

**DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR**

ACTION REFERRAL

TO <i>Hutto</i>	DATE <i>3-9-15</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>000201</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>cc: Kost, Lynch Cleared 3/27/15, letter attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>3-18-15</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

COUNTIES:
AIKEN
BARNWELL
LEXINGTON
ORANGEBURG*
RICHLAND*
(*PARTS OF)

JOE WILSON
2ND DISTRICT, SOUTH CAROLINA

ASSISTANT MAJORITY WHIP

COMMITTEES:

ARMED SERVICES

CHAIRMAN, PERSONNEL SUBCOMMITTEE

FOREIGN AFFAIRS

EDUCATION AND THE WORKFORCE

HOUSE REPUBLICAN POLICY

Congress of the United States
House of Representatives

RECEIVED

MAR 09 2015

Department of Health & Human Services
OFFICE OF THE DIRECTOR

March 5, 2015

Ms. Jennifer Lynch
Constituent Services
SC Dept. of Health and Human Services
PO Box 8206
Columbia, South Carolina 29202-8206

Re: Janice Hoffman, POA for mother Vila Ann Dillon, SS# 171-40-9334

Dear Ms. Lynch,

I am writing to you on behalf of a constituent who has contacted me regarding an issue involving the SC Department of Health and Human Services, specifically, a lengthy wait for approval of Medicaid benefits. A copy of the correspondence is enclosed for your convenience.

Your kind assistance would be greatly appreciated. Please respond to Martha Ruthven at the Aiken District Office at 1930 University Parkway, Suite 1600, Aiken, South Carolina 29801. The phone number is 803-642-6416. The fax number is 803-642-6418. The e-mail address is Martha.Ruthven@mail.house.gov.

It is an honor to represent the people of the Second Congressional District of South Carolina, and I value your input. If I may ever be of assistance to you, please do not hesitate to contact me.

Sincerely,



JOE WILSON
Member of Congress

JW/mr

MIDLANDS OFFICE:
1700 SUNSET BLVD. (US 378), SUITE 1
WEST COLUMBIA, SC 29169
(803) 939-0041
FAX: (803) 939-0078

2229 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-4002
(202) 225-2452
FAX: (202) 225-2455
www.joewilson.house.gov

AIKEN OFFICE:
1930 UNIVERSITY PARKWAY, SUITE 1600
AIKEN, SC 29801
(803) 642-6416
FAX: (803) 642-6418



CONGRESSMAN JOE WILSON

Second District of South Carolina

Privacy Release

Consent for Release of Personal Records by Executive Agencies

To Whom It May Concern:

I have sought assistance from the Office of Congressman Joe Wilson on a matter that may require the release of information maintained by your agency, and which may be prohibited from dissemination under the Privacy Act of 1974. I hereby authorize you to release all relevant portions of my records or to discuss information involved in this case with Congressman Wilson or any authorized member of his staff until the matter is resolved.

Name of Agency: Dept of Social Services (Medicaid)

VILA ANN DILLON 8-15-1935
Name (please print) Date of Birth
PEPPER HILL NURSING HOME
3525 Augustus Rd Aiken SC 29801
Address City Zip

171-40-9334
Social Security Number

803-502-2466 (JLH) (803) 270-9559 (JLH)
Telephone Number - Home E-mail Address
Telephone Number - Cell

Jamce Leonard Hoffman March 2, 2015
Signature POA Today's Date

Please briefly explain your concern (use the back if necessary): My mother VILA ANN DILLON

is a resident of a Nursing Home in SC. (Since 3/2014). Until
11/2014 as her Power of Attorney, I paid her monthly Nursing
Home costs, medication, Ambulance, and any outstanding



Dear Congressman Wilson,

I am contacting you on behalf of my mother, Vila Ann Dillon; who resides in Pepper Hill Nursing and Rehabilitation Center in Aiken, SC.

She became a resident there almost 1 year ago to the day. During this past year, as her Power of Attorney, I spent down her retirement funds to pay for her monthly care at the facility. As of November 2014, after all her funds were spent; she was eligible to apply for SC Medicaid, under the state guidelines. Pepper Hill assisted with the application and application was mailed to the Department of Social Services the week before Thanksgiving....or 3 months ago. To this date, her application is still being "worked on" and Pepper Hill has not received payment since November. I have no reason to believe that my mother will not be found eligible based on her income level and other requirements.

I am writing to you today, because I am hoping and praying that your voice can expedite her (and possibly others) application. Apparently the DSS office is understaffed or something, that a new member entering the system should need to wait this long. It is past the 45 days that they ask you to wait. I have submitted everything that was asked for....until they finally review it and ask for additional documentation, because the original submissions are outdated. Since her application is still "pending" I am not even able to get an idea of what else they might need-so that I can go ahead and have it ready. And I have no reason but to believe, that even then...it will be another 3 months plus to get a response. I find this unacceptable on so many levels. I do have ideas on how to correct this backlog, but at this time I really need your assistance if possible on my mother's behalf. Is this something that you can advocate for on my mother's behalf? I can provide her social security number to your office, if so. If not, which avenue might you suggest that I try to get a timely response from DSS Medicaid?

With Utmost respect and appreciation,

Janice Leonard Hoffman

Congress of the United States
House of Representatives
Washington, DC 20515-4002

OFFICIAL BUSINESS

PRINTED ON RECYCLED PAPER

MADE IN THE U.S.A. 309
05 MAR 2015
J. E. Wilson
M.C.

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MAR 09 2015

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Ms. Jennifer Lynch
Constituent Services
SC Dept. of Health and Human Services
PO Box 8206
Columbia, South Carolina 29202-8206



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Nikki R. Haley GOVERNOR
Christian L. Saura DIRECTOR
P.O. Box 8206 : Columbia, SC 29202
www.scdhhs.gov

March 27, 2015

Ms. Martha Ruthven
Congressman Joe Wilson Office
Aiken District Office
1930 University Parkway, Suite 1600
Aiken SC 29801

Dear Ms. Ruthven:

Thank you for contacting us on behalf of the untimely processing of the Nursing Home application for Ms. Janice Hoffman mother, Ms. Vila Ann Dillon. We sincerely apologize for the delay in processing her application.

We are pleased to inform you that Ms. Dillon's nursing home application was approved on March 25, 2015, effective November 1, 2014. If you have questions regarding the Medicaid program please contact Ms. Carolyn Roach in Member Relations and she will be happy to assist you. Ms. Roach can be reached at (803) 898-3967.

We appreciate your continued interest and support of the South Carolina Healthy Connections Medicaid program. If I may be of further assistance on this or any other matter, please let me know.

Sincerely,



Elizabeth Hutto, Deputy Director
Eligibility, Enrollment & Member Services

EH:j

Log #201

Brenda James

From: Libby Powers
Sent: Wednesday, March 25, 2015 3:44 PM
To: Brenda James
Cc: Sharon Mondier; Carolyn Roach
Subject: Log Letter 000201 - extension

*4-8-15 Due date

Brenda,

Per our conversation, could we please request an additional 10 days to complete this log letter?

Thanks.

Libby Powers
Administrative Coordinator
Powersl@scdhhs.gov
803.898.1035
1801 Main Street
Columbia, SC - 29201
www.scdhhs.gov



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