

Account: South Carolina State Parks

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Record ID: 20170804unknownMessage-threads52748_t_10154593312696329

Absolutely!

Participants: Heidi Yonkin, South Carolina State Parks
at 2:02:43 on 8/04/2017 UTC



Heidi Yonkin

at 20:24:51 on 12/29/2016 UTC

My family and I (three boys and husband) made a trip over to Myrtle Beach. We wanted to go to Myrtle Beach State Park and Huntington Beach on our last day here. My husband works at BMW and the parks by us, offer the state wide pass for \$60.00, with his ID. We went to the office here and they told us no, were very short with us, couldn't tell us why or anything for them unable to offer this same deal to us. Any answer we got was no and rude. Why is it different from one park to another, when they are all SC Parks, it doesn't make any sense at all. All of us were quite disappointed.



South Carolina State Parks

at 20:32:46 on 12/29/2016 UTC

Let me check on that for you. Will be in touch!



Heidi Yonkin

at 20:38:29 on 12/29/2016 UTC

Ok



South Carolina State Parks

at 14:42:46 on 12/30/2016 UTC

We do sincerely apologize for the inconvenience. The passports for BMW employees can be purchased at three state parks in the Upstate area: Paris Mountain, Croft or Table Rock state park. We would like to send you a complimentary passport for 6 months for your trouble. Can you please send me your mailing address? Should you need any further information, please contact our offices at 803-734-0156. Thank you.



Heidi Yonkin

at 15:01:01 on 12/30/2016 UTC

Thank you very much for getting back with me. I really do appreciate it. My mailing address is Heidi Yonkin 213 Wildwood Drive, Greer, SC 29651



South Carolina State Parks

at 21:03:23 on 1/06/2017 UTC

Heidi, I do apologize for the delay. This passport will mail out by next Wednesday and will be good through June 2017. Thanks for your patience!



Heidi Yonkin

at 21:54:24 on 1/06/2017 UTC

Thank you so much. I will keep an eye on it towards the end of next week. I was just thinking about that today. Again, thanks.



Heidi Yonkin

at 19:14:08 on 1/12/2017 UTC

Hi, I was just wondering if the pass had made it to the mailbox? I haven't received it yet and we were hoping to use it this weekend.

**South Carolina State Parks**

at 20:59:42 on 1/12/2017 UTC

I'm not sure what happened. Let me drop one in the mail today. You might get two, and if you do, just pass it along to a friend. Thanks!

**Heidi Yonkin**

at 21:00:26 on 1/12/2017 UTC

Okay, thanks!

**South Carolina State Parks**

at 19:07:42 on 7/24/2017 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.

**Heidi Yonkin**

at 19:07:42 on 7/24/2017 UTC

Good afternoon! I ordered five pairs of Eclipse glasses through y'all. I got my order today, and there's only two pairs. Are they coming in different orders, even though I ordered it all together and paid for five? Just trying to figure where my other three are??

**South Carolina State Parks**

at 16:12:42 on 7/26/2017 UTC

The glasses you were missing were mailed out yesterday! Thank you for getting in touch with us!

**Heidi Yonkin**

at 17:06:48 on 7/26/2017 UTC

(unknown message)

**Heidi Yonkin**

at 18:13:31 on 8/03/2017 UTC

Good afternoon! Y'all were to mail out my missing Eclipse Glasses last week, it's been a week, and I still have yet to have gotten them. Just wondering if you happen to know of their whereabouts.

**South Carolina State Parks**

at 18:13:32 on 8/03/2017 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.

**South Carolina State Parks**

at 18:16:38 on 8/03/2017 UTC

Heidi, I will have someone check on this. I am sorry!

**Heidi Yonkin**

at 18:20:31 on 8/03/2017 UTC

Thank you very much.

**South Carolina State Parks**

at 18:34:44 on 8/03/2017 UTC

The person who is over our online retail should be in contact with you!



Heidi Yonkin

at 18:51:45 on 8/03/2017 UTC

Okay, thanks



South Carolina State Parks

at 1:02:01 on 8/04/2017 UTC

We are shipping more. Not sure what has happened. Here is your tracking info!



South Carolina State Parks

at 1:02:18 on 8/04/2017 UTC



Heidi Yonkin

at 2:00:27 on 8/04/2017 UTC

Thank you very much. Just want to make sure my kids get to see this Eclipse, it'll be something to remember!



South Carolina State Parks

at 2:02:43 on 8/04/2017 UTC

Absolutely!
