization number was not obtained from the QIO prior to rendering the service, you will not be considered for payment.
851	DUP SERVICE, PROVIDER SPEC and DIAGNOSIS	18 – Duplicate Claim/service.		Verify that the procedure code and the diagnosis code were billed correctly. If incorrect, make the appropriate corrections to the ECF and resubmit. If correct, the first provider will be paid. The second provider of the same practice specialty will not be reimbursed for services rendered for the same diagnosis. If the 2nd provider should be reviewed and considered for payment, attach appropriate clinical documentation to the ECF which substantiates the services rendered and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
852	DUPLICATE PROV/ SERV FOR DATE OF SERVICE	B13 – Previously paid. Payment for this claim/service may have been provided in a previous payment.		1. Review the ECF for payment date, which appears within a block named Claims/Line Payment Information, on the right side under other edit information. 2. Check the patient's financial record to see whether payment was received. If so, discard the ECF. 3. If two or more of the same procedures were performed on the same date of service and you only received payment for the first date of service, initiate a void and replacement claim to void the original paid claim and replace with the corrected information on the replacement claim. 4. If a void and replacement claim cannot be done, attach supporting documentation to the ECF and resubmit for review and consideration for payment. 5. If two or more of the same procedures were performed on the same date of service by different individual providers, attach appropriate clinical documentation (i.e., operative notes, clinical service notes, physician orders, etc.) to the ECF for review and consideration for payment and resubmit. Please refer to your manual for further instructions on Void and Replacement claims. **FOR PHYSICIANS:** 1. Review the ECF for payment date, which appears within a block named Claims/Line Payment Information, on the right side under other edit information. 2. Check the patient's financial record to see if payment was received. If so, discard the ECF. 3. If two or more of the same procedures were performed on the same date of service and only one procedure was paid, make the appropriate change to the modifier (field 18) to indicate a repeat procedure. Refer to your manual for applicable modifiers. 4. Initiate a void and replacement claim as indicated above.

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Edit Code	Description	CARC	RARC	Resolution
853	DUPLICATE SERV/DOS FROM MULTIPLE PROV	B20 – Payment adjusted because procedure/ service was partially or fully furnished by another provider.		Medicaid will not reimburse a physician if the procedure was also performed by a laboratory, radiologist, or a cardiologist. If none of the above circumstances apply, attach appropriate clinical documentation (i.e., operative notes, clinical service notes, physician orders, etc.) to the ECF for review and consideration for payment and resubmit. Verify that the procedure code and date of service were billed correctly. If incorrect, make the appropriate corrections to the ECF and resubmit. If correct, this indicates that the first provider was paid and additional providers should attach appropriate clinical documentation (i.e., operative notes, clinical service notes, physician orders, etc.) to the ECF for review and consideration for payment and resubmit.
854	VISIT WITHIN SURG PKG TIME LIMITATION	16 – Claim/service lacks information which is needed for adjudication.	M144 – Pre-/post-operative care payment is included in the allowance for the surgery/procedure.	If the visit is related to the surgery and is the only line on the ECF, disregard the ECF. The visit will not be paid. If the visit is related to the surgery and is on the ECF with other payable lines, draw a red line through the line with the 854 edit and resubmit. This indicates you do not expect payment for this line. If the visit is unrelated to the surgical package, enter the appropriate modifier, 24 or 25, in field 18 on the ECF and resubmit.
855	SURG PROC/PAID VISIT/TIME LIMIT CONFLICT	151 – Payment adjusted because the payer deems the information submitted does not support this many services.		Either request recoupment of the visit to pay the surgery, or, if the visit and surgery are non-related, attach documentation to the ECF to justify the circumstances and resubmit for review and consideration of payment.
856	2 PRIM SURGEON BILLING FOR SAME PROC/DOS	B20 – Payment adjusted because procedure/ service was partially or fully furnished by another provider.		Check to see if individual provider number (in field 19 on the ECF) is correct, and the appropriate modifier is used to indicate different operative session, assistant surgeon, surgical team, etc. Make appropriate changes to ECF and resubmit. If no modifier is applicable, and field is correct, attach appropriate clinical documentation (i.e., operative notes, etc.) to the ECF for review and consideration for payment and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
857	DUP LINE – REV CODE, DOS, PROC CODE, MODIFIER	18 – Duplicate claim/service.		The two-digit number in front of the edit code identifies which line of field 42 or 44 contains the duplicate code. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. Duplicate revenue or CPT/HCPCS codes should be combined into one line by deleting the whole duplicate line and adding the units and charges to the other line.
858	TRANSFER TO ANOTHER INSTITUTION DETECTED	B20 – Payment adjusted because procedure/ service was partially or fully furnished by another provider.		Check to make sure the dates of service are correct. If there are errors, make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim.
859	DUPLICATE PROVIDER FOR DATES OF SERVICE	18 – Duplicate Claim/service.		Check the claims/line payment info box on the right of your ECF for the dates of previous payments that conflict with this claim. If this is a duplicate claim or if the additional charges do not change the payment amount, disregard the ECF. If additional services were performed on the same day and will result in a different payment amount, complete a replacement claim. If services were not done on the same date of service, a new claim should be filed with the correct date of service. Itemized statements for both the paid claim and new claim(s) with an inquiry form explaining the situation should be attached.
860	RECIP SERV FROM MULTI PROV FOR SAME DOS	B20 – Payment adjusted because procedure/ service was partially or fully furnished by another provider.		This edit most frequently occurs with a transfer from one hospital to another. One or both of the hospitals entered the wrong "from" or "through" dates. Verify the date(s) of service. If incorrect, enter the correct dates of service and resubmit the ECF. Attach appropriate clinical documentation (i.e., discharge summary, transfer document, ambulance document, etc.) to the ECF for review and consideration for payment and resubmit. If the claim has a 618 carrier code in field 50, the claim may be duplicating against another provider's Medicare primary inpatient or outpatient claim, or against the provider's own Medicare primary inpatient or outpatient claim. Attach the Medicare EMB to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.

