

****Nikki Haley – S.C. Governor****

Office of the Governor
1205 Pendleton Street
Columbia, SC 29201

March 14th, 2016

Governor Haley,

I am contacting you in regards to the damage we experienced from the South Carolina disaster No: 4241 SC, back in October 2015. I have gone through the process of sending the necessary documentation to FEMA to prove that we were one of the people effected by the weeks of storms. To our dismay FEMA is rejecting my documentation that was provided by two licensed contractors. I am asking for your help as my representative to assist me with this issue with FEMA.

If you need any documentation or wish to speak to me directly I would most certainly want to meet with you.

Most Sincerely,

Donald G. Hedghes
541 Old Lexington Road
Leesville, SC 29208
803.446.2196

FEMA- Appeals Officer
National Processing Service Center
P. O. Box 10055
Hyattsville, MD 20782-8055

March 14, 2016

Appeals Officer,

My wife and I are contacting you in regards to our FEMA Application No: 411750565, Disaster No: 4241 SC (See Example #A). We contacted FEMA in regards to the damage we experienced October 4th 2015.

We were instructed to contact our insurance company as the first step in the FEMA recovery process. To our dismay we were notified that our policy did not cover the damages we sustained. I was then instructed by FEMA to obtain 2 South Carolina Licensed Contractors to review our damage. This process took over three months to acquire. Per both contractors, the damage we sustained would range in cost from \$6850 to \$8450. The contractors stated that due to the excessive wind and rain that South Carolina experienced in October 2015 was the cause of our damage (See Example #1 and #2).

FEMA rejected the documentation from these contractors and has denied our claim (See Example #B and #C). I have called FEMA and tried to speak to a representative. I explained that the water is continually pouring into one of our bathrooms as additional storms are reaching our area. I was instructed to "just use another bathroom". I was also told that I would need an engineering certificate from the purchase of the home to prove that the roof was in good standing back in 2002 when we purchased our home. Lexington County did not issue an "Engineering Certificate" to me in 2002, however, an inspection of our home was made on the onset of its placement and the home passed all inspections required by Lexington County and the State of South Carolina. In addition, we were told that due to the "Preventive Maintenance" we performed throughout the years was another reason why we are being denied aid from FEMA. Our home was not damaged prior to this storm. We have never filed an "Insurance Claim" for any repairs prior to this incident.

We have no other choice than to reach out to my representatives to ask them to assist FEMA in reviewing the documents that were presented in our case. We are hopeful that with their aid, FEMA will realize that we have a legitimate case for aid to repair the damage that was sustained from the 2015 disaster.

Pleas know I am sending documentation to the following representatives:

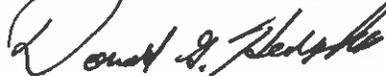
****Joe Wilson- U.S. Congress****
1700 Sunset Blvd. #1
West Columbia, SC 29169

****Lindsey Graham- U. S. Senate ****
508 Hampton Street, Suite 202
Columbia, SC 29201

****Ralph S. Kennedy Jr. – U. S. Representative ****
323A Blatt Building
Columbia, SC 29201

****Nikki Haley – S.C. Governor****
Office of the Governor
1205 Pendleton Street
Columbia, SC 29201

Thank you all for considering this matter,
I look forward to hearing from you.



Donald G. Hedghes
541 Old Lexington Road
Leesville, SC 29070
803-446-2196

S & J Specialty Builders, LLC

1 of 1
TOTAL 5

FEMA # 41-1750565
DISASTER # 4241-SC

Residential Renovations

163 Westfork Road • Gilbert, SC 29054

We Take Pride In Our Service



SC License #RBS 55129

803-361-6176

PROPOSAL/CONTRACT

PROPOSAL/CONTRACT SUBMITTED TO:

NAME	DONALD HEDGES	
ADDRESS	541 OLD LYNNSTON, RD. LEESVILLE, Se.	
PHONE NO.	803-446-2196	EMAIL

WORK TO BE PERFORMED AT:

