

From: Nikki Toth <nikki@nametagcountry.com>
To: Lily Cogdill LilyCogdill@scstatehouse.gov
Date: 5/11/2017 11:46:55 AM
Subject: NTC1584039 - Customer Action Required

Hello, Lily,

Do you have a higher resolution logo that you can send us? In order to engrave your logo into the wooden material, we have to convert it to one solid color and yours is not converting well because of the resolution. We cannot engrave FULL COLOR or GRAYSCALE logos into the wooden material. If you have a new logo, please send it to graphics@nametagcountry.com or contact us at [800-206-4099](tel:800-206-4099) if you have any questions. One of our representatives will also attempt to contact you regarding your order and your logo.

Have a great day!

Nikki Toth
Name Tag Country