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Edit Code	Description	CARC	RARC	Resolution
863	DUPLICATE PROV/SERV FOR DATES OF SERVICE	B13 – Previously paid. Payment for this claim/service may have been provided in a previous payment.		Check the claims/line payment information box on the right of the ECF for the dates of paid claims that conflict with this claim. If all charges are paid for the date(s) of service disregard ECF. Send a replacement claim, if it will result in a different payment amount. Payment changes usually occur when there is a change in the inpatient DRG or reimbursement type, or a change in the outpatient reimbursement type.
865	DUP PROC/SAME DOS/DIFF ANES MOD	B13 – Previously paid. Payment for this claim/service may have been provided in a previous payment.		You have been paid for this procedure with a different modifier. Verify by the anesthesia record the correct modifier. Make appropriate corrections to the ECF, if applicable, and resubmit. If the paid claim is correct, discard the ECF.
866	NURS HOME CLAIM DATES OF SERVICE OVERLAP	B13 – Previously paid. Payment for this claim/service may have been provided in a previous payment.	M80 – Not covered when performed during the same session/date as a previously processed service for patient.	Check the claim/line payment information on the ECF for the dates of paid claims that conflict with this claim. If all charges are paid for the date(s) of service, discard the ECF. Send a replacement claim, if it will result in a different payment amount.
867	DUPLICATE ADJ< ORIGINAL CLM ALRDY VOIDED	18 – Duplicate claim/service		Provider has submitted an adjustment claim for an original claim that has already been voided. An adjustment cannot be made on a previously voided claim. Discard the ECF.
877	SURGICAL PROCS ON SEPERATE CLMS/SAME DOS	B13 – Previously paid. Payment for this claim/service may have been provided in a previous payment.		This edit indicates payment has been made for a primary surgical procedure at 100%. The system has identified that another surgical procedure for the same date of service was paid after manual pricing and approval. This indicates a review is necessary to ensure correct payment of the submitted claim. Make corrections to the ECF by entering appropriate modifiers to indicate different operative sessions, assistant surgeon, surgical team, etc. Attach appropriate clinical documentation to the ECF for review and consideration for payment and resubmit.
883	CARE CALL SERVICE BILLED OUTSIDE THE CARE CALL SYSTEM	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.	N30 – Recipient ineligible for this service.	This edit cannot be manually corrected. The provider needs to submit billing through the Care Call System. Discard the ECF.

APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

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Edit Code	Description	CARC	RARC	Resolution
884	OVERLAPPING PROCEDURES (SERVICES) SAME DOS/SAME PROVIDER	B13 – Previously paid. Payment for this claim/service may have been provided in a previous payment.	M80 – Not covered when performed during the same session/date as a previously processes service for patient.	Review the ECF for the payment date, listed under Claims/Line Payment Information. Check the patient's financial records to see whether payment was received. If payment was received, discard the ECF. If the claim/service is incorrect, void the claim and submit a new claim with the corrected information. For review and consideration, attach appropriate clinical documentation to substantiate the services being billed and resubmit the ECF.
885	PROVIDER BILLED AS ASST and PRIMARY SURGEON	B13 – Previously paid. Payment for this claim/service may have been provided in a previous payment.		Verify which surgeon was primary and which was the assistant. Check the individual provider number in field 19. The modifier may need correcting to indicate different operative sessions, surgical team, etc. Make appropriate corrections to the ECF and resubmit. Attach applicable clinical documentation to the ECF for review and consideration for payment and resubmit, if applicable. If you have been paid incorrectly as a primary and/or assistant surgeon, void the paid claim and submit a new claim with the corrected information.
887	PROV SUBMITTING MULT CLAIMS FOR SURGERY	B13 – Previously paid. Payment for this claim/service may have been provided in a previous payment		First check your records to see if this claim has been paid. If it has, discard the ECF. If multiple procedures were performed and some have been paid, attach appropriate clinical documentation (i.e., Medicare EOB, sterilization consent forms, etc.) and remittance advice from original claim to ECF and resubmit for review. If two surgical procedures were performed at different times on this DOS (two different operative sessions), correct the ECF (in red) by entering the modifier 78 or 79 and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
888	DUP DATES OF SERVICE FOR EXTENDED NH CLM	B13 – Previously Paid. Payment for this claim/service may have been provided in a previous payment.	M80 – Not covered when performed during the same session/date as a previously processed service for patient.	Check your records to see if this claim has been paid. If this is a duplicate claim, disregard the ECF. If additional services were performed on the same day and will result in a different payment amount, complete a replacement claim. If services were not rendered on the same date of service, make the appropriate corrections and resubmit the ECF or submit a new claim with the corrected information.

