

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Hutto</i>	DATE <i>3-25-15</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>000215</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>cc: Post, Lynah</i> <i>Cleared 4/13/15, letter attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>4-6-15</i> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

JOE WILSON
2ND DISTRICT, SOUTH CAROLINA

ASSISTANT MAJORITY WHIP

COMMITTEES:
ARMED SERVICES
CHAIRMAN, PERSONNEL SUBCOMMITTEE

FOREIGN AFFAIRS

EDUCATION AND THE WORKFORCE

HOUSE REPUBLICAN POLICY

Congress of the United States
House of Representatives

March 17, 2015

COUNTIES:
AIKEN
BARNWELL
LEXINGTON
ORANGEBURG*
RICHLAND*
(*PARTS OF)

RECEIVED

MAR 24 2015

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Ms. Jennifer Lynch
Constituent Services
SC Dept. of Health and Human Services
PO Box 8206
Columbia, South Carolina 29202-8206

Re: Ms. Laura Lucille Wright, SS# 233-44-7696
Mr. N. David Bowles (son and POA)

Dear Ms. Lynch,

I am writing to you on behalf of a constituent who has contacted me regarding an issue involving a lengthy wait for Medicaid application status. A copy of the correspondence is enclosed for your convenience.

Your kind assistance would be greatly appreciated. Please respond to Martha Ruthven at the Aiken District Office at 1930 University Parkway, Suite 1600, Aiken, South Carolina 29801. The phone number is 803-642-6416. The fax number is 803-642-6418. The e-mail address is Martha.Ruthven@mail.house.gov.

It is an honor to represent the people of the Second Congressional District of South Carolina, and I value your input. If I may ever be of assistance to you, please do not hesitate to contact me.

Sincerely,



JOE WILSON
Member of Congress

JW/mr

MIDLANDS OFFICE:
1700 SUNSET BLVD. (US 378), SUITE 1
WEST COLUMBIA, SC 29169
(803) 939-0041
FAX: (803) 939-0078

2229 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-4002
(202) 225-2452
FAX: (202) 225-2455
www.joewilson.house.gov

AIKEN OFFICE:
1930 UNIVERSITY PARKWAY, SUITE 1600
AIKEN, SC 29801
(803) 642-6416
FAX: (803) 642-6418



CONGRESSMAN JOE WILSON

Second District of South Carolina

Privacy Release

Consent for Release of Personal Records by Executive Agencies

To Whom It May Concern:

I have sought assistance from the Office of Congressman Joe Wilson on a matter that may require the release of information maintained by your agency, and which may be prohibited from dissemination under the Privacy Act of 1974. I hereby authorize you to release all relevant portions of my records or to discuss information involved in this case with Congressman Wilson or any authorized member of his staff until the matter is resolved.

Name of Agency: Medicaid

Laura Lucille Wright 8/25/1928
Name (please print) Date of Birth

3525 Augustas Rd Aiken SC 29802
Address City Zip

233-44-7696 bike8888@bellsouth.net
Social Security Number E-mail Address

803-348-5643 706 399 0288
Telephone Number - Home Telephone Number - Cell

[Signature] POA 3/15/15
Signature Today's Date

Please briefly explain your concern (use the back if necessary): I can

Email P.O.A Pepper work

My mother has dementia and I placed her in Pepper Hill nursing home November of last year and applied for Medicaid but the approval is still pending and my emails about status are being ignored. I currently have over \$20,000 of nursing home bills that need paid. Can you offer any assistance in the process of my application for Medicaid?

