

**From:** Julian Barton <[jbarton@doi.sc.gov](mailto:jbarton@doi.sc.gov)>  
**To:** Catherine McNicoll [CatherineMcNicoll@scstatehouse.gov](mailto:CatherineMcNicoll@scstatehouse.gov)  
**Date:** 2/6/2017 12:41:28 PM  
**Subject:** Re: Constituent

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Catherine,

We will take a look at it, but the DOI can't legal settle disputes in valuation. I will let you know what we find, and see if we can expedite settlement.

Thanks,  
Julian

Sent from my iPhone

On Feb 6, 2017, at 12:30 PM, Catherine McNicoll <[CatherineMcNicoll@scstatehouse.gov](mailto:CatherineMcNicoll@scstatehouse.gov)> wrote:

**Good Afternoon Julian,**

Below is some information regarding a constituent that is having an issue with her insurance company. Her husband Lawrence Brown was the one who brought the issue to the attention of the Lieutenant Governor, so he may be the best contact. Can you please help Mr. and Mrs. Brown understand what is happening?

They can be reached at 864-314-2410.

*Best Regards,*  
*Catherine McNicoll*  
[CatherineMcNicoll@SCStatehouse.gov](mailto:CatherineMcNicoll@SCStatehouse.gov)  
803-734-5292 (phone)  
856-381-8013 (cell)

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**From:** Danny Varat  
**Sent:** Monday, February 06, 2017 10:40 AM  
**To:** Catherine McNicoll <[CatherineMcNicoll@scstatehouse.gov](mailto:CatherineMcNicoll@scstatehouse.gov)>  
**Subject:** Constituent

Cynthia Brown was involved in a one-car accident on January 4th. The car is totaled, but the agent apparently wants to settle for less than the book value. It's ACCC insurance in Alpharetta, GA. The agent is Benedicia Canton at 888-823-0888, x. 5189. The claim number is S0018885-4. Let me know what you find out.