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Edit Code	Description	CARC	RARC	Resolution
889	PROVIDER PREVIOUSLY PD AS AN ASST SURGEON	B13 – Previously paid. Payment for this claim/ service may have been provided in a previous payment.		Verify which surgeon was primary and which was the assistant. If the surgeon has been paid as the assistant, and was the primary surgeon, void the paid claim and submit a new claim with the corrected information. If a review is needed, attach applicable clinical documentation to the ECF for review and consideration for payment and resubmit.
892	DUP DATE OF SERVICE,PROC/MOD ON SAME CLM	18 – Duplicate claim/service.		**CMS-1500 CLAIM:** If duplicate services were not provided, mark through the duplicate line on the ECF. If duplicate services were provided, verify whether the correct modifier was billed. If not, make the correction in field 18 on the ECF and resubmit. If duplicate services were provided and the correct duplicate modifier was billed, attach support clinical documentation and resubmit the ECF for review and consideration for payment.
893	CONFLICTING AA/QK MOD SUBMITTED SAME DOS	B20 – Payment adjusted because procedure/ service was partially or fully furnished by another provider.		Claims are conflicting for the same date of service regardless of the procedure code, one with AA modifier and one with QK/QY modifier. Verify the correct modifier and/or procedure code for the date of service by the anesthesia record. Make the appropriate correction to the ECF and resubmit. Attach applicable clinical documentation to the ECF for review and consideration for payment and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
894	CONFLICTING QX/QZ MOD SUBMITTED SAME DOS	B20 – Payment adjusted because procedure/ service was partially or fully furnished by another provider.		Claims are conflicting for the same date of service regardless of the procedure code, one with QX modifier and one with QZ modifier. Verify by the anesthesia record if the procedure was rendered by a supervised or independent CRNA. Make the appropriate correction to the ECF and resubmit. Attach applicable clinical documentation to the ECF for review and consideration for payment and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.

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Edit Code	Description	CARC	RARC	Resolution
895	CONFL AA and QX/QZ MOD SAME PROC/DOS	B20 – Payment adjusted because procedure/ service was partially or fully furnished by another provider.		Claims have been submitted by an anesthesiologist as personally performed anesthesia services and a CRNA has also submitted a claim. Verify by the anesthesia record the correct modifier for the procedure code on the date of service. Make the appropriate correction to the ECF and resubmit. Attach applicable clinical documentation to the ECF for review and consideration for payment and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
897	MULT. SURGERIES ON CONFLICTING CLM/DOS	59 – Charges are adjusted based on multiple surgery rules or concurrent anesthesia rules.		First check your records to see if this claim has been paid. If it has, discard the ECF. If multiple procedures were performed and some have been paid, attach appropriate clinical documentation (i.e., operative note and remittance from original claim, etc.) to ECF and resubmit for review and consideration for payment. If two surgical procedures were performed at different times on this DOS (two different operative sessions), correct the ECF (in red) by entering the modifier 78 or 79 and resubmit.
899	CONFLICTING QK/QZ MOD FOR SAME DOS	B20 – Payment adjusted because procedure/ service was partially or fully furnished by another provider.		Verify by the anesthesia record the correct modifier and procedure code for the date of service. If this procedure was rendered by an anesthesia team, the supervising physician should bill with QK modifier and the supervised CRNA should bill with the QX modifier. The QY modifier indicates the physician was supervising a single procedure. Make the appropriate correction to the ECF and resubmit. Attach applicable clinical documentation to the ECF for review and consideration for payment and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
900	PROVIDER ID IS NOT ON FILE	16 – Claim/service lacks information which is needed for adjudication.	N77-Missing/incomplete/invalid designated provider number.	Check your records to make sure that the provider ID number on the ECF is correct. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
901	INDIVIDUAL PROVIDER ID NUM NOT ON FILE	16 – Claim/service lacks information which is needed for adjudication.	N77-Missing/incomplete/invalid designated provider number.	**CMS-1500 CLAIM:** Check your records to make sure that the individual provider ID number in field 19 of the ECF is correct. Enter correct individual ID# in field 19 and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.

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Edit Code	Description	CARC	RARC	Resolution
902	PROVIDER NOT ELIGIBLE ON DATE OF SERVICE	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Pay-to-provider was not eligible for date of service or was not enrolled when service was rendered. Verify whether the date of service on ECF is correct. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. For provider's eligibility status, contact Provider Enrollment at 1-888-289-0709. **Note:** If the provider was not eligible on the date of service, you will not be considered for payment. Discard the ECF.
903	INDIV PROVIDER INELIGIBLE ON DTE OF SERV	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Verify whether the date of service on ECF is correct. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. For provider's eligibility status, contact Provider Enrollment at 1-888-289-0709. **Note:** If the provider was not eligible on the date of service, you will not be considered for payment. Discard the ECF.
904	PROVIDER SUSPENDED ON DATE OF SERVICE	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Verify whether the date of service on ECF is correct. If not, correct and resubmit the ECF. Direct further questions to SCDHHS Program Integrity at (803) 898-2640.
905	INDIVIDUAL PROVIDER SUSPENDED ON DOS	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Verify whether the date of service on ECF is correct. If not, correct and resubmit the ECF. Direct further questions to SCDHHS Program Integrity at (803) 898-2640.
906	PROVIDER ON PREPAYMENT REVIEW	16 – Claim/service lacks information which is needed for adjudication.	N35 – Program Integrity/ utilization review decision.	For assistance, direct questions to SCDHHS Program Integrity at (803) 898-2640.

