



Workforce Customer Conference Call Meeting Agenda

ACT's Mission: *Helping people achieve education and workplace success*

Date: Friday, June 20, 2014

Time: 11:00 a.m. – Noon (central)

Location: Telephone Conference Bridge #1-877-701-7869; Access Code 1310

ACT Staff: Paul Weeks, Vice President, Client Engagement
Debra Lyons, Vice President, Community & Economic Development
Karen Pennell, Assistant Vice President, Account Management
Cheryl Schiano, Assistant Vice President, Account Management
Elizabeth Westerdahl, Product Manager
Tom Trevor, Product Manager

Topic	Description	Lead	Time
1	Introductions	Debra Lyons	5 min
2	One ACT: The 12 thru Career Vision	Paul Weeks	15min
3	The Voice of the Customer	Karen Pennell (Moderator)	30 min
4	Recap and Next steps	Cheryl Schiano	10 min
5	Adjournment		