ADDRESS	SAME
DATE OF PLANS	11/22/15
ARCHITECT	

We hereby propose to furnish the materials and perform the labor necessary for the completion of THIS DAMAGE IN DUE TO STORM OF OCT 4, 2015
WATER IS COMING UNDER SHINGLES, DUE TO WIND &
RAIN, I WILL TO BE PERFORM IS TEARING OF OLD
SHINGLES AND REPLACING W/ 30 FEET PAPER AND
REPLACING W/ ARCHITECTURAL SHINGLES AND PUT DOWN
RISOLVENT. ON BOTH SIDES OF HOME, REPLACE ALL VENTS
TO CUT OUT MOLDED SHEET ROCK IN CEILING AND REPLACE
AND POPCORN, INSIDE CEILING NEEDS TO PUT COLOMNA
IN PLACE AND PAINT WHITING, AND SEAL ALL OPEN
SPACES WHERE WOOD MEETS CEILING.

All material is guaranteed to be as specified, and the above work to be performed in accordance with the drawings and specifications submitted for above work, and completed in a substantial workmanlike manner for the sum of 8,450.00
EIGHT THOUSAND FOUR HUNDRED AND FIFTY Dollars (\$ _____)

with payments to be made as follows (must be paid upon completion of job):
Deposit Required 4,500, Balance Upon Complete.

Respectfully submitted S. J. Handy Man Service
 Per [Signature]

Any alteration or deviation from above specifications involving extra costs will be executed only upon written order, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control.

Note - This proposal may be withdrawn by us if not accepted within 15 days.

ACCEPTANCE OF PROPOSAL/CONTRACT

The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payments will be made as outlined above.

Date 11/22/15 Signature [Signature]
 Signature _____

- Example 2 -

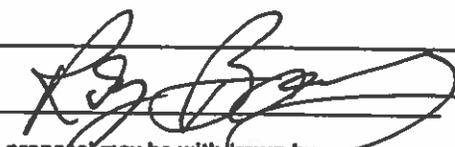
103
TOTAL
5

<p>Proposal</p> <p>All-State Construction I, LLC Construction and Exterminating Services 301 Oak Drive Lexington, SC 29073 Residential & Commercial</p>	<p>Lexington Office 803-359-2364</p> <p>Columbia Office 803-794-7083</p>	<p>Return Accepted Bid To:</p> <p>All-State Construction I, LLC P.O. Box 1321 Lexington, SC 29071</p>								
<p>Contractor License No. S036803</p>		<p>Business License No. B001486</p>								
<p>Proposal Submitted To Donald Hedghes 541 Old Lexington Road Leesville SC 29070-</p>	<p><i>FEMA # 44-41750565</i> <i>DISASTER # 4241-SC</i></p>	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td style="width:50%;"><i>Phone</i> (803) 446-2196</td> <td style="width:50%;"><i>Date</i> 1/21/2016</td> </tr> <tr> <td colspan="2"><i>Job Name</i> Same</td> </tr> <tr> <td colspan="2"><i>Job Location</i> Same</td> </tr> <tr> <td colspan="2"><i>Job Phone</i> (803) 446-2196</td> </tr> </table>	<i>Phone</i> (803) 446-2196	<i>Date</i> 1/21/2016	<i>Job Name</i> Same		<i>Job Location</i> Same		<i>Job Phone</i> (803) 446-2196	
<i>Phone</i> (803) 446-2196	<i>Date</i> 1/21/2016									
<i>Job Name</i> Same										
<i>Job Location</i> Same										
<i>Job Phone</i> (803) 446-2196										

We Propose hereby to furnish material and labor - complete in accordance with specifications below, for the sum of:
Six thousand eight hundred fifty dollars and Zero cents. (\$6,850.00).

Payment to be made as follows:
 Upon completion of services contracted, contingent upon client satisfaction.

All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation from specifications below invoicing extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. Our workers are fully covered by Workmen's Compensation insurance.

Authorized Signature: 

Note: This proposal may be withdrawn by us if not accepted within 60 days.