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Edit Code	Description	CARC	RARC	Resolution
907	INDIVIDUAL PROVIDER ON PREPAYMENT REVIEW	16 – Claim/service lacks information which is needed for adjudication.	N35 – Program Integrity/ utilization review decision.	For assistance, direct questions to SCDHHS Program Integrity at (803) 898-2640.
908	PROVIDER TERMINATED ON DATE OF SERVICE	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Verify whether the date of service on ECF is correct. If not, correct and resubmit the ECF. Direct further questions to SCDHHS Program Integrity at (803) 898-2640.
909	INDIVIDUAL PROVIDER TERMINATED ON DOS	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Verify whether the date of service on ECF is correct. If not, correct and resubmit the ECF. Direct further questions to SCDHHS Program Integrity at (803) 898-2640.
911	INDIV PROV NOT MEMBER OF BILLING GROUP	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Verify whether the provider number is correct. If incorrect, make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. If the provider number is correct, contact Provider Enrollment at 1-888-289-0709 to have the individual provider number added to the billing group ID number. After the system has been updated, submit a new claim.
912	PROV REQUIRES PA/NO PA NUMBER ON CLAIM	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.		Prior authorization approval is required. If the authorization number is missing, enter the correct PA number on the ECF and resubmit. If you do not have a PA number, attach the authorization approval letter to the ECF and resubmit. For emergency services, attach the appropriate clinical documentation to the ECF for review and consideration for payment and resubmit.
914	INDIV PROV REQUIRES PA/NO PA NUM ON CLM	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.		Prior authorization approval is required. If the authorization number is missing, enter the correct PA number on the ECF and resubmit. If you do not have a PA number, attach the authorization approval letter to the ECF and resubmit. For emergency services, attach the appropriate clinical documentation to the ECF for review and consideration for payment and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
915	GROUP PROV ID/NO INDIV ID ON CLAIM/LINE	16 – Claim/service lacks information which is needed for adjudication.	N77 – Missing/incomplete/invalid designated provider number.	**CMS-1500 CLAIM:** Verify the rendering individual physician and enter his or her provider ID number in field 19 on ECF and resubmit.
916	CRD PRIM DIAG CODE/PROV NOT CERTIFIED	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Verify the correct primary diagnosis code. Make the appropriate corrections to the ECF and resubmit. Attach clinical documentation to the ECF for review and consideration for payment and resubmit, if applicable. If the ECF cannot be corrected, submit a new claim with the corrected information.
917	CRD SEC DIAG CODE/PROV NOT CERTIFIED	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Verify the correct secondary diagnosis code. Make the appropriate corrections to the ECF and resubmit. Attach clinical documentation to the ECF for review and consideration for payment and resubmit, if applicable. If the ECF cannot be corrected, submit a new claim with the corrected information.
918	CRD PROCEDURE CODE/PROV NOT CERTIFIED	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Verify the correct procedure code. Make the appropriate corrections to the ECF and resubmit. Attach clinical documentation to the ECF for review and consideration for payment and resubmit, if applicable. If the ECF cannot be corrected, submit a new claim with the corrected information.
919	NO PA# ON CLM/PROV OUT OF 25 MILE RADIUS	40 – Charges do not meet qualifications for emergent/urgent care.		Prior authorization approval is required for services outside of the SC Medicaid service area. If the authorization number is missing, enter the correct PA number on the ECF and resubmit. If you do not have a PA number, attach the authorization approval letter to the ECF and resubmit. For emergency services, attach the appropriate clinical documentation to the ECF for review and consideration for payment and resubmit.
920	Transportation Service is covered by Contractual Transportation Broker / not covered fee-for-service	109 – Claim not covered by this payer/contractor. You must send the claim to the correct payer/ contractor.	N157 – Transportation to/from this destination is not covered.	The transportation service is covered by a Contractual Transportation Broker and not fee-for-service by Medicaid. Contact the recipient's contracted provider for payment.

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Edit Code	Description	CARC	RARC	Resolution
921	Ambulance service is payable by Contractual Transportation Broker / not covered fee-for-service	109 – Claim not covered by this payer/contractor. You must send the claim to the correct payer/ contractor.	N157 – Transportation to/from this destination is not covered.	The ambulance service is covered by a Contractual Ambulance Broker and not fee-for-service by Medicaid. Contact the recipient's contracted provider for payment.
922	URGENT SERVICE/OOS PROVIDER	16 – Claim/service lacks information which is needed for adjudication.	MA07 – The claim information has also been forwarded to Medicaid for review.	Verify the urgent service/out-of-state provider requirements were followed. Attach the appropriate clinical documentation to the ECF for review and consideration for payment and resubmit.
923	PROVIDER TYPE / CAT. INCONSIST W/ LEVEL OF CARE	150 – Payment adjusted because the payer deems the information submitted does not support this level of service.		Verify that the provider information, procedure code and level of care are correct. If not, make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. Refer to the applicable provider manual for appropriate provider type and level of care.
924	RCF PROV/RECIP PAY CAT NOT 85 OR 86	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	Check the recipient's eligibility to verify the payment category for the date of service that was rendered. If the ECF is incorrect, make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. Attach a copy of the recipient's eligibility screen to indicate the payment category (85 or 86) to the ECF for review and consideration for payment and resubmit.
925	AGES > 21 &< 65 / IMD HOSPITAL NON-COVERED	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	Check the claim to make sure the recipient's age is from 21-64. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. Attach appropriate clinical documentation (i.e., admission forms/ psychiatric prior authorizations, etc.), to the ECF for review and consideration for payment and resubmit.
926	AGE 21-22/MENTAL INST SERV N/C - MAN REV	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	Check the claim to make sure the recipient's age is from 21-22. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. Attach appropriate clinical documentation (i.e., admission forms/ psychiatric prior authorizations, etc.), to the ECF for review and consideration for payment and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
927	PROVIDER NOT AUTHORIZED AS HOSPICE PROV	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Provider was not authorized or enrolled as a hospice provider when service was rendered and will not be considered for payment. For provider's enrollment or eligibility status, contact Provider Enrollment at 1-888-289-0709.
928	RECIP UNDER 21/HOSP SERVICE REQUIRES PA	15 – The authorization number is missing, invalid, or does not apply to the billed services or provider.		No authorization number from the referring state agency is on the ECF. Make the appropriate correction and resubmit the ECF. Attach appropriate clinical documentation to the ECF for review and consideration for payment and resubmit, if applicable.
929	NON QMB RECIPIENT	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	Provider is Medicare only provider attempting to bill for a non-QMB (Medicaid only) recipient. Medicaid does provide reimbursement to QMB providers for non-QMB recipients.
932	PAY TO PROV NOT GROUP/LINE PROV NOT SAME	16 – Claim/service lacks information which is needed for adjudication.	N77-Missing/incomplete/invalid designated provider number.	Verify provider ID and/or NPI in field 1 is the same as the Provider ID and/or NPI on the line(s). If not, strike through the incorrect provider ID and/or NPI and enter the correct information in the appropriate fields on the ECF and resubmit.
933	REV CODE 172 OR 175/NO NICU RATE ON FILE	147 – Provider contracted/negotiated rate expired or not on file.		Verify the correct revenue code was billed. If the revenue code is incorrect, make the appropriate correction to the ECF and resubmit. If the provider was not contracted when the service was rendered, the negotiated rate expired, or the codes were not on file, the edit is valid and will not be considered for payment.
934	PRIOR AUTHORIZATION NH PROV ID NOT AUTHORIZED	15 – Payment adjusted because the submitted authorization number is missing, invalid, or does not apply to the billed services or provider.		Enter the correct Nursing Facility Provider number in field #3 on the ECF (Prior Authorization) and resubmit.
935	PROVIDER WILL NOT ACCEPT TITLE 18 ASSIGNMENT	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Provider can only bill for services on a dually eligible beneficiary. Services billed for beneficiaries who are Medicaid only are not allowed.

