



Carri Grube Lybarker  
Administrator

**The State of South Carolina**  
**DEPARTMENT OF CONSUMER AFFAIRS**

2221 Devine Street, Suite 200

P.O BOX 5757

Columbia, SC 292505757

800.922.1594 | [www.consumer.sc.gov](http://www.consumer.sc.gov)

***Celebrating Over 35 Years of Public Service***

March 19, 2015

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Office Of The Governor  
1205 Pendleton Street  
Columbia, SC 29201

REF: C15-00878, Stu Wright, 4380 Bamberg Road, Cope, SC 29038

To Whom It May Concern:

Please find enclosed a copy of a complaint filed recently with the South Carolina Department of Consumer Affairs. The South Carolina Consumer Protection Code ("the Code") requires that the Department refer complaints to appropriate agencies for action consistent with their jurisdiction.

Our evaluation of the complaint indicates that your agency may have jurisdiction in this situation. Therefore, we request that you review the consumer's concerns and take whatever action you deem appropriate. Please be aware that Code Section 37-6-117(h) requires agencies to attempt to voluntarily resolve a complaint arising out of a transaction with a person who is subject to the regulatory or enforcement jurisdiction of such agency.

We are closing our file as a referral. By copy of this letter, the consumer is advised to contact your agency at 803.734.2100 concerning the complaint. Thank you for your attention to this matter. Please feel free to contact me with any questions.

Sincerely,

Quianna Couthen

DCA Analyst

803.734.2771

[QNathaniel-Couthen@scconsumer.gov](mailto:QNathaniel-Couthen@scconsumer.gov)

CC: STU WRIGHT

<b>Name</b>	Stu Wright
<b>Address</b>	4380 Bamberg Road Cope, SC 29038
<b>Phone</b>	803.614.9900
<b>Fax</b>	
<b>Email</b>	<a href="mailto:rudestu@gmail.com">rudestu@gmail.com</a>
<b>Preferred Contact Method</b>	Email
<b>Other Filings</b>	
<b>Date of Incident</b>	3/14/2015
<b>Date Complained to Company</b>	3/16/2015
<b>Explanation of Complaint</b>	<p>The SC Education Lottery has a 2nd chance promotion on 3 Games, Million Dollar Fortune, Million Dollar Mania and Trucks and Bucks. Basically with losing scratch tickets, one enters a serial number to be entered for a million dollar drawing, or new truck, depending on the promotion. I pick up thrown away losing tickets and give them to my wife Paulette Wright, to make multiple entries. The website allows one to see a running total there is no limit. Saturday March 14th my wife's total on the Million dollar fortune went from 877 to 95 entries. Today after email verification of the amount of all the second chance entries the number went down again. Someone is stealing entries! Stu Wright 803-614-9900. <a href="mailto:rudestu@gmail.com">rudestu@gmail</a> Thank you for your time. My Wife Paulette can be reached at 803-536-2377.</p> <p><a href="#">...Show Less</a></p>
<b>Business Response (At time of incident)</b>	
<b>Desired Reponse</b>	Find who is stealing the numbers or fix the computer glitch.

**Supporting Documents**

None

**Upload Attachment**

**Choose File** No file chosen

**Upload**

### Business Information

**Business Username**

**Business Name** SC Lottery

**Business Type** Location

**Business ID** B15-00492

**Email** None

**Contact Address** None

**Physical Address** Columbia, SC Assembly Street  
Columbia, SC 29211

**Phone** 866.736.9819