

From: CIO Service Center <ciohelpdesk@cio.sc.gov>
To: Kester, Tonykester@aging.sc.gov
Date: 3/11/2015 5:21:37 PM
Subject: Request 850915 [ECS.Desktop Support.Software]

Request 850915 Initial Notification

[create a new request/incident/problem/change/issue](#)

Summary

System not responding

Description

DTO Help Desk,

STO employee Tony Kester has taken the Cyber Security - State of SC SA101 Introduction class, however, the system will not respond when he clicks the Exit Activity button. Please assign someone to resolve this issue.

Tony is located in Wade Hampton Building office 109, and can be contacted directly at 734-2699 for questions regarding this request.

Thanks!

Patricia Stephens, PMP
Office of State Treasurer
220 Wade Hampton Building | Capital Complex
Columbia, SC 29201
Desk: (803) 734-2676 | Cell : (803) 422-2460 | Fax : (803) 734-2668
Patricia.Stephens@sto.sc.gov

Affected End User	Request Area	St
Affected End User Phone # Affected End user Agency Affected End User Email Kester, Tony 803-734-9910 Treasurer, Office of the State kester@aging.sc.gov	ECS.Desktop Support.Software	Op

Reported By	Assignee	Group
Howell, Thomas		Desktop Support

Severity	Urgency	Impact
	5-Low	5-Low

Request Description

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