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Edit Code	Description	CARC	RARC	Resolution
936	NON EMERGENCY SERVICE/OOS PROVIDER	40 – Charges do not meet qualifications for emergent/ urgent care.		If diagnosis and surgical procedure codes have been coded correctly, this outpatient service is not covered for out-of-state providers. No payment is due from Medicaid.
938	PROV WILL NOT ACCEPT TITLE 19 ASSIGNMENT	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Provider can only bill for services on a Medicaid beneficiary. Services billed for a dually eligible beneficiary are not allowed.
939	IND PROV WILL NOT ACCEPT T-19 ASSIGNMENT	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		Provider can only bill for services on a Medicaid beneficiary. Services billed for a dually eligible beneficiary are not allowed. Contact Provider Enrollment at 1-888-289-0709 regarding changes to enrollment status.
940	BILLING PROV NOT RECIP IPC PHYSICIAN	CARC 170 - Payment is denied when performed/billed by this type of provider.		Contact that recipient's IPC physician to obtain the authorization for the service. Correct the ECF by entering the authorization number provided by the IPC physician and resubmit.
941	NPI ON CLAIM NOT FOUND ON PROVIDER FILE	208 – National Provider Identifier – Not matched.	N77 – Missing/incomplete/invalid designated provider number.	Check the NPI on the ECF to ensure it is correct. If so, register the NPI with Provider Enrollment. Medicaid Provider Enrollment Mailing address: PO Box 8809, Columbia, SC 29202-8809 Phone: 1-888-289-0709 Fax: (803) 870-9022
942	INVALID NPI	207 – National Provider Identifier – invalid format.	N77 – Missing/incomplete/invalid designated provider number.	The NPI used on the claim is inconsistent with numbering scheme utilized by NPPES. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
943	TYPICAL PROVIDER, NO NPI ON CLAIM	206 – National Provider Identifier – missing.	N77 – Missing/incomplete/invalid designated provider number.	Typical providers must use the NPI and six-character Medicaid Legacy Provider Number or NPI only for each rendering and billing/pay-to provider. When billing with NPI only, the taxonomy code for each rendering and billing/pay-to provider must also be included. Make corrections to the ECF or resubmit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
944	TAXONOMY ON CLAIM HAS NOT BEEN REGISTERED WITH PROVIDER ENROLLMENT FOR THE NPI USED ON THE CLAIM	16 – Claim/service lacks information which is needed for adjudication.	N94 – Claim/service denied because a more specific taxonomy code is required for adjudication.	Either update the taxonomy on the ECF so that it is one that the provider registered with SCDHHS and resubmit the ECF or contact Provider Enrollment to add the taxonomy that is being used on the ECF. Once Provider Enrollment has updated the system, submit a new claim. Medicaid Provider Enrollment Mailing address: PO Box 8809, Columbia, SC 29202-8809 Phone: 1-888-289-0709 Fax: (803) 870-9022
945	PROFESSIONAL COMPONENT REQUIRED FOR PROV	16 – Claim/service lacks information which is needed for adjudication.	N13 – Payment based on professional/technical component modifier(s).	The services were rendered on an inpatient or outpatient basis. Enter a "26" modifier in field 18 on the ECF and resubmit. Services described in this manual do not require a modifier.
946	UNABLE TO CROSSWALK TO LEGACY PROVIDER NUMBER	16 – Claim/service lacks information which is needed for adjudication.	N77 – Missing/incomplete/invalid designated provider number.	The NPI, taxonomy code, and/or zip code + 4 must be entered on the claim and must match the NPI information that the provider registered with SC Medicaid. Make the appropriate corrections to the ECF and resubmit or submit a new claim with the corrected information. Contact Provider Enrollment at 1-888-289-0709 to verify the NPI information which was registered or to make any updates to the NPI information contained on the provider's file.
947	ATYPICAL PROVIDER AND NPI UTILIZED ON THE CLAIM	16 – Claim/service lacks information which is needed for adjudication.	N77 – Missing/incomplete/invalid designated provider number.	Atypical providers must continue to use their legacy number on the claim. Do not include an NPI if you are an atypical provider. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information
948	CONTRACT RATE NOT ON FILE/SERV NC ON DOS	147 – Provider contracted/ negotiated rate expired or not on file.		Review your contract to verify if the correct procedure code/rate and date of service were billed. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. If the procedure code/rate needs to be added, attach appropriate documentation to the ECF for review and consideration for payment and resubmit.

