

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Jacobs</i>	DATE 3/11/09
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER 1001497	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>cc: Franken</i> <i>Cleared 3/11/09, letter</i> <i>attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <u>3/18/09</u> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

LINDSEY O. GRAHAM
SOUTH CAROLINA



290 Russell Senate Office Building
WASHINGTON, DC 20510
(202) 224-5972

UNITED STATES SENATE
Fax Transmittal Sheet

TO: Emma Forkner

FROM: Sara Snell

DATE: 3-10-09

COMMENTS: Please see the attached - Thank you!

2 PAGE(S) TO FOLLOW

IF THERE IS ANY PROBLEM RECEIVING THIS FAX, PLEASE
CALL (803) 933-0112.

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LINDSEY O. GRAHAM
SOUTH CAROLINA



290 RUSSELL SENATE OFFICE BUILDING
WASHINGTON, DC 20510
(202) 224-5972

UNITED STATES SENATE

March 10, 2009

Ms. Emma Forkner
Director
SC Department of Health and Human Services
PO Box 8206
Columbia, SC 29202-8206

RE: Craig Hinrichs
1323 Blanding Street
Columbia, SC 29201
SSN: 248-77-1772

Dear Ms. Forkner:

The attached letter concerns an issue outside my official jurisdiction. Therefore, as a courtesy to my constituent, Craig Hinrichs, I am sending this correspondence to your attention.

Thank you for your attention to this matter, and I ask that you please respond directly to Mr. Hinrichs.

Sincerely,

Lindsey O. Graham
United States Senator

LOG/ss

Enclosure

508 HAMPTON STREET
SUITE 202
COLUMBIA, SC 29201
(803) 553-0112

401 WEST EVANS STREET
SUITE 228B
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530 JOHNNIE DODD BOLLIVARI
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(843) 649-9887

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(803) 386-2828

135 FAULKNER NEAR DRIVE
SUITE B
SEWEEA, SC 29678
(843) 688-5350

In November, Medicaid benefits were denied due to the fact certain requirements were not met. After receiving a diagnosis of schizoaffective disorder with overlapping attention deficit disorder, medically necessary services such as drug and cognitive-behavioral therapy are vital for positive treatment. These elevated costs stand beyond the boundaries of my earned \$2,500 in 2008 due to an eight month stay at the National Institute of Mental Health schizophrenia research unit.

After contacting M. Roberts (Worker) at the Department of Health and Human Services at 803.785.2930 multiple times and leaving numerous messages, I have never received a returned phone call. I feel that an entity from Sen. Lindsay Graham's office would be more triumphant in reaching M. Roberts. If you would please call and have her call me at 803.269.1276 that would ideal. Thanks for your time and patience.

Sincerely



Craig Hinrichs

3/18/09

I called Sara Swell at
Senator Franken's
Columbia office on 3/18/09.
She verified that her
office does not need written
correspondence from us on
this matter.

Sara



State of South Carolina
Department of Health and Human Services

Log # 0497 ✓

Mark Sanford
Governor

Emma Forkner
Director

March 17, 2009

Mr. Craig Hinrichs
1323 Blanding Street
Columbia, South Carolina 29201

Dear Mr. Hinrichs:

Senator Lindsey Graham contacted our agency on your behalf regarding your concerns about Medicaid eligibility and problems you faced when trying to reach a Medicaid eligibility worker.

Good customer service is very important to us, and I regret your unpleasant experience during our eligibility determination process. We are reviewing the issues you have encountered, and we are working to correct them.

Your application for Medicaid's Aged, Blind or Disabled (ABD) program was denied on December 1, 2008 because you do not meet the Social Security Administration's (SSA) disability criteria. Medicaid is required to adopt SSA's decision when determining eligibility for the ABD program.

You are currently appealing SSA's decision. If you would like to check the status of your appeal, please contact the Columbia SSA Office of Adjudication and Review at (803) 929-7635. If SSA reverses its decision, you should contact the Richland County Medicaid Office at (803) 714-7561 to see if you will then qualify for ABD.

Enclosed is information on other programs and organizations that can assist residents in South Carolina with their healthcare needs, prescriptions and inpatient hospitalization. If you have other questions about the Medicaid program, please contact Ms. Jennifer Lynch in Constituent Services at (803) 898-3965 and she will be happy to assist you. We hope this information is helpful.

Sincerely,

A handwritten signature in cursive script that reads "Alicia Jacobs".

Alicia Jacobs
Deputy Director

AJ/cl
Enclosures