

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Hutto</i>	DATE <i>3-9-15</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>000201</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>CC: Kost, Lynch</i> <i>Cleared 3/27/15, letter attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>3-18-15</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

JOE WILSON  
2ND DISTRICT, SOUTH CAROLINA

ASSISTANT MAJORITY WHIP

COMMITTEES:

ARMED SERVICES

CHAIRMAN, PERSONNEL SUBCOMMITTEE

FOREIGN AFFAIRS

EDUCATION AND THE WORKFORCE

HOUSE REPUBLICAN POLICY

Congress of the United States  
House of Representatives

March 5, 2015

RECEIVED

MAR 09 2015

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

COUNTIES:  
AIKEN  
BARNWELL  
LEXINGTON  
ORANGEBURG\*  
RICHLAND\*  
(\*PARTS OF)

Ms. Jennifer Lynch  
Constituent Services  
SC Dept. of Health and Human Services  
PO Box 8206  
Columbia, South Carolina 29202-8206

Re: Janice Hoffman, POA for mother Vila Ann Dillon, SS# 171-40-9334


Dear Ms. Lynch,

I am writing to you on behalf of a constituent who has contacted me regarding an issue involving the SC Department of Health and Human Services, specifically, a lengthy wait for approval of Medicaid benefits. A copy of the correspondence is enclosed for your convenience.

Your kind assistance would be greatly appreciated. Please respond to Martha Ruthven at the Aiken District Office at 1930 University Parkway, Suite 1600, Aiken, South Carolina 29801. The phone number is 803-642-6416. The fax number is 803-642-6418. The e-mail address is Martha.Ruthven@mail.house.gov.

It is an honor to represent the people of the Second Congressional District of South Carolina, and I value your input. If I may ever be of assistance to you, please do not hesitate to contact me.

Sincerely,



JOE WILSON  
Member of Congress

JW/mr

MIDLANDS OFFICE:  
1700 SUNSET BLVD. (US 378), SUITE 1  
WEST COLUMBIA, SC 29169  
(803) 939-0041  
FAX: (803) 939-0078

2229 RAYBURN HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515-4002  
(202) 225-2452  
FAX: (202) 225-2455  
[www.joewilson.house.gov](http://www.joewilson.house.gov)

AIKEN OFFICE:  
1930 UNIVERSITY PARKWAY, SUITE 1600  
AIKEN, SC 29801  
(803) 642-6416  
FAX: (803) 642-6418



# CONGRESSMAN JOE WILSON

Second District of South Carolina

## Privacy Release

### Consent for Release of Personal Records by Executive Agencies

To Whom It May Concern:

I have sought assistance from the Office of Congressman Joe Wilson on a matter that may require the release of information maintained by your agency, and which may be prohibited from dissemination under the Privacy Act of 1974. I hereby authorize you to release all relevant portions of my records or to discuss information involved in this case with Congressman Wilson or any authorized member of his staff until the matter is resolved.

Name of Agency: Dept of Social Services (Medicaid)

VILA ANN DILLON 8-15-1935  
Name (please print) Date of Birth  
PEPPER HILL NURSING HOME  
3525 Augustus Rd Aiken SC 29801  
Address City Zip

171-40-9334  
Social Security Number  
803-502-2466 (JLH) (803) 270-9559 (JLH)  
Telephone Number - Home Telephone Number - Cell

Jamce Leonard Hoffman March 2, 2015  
Signature Today's Date  
POA

Please briefly explain your concern (use the back if necessary): My mother VILA ANN DILLON

IS A resident of a Nursing Home IN SC. (Since 3/2014). Until  
11/2014 as her Power of Attorney, I paid her monthly Nursing  
Home costs, medication, Ambulance, and any outstanding

Dear Congressman Wilson,

I am contacting you on behalf of my mother, Vila Ann Dillon; who resides in Pepper Hill Nursing and Rehabilitation Center in Aiken, SC.

She became a resident there almost 1 year ago to the day. During this past year, as her Power of Attorney, I spent down her retirement funds to pay for her monthly care at the facility. As of November 2014, after all her funds were spent; she was eligible to apply for SC Medicaid, under the state guidelines. Pepper Hill assisted with the application and application was mailed to the Department of Social Services the week before Thanksgiving....or 3 months ago. To this date, her application is still being "worked on" and Pepper Hill has not received payment since November. I have no reason to believe that my mother will not be found eligible based on her income level and other requirements.

I am writing to you today, because I am hoping and praying that your voice can expedite her (and possibly others) application. Apparently the DSS office is understaffed or something, that a new member entering the system should need to wait this long. It is past the 45 days that they ask you to wait. I have submitted everything that was asked for....until they finally review it and ask for additional documentation, because the original submissions are outdated. Since her application is still "pending" I am not even able to get an idea of what else they might need-so that I can go ahead and have it ready. And I have no reason but to believe, that even then...it will be another 3 months plus to get a response. I find this unacceptable on so many levels. I do have ideas on how to correct this backlog, but at this time I really need your assistance if possible on my mother's behalf. Is this something that you can advocate for on my mother's behalf? I can provide her social security number to your office, if so. If not, which avenue might you suggest that I try to get a timely response from DSS Medicaid?

With Utmost respect and appreciation,

Janice Leonard Hoffman

Congress of the United States  
House of Representatives  
Washington, DC 20515-4002

OFFICIAL BUSINESS

PRINTED ON RECYCLED PAPER

**RECEIVED**

MAR 09 2015

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Ms. Jennifer Lynch  
Constituent Services  
SC Dept. of Health and Human Services  
PO Box 8206  
Columbia, South Carolina 29202-8206

COLUMBIA, SC 29202  
MAR 09 2015  
J. W. Wilson  
M.C.



2920288206 8044



Nikki R. Haley GOVERNOR  
Christian L. Saura DIRECTOR  
P.O. Box 8206 : Columbia, SC 29202  
www.scdhhs.gov

March 27, 2015

Ms. Martha Ruthven  
Congressman Joe Wilson Office  
Aiken District Office  
1930 University Parkway, Suite 1600  
Aiken SC 29801

Dear Ms. Ruthven:

Thank you for contacting us on behalf of the untimely processing of the Nursing Home application for Ms. Janice Hoffman mother, Ms. Vila Ann Dillon. We sincerely apologize for the delay in processing her application.

We are pleased to inform you that Ms. Dillon's nursing home application was approved on March 25, 2015, effective November 1, 2014. If you have questions regarding the Medicaid program please contact Ms. Carolyn Roach in Member Relations and she will be happy to assist you. Ms. Roach can be reached at (803) 898-3967.

We appreciate your continued interest and support of the South Carolina Healthy Connections Medicaid program. If I may be of further assistance on this or any other matter, please let me know.

Sincerely,



Elizabeth Hutto, Deputy Director  
Eligibility, Enrollment & Member Services

EH:j

Log #201

**Brenda James**

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**From:** Libby Powers  
**Sent:** Wednesday, March 25, 2015 3:44 PM  
**To:** Brenda James  
**Cc:** Sharon Mondier; Carolyn Roach  
**Subject:** Log Letter 000201 - extension

\*4-8-15 Due date

Brenda,

Per our conversation, could we please request an additional 10 days to complete this log letter?

Thanks.

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**Libby Powers**  
*Administrative Coordinator*  
[Powersl@scdhhs.gov](mailto:Powersl@scdhhs.gov)  
803.898.1035  
1801 Main Street  
Columbia, SC - 29201  
[www.scdhhs.gov](http://www.scdhhs.gov)



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**Healthy Connections**  
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