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Edit Code	Description	CARC	RARC	Resolution
949	CONTRACT NOT ON FILE FOR ELECTRONIC CLAIMS	16 – Claim/service lacks information which is needed for adjudication.	N51-Electronic interchange agreement not on file for provider/submitter.	Contact the EDI Support Center at 1-888-289-0709 for further assistance.
950	RECIPIENT ID NUMBER NOT ON FILE	31 – Claim denied, as patient cannot be identified as our insured.		**CMS-1500 CLAIM:** Check the patient's Medicaid number in field 2 of the ECF to make sure it was entered correctly. Remember, the patient's Medicaid numbers is 10 digits (no alpha characters). If the number on the ECF is different than the number in the patient's file, mark through the incorrect number and enter the correct number above field 2 and resubmit. If there is a discrepancy with the patient's Medicaid ID, contact the Medicaid Eligibility office in the patient's county of residence to correct the number on the patient's file. After the county Medicaid Eligibility office has updated the system, submit a new claim. **UB CLAIM:** Check the patient's Medicaid number in field 60 of the ECF to make sure it was entered correctly. Remember, the patient's Medicaid number is 10 digits (no alpha characters). If the number on the ECF is different than the number in the patient's file, mark through the incorrect number and enter the correct number above field 60 and resubmit. If there is a discrepancy with the patient's Medicaid ID, contact the Medicaid Eligibility office in the patient's county of residence to correct the number on the patient's file. After the county Medicaid Eligibility office has updated the system, submit a new claim.
951	RECIPIENT INELIGIBLE ON DATES OF SERVICE	26 – Expenses incurred prior to coverage terminated.		Always check the patient's Medicaid eligibility on each date of service. Medicaid eligibility may change. If the patient was eligible, contact your county Medicaid Eligibility office and have them update the patient's Medicaid eligibility on the system. After the county Medicaid Eligibility office has updated, submit a new claim. If the patient was not eligible for Medicaid on the date of service, the patient is responsible for your charges. If the patient was eligible for some but not all of your charges, mark through the lines when the patient was ineligible.

APPENDIX 1 EDIT CODES, CARCS/RARCS, AND RESOLUTIONS

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Edit Code	Description	CARC	RARC	Resolution
952	RECIPIENT PREPAYMENT REVIEW REQUIRED	15 – Payment adjusted because the submitted authorization number is missing, invalid, or does not apply to the billed services or provider.		Verify the correct prior authorization number. If the authorization number is incorrect, make the appropriate correction to the ECF and resubmit. Attach appropriate documentation to the ECF for review and consideration for payment and resubmit, if applicable.
953	BUYIN INDICATED - POSSIBLE MEDICARE	22 – Payment adjusted because this care may be covered by another payer per coordination of benefits.	MA04 – Secondary payment cannot be considered without the identity of or payment information from the primary payer. The information was either not reported or was illegible.	**CMS-1500 CLAIM:** File with Medicare first. If this has already been done, enter the Medicare carrier code, Medicare number, and Medicare payment in fields 24, 25, 26, and 28 on the ECF and resubmit. If no payment was made, enter '1' in field 4 and resubmit. **UB CLAIM:** (Inpatient/Outpatient): File with Medicare first. If this has already been done, enter the Medicare carrier code, Medicare number, and Medicare payment in fields 50, 54, 60. If no payment was made, enter 0.00 in field 54 and occurrence code 24 or 25 in fields 32A – 35B and the date Medicaid denied. Make the correction to the ECF and resubmit a new claim with the corrected information. **UB CLAIM:** (Inpatient Only): Attach the Medicare EOMB to the ECF, if Medicare (Part A) benefits are exhausted or non-existent, prior to admission and patient is still in the same spell of illness, enter the 620 carrier code in field 50, enter the Medicare ancillary payment(s) in field 54A and enter the recipient's Medicare ID in field 60A and resubmit the ECF or submit a new claim with the corrected information and the Medicare EOMB.
954	RURAL BEHAVIORAL HLTH. SERVICES	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	The recipient is enrolled in the Rural Behavioral Health Services program and is not eligible for this service.
955	RURAL BEHAVIORAL HLTH. RECIP/SERV	B7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.		The recipient is enrolled in the Rural Behavioral Health Services program and the rendering provider is not eligible for this service.
956	PROVIDER NOT RURAL BEHAVIORAL HLTH. SERV	CARC B7 - This provider was not certified/eligible to be paid for this procedure/service on this date of service.		The recipient is enrolled in the Rural Behavioral Health Services program and the rendering provider is not the Rural Behavioral Health Services provider.