We hereby submit specifications and estimates for:
NEW ROOF

- A. Remove existing shingles. Based on (2) layers.
- B. This estimate includes 64 sq. ft. of wood sheathing or 2 sheets of plywood if more than 64 sq. ft. Contractor will replace at \$45.00 per sheet including labor and materials with approval.
- C. Check and r nail any sheathing as needed.
- D. Install new pipe flanges. (4)
- E. Install durable underlayment at base of metal vents and smoke stack.
- F. Apply durable paint to metal vents and smoke stack.
- G. Install durable underlayment in low pitch areas and all valleys.
- H. Install 15 lb. felt and 25 year shingles Owens Corning or equal (customer to select color)
- I. Contractor to take all precautions for protecting homeowners, shrubbery and personal items around perimeter of home.
- J. Upon completion of project contractor to remove all nails using nail retriever.

METAL ROOF CONNECTING SHINGLE ROOF

- A. Remove roof tar from this area as best as possible.
- B. Install durable underlayment connecting metal to wood sheathing.
- C. Install new shingles in this area.
- D. Apply durable sealant in areas needed.

Notes:
 *All work to be completed in both a timely and professional manner using only quality materials.
 *The contractor assumes responsibility for the necessary licenses and permits and any and all inspections.
 *Debris will be cleared and hauled away from job site upon completion of

Proposal		Lexington Office 803-359-2364 Columbia Office 803-794-7083		Return Accepted Bid To: All-State Construction I, LLC P.O. Box 1321 Lexington, SC 29071
All-State Construction I, LLC Construction and Exterminating Services 301 Oak Drive Lexington, SC 29073 Residential & Commercial		Contractor License No. S036803		Business License No. B001486
Proposal Submitted To Donald Hedghes 541 Old Lexington Road Leesville SC 29070-		<i>Form # 411750565</i> <i>DIST ATB# 411-SC</i>		Phone (803) 446-2196
				Date 1/21/2016
		Job Name Same		
		Job Location Same		
		Job Phone (803) 446-2196		

TOTAL 5

services contracted.

*Contractor to furnish proof of Liability and Workers Compensation Insurance upon request.

*Contractor to remove and replace sections of roof while taking all precautions to weather conditions during project.

*5 Year warranty on workmanship.

*25 Year Manufacturer's warranty on materials.

References:

1. Town of Lexington, SC
2. Wells Fargo (Trust Dept)
3. TD Bank (Trust Dept)
4. South State Bank
5. Lexington Medical Center
6. Southern Community Services
7. Home Owner References upon request.

All State Construction - Member of Better Business Bureau and S.C. Home Builders Association

Acceptance of Proposal:

The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

Signature _____

Date of Acceptance: _____

Signature _____



Administrator
Federal Emergency Management Agency

State of South Carolina

National Processing Service Center
P.O. Box 10055
Hyattsville, MD 20782-8055
1-800-621-FEMA(3362)
FaxNo.: 1-800-827-8112

Date: 11/16/2015

FEMA Application No: 411750565

Disaster No: 4241

Mr Donald Hedghes
541 Old Lexington Rd
Leesville, SC 29070

Dear Mr Donald Hedghes:

Enclosed for your records is a copy of the Application for Disaster Assistance that you recently filed with the Federal Emergency Management Agency (FEMA), the agency that coordinates disaster assistance on behalf of the President.

Based on the information you provided during the registration interview, FEMA has identified certain disaster assistance programs that may be helpful to you. These are listed at the bottom of the Application form, item number 25. Administered by a variety of organizations, information on these and other programs can be found on the Additional Disaster Assistance Program Information Sheet, included in this mailing. You must contact these agencies directly to learn how their programs can help you.

If your home or business has been damaged by the disaster, you do not need to wait until the inspector visits the property before starting to clean up. We strongly suggest, however, that you make a list of your losses, take pictures, and keep all receipts to verify your disaster-related expenses.

Correct information

Please check the information on this form and call the FEMA Disaster Helpline at 1-800-621-FEMA(3362) (hearing/speech impaired ONLY call 1-800-462-7585 (TTY)) if you have any corrections. Please also make special note of your Registration ID located at the top of the form; this is your unique identifying number and you will need to refer to this number whenever you contact FEMA.

Disaster Recovery Centers/SBA Disaster Loan Outreach Centers

Disaster Recovery Centers may be opened to provide a central location for information on disaster assistance programs and tips on reducing damage from future disasters. To find out about the Disaster Recovery Center nearest to you, please call the FEMA Disaster Helpline at 1-800-621-FEMA(3362) (hearing/speech impaired ONLY call 1-800-462-7585 (TTY)). To inquire about the status of your application for assistance, you may either visit a Disaster Recovery Center or you may call the FEMA Disaster Helpline.