Thanks

David Bowles

Date: 3/15/15

From: David Bowles
715 West Rolling wood Rd
Aiken, SC 29801
Cell 803-348-5643
Email bika8888@bellsouth.net

Subject: Laura Lucille Wright Medicaid approval and Pepper Hill Nursing Home

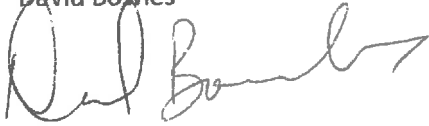
My Mother Laura Lucille Wright was placed in Pepper Hill Nursing home in November of last year since then I have applied for Medicaid. She has dementia and requires 24 hour care and I have Power of Attorney over her care and assets. This week I heard from Shanille Shells regarding my application Medicaid and she had a couple of questions regarding my mother's income and savings. At this point I have not heard back from her on the status but was told I would hear by the end of the week. Her number is 803-936-8123. Currently I have over \$20,000.00 dollars of medical bill from Pepper Hill and no means to pay them. My mother's savings are gone her only income is from social security and her home is all she has left. The approval process has taken way to long and it is close to 5 months before I heard anything other than its pending you can contact Tina Varn from the local office. I have heard from Tina one time via email and no response from her since December of last year. Apparently her case has finally made an agents desk.

Pepper Hill has complicated my problems and has ignored my request. When I placed my mother in Pepper Hill I signed all the papers but request that her social security check continue to go to my mother's checking account until Medicaid approval was complete. I was told this would be fine but Pepper Hill proceeded with seizing control of the check and payee status. I was currently in the process of getting payee status and a replacement social security card. This process was almost made impossible by Pepper Hill and if were not for the Social Security Office in Augusta Ga I would still not have a replacement Social Security Card. Per the admission director Cathy Walker I canceled my mother medical coverage with Humana Corp. This was done get my mother into traditional Medicare but I lost her prescription drug coverage in the process. According to Humana I needed the coverage for prescription drugs and had to reapply for coverage. This created a lapse in coverage and Pepper Hill agreed to pay the charges but this has been going on since January and the bill for my mother's medication has not been paid. Pharamerica the company Pepper Hill uses contacted me last week stating her medication was about to stop due to lack of payment. Pepper Hill uses of Pharamerica for medication which is out of network for Humana and Pepper Hill will not allow me to seek in network sources for my mother's medication and is making no effort to find one that Humana considers in network. At this point Medicaid approval maybe soon but still no firms answer. My biggest problem is with Pepper Hill and the total control over my mother's asset and medical coverage while ignored my request. This has caused unnecessary medical expense by not working with me and Humana to avoid these cost. At this point they have not made good on the agreement to pay the Pharamerica bill.

Please contact me at any point for more detail or information
Work 706-399-0288
Cell 803-348-5643

Sincerely

David Bowles

A handwritten signature in black ink, appearing to read "David Bowles", with a stylized flourish at the end.

Congress of the United States
House of Representatives
Washington, DC 20515-4002

OFFICIAL BUSINESS

PRINTED ON RECYCLED PAPER

Joe Wilson
M.C.

RECEIVED

MAR 24 2015

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Ms. Jennifer Lynch
Constituent Services
SC Dept. of Health and Human Services
PO Box 8206
Columbia, South Carolina 29202-8206



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Log # 215 ✓



Nikki R. Haley GOVERNOR
Christian L. Saura DIRECTOR
P.O. Box 8206 - Columbia, SC 29202
www.scdhhs.gov

April 13, 2015

Ms. Martha Ruthven
Congressman Joe Wilson's Office
Aiken District Office
1930 University Parkway, Suite 1600
Aiken, SC 29801

Dear Ms. Ruthven:

Thank you for contacting us on behalf of the untimely processing of the Nursing Home application for Mr. N. David Wright's mother, Ms. Laura Lucille Wright. We sincerely apologize for the delay in processing her application.

We are pleased to inform you that Ms. Wright's Nursing Home application was approved on March 13, 2015, effective July 1, 2014. If you have questions regarding the Medicaid program, please contact Ms. Carolyn Roach in Member Relations and she will be happy to assist you. Ms. Roach can be reached at (803) 898-3967.

We appreciate your continued interest and support of the South Carolina Healthy Connections Medicaid program. If I may be of further assistance on this or any other matter, please let me know.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Hutto".

Elizabeth Hutto, Deputy Director
Eligibility, Enrollment and Member Services

EH:j