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Edit Code	Description	CARC	RARC	Resolution
957	DIALYSIS PROC CODE/PAT NOT CIS ENROLLED	16 – Claim/service lacks information which is needed for adjudication.	N188 – The approved level of care does not match the procedure code submitted.	Attach the ESRD enrollment form (Form 218) for the first date of service to ECF and resubmit.
958	IPC DAYS EXCEEDED OR NOT AUTH ON DOS	B5 -Payment adjusted because coverage/program guidelines were not met or were exceeded.		Integrated Personal Care services are authorized with start and end dates of service. Compare the ECF to make sure the time frames are correct. If the start and end dates of service are incorrect, make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. Attach a copy of the service provision form and/or any applicable DHHS forms to the ECF for review and consideration for payment and resubmit.
960	EXCEEDS ESRD M'CARE 90 DAY ENROLL PERIOD	16 – Claim/service lacks information which is needed for adjudication.	MA92 – Our records indicate that there is insurance primary to ours; however, you did not complete or enter accurately the required information.	Attach the letter or document from the Social Security Administration (SSA) denying benefits to the ECF and resubmit, or attach a copy of the patient's Medicare card showing the eligibility dates to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information.
961	RECIP NOT ELIG FOR NH TRANSITION	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	The recipient was not eligible when service was rendered and the provider will not be considered for payment.
964	FFS CLAIM FOR SLMB/QDWI RECIP NOT CVRD	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	Medicaid pays Medicare premiums only for recipients in these Medicaid payment categories. Fee-for-service Medicaid claims are not reimbursed.

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Edit Code	Description	CARC	RARC	Resolution
965	PCCM RECIP/PROV NOT PCP-PROC REQ REFERAL	CARC 243 - Services not authorized by network/primary care providers.	N54-Claim information is inconsistent with pre-certified/ authorized services	**CMS 1500 CLAIM:** Contact the recipient's primary care physician (PCP) and obtain authorization for the procedure. Make the correction on the ECF by entering the authorization number provided by the PCP in field 7 (Primary Care Coordinator) and resubmit the ECF. **UB CLAIM:** Contact the recipient's primary care physician (PCP) and obtain authorization for the procedure. Make the correction on the ECF by entering the authorization number provided by the PCP in field 63 (Treatment Authorization Code) and resubmit the ECF.
966	RECIP NOT ELIP FOR VENT WAIVER SERV	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	The claim was submitted with a Mechanical Ventilator Dependent Waiver (MVDW) specific procedure code, but the patient was not a participant in the MVDW. Verify the procedure code and Medicaid ID number. If incorrect, make the appropriate corrections and resubmit the ECF. If the patient Medicaid ID number is correct, the procedure code is correct and a MVDW form has been obtained, contact the service coordinator listed at the bottom of the waiver form. Once the system has been updated, submit a new claim.
967	RECIP NOT ELIG. FOR HD and SPINAL SERVICES	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	The claim was submitted with a Head and Spinal Cord Injured (HASCI) waiver-specific procedure code, but the patient was not a participant in the HASCI waiver. Verify the procedure code and Medicaid ID number. If incorrect, make the appropriate corrections and resubmit the ECF. If the patient Medicaid ID number is correct, the procedure code is correct and the HASCI waiver form has been obtained, contact the service coordinator listed at the bottom of the waiver form. Once the system has been updated, submit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
969	RECIP NOT ELIG. FOR ROOM AND BOARD	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	This edit will occur only when billing for procedure code H0043. Check the PA number in field 3 of the ECF to ensure it matches the PA number on the authorization form. You may not bill room and board charges through Medicaid. Mark through this line in red. Deduct the charge from the total charge. Mark through both the Total Charge, field 27, and Balance Due, field 29, and enter the corrected amount for both and resubmit the ECF. Be sure to make this correction in red. If the PA number on the ECF is correct, contact the local MTS office to determine if appropriate notification has been made to the MTS state office. Ask for the date the child's eligibility went into effect to ensure it corresponds with the dates of service for which you are billing. If the dates correspond and no corrections are necessary, submit a new claim. If the dates do not correspond, ask the case manager to update the child's eligibility to correspond to the authorization dates on the DHHS Form 257 you were provided and submit a new claim.
970	HOSPICE SERV/RECIP NOT ENROLLED FOR DOS	16 – Claim/service lacks information which is needed for adjudication.	N143 – The patient was not in a hospice program during all or part of the service dates billed.	Service is hospice. Recipient is not enrolled in hospice for the date of service.
974	RECIP IN HMO/HMO COVERS FIRST 90 DAYS	24 – Payment for charges adjusted. Charges are covered under a capitation agreement/managed care plan.		If you are a provider with the HMO plan, bill the HMO for the first 90 days.
975	PACE PARTICIPANT/ALL SERVICES PROVIDED BY PACE	109 – Claim not covered by this payer/contractor. You must send the claim to the correct payer/contractor.		Contact recipient's PACE organization.

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Edit Code	Description	CARC	RARC	Resolution
976	HOSPICE RECIPIENT/ SERVICE REQUIRES PA	B9 – Services not covered because the patient is enrolled in a Hospice.		**CMS-1500 CLAIM:** Use the SCDHHS Web Tool to determine who the Hospice provider is. Contact the hospice provider to obtain the prior authorization number. Enter the authorization number in field 7 on the ECF resubmit. **UB CLAIM:** Use the SCDHHS Web Tool to determine who the Hospice provider is. Contact the hospice provider to obtain the prior authorization number. Enter the authorization number in field 63 on the ECF resubmit.