If you have been referred to the Small Business Administration (SBA) for a disaster loan (check item number 25 on your Application for Disaster Assistance), you may wish to visit an SBA Disaster Loan Outreach Center for help in completing the loan application. The SBA Disaster Loan Outreach Center locations will be announced through your local news media.

Insurance

If you have any kind of insurance, you should contact your insurance agent as soon as possible. Because insurance proceeds are generally more comprehensive than Federal disaster assistance, these benefits are usually the best means of addressing your disaster-related needs.

If you have any questions, if you need housing right away and cannot find a place to stay, or if you would like more detailed information on the available assistance programs, please call the FEMA Disaster Helpline at 1-800-621-FEMA(3362) (hearing/speech impaired ONLY call 1-800-462-7585 (TTY)). We want to help in any way we can.

Sincerely,

Individuals and Households Program Officer

9069CL



- EXAMPLE B -

Administrator
Federal Emergency Management Agency

State of South Carolina

National Processing Service Center
P.O. Box 10055
Hyattsville, MD 20782-8055
1-800-621-FEMA(3362)
Fax No.: 1-800-827-8112

Date: 02/18/2016

FEMA Application No.411750565

Disaster No. 4241

Mr Donald Hedghes
541 Old Lexington Rd
Leesville, SC 29070

8-492
ARGILO -

Dear Mr Donald Hedghes:

We recognize this is a difficult time for you and your family and understand many people need help following a disaster. We are committed to providing important information for your recovery.

The Federal Emergency Management Agency (FEMA) and State of South Carolina have carefully considered all available information regarding your appeal for assistance. Our decision(s) regarding your appeal is explained below.

CATEGORIES

Housing Assistance

DETERMINATION

IID- Ineligible - Insufficient Damage

Total Grant Amount:

\$0.00

IID - Ineligible - Insufficient Damage

In a previous letter, we explained that you were not eligible for FEMA housing assistance because when FEMA inspected your home it was determined that the disaster had not caused your home to be unsafe to live in. This determination was based solely on the damage to your home that is related to this disaster. We explained that although the disaster may have caused some minor damage, it was reasonable to expect you or your landlord to make these repairs. We described the documents that you could submit to us to show that the damage to your home was caused by the disaster and has caused unsafe or unlivable conditions.

We have reviewed your appeal and any additional documents you may have provided, along with the FEMA inspection(s) on your home. We have determined that our initial decision was correct that you did not suffer disaster related damage that made it unsafe for you to live in your home.

This decision only applies to your appeal for FEMA housing assistance. Your request for any other form of assistance is considered separately.

If you have questions, please contact the FEMA Helpline at 1-800-621-FEMA (3362). Disaster assistance applicants, who have a speech disability or hearing loss and use a TTY, call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

This letter is about assistance you requested from FEMA. Other disaster relief agencies you applied to for assistance will contact you separately, if needed.

Other important information or questions regarding FEMA assistance:

- At the time you registered, we provided you information about other programs or agencies that may assist you. If you have additional needs, we may be able to provide more referrals.
- For more information, visit www.disasterassistance.gov, or
- Refer to "Help After a Disaster - Applicant's Guide to the Individuals & Households Program". The guide was sent to you by mail after you applied for FEMA disaster assistance. It is also available on www.disasterassistance.gov.
- If available, visit a Disaster Recovery Center where FEMA and other agencies may be able to provide you with additional support. A Disaster Recovery Center locator is available at www.fema.gov/drclocator.
- You may also call FEMA's Helpline Number: 1-800-621-FEMA (3362) with questions. Disaster assistance applicants, who have a speech disability or hearing loss and use a TTY, call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

Sincerely,

Individual Assistance Branch Director

ASUPER



Administrator
Federal Emergency Management Agency

State of South Carolina

National Processing Service Center
P.O. Box 10055
Hyattsville, MD 20782-8055
1-800-621-FEMA(3362)
Fax No.: 1-800-827-8112

Date: 11/16/2015

FEMA Application No. 411750565

Disaster No. 4241

Mr Donald Hedghes
541 Old Lexington Rd
Leesville, SC 29070

Dear Mr Donald Hedghes:

We recognize this is a difficult time for you and your family and understand many people need help following a disaster. We are committed to providing you any help we can, including important information to begin your recovery.

