Christian,

To follow-up on our quick call this morning please find below an update on the eligibility project.

- Year 1 Progress
- Selected and implemented document imaging solution and related workflow in Greenville County office, starting statewide rollout
- Implemented ability to accept electronic application working with The Benefit Bank (project of Office of Rural Health)
- Finalizing RFP/procurement process for technology/framework
- Developed Business Process Models and Eligibility Rules for key processes
- Includes key shift from case-driven model to process-driven model
- Engaged with CMS on required changes in eligibility processes

- Year 2 Plans/Expectations
- Implementation of core technology to replace existing MEDS (mainframe system)
- Required changes to eligibility processes related to federal requirements
- Implementation of new business process models

- Year 3 Plans/Expectations
- Changes to enrollment broker processes and managed care enrollment

Also how about the following options to get together in the following weeks:

- 9/26 Afternoon 5'ish+
- 10/3 Afternoon anytime in 2:30-end of day
- 10/4 Lunch or afternoon 12:30-end of day

john

Confidentiality Note