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Edit Code	Description	CARC	RARC	Resolution
977	FREQUENCY FOR AMBULATORY VISITS EXCEEDED	B1 – Non-covered visits.		Exceptions may be made to this edit under the following criteria: 1. An ECF must be returned within six months of the rejection with a copy of verification of coverage attached indicating ambulatory visits were available for the date of service being billed. The availability of ambulatory visits must have been verified on the actual date of service being billed or the day before. 2. If the visit code was a line item rejection and other services paid on the claim, the provider must file a new claim within six months of the rejection with a copy of verification of coverage indicating ambulatory visits were available for the date of service being billed. The availability of ambulatory visits must have been verified on the actual date of service being billed or the day before. 3. All timely filing requirements must be met. A provider has two options: Bill the patient for the non-covered office visit only. Medicaid will reimburse lab work, injections, x-rays, etc., done in addition to the office visit, **or** Change the office visit code in field 17 to the minimal established office E/M code, 99211, and accept the lower reimbursement. This code does not count toward the ambulatory visits.
978	FREQUENCY FOR IP HOSPITAL VISITS EXCEEDED	B1 – Non-covered visits.		The frequency for visits has exceeded the allowed amount. If there is an error, make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. For review and consideration for payment of additional visits, attach appropriate clinical documentation to substantiate the services being billed and resubmit the ECF.

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Edit Code	Description	CARC	RARC	Resolution
979	FREQ. FOR CHIROPRACTIC VISITS EXCEEDED	B1 – Non-covered visits.		The frequency for visits has exceeded the allowed amount. If there is an error, make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. For review and consideration for payment of additional visits, attach appropriate clinical documentation to substantiate the services being billed and resubmit the ECF.
980	H HLTH NURS CARE N/C FOR DUAL ELIG RECIP	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	File your claim with the Medicare intermediary.
984	RECIP LIVING ARR INDICATES MEDICAL FAC	5 – The procedure code/bill type is inconsistent with the place of service.	N30 – Recipient ineligible for this service.	Verify patient's place of residence on date of service. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. For review and consideration for payment, attach applicable documentation to the ECF which verifies the place of residence and resubmit.
985	RECIP NOT ELIG FOR CHILDREN'S PCA SERV	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	Check to make sure you have billed the correct Medicaid number, procedure code and that this client is in the CHPC program. If you have not billed the correct Medicaid number or procedure code, or the client is not in the CHPC program, submit a new claim with the corrected information.
986	RECIP NOT ELIG FOR E/D WAIVER SERV	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	The claim was submitted with an Elderly/Disabled Waiver-specific procedure code, but the patient was not a participant in the Elderly/Disabled Waiver. Check the procedure code and Medicaid ID number. If incorrect, make the appropriate corrections to the ECF and resubmit. If the patient Medicaid number is correct, the procedure code is correct, and an Elderly/Disabled Waiver form has been obtained, contact the service coordinator listed at the bottom of the waiver form. Once the system has been updated, submit a new claim.

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Edit Code	Description	CARC	RARC	Resolution
987	RECIP NOT ELIG FOR HIV/AIDS WAIVER SERV	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	The claim was submitted with a HIV/AIDS Waiver-specific procedure code, but the patient was not a participant in the HIV/AIDS Waiver. Check the procedure code and Medicaid ID number. If incorrect, make the appropriate corrections to the ECF and resubmit. If the patient Medicaid number is correct, the procedure code is correct, and a HIV/AIDS Waiver form has been obtained, contact the service coordinator listed at the bottom of the waiver form. Once the system has been updated, submit a new claim.
988	CRD PROCEDURE/DOS PRIOR TO COVERAGE	26 – Expenses incurred prior to coverage.		Call PSC representative to see what the recipient's first date of treatment is. If dates of service on the ECF are prior to enrollment date, verify enrollment date. If enrollment date is correct, change dates on ECF and resubmit. If enrollment date is wrong, the recipient's file will need to be updated. Attach a new enrollment form (DHHS Form 218) to the ECF along with the first claim and resubmit.
989	RECIP IN HMO PLAN/SERV COVERED BY HMO	24 – Payment for charges adjusted. Charges are covered under a capitation agreement/managed care plan.		If you are a provider with the HMO plan, bill the HMO for the equipment or supply. Discard the ECF. If you have an EOB denial from the MCO, attach a copy of the ECF and resubmit.
990	FP RECIP/SERVICE IS NOT FP	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	Make sure the Medicaid ID number matches the patient served. Check the diagnosis code(s), procedure code(s), and/or modifier to ensure the correct codes were billed. If incorrect, make the appropriate changes by adding a family planning diagnosis code, procedure code, and/or FP modifier. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. If this service was not directly related to family planning it is non-covered under the Family Planning Waiver and by Medicaid, therefore the patient is responsible for the charges.
991	RECIP ISCEDC/COSY-LIMITED SERVS. COVERED	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	Limited services are covered for this recipient. This is not a covered service.

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Edit Code	Description	CARC	RARC	Resolution
993	RECIP NOT ELIG FOR PACE SERV	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	The recipient was not eligible for PACE when the service was rendered. Verify that the information on the ECF is correct. If not correct, make corrections to the ECF and resubmit. If the recipient's PACE eligibility status has been updated in the system, submit a new claim.
994	RECIP ELIG FOR EMERGENCY SVCS ONLY	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	Recipient is eligible for "emergency medical services" only. Transportation services are non-covered for these recipients.
995	INMATE RECIP ELIG FOR INSTIT. SVCS ONLY	A1 – Claim/Service denied.	N30 – Recipient ineligible for this service.	Recipient eligible for institutional services only. Review the ECF to determine if the services were directly related to institutional services. Make the appropriate correction to the ECF and resubmit. If the ECF cannot be corrected, submit a new claim with the corrected information. If the services are not directly related to institutional services, the services are non-covered and will not be considered for payment. **UB CLAIM:** Only inpatient claims will be reimbursed.