The Federal Emergency Management Agency (FEMA) and State of South Carolina have carefully considered all available information regarding your request for assistance. Our decision(s) regarding your request is explained below.

CATEGORIES

Housing Assistance

DETERMINATION

IID,INS - Ineligible Insufficient Damage, Insured

Total Grant Amount:

\$0.00

IID - Ineligible - Insufficient Damage

Based on your FEMA inspection, we have determined that the disaster has not caused your home to be unsafe to live in. This determination was based solely on the damage to your home that is related to this disaster.

Although the disaster may have caused some minor damage, it is reasonable to expect you or your landlord to make these repairs. At this time you are not eligible for FEMA housing assistance.

If you do not agree with our decision, you have the right to appeal. Please send us documents such as a statement from local officials, contractor estimates, etc. to show that the damage to your home was caused by the disaster and has caused unsafe or unlivable conditions.

INS - No Decision - Insured

Based on our records, the home that you lived in at the time of the disaster is covered by insurance. Any damage you reported at the time of your application for FEMA assistance should be covered by your insurance. If you have not already done so, you should file a claim with your insurance agent as soon as possible because FEMA may be able to assist you for losses not covered by your policy. Because FEMA cannot provide assistance which is

available from another source, we are not able to provide you FEMA home repair or replacement assistance at this time.

If your house is not covered by insurance or if you file a claim with your insurance agent and some of your damage is not covered, you can write to FEMA and explain your situation. You will need to provide insurance settlement documents or a denial letter and any other supporting information.

Because we recognize that even with insurance you may have serious and necessary housing needs, you may also request FEMA assistance if one of the following conditions applies:

1. You have used all the available funds provided to you by your insurance company for the purpose of renting a temporary place to live (usually called Additional Living Expenses (ALE) or Loss of Use). You will need to provide a copy of your insurance policy stating the limits of your ALE and receipts showing you used these funds for living expenses OR
2. Your insurance settlement is delayed (longer than 30 days from when you filed the claim) and you need an advance of assistance. Advancement of assistance can be provided as long as you agree to repay FEMA for this assistance.

If you have questions, please contact the FEMA Helpline.

If you have questions, please contact the FEMA Helpline at 1-800-621-FEMA (3362). Disaster assistance applicants, who have a speech disability or hearing loss and use a TTY, call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

This letter is about assistance you requested from FEMA. Other disaster relief agencies you applied to for assistance will contact you separately, if needed.

If you disagree with FEMA's decision(s), you have the right to appeal. An appeal is a written request asking FEMA to review your case again. To appeal, follow these steps:

1. Carefully read this letter explaining our decision(s). FEMA's disaster assistance programs may not cover all of your losses or all damage to your home and personal property.
2. Explain in writing why you disagree with our decision and send copies of any new or additional documents supporting your appeal.
 - a. Include your FEMA Application Number and Disaster Number on all pages of your appeal documents. Both numbers are printed at the top of the first page of this letter.
 - b. All receipts, bills and estimates must include contact information for the service provider, allowing us to verify the information.
 - c. Keep all originals for your records.
3. Within 60 days of the date of this letter:

Mail your appeal letter and documents to:
FEMA - Appeals Officer
National Processing Service Center
P.O. Box 10055
Hyattsville, MD 20782-8055

Fax your letter and documents to:
1-800-827-8112
OR
Attention: FEMA - Appeals Officer

Appeals should be sent within 60 days from the date of this letter. All appeals are reviewed by FEMA. You will be notified of our response. To check the status of your appeal, visit us online at www.disasterassistance.gov and click on "Check Your Application Status". You may also call FEMA's Helpline at 1-800-621-FEMA (3362). Disaster assistance applicants, who have a speech disability or hearing loss and use a TTY, call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

Other important information or for questions regarding FEMA assistance:

- At the time you registered, we provided you information about other